



Quarterly Complaints Report

for Executive Director, Corporate Services

Summary

Volume of complaints

There were **seven total complaints received** during the quarter of 1 April 2024 and 30 June 2024. The total number of complaints was decrease compared to the 20 complaints received during the January to March 2024 quarter.

Subject of complaints

None of the complaints made this quarter pertained to the conduct of the QFCC or its staff.

Of the seven complaints, **six pertained to child safety** while **one related to police.**

Mode

Three complaints were received via email and four were received by phone.

