

July 2024

Statutory systems workforce survey

Research Report



Queensland
Family & Child
Commission



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1. Introduction

Background

The purpose of the Queensland Family and Child Commission (QFCC) is to influence change that improves the safety and wellbeing of Queensland's children, young people and their families. QFCC's vision is that every Queensland child and young person is loved, respected and has their rights upheld.

MCR was commissioned by the QFCC in 2024 to analyse and report the results of a survey of frontline workers in the Queensland statutory systems (child protection, youth justice and residential care) (the sector).

Research objectives

The objective of this project was to gather frontline worker perspectives on a range of topics, including:

- Child protection and family support and youth justice system performance
- How the workforce is supported
- Working with clients and child rights
- Cultural capability
- Collaboration across the sector
- Learning and development.

Similar surveys have been undertaken annually since 2018.

2. Method

The method comprised an online self-completion survey programmed and hosted by Ipsos.

Sampling frame

Participation was sought from government and non-government staff working in the child protection and family support, youth justice and residential care sectors across Queensland.

Postcodes were used to categorise the workplace location of respondents by Department of Child Safety, Seniors and Disability Services (DCSSDS) regions (Brisbane and Moreton Bay, Far North Queensland, North Queensland, South East, South West, Sunshine Coast and Central) and Family and Child Connect (FaCC) catchments (see Table 2.3 on pages 7-9).

Sample size and characteristics

A total sample of 452 respondents were surveyed. Of the total number of respondents, 176 worked in government agencies (39%) and 276 were from non-government organisations (61%). 67 respondents identified as an Aboriginal and/or Torres Strait Islander person (15%) and 72 were from a culturally and linguistically diverse background (16%).

Responses were received from all regions throughout Queensland (refer to Appendix B for a map showing the location of all regions). The highest proportion of overall responses were received from the Brisbane and Moreton Bay region (29%). The lowest proportion of responses were received from the Far North Queensland region

(10%). In terms of FaCC catchments, the highest proportion of responses was received from Brisbane North (12%), followed by Cairns (9%), Toowoomba and Roma (9%), Ipswich (7%) and Brisbane South (7%).

Child protection work history and qualifications

43% of those surveyed in 2024 had 10 or more years of experience working in the sector. The proportion who had worked in the sector for two years or less was 20%, while 19% had worked in the sector for 3 to 5 years and 18% for 6 to 9 years.

37% of respondents had a Bachelor degree as their highest level of tertiary education. 20% held a postgraduate (Masters or PhD) qualification, while 18% had completed a Graduate Certificate/Diploma, 17% had a Diploma or Advanced Diploma and 5% held a Certificate-level qualification.

Approximately half of the respondents (51%) in 2024 had no supervisory responsibilities. 35% were mid-level managers and 14% of respondents were senior managers or executives.

Types of services and clients

296 respondents primarily worked in the child protection sector (65%), 42 primarily worked in the youth justice sector (9%) and 36 primarily worked with children and young people in residential care (8%). Responses from the 78 respondents who indicated that they mainly worked in 'other' sectors not listed in the response option for this question are displayed in Table 2.1 on the following page.

Child protection was the main service offered by respondents with 31% nominating tertiary services and 23% secondary services. Counselling and other mental health services (11%), educational/schools/early education (8%), health and hospitals (4%), youth justice services (community based) (4%) and domestic and family violence services (3%) were the next most prevalent support services. 2% provided youth justice services (detention or service centre), 1% provided drug and alcohol services and 1% provided disability services. Responses from those who indicated that they provided 'other' service/s not listed in the response option for this question are displayed in Table 2.2.

33% of child protection non-government respondents worked for an Intensive Family Support service, 17% worked for a Family Wellbeing Service and 17% worked for a Family and Child Connect service. 15% of child protection non-government and 45% of youth justice non-government respondents were employed by an Aboriginal and Torres Strait Islander community controlled organisation.

61% of child protection government respondents reported working in a Child Safety Service Centre or Regional Intake Service.

The majority of respondents indicated working with children and young people living in out-of-home care (73%).

All demographic data is displayed in Table 2.3.

Table 2.1: 'Other' responses for sectors provided by respondents

Q2. Do you work mainly with.. (Other)
16 to 25 year olds
Aboriginal and Torres Strait Islander people in all industries
Adults and children in the child protection system, in contact with the youth justice system and where there are no orders or involvement with Child Protection or police
Alcohol and Drug Policy
All children & young people in contact with statutory or not
All of the above (8 mentions)
Child and youth mental health
Child care
Children and families at school
Children and Families covering a variety of areas.
Children and families in an early childhood education
Children and families in the early intervention space, and sometimes cross-over into the above.
Children and their families - Closing the Gap in Education
Children and young families in contact with the SEWB program
Children and young people and their families
Children and young people and their families at risk of entering a Tertiary service
Children and young people and their families in early intervention
Children and young people and their families in the education system
Children and young people and their foster and kinship carers
Children and Young people before they connect with the child protection and family support system
Children and young people experiencing moderate mental health needs
Children and young people who are living in foster/kinship care/residential care. Also children and young people who have experienced DFV and are living with their protective caregiver
Children and young people and their families with mental health concerns who may have contact with above systems. (Local CYMHS)
Children in the education setting (3 mentions)
Children that come from many different backgrounds
Children young people and families not in contact with child protection (2 mentions)
Children, young people and adults with disabilities
Children, young people and their families in a young parents program
Children, young persons and adults - we refer them to these services
Contract Management and Child Safety License Monitoring
Deputy Principal - School
Domestic and family violence
Early education
Early Intervention
Education (4 mentions)
Foster and kinship carers
Foster Carers and children in their care (2 mentions)
Generalist counselling and youth justice clients
Health
Health Maternity
Helping homeless youth
Hospital
Youth Support Service
Men that are Perpetrators of Domestic and family Violence and their families
Mental health services
Mothers and children escaping DFV
Mothers/caregivers who deal with Child Protection
Other traumas
Parents in contact with the child protection and family support system
Pregnant women & their families
Psychosocial support
School Students
Schools

Table 2.1: 'Other' responses for sectors provided by respondents (continued)

Q2. Do you work mainly with.. (Other)
Services assisting families and children with early and tertiary intervention services
Staff who work with children in the education sector
Students and families under stress
Students at risk of harm or who have been harmed
Teacher
The first and third response (Child Protection & Residential Care)
Vulnerable Families with Children
Young adults under 25 who are expecting and or parenting
Young parents and children at risk of being in contact with the child protection system.
YP and families in contact with both the youth justice and child protection systems
Unless noted otherwise, each row indicates a single response from a respondent

Table 2.2: 'Other' responses for services provided by respondents

Q10. Which of the following best describes the main service/s you yourself provide to children, young people and families?
Aboriginal and Torres Strait Islander Family Wellbeing (3 mentions)
Accommodation and living skills
Administration support for Tertiary services
All of the above minus CP and YJ
Arranging volunteer mentors for children and young people
Child protection - community based
Community
Community development/early intervention
Community Legal Education
Community linkages for any areas of need
Community services
Consultative services regarding the intersection of disability and trauma/child protection
Contract Management & Child Safety License Monitoring
Court support
Cultural
Cultural advice
Cultural support
Day-to-day care of young people in out of home care
Drug and alcohol/Child Safety funded transition to adulthood services/youth support services, youth AOD service
Family Case Management (2 mentions)
Family Connections Officer
Family Dispute Resolution for separated parents and their children
Financial
Foster Care Support
Foster Carer & Children support
Foster carer advocacy
Fostering Case Management
Fusion, helping children become independent
Gaining experience and training to help gain their drivers licence in a safe environment
Guidance Services within a school
Housing
Youth Support Service
Intake/youth & family/admin
Mentoring, service connection and ongoing support
Multi agency team to reduce risk of young people entering Youth Justice system. So includes health, education, housing, mental health, preventative service.
Neighbourhood Centre
Out of home care
Police
Prevention service that supports with education health, Disability support, Domestic and family violence support, community based

Table 2.2: 'Other' responses for services provided by respondents (continued)

Q10. Which of the following best describes the main service/s you yourself provide to children, young people and families?
Qld Health, Child and Youth Mental Health
Residential care (3 mentions)
School Social Worker
Sexual abuse/assault service
Support services in all industries
Supporting students in all areas
Systems advocacy
Targeted Family Support/Homelessness and DFV
Trade Mentorship
Working with the agencies the govt funds for at all levels (primary, secondary and tertiary)
Young Parents program
Youth well being

Unless noted otherwise, each row indicates a single response from a respondent

Table 2.3: Demographic characteristics of respondents

Demographic characteristic	n	%
Government or non-government organisation <i>n=452 answered this item</i>		
Government	176	39%
Non-government	276	61%
Aboriginal and/or Torres Strait Islander <i>n=452 answered this item</i>		
Identify	67	15%
Do not identify	385	85%
Region (DCSSDS) <i>n=452 answered this item</i>		
Brisbane + Moreton Bay	133	29%
Far North Queensland	46	10%
North Queensland	54	12%
South East	64	14%
South West	81	18%
Sunshine Coast + Central	74	16%
Length of time working in sector <i>n=446 answered this item</i>		
Less than 1 year	41	9%
1-2 years	47	11%
3-5 years	85	19%
6-9 years	79	18%
10-14 years	63	14%
15-19 years	59	13%
20+ years	72	16%
Work mainly with: <i>n=452 answered this item</i>		
Children and young people and their families in contact with the child protection and family support system	296	65%
Children and young people in contact with the youth justice system	42	9%
Children and young people in residential care	36	8%
Other	78	17%
Type of service provided to client <i>n=452 answered this item</i>		
Child protection – tertiary services	142	31%
Child protection – secondary services	102	23%
Counselling and other mental health services	50	11%
Educational/schools/early education	34	8%
Health and hospitals	19	4%
Youth justice services – community based	20	4%
Domestic and family violence services	13	3%
Youth justice services – detention centre or service centre	8	2%
Drug and alcohol services	4	1%
Disability services	4	1%
Other	56	12%
Workplace <i>n=148 Child protection or 'other' government workers answered this item</i>		
Work in Child Safety Service Centre or Regional Intake Service	90	61%
Do not	58	39%

Table 2.3: Demographic characteristics of respondents (continued)

Demographic characteristic	n	%
Organisation type		
<i>Child protection or 'other' non-government workers answered this question (sample size varies by service as described below)</i>		
An Aboriginal and Torres Strait Islander community-controlled organisation (n=189)	29	15%
A Family and Child Connect Service (n=185)	32	17%
An Intensive Family Support service (n=190)	63	33%
A Family Wellbeing Service (n=180)	31	17%
A Secondary Family Support service (n=190)	75	39%
Youth Justice work type		
<i>n=22 Youth justice government workers answered this question</i>		
Work in a Youth Justice Service Centre or Youth Detention Centre	10	45%
Do not	12	55%
Out-of-home care		
<i>n=450 answered this item</i>		
Work with children and young people living in out-of-home care	328	73%
Do not	122	27%
Culturally and linguistically diverse background		
<i>n=451 answered this item</i>		
Respondent comes from a culturally and linguistically diverse background	72	16%
Does not	379	84%
Highest level of tertiary qualification		
<i>n=452 answered this item</i>		
Bachelor	169	37%
Masters	88	19%
Graduate Certificate/Diploma	82	18%
Diploma	60	13%
Advanced Diploma	15	3%
No tertiary qualification	14	3%
PhD/Professional Doctorate	2	<1%
Cert IV	15	3%
Cert III	6	1%
Cert II	1	<1%
Level in organisation		
<i>n=452 answered this item</i>		
No supervisory responsibilities	230	51%
Mid-level manager	157	35%
Senior manager/executive	65	14%
Experience		
<i>n=450 answered this item</i>		
I have only worked in government agencies	81	18%
I have mostly worked in government agencies	74	16%
I have fairly equal experience in government agencies and non-government organisations	97	22%
I have only worked in non-government organisations	117	26%
I have mostly worked in non-government organisations	81	18%

Table 2.3: Demographic characteristics of respondents (continued)

Demographic characteristic	n	%
FaCC catchments		
<i>n=449 answered this item</i>		
Brisbane North	56	12%
Cairns	42	9%
Toowoomba/Roma	41	9%
Ipswich	33	7%
Brisbane South	31	7%
Moreton Bay	29	6%
Rockhampton/Gladstone/Emerald	29	6%
Sunshine Coast Incl Gympie	27	6%
Logan	26	6%
Gold Coast	22	5%
Townsville	21	5%
Maryborough/Bundaberg	18	4%
Mt Isa/Gulf	18	4%
Mackay	16	4%
Kingaroy	12	3%
Beenleigh/Bayside	10	2%
Brisbane South West	9	2%
Browns Plains/Beaudesert	6	1%
Cape York/Torres Strait	3	1%

Fieldwork

The fieldwork period for the survey was from 9 April to 21 June 2024.

The survey was promoted through the QFCC's established networks. When the survey launched, government agencies involved in the provision of child protection and family support and youth justice services and non-government service providers were asked to send information about the survey, including the survey link, to staff who met the characteristics of the sampling frame. Peak bodies representing non-government service providers were asked to promote the survey to their membership and in their newsletters. Additionally, promotion through the QFCC's LinkedIn account was also undertaken. Respondents to the 2024 survey who provided their email addresses received direct invitations to participate, and reminder emails through the data collection period.

Questionnaire

The survey consisted of 110 questions that were predominantly rating style involving a pre-defined codeframe for respondents to select from or to indicate their agreement with. A total of 5 open-ended questions were included so both qualitative and quantitative data could be collected, as well as one question that sought numeric information (e.g. in the form of the respondent's workplace postcode) and was subsequently coded into regions in Queensland. The open-ended questions provided an opportunity for respondents to answer in their own words using an open-ended response format. These responses were subsequently coded into key themes for analysis. In the case of 4 questions, the option was provided for respondents to provide a free text response under 'other' at the end of a pre-defined codeframe.

The questionnaire requested basic demographic information to allow stratified analysis of key sub-groups (e.g. organisation type, region, years worked in the child protection and family support or youth justice sector, role type). Questions covered a broad range of topics relevant to the child protection reform program (e.g. system performance, workforce support, working with clients and child rights, cultural capability, collaboration and learning and development).

A copy of the questionnaire can be found at Appendix A. While most questions were presented to all respondents, responses were not mandatory. The base or total number of respondents reported for each question varies because the base reflects only those who elected to answer the question.

Ethics

Informed consent information was included on the front page of the survey and completion of the survey was taken to imply that participants had consented to take part in the research.

Data analysis

At the completion of the fieldwork, the survey results were analysed using Q Research Software. The analysis took the form of frequency counts for each question and cross analysis of responses to all questions by selected demographic and behavioural factors (cross tabulations). In the data analysis stage, all survey data were subjected to tests of significance for each survey question. Z-tests were applied to all frequency counts (in the tables in this report, red and blue indicate a difference at the 95% confidence level of that group compared to others in that category, e.g. child protection workers compared to youth justice workers). The average calculation is based on the responses of all respondents to a question. It should be noted that where a key result differs significantly from the average (and is referred to in the report's commentary), it is not necessarily the group with the highest or lowest percentage. Small cell sizes mean sometimes there is a group with a higher or lower percentage; however, this does not differ significantly from the average after taking sampling error into account. Blank cells in tables indicate 0%.

Weighting

The data have not been weighted.

Comparison of samples across survey years

A number of differences are evident in the profile of the 2024 sample compared with the sample collected in 2023. The 2024 sample contains:

- A lower proportion of respondents working for government organisations (51% in 2023, 39% in 2024) and more non-government respondents (49% in 2023, 61% in 2024)
- More respondents with experience of 10+ years (35% in 2023, 43% in 2024)
- More senior managers/executives (8% in 2023, 14% in 2024) and fewer respondents with no supervisory responsibilities (61% in 2023, 51% in 2024)
- Fewer respondents from the Brisbane and Moreton Bay DCSSDS region (37% in 2023, 29% in 2024) and more from the North QLD DCSSDS region (5% in 2023, 12% in 2024)
- Fewer respondents working mainly with children and young people and their families in contact with the child protection and family support system (79% in 2023, 65% in 2024), however this may be due to the addition of the response code 'children and young people in residential care' in 2024 (8%)
- A lower proportion who have only worked in government agencies (27% in 2023, 18% in 2024).

Table 2.4: Key sample characteristics 2024 compared to previous survey data⁺

	YEAR					
Q3: Is your workplace a government or non-government organisation?						
	2019 n = 277	2020 n = 761	2021 n = 762	2022 n = 481	2023 n=575	2024 n=452
Government	56%	54%	57%	30%↓	51%↑	39%↓
Non-government	44%	46%	43%	70%↑	49%↓	61%↑
Q11: How long have you worked in one of the statutory systems (child protection or youth justice) sector?						
	2019 n = 281	2020 n = 759	2021 n = 762	2022 n = 480	2023 n=570	2024 n=446
Less than 1 year	7%	7%	5%	8%	10%	9%
1–2 years	12%	10%	8%	12%	12%	11%
3–5 years	15%	22%↑	19%	24%	23%	19%
6–9 years	19%	15%	16%	16%	21%	18%
10–14 years	25%	21%	18%	18%	12%↓	14%
15–19 years	12%	12%	15%	11%	11%	13%
20+ years	11%	13%	19%↑	11%↓	12%	16%
DCSSDS Region						
	2019*	2020*	2021 n = 763	2022 n = 481	2023 n=575	2024 n=452
Brisbane + Moreton Bay	-	-	30%	30%	37%↑	29%↓
Far North QLD	-	-	8%	9%	13%	10%
North QLD	-	-	9%	11%	5%↓	12%↑
South East	-	-	19%	10%↓	15%	14%
South West	-	-	15%	17%	16%	18%
Sunshine Coast + Central	-	-	19%	23%	14%↓	16%
Q9: At which level do you work in your organisation?						
	2019 n = 276	2020 n = 761	2021 n = 762	2022 n = 479	2023 n=575	2024 n=452
No supervisory responsibilities	56%↑	61%	55%	62%	61%	51%↓
Mid-level manager	34%	33%	39%	30%↓	31%	35%
Senior manager/executive	10%	6%	6%	9%	8%	14%↑
Q12: How would you describe your experience in the relevant statutory system (child protection or youth justice) sector?						
	2019#	2020 n=759	2021 n = 763	2022 n = 480	2023 n=574	2024 n=450
I have only worked in government agencies	-	32%	41%↑	18%↓	27%↑	18%↓
I have mostly worked in government agencies	-	13%	12%	13%	18%↑	16%
I have fairly equal experience in government agencies and non-government organisations	-	19%	16%	16%	17%	22%
I have only worked in non-government organisations	-	22%	18%	34%↑	21%↓	26%
I have mostly worked in non-government organisations	-	14%	13%	19%↑	17%	18%

⁺ Data for 2019 to 2021 only includes Child Protection (CP) workers. Data for 2022-2024 includes Youth Justice (YJ) along with Child Protection (CP) workers (2022: 431 CP + 50 YJ; 2023: 452 CP + 50 YJ; 2024: 296 CP + 42 YJ + 36 Residential care)

Blue↑/Red↓ indicates a significant increase or decrease from the previous year at at least the 95% confidence level. * Postcodes were used to code regions in 2019 and 2020; however, the regions for Child Safety changed following Machinery-of-Government changes and are not comparable. # Question not asked in 2019.

Limitations

Comparisons of responses across survey years should be interpreted with caution given the changes in the sample characteristics described in Table 2.4.

In 2024, as in 2023, this report includes data collected from both child protection and youth justice workers. In 2022, data was collected from these two groups however it was reported in two separate reports. Where available, the 2022 data from both the child protection and youth justice studies have been combined to provide a new overall total for 2022. Any data shown for 2018-2021 is only based on data collected among child protection workers, youth justice workers were not surveyed during this time.

The survey population could not be calculated because the survey was forwarded to an unknown number of individuals. All surveys are subject to multiple sources of error which are most often not possible to quantify or estimate, including sampling error, coverage error, error associated with non-response, error associated with question wording and response options. Appendix C contains a table that details the level of sampling error associated with various cell sizes for this survey (at the 95% confidence level).



Disclaimer

MCR is a member of ADIA and abides by The Research Society's Code of Professional Behaviour. The Code of Professional Behaviour can be downloaded at www.theresearchsociety.com.au. Under the Code of Professional Behaviour – information about the client's business, their commissioned market research data and findings remain confidential to the client unless both clients and researchers agree the details of any publications.

As is our normal practice, we emphasise that any market size estimates or marketing recommendations in this report can be influenced by a number of unforeseen events or by management decisions. Therefore, no warranty can be given that the information included will be predictive of a desired outcome.

▶ **SNAPSHOT:**

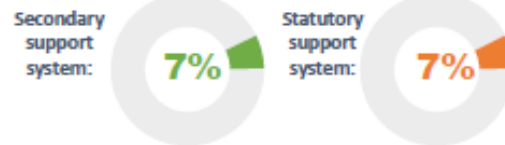
Statutory systems workforce survey 2024

A total of 452 workers (176 from government and 276 from non-government organisations) were surveyed, with the aim of gathering frontline worker perspectives on a range of topics.

▶ **% AGREEING SYSTEM MEETS NEEDS OF CHILDREN, YOUNG PEOPLE & FAMILIES**
Agree/Agree strongly



▶ **% AGREEING CAPACITY IS SUFFICIENT:**
Agree/Agree strongly



▶ **COMMUNITY CONFIDENCE**
% Agree/Agree strongly

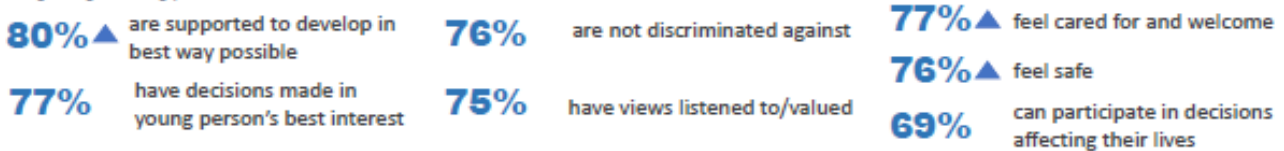


▶ **ACCESS AND SUPPORTS AVAILABLE TO CHILDREN AND YOUNG PEOPLE IN OUR COMMUNITIES***
% Agree/Agree strongly



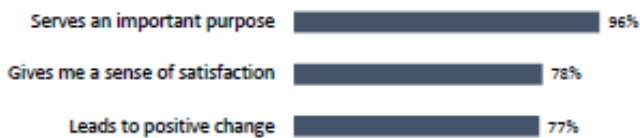
However, lower agreement was noted for having access to mental health services (34%), living in safe communities (35%), being protected from abuse and neglect (41%), having access to disability services (43%) and having access to NDIS supports (42%).

▶ **CHILDREN, YOUNG PEOPLE AND THEIR FAMILIES ATTENDING MY ORGANISATION:**
% Agree/Agree strongly



▶ **PERSPECTIVES ON THEIR ROLE AND ORGANISATION***

The work I do:



16% intend to leave the sector within 12 months

% agreeing:



Organisation supports staff to manage work stress



Receive sufficient support from colleagues



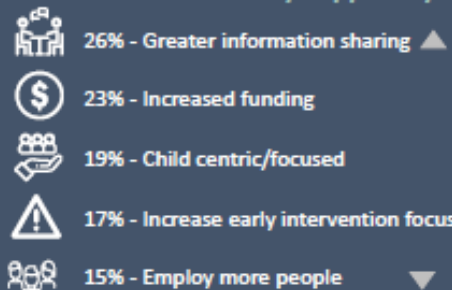
Would recommend working in the sector to others



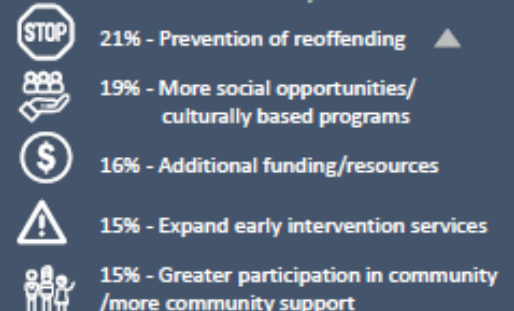
* % Agree/Agree strongly

Suggested improvements
(Top mentions)

Child Protection & Family Support System



Youth Justice System



Arrows indicate a statistically significant change from 2023 results.

3. Findings

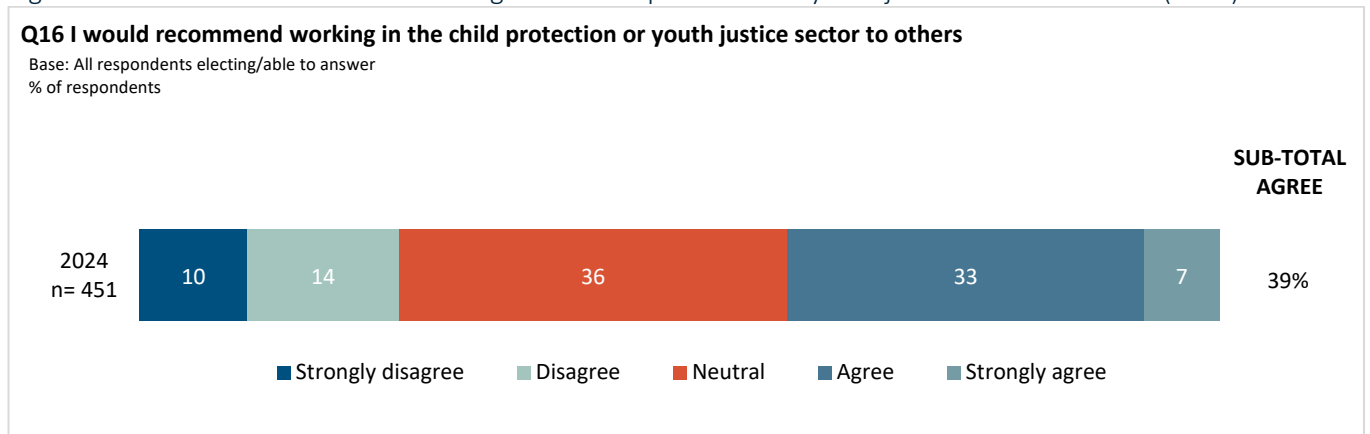
3.1 About the workforce

Q16 I would recommend working in the child protection or youth justice sector to others

3.1.1 2024 result

39% of respondents reported that they would recommend working in the child protection or youth justice sector to others. 24% would not recommend working in these sectors to others and the 36% considered themselves to be neutral on this issue.

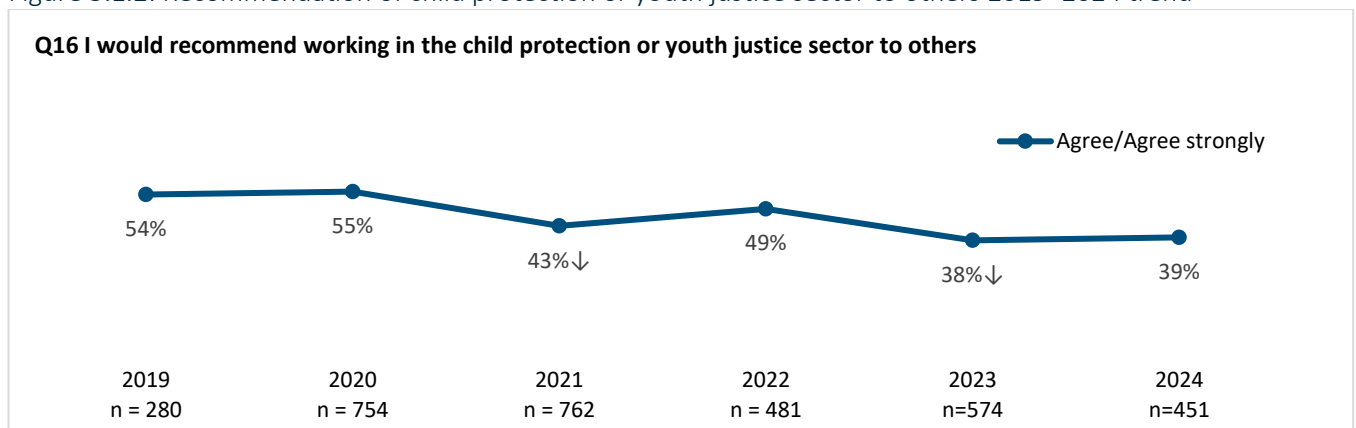
Figure 3.1.1: Recommendation of working in the child protection or youth justice sector to others (2024)



3.1.2 Comparison to previous survey data

The proportion of respondents likely to recommend working in the child protection or youth justice sectors in 2024 (39%) was stable with 2023 results (38%). However, in data not displayed on this chart, there was a significant decrease in the proportion of respondents who would not recommend working in these sectors from 31% who disagreed or strongly disagreed to 24% in 2024. 36% were who were neutral on this issue (compared to 31% in 2023, although this difference cannot be declared statistically significant).

Figure 3.1.2: Recommendation of child protection or youth justice sector to others 2019–2024 trend*



+ Data for 2019 to 2021 only includes Child Protection (CP) workers. Data for 2022-2024 includes Youth Justice (YJ) along with Child Protection (CP) workers
↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.1.3 Sub-group differences (2024)

Likelihood to recommend working in the sector was highest among those working in child protection (44% agreed or strongly agreed they would recommend), those in a senior or middle management roles (43%) and those working in the South West DCSSDS region (43%). Respondents working in the North Queensland DCSSDS region were the most likely segment to disagree or strongly disagree (30%) that they would recommend working in the sector.

Note: These differences were not statistically significant.

Table 3.1.1: Recommendation of child protection or youth justice sector to others by organisation type, region and years in sector (2024)

Q16 Column %	Total 2024 n = 451	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 175	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 252	10+ n = 194
Strongly disagree	10%	11%	10%	11%	8%	14%	7%	15%	7%	7%	13%
Disagree	14%	16%	13%	14%	13%	9%	19%	15%	16%	13%	14%
SUB-TOTAL DISAGREE	24%	27%	22%	24%	20%	23%	26%	30%	22%	20%	28%
Neutral	36%	35%	37%	34%	39%	36%	31%	37%	49%	39%	34%
Agree	33%	32%	33%	37%	38%	31%	35%	24%	22%	33%	32%
Strongly agree	7%	6%	7%	5%	3%	9%	9%	9%	7%	8%	6%
SUB-TOTAL AGREE	39%	38%	40%	42%	41%	41%	43%	33%	29%	41%	39%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.1.2: Recommendation of child protection or youth justice sector to others by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q16 Column %	Total 2024 n = 451	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
		Child Protection n = 296	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/ Middle Mgr n = 221	Not supervisory n = 230
Strongly disagree	10%	9%	12%	6%	19%	9%	14%	10%	10%	10%
Disagree	14%	15%	10%	14%	9%	15%	10%	15%	12%	16%
SUB-TOTAL DISAGREE	24%	24%	21%	19%	28%	23%	24%	24%	22%	26%
Neutral	36%	32%	40%	39%	42%	35%	46%	34%	34%	38%
Agree	33%	36%	33%	36%	24%	34%	25%	34%	36%	30%
Strongly agree	7%	8%	5%	6%	6%	7%	6%	7%	8%	6%
SUB-TOTAL AGREE	39%	44%	38%	42%	30%	41%	31%	41%	43%	36%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

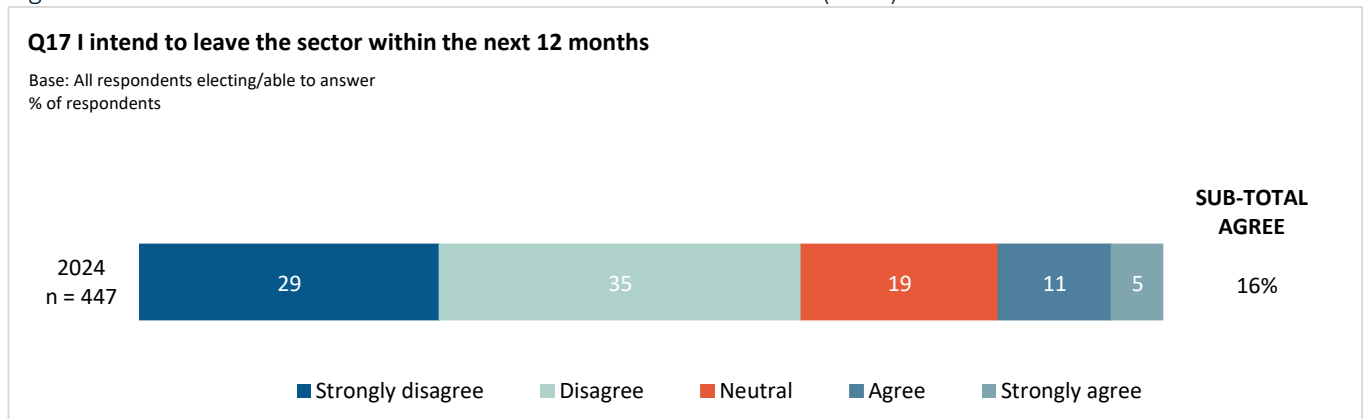
Base: All respondents electing/able to answer

Q17 I intend to leave the sector within the next 12 months

3.1.4 2024 result

64% of respondents reported that they did not intend to leave the child protection or youth justice sector within the next 12 months. 16% of respondents reported an intention to leave their respective sector within the next 12 months, while 19% provided a neutral response to this question.

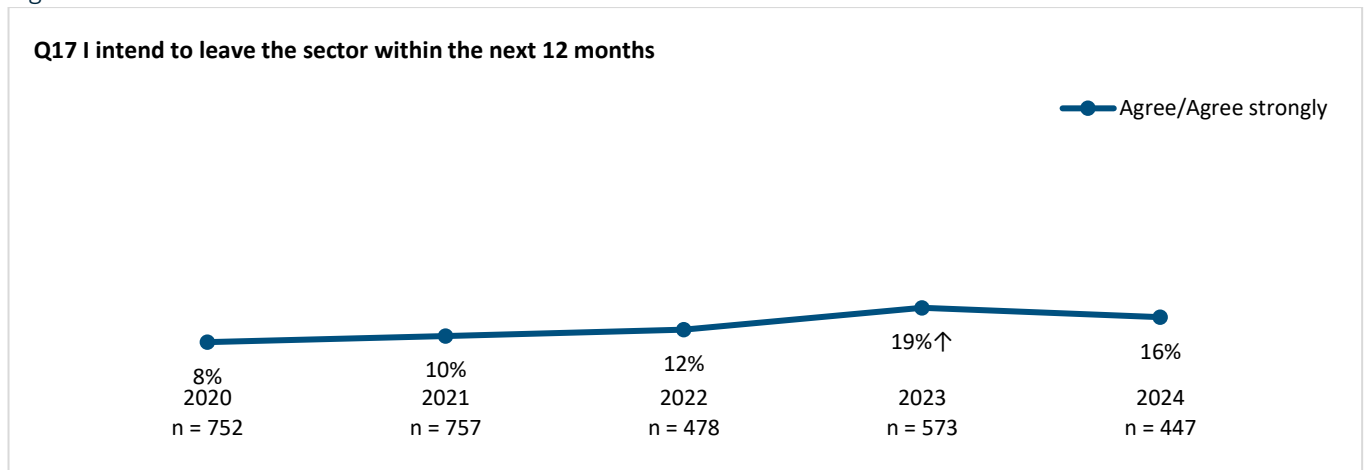
Figure 3.1.3: Intention to leave the sector within the next 12 months (2024)



3.1.5 Comparison to previous survey data

Potential intention to leave the sector was stable against 2023 results.

Figure 3.1.4: Intention to leave the sector 2020–2024 trend⁺



⁺ Data for 2020 to 2021 only includes Child Protection (CP) workers. Data for 2022 - 2024 includes Youth Justice (YJ) along with Child Protection (CP) workers
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.1.6 Sub-group differences (2024)

Reported intention to leave (agreed or strongly agreed) was highest among respondents with 10 years or more working in the sector (20%) compared to those with less experience in the sector (14%).

Note: These differences were not statistically significant.

Table 3.1.3: Intention to leave the sector within the next 12 months by organisation type, region and years in sector (2024)

Q17 Column %	Total 2024 n = 447	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 172	Non-govt n = 275	Brisbane & Moreton Bay n = 131	South East n = 63	Sunshine Coast & Central n = 74	South West n = 80	North QLD n = 54	Far North Queensland n = 45	<10 n = 251	10+ n = 193
Strongly disagree	29%	25%	32%	31%	22%	36%	26%	28%	29%	31%	26%
Disagree	35%	38%	33%	33%	35%	31%	40%	33%	42%	34%	36%
SUB-TOTAL DISAGREE	64%	63%	65%	63%	57%	68%	66%	61%	71%	65%	63%
Neutral	19%	19%	20%	21%	21%	16%	13%	28%	20%	21%	18%
Agree	11%	13%	11%	12%	16%	9%	14%	7%	7%	10%	13%
Strongly agree	5%	5%	5%	3%	6%	7%	8%	4%	2%	4%	7%
SUB-TOTAL AGREE	16%	18%	15%	15%	22%	16%	21%	11%	9%	14%	20%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer
 ^ Caution small cell size

Table 3.1.4: Intention to leave the sector within the next 12 months by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q17 Column %	Total 2024 n = 447	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
		Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 380	Yes n = 72	No n = 374	Senior/ Middle Mgr n = 220	Not supervisory n = 227
Strongly disagree	29%	29%	43%	19%	33%	28%	17%	32%	30%	28%
Disagree	35%	35%	14%	42%	27%	37%	42%	34%	40%	30%
SUB-TOTAL DISAGREE	64%	64%	57%	61%	60%	65%	58%	66%	70%	58%
Neutral	19%	19%	24%	19%	28%	18%	28%	18%	16%	22%
Agree	11%	12%	14%	8%	9%	12%	8%	12%	8%	15%
Strongly agree	5%	4%	5%	11%	3%	5%	6%	5%	5%	5%
SUB-TOTAL AGREE	16%	17%	19%	19%	12%	17%	14%	17%	13%	19%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

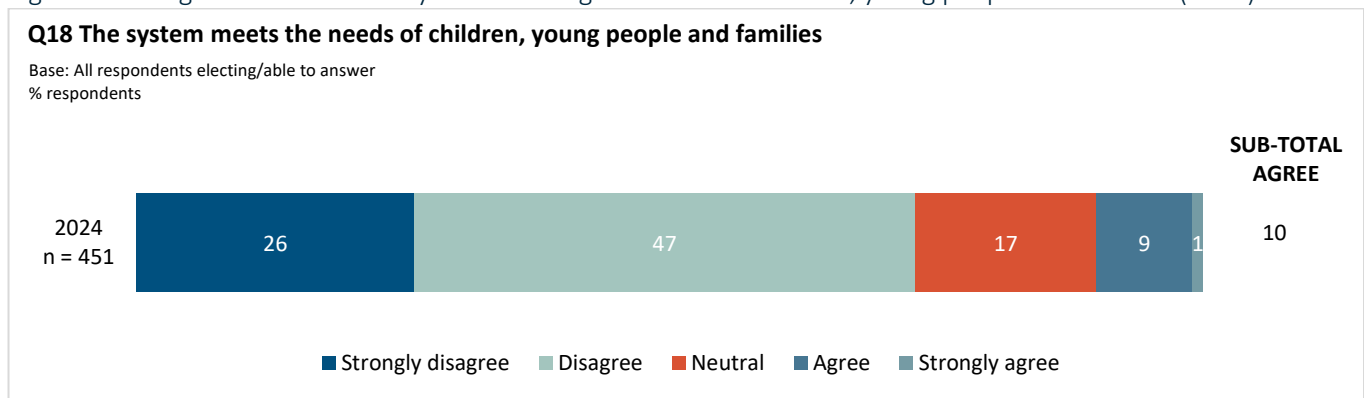
3.2 Statutory systems (child protection and youth justice)

Q18 Thinking about statutory systems (child protection or youth justice) as a whole, how much do you agree or disagree the child protection and family support system meets the needs of children, young people and families?

3.2.1 2024 result

Respondents were asked their opinion as to whether the child protection and family support system meets the needs of children, young people and families. 10% of respondents working in the child protection or youth justice sectors agreed or strongly agreed with this statement. In total, 73% of respondents disagreed with this statement (26% strongly disagreed, 47% disagreed). The remainder (17%) were neutral.

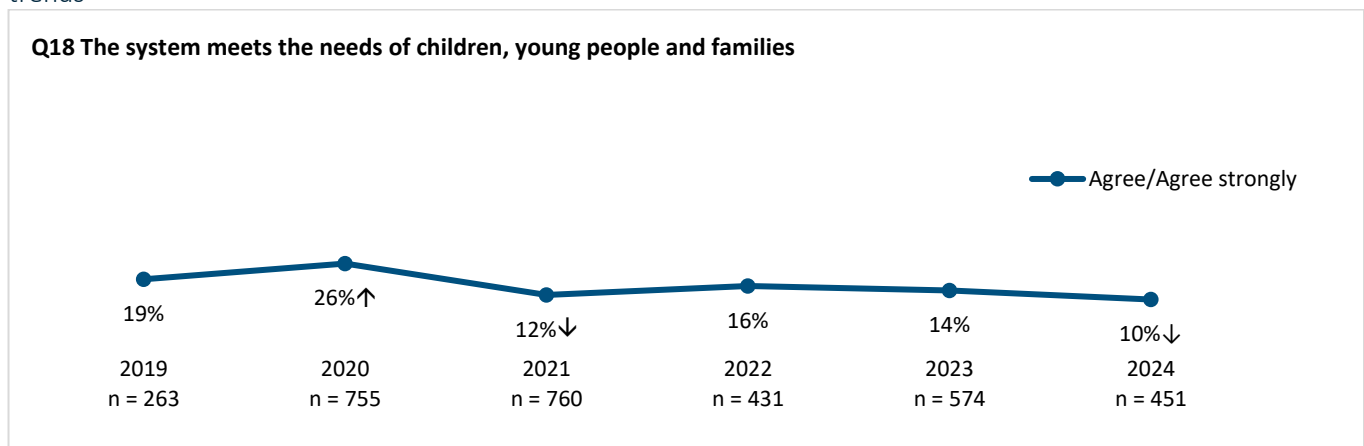
Figure 3.2.1: Agreement with the system meeting the needs of children, young people and families (2024)



3.2.2 Comparison to previous survey data

In 2024, significantly fewer respondents agreed or strongly agreed that the statutory systems as a whole meets the needs of children, young people and families, decreasing from 14% (agreed or strongly agreed) to 10%. Correspondingly, the proportion of respondents who disagreed overall (disagreed or strongly disagreed) increased from 65% in 2023 to 73% in 2024.

Figure 3.2.2: Agreement with the system meeting the needs of children, young people and families 2019–2024 trends⁺



⁺ Data for 2019 to 2022 only includes Child Protection (CP) workers. Data for 2023 includes Youth Justice (YJ) along with Child Protection (CP) workers
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.2.3 Sub-group differences (2024)

Those working in the Brisbane and Moreton Bay DCSSDS region (79%) or in Far North Queensland DCSSDS region (80%), respondents who have worked in the sector for 10 years or more (78%), those working in the youth justice system (83%) or the residential care system (83%) were the segments most likely to disagree or strongly disagree that the system meets the needs of children, young people and families (73% average).

Note: These differences were not statistically significant.

Table 3.2.1: Agreement with the system meeting the needs of children, young people and families by organisation type, region and years in sector (2024)

Q18 Column %	Total 2024 n = 451	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 175	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 252	10+ n = 194
Strongly disagree	26%	22%	29%	29%	28%	23%	19%	31%	27%	21%	30%
Disagree	47%	48%	46%	50%	38%	38%	57%	43%	53%	48%	47%
SUB-TOTAL DISAGREE	73%	70%	75%	79%	66%	61%	75%	74%	80%	69%	78%
Neutral	17%	18%	17%	14%	23%	26%	11%	20%	13%	20%	14%
Agree	9%	11%	7%	7%	11%	14%	11%	4%	7%	10%	8%
Strongly agree	1%	1%	1%	1%			2%	2%		1%	1%
SUB-TOTAL AGREE	10%	12%	8%	8%	11%	14%	14%	6%	7%	11%	8%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer
 ^ Caution small cell size

Table 3.2.2: Agreement with the system meeting the needs of children, young people and families by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q18 Column %	Total 2024 n = 451	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
		Child Protection n = 296	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/ Middle Mgr n = 221	Not supervisory n = 230
Strongly disagree	26%	22%	38%	25%	25%	26%	22%	27%	30%	22%
Disagree	47%	48%	45%	58%	39%	48%	43%	48%	47%	47%
SUB-TOTAL DISAGREE	73%	70%	83%	83%	64%	74%	65%	74%	77%	69%
Neutral	17%	18%	17%	6%	30%	15%	25%	16%	15%	19%
Agree	9%	11%		11%	4%	10%	8%	9%	7%	10%
Strongly agree	1%	1%			1%	1%	1%	1%	<1%	1%
SUB-TOTAL AGREE	10%	12%		11%	6%	10%	10%	10%	8%	12%

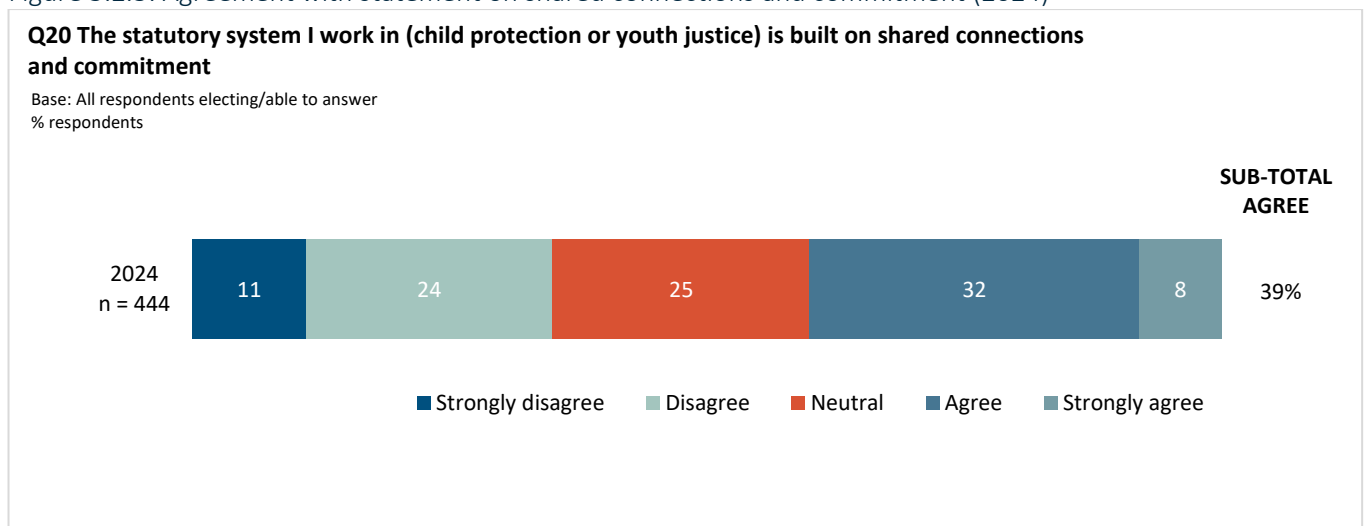
Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q20 Thinking about **statutory systems (child protection or youth justice) as a whole**, how much do you agree or disagree the statutory system I work in (child protection or youth justice) is built on shared connections and commitment

3.2.4 2024 result

39% of respondents working in the child protection or youth justice sectors agreed or strongly agreed the system they work in is built on shared connections and commitment with 32% agreeing and 8% strongly agreeing with this statement. 35% disagreed or strongly disagreed with this statement. The remainder were neutral on this issue (25%).

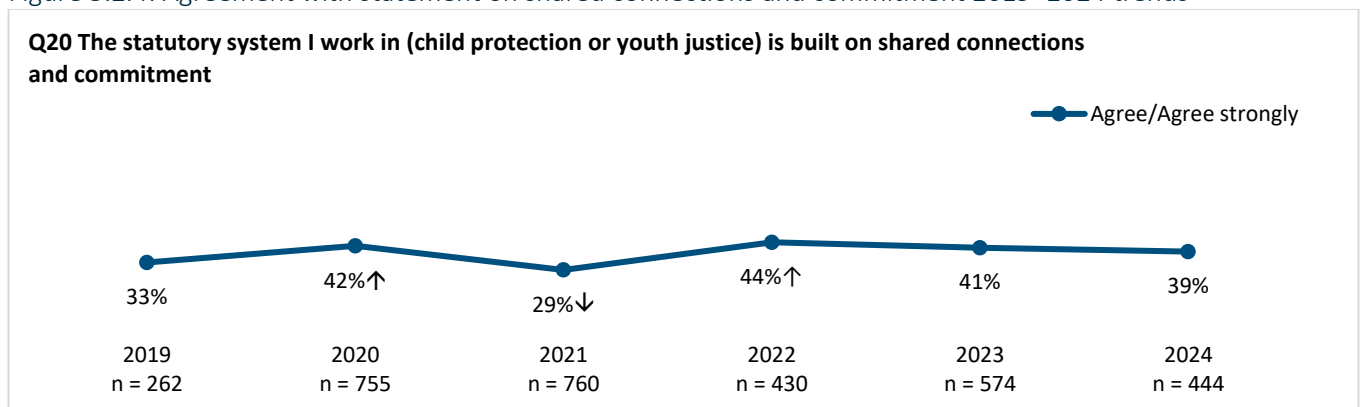
Figure 3.2.3: Agreement with statement on shared connections and commitment (2024)



3.2.5 Comparison to previous survey data

The survey result in 2024 (39%) was consistent with the 2023 findings (41%) for total agreement that the child protection and youth justice systems are built on shared connections and commitment.

Figure 3.2.4: Agreement with statement on shared connections and commitment 2019–2024 trends⁺



⁺ Data for 2019 to 2021 only includes Child Protection (CP) workers. Data for 2022 - 2024 includes Youth Justice (YJ) along with Child Protection (CP) workers
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.2.6 Sub-group differences (2024)

Respondents who have worked in the sector for 10 years or more were more likely to have disagreed or strongly disagreed (43%) that the child protection and youth justice systems is built on shared connections compared to those with fewer years experience (29% disagreed or strongly disagreed).

Table 3.2.3: Agreement with statement on shared connections and commitment by organisation type, region and years in sector (2024)

Q20 Column %	Total 2024 n = 444	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 172	Non-govt n = 272	Brisbane & Moreton Bay n = 130	South East n = 64	Sunshine Coast & Central n = 74	South West n = 79	North QLD n = 53	Far North Queensland n = 44	<10 n = 251	10+ n = 191
Strongly disagree	11%	7%	13%	12%	14%	8%	8%	9%	16%	11%	11%
Disagree	24%	24%	25%	26%	16%	19%	35%	23%	23%	18% ↓	32% ↑
SUB-TOTAL DISAGREE	35%	31%	38%	38%	30%	27%	43%	32%	39%	29% ↓	43% ↑
Neutral	25%	26%	25%	23%	30%	27%	18%	32%	30%	27%	24%
Agree	32%	35%	29%	35%	33%	32%	28%	28%	30%	36%	26%
Strongly agree	8%	8%	7%	4%	8%	14%	11%	8%	2%	8%	7%
SUB-TOTAL AGREE	39%	44%	37%	39%	41%	46%	39%	36%	32%	44%	34%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.2.4: Agreement with statement on shared connections and commitment by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q20 Column %	Total 2024 n = 444	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
		Child Protection n = 292	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 377	Yes n = 72	No n = 371	Senior/ Middle Mgr n = 217	Not supervisory n = 227
Strongly disagree	11%	11%	12%	11%	12%	11%	17%	10%	11%	11%
Disagree	24%	24%	24%	33%	34%	23%	18%	26%	27%	22%
SUB-TOTAL DISAGREE	35%	35%	36%	44%	46%	33%	35%	35%	38%	32%
Neutral	25%	25%	19%	17%	31%	24%	32%	24%	22%	29%
Agree	32%	32%	43%	33%	16%	34%	29%	32%	32%	31%
Strongly agree	8%	9%	2%	6%	6%	8%	4%	8%	8%	7%
SUB-TOTAL AGREE	39%	40%	45%	39%	22%	42%	33%	41%	40%	39%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

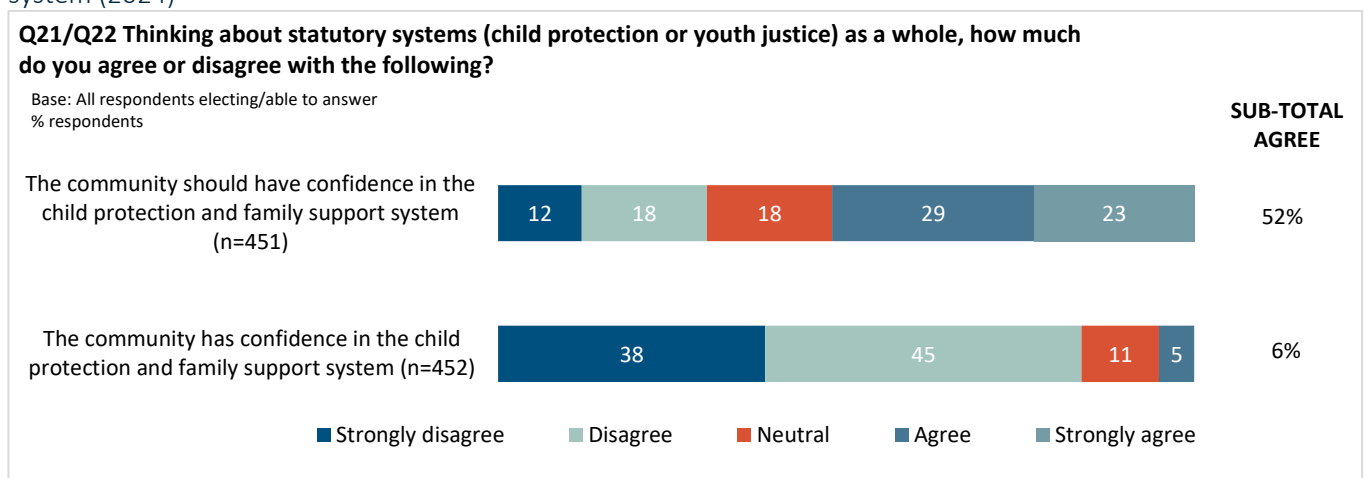
Thinking about **statutory systems (child protection or youth justice) as a whole**, how much do you agree or disagree with the following?
 Q21 The community has confidence in the child protection and family support system
 Q22 The community should have confidence in the child protection and family support system

3.2.7 2024 result

Respondents were asked whether they perceive that the community has confidence in the child protection and family support system. 6% of respondents agreed that the community has confidence in the system with 84% disagreeing (45% disagreed, 38% strongly disagreed).

Respondents were further asked whether they thought the community should have confidence in the child protection and family support systems. A total of 52% of respondents agreed (29% agreed, 23% strongly agreed) that the community should have confidence in these systems. 30% disagreed while the remaining 18% were neutral regarding this statement.

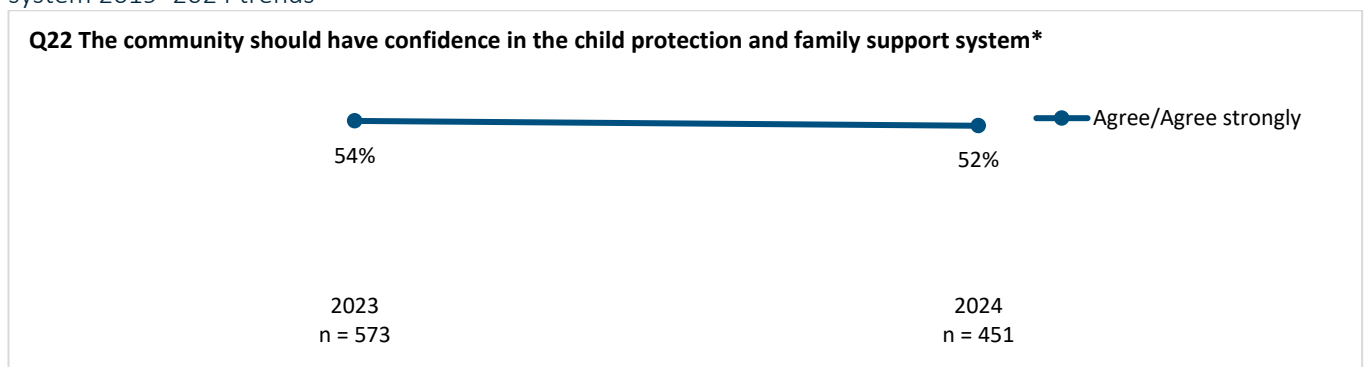
Figure 3.2.5: Agreement with statement on community confidence in the child protection and family support system (2024)



3.2.8 Comparison to previous survey data

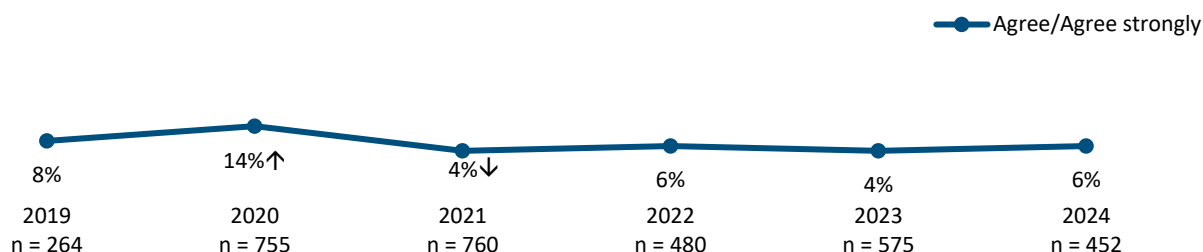
Respondent sentiments regarding whether the community does, and should, have confidence in the child protection and family support system were stable between 2023 and 2024.

Figure 3.2.6: Agreement with statements on community confidence in the child protection and family support system 2019–2024 trends⁺



* New question in 2023
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

Q21 The community has confidence in the child protection and family support system



+ Data for 2019 to 2021 only includes Child Protection (CP) workers. Data for 2022 - 2024 includes Youth Justice (YJ) along with Child Protection (CP) workers
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.2.9 Sub-group differences (2024)

Government respondents were more likely to agree (38% agreed) that the community should have confidence in the child protection and family systems leading to an overall slightly elevated level of overall agreement (55% agreed or strongly agreed) compared to those employed by a non-government agency (49% agreed or strongly agreed).

Table 3.2.5: Agreement with statement on community confidence in the child protection and family support system by organisation type, region and years in sector (2024)

Q21/Q22 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
The community has confidence in the child protection and family support system											
	Total n = 452	Govt n = 176	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 252	10+ n = 194
Strongly disagree	38%	32%	42%	41%	31%	34%	36%	48%	39%	38%	38%
Disagree	45%	50%	42%	42%	42%	51%	54%	31%	50%	45%	46%
SUB-TOTAL DISAGREE	84%	82%	84%	83%	73%	85%	90%	80%	89%	83%	85%
Neutral	11%	10%	11%	12%	19%	7%	7%	13%	7%	13%	8%
Agree	5%	7%	4%	5%	8%	7%	2%	6%	4%	4%	6%
Strongly agree	<1%		1%			1%		2%			1%
SUB-TOTAL AGREE	6%	7%	4%	5%	8%	8%	2%	7%	4%	4%	7%
The community should have confidence in the child protection and family support system											
	Total n = 451	Govt n = 175	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 252	10+ n = 194
Strongly disagree	12%	13%	12%	10%	14%	5%	16%	17%	16%	11%	13%
Disagree	18%	15%	20%	20%	13%	20%	19%	11%	24%	17%	20%
SUB-TOTAL DISAGREE	30%	28%	32%	29%	27%	26%	35%	28%	40%	28%	32%
Neutral	18%	17%	19%	23%	13%	22%	15%	13%	18%	23%	12%
Agree	29%	38% ↑	24% ↓	24%	34%	34%	26%	33%	29%	29%	30%
Strongly agree	23%	18%	26%	23%	27%	19%	25%	26%	13%	21%	25%
SUB-TOTAL AGREE	52%	55%	49%	47%	61%	53%	51%	59%	42%	49%	55%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer ^ Caution small cell size

Table 3.2.6: Agreement with statement on community confidence in the child protection and family support system by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q21/Q22 Column %	TOTAL	SECTOR				ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
The community has confidence in the child protection and family support system											
	Total 2024 n = 452	Child Protection n = 296	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 385	Yes n = 72	No n = 379	Senior/Middle Mgr n = 222	Not supervisory n = 230	
Strongly disagree	38%	35%	48%	50%	37%	38%	40%	38%	39%	38%	
Disagree	45%	48%	36%	44%	43%	46%	35%	47%	46%	44%	
SUB-TOTAL DISAGREE	84%	83%	83%	94%	81%	84%	75%	85%	85%	82%	
Neutral	11%	10%	12%	3%	15%	10%	19%	9%	9%	12%	
Agree	5%	6%	5%	3%	3%	5%	6%	5%	5%	5%	
Strongly agree	<1%	<1%			1%	<1%		1%	<1%	<1%	
SUB-TOTAL AGREE	6%	7%	5%	3%	4%	6%	6%	6%	5%	6%	
The community should have confidence in the child protection and family support system											
	Total 2024 n = 451	Child Protection n = 296	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/Middle Mgr n = 221	Not supervisory n = 230	
Strongly disagree	12%	10%	14%	14%	19%	11%	15%	12%	11%	13%	
Disagree	18%	18%	19%	31%	12%	19%	13%	19%	19%	17%	
SUB-TOTAL DISAGREE	30%	28%	33%	44%	31%	30%	28%	30%	31%	30%	
Neutral	18%	18%	24%	17%	25%	17%	25%	17%	17%	19%	
Agree	29%	33%	19%	17%	27%	29%	29%	29%	29%	29%	
Strongly agree	23%	21%	24%	22%	16%	24%	18%	24%	23%	22%	
SUB-TOTAL AGREE	52%	54%	43%	39%	43%	53%	47%	53%	52%	51%	

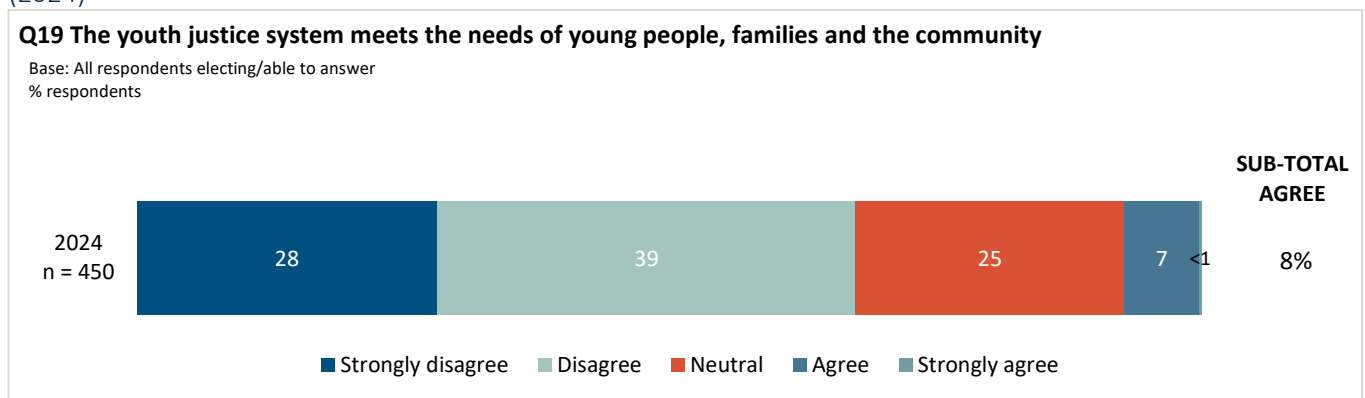
Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q19 Thinking about **statutory systems (child protection or youth justice) as a whole**, how much do you agree or disagree the youth justice system meets the needs of young people, families and the community?

3.2.10 2024 result

Respondents were asked their opinion as to whether the youth justice system meets the needs of young people, families and the community. A total of 8% of respondents agreed or strongly agreed with this statement. 67% of respondents disagreed with this statement (28% strongly disagreed, 39% disagreed). The remainder (25%) were neutral.

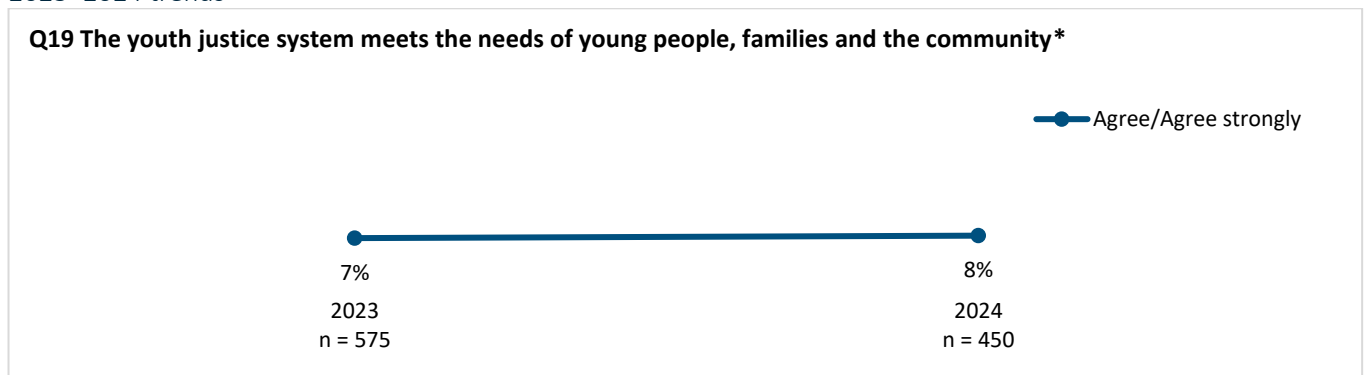
Figure 3.2.7: Agreement with the youth justice system meeting the needs of children, young people and families (2024)



3.2.11 Comparison to previous survey data

Total agreement that the youth justice system meets the needs of young people, families and the community (8%) was consistent with that noted in 2023 (7%).

Figure 3.2.8: Agreement with the youth justice system meeting the needs of children, young people and families 2023–2024 trends[†]



* New question in 2023
 † ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.2.12 Sub-group differences (2024)

Those working in the youth justice sector (14%), respondents employed by a government agency (11%) and those working in the Brisbane and Moreton Bay DCSSDS region were the segments most likely to agree overall (agreed or strongly agreed) that the youth justice system meets the needs of children, young people and families (8%).

Note: These differences were not statistically significant.

Table 3.2.7: Agreement with the youth justice system meeting the needs of children, young people and families by organisation type, region and years in sector (2024)

Q19 Column %	Total 2024 n = 450	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 175	Non-govt n = 275	Brisbane & Moreton Bay n = 133	South East n = 64	Sunshine Coast & Central n = 74	South West n = 80	North QLD n = 54	Far North Queensland n = 45	<10 n = 252	10+ n = 192
Strongly disagree	28%	23%	31%	28%	31%	22%	29%	33%	24%	23%	35%
Disagree	39%	38%	40%	37%	38%	39%	38%	39%	53%	39%	40%
SUB-TOTAL DISAGREE	67%	61%	71%	65%	69%	61%	66%	72%	78%	62%	74%
Neutral	25%	28%	24%	24%	23%	32%	29%	22%	18%	28%	21%
Agree	7%	11%	5%	11%	8%	7%	4%	6%	4%	10%	4%
Strongly agree	<1%	1%					1%			<1%	
SUB-TOTAL AGREE	8%	11%	5%	11%	8%	7%	5%	6%	4%	10%	4%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer
 ^ Caution small cell size

Table 3.2.8: Agreement with the youth justice system meeting the needs of children, young people and families by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q19 Column %	Total 2024 n = 450	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
		Child Protection n = 294	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/ Middle Mgr n = 220	Not supervisory n = 230
Strongly disagree	28%	28%	29%	28%	24%	28%	24%	29%	31%	24%
Disagree	39%	39%	38%	58%	36%	40%	40%	39%	41%	38%
SUB-TOTAL DISAGREE	67%	67%	67%	86%	60%	68%	64%	68%	72%	62%
Neutral	25%	28%	19%	8%	34%	24%	28%	25%	20%	30%
Agree	7%	6%	14%	6%	6%	8%	8%	7%	7%	8%
Strongly agree	<1%					<1%		<1%	<1%	
SUB-TOTAL AGREE	8%	6%	14%	6%	6%	8%	8%	7%	7%	8%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Thinking about **statutory systems (child protection or youth justice) as a whole**, how much do you agree or disagree with the following?

Q23 The community has confidence in the youth justice system

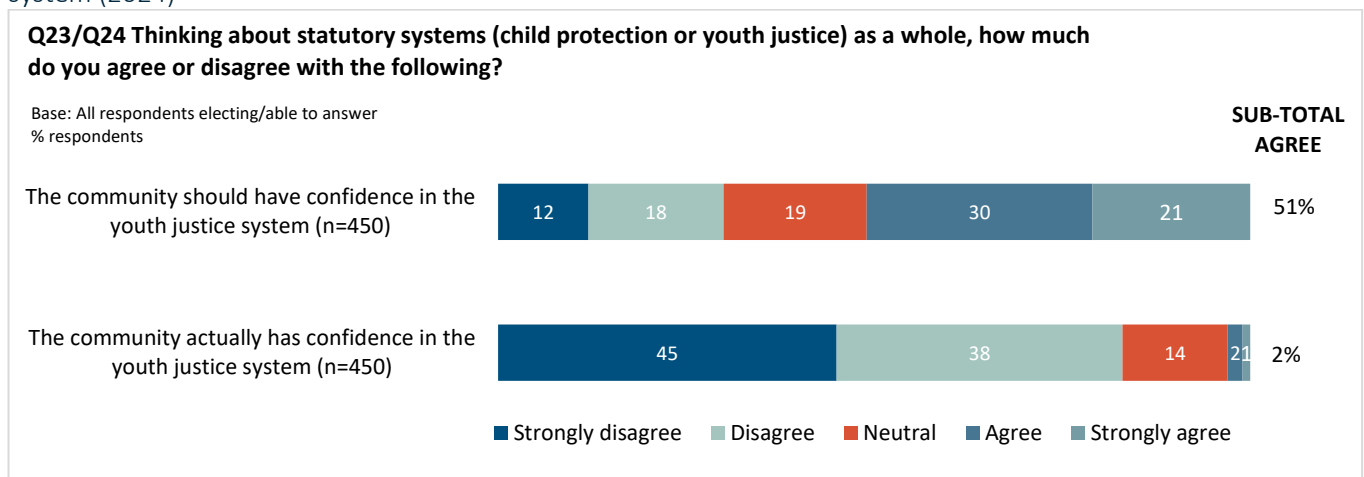
Q24 The community should have confidence in the youth justice system

3.2.13 2024 result

Respondents were asked whether they believe that the community has confidence in the youth justice system. 2% of respondents agreed that the community has confidence in the system while 83% disagreed (38% disagreed, 45% strongly disagreed).

Respondents were also asked whether they thought the community should have confidence in the youth justice system. A total of 51% of respondents agreed (30% agreed, 21% strongly agreed) that the community should have confidence in this system. Three in ten (30%) respondents disagreed that the community should have confidence in the youth justice system with 12% strongly disagreeing and 18% disagreeing. 19% were neutral regarding this statement.

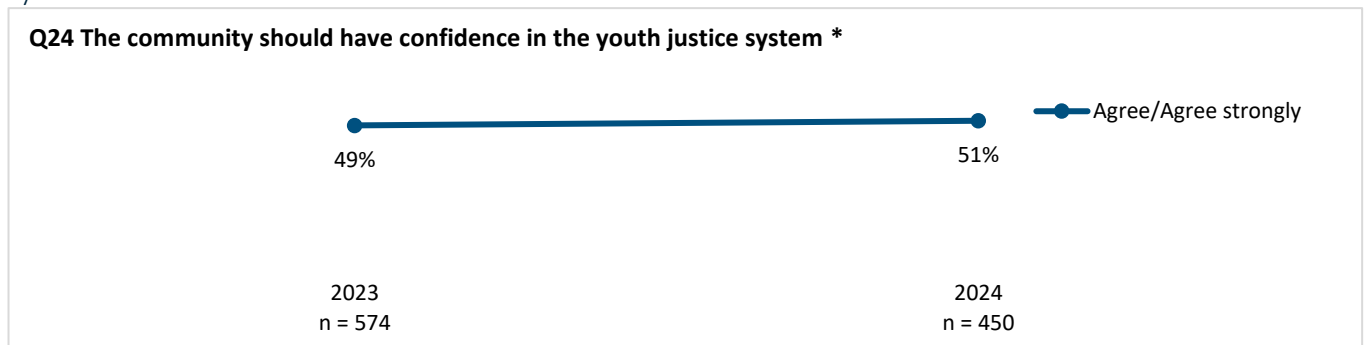
Figure 3.2.9: Agreement with statements on community confidence in the child protection and family support system (2024)



3.2.14 Comparison to previous survey data

Total agreement that the community has, and should have, confidence in the youth justice system was stable between 2023 and 2024.

Figure 3.2.10: Agreement with statements on community confidence in the child protection and family support system 2023–2024 trends*



Q23 The community has confidence in the youth justice system *



* New questions in 2023
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.2.15 Sub-group differences (2024)

Respondents working in the residential care system were less likely than those in other systems to agree (6%) that the community should have confidence in the youth justice system (compared to 32% child protection and 36% youth justice respectively). The overall agreement among residential care workers was 33% (agreed or strongly agreed) compared to workers in child protection (49%) and youth justice (55%).

Table 3.2.9: Agreement with statement on community confidence in the youth justice system by organisation type, region and years in sector (2024)

Q23/Q24 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
The community has confidence in the youth justice system											
	Total 2024 n = 450	Govt n = 175	Non-govt n = 275	Brisbane & Moreton Bay n = 132	South East n = 64	Sunshine Coast & Central n = 74	South West n = 80	North QLD n = 54	Far North Queensland n = 46	<10 n = 252	10+ n = 193
Strongly disagree	45%	44%	46%	45%	41%	38%	50%	44%	54%	42%	49%
Disagree	38%	40%	37%	37%	42%	45%	38%	35%	30%	39%	37%
SUB-TOTAL DISAGREE	83%	84%	83%	83%	83%	82%	88%	80%	85%	81%	86%
Neutral	14%	14%	15%	14%	14%	16%	10%	19%	15%	17%	11%
Agree	2%	2%	1%	3%	3%		1%			2%	2%
Strongly agree	1%		1%			1%	1%	2%		<1%	1%
SUB-TOTAL AGREE	2%	2%	2%	3%	3%	1%	3%	2%		2%	3%
The community should have confidence in the youth justice system											
	Total 2024 n = 450	Govt n = 176	Non-govt n = 274	Brisbane & Moreton Bay n = 132	South East n = 64	Sunshine Coast & Central n = 74	South West n = 80	North QLD n = 54	Far North Queensland n = 46	<10 n = 252	10+ n = 192
Strongly disagree	12%	14%	11%	11%	11%	9%	15%	7%	20%	12%	13%
Disagree	18%	18%	18%	23%	14%	16%	16%	15%	20%	17%	19%
SUB-TOTAL DISAGREE	30%	32%	29%	34%	25%	26%	31%	22%	39%	28%	32%
Neutral	19%	19%	19%	17%	19%	24%	14%	26%	20%	23%	15%
Agree	30%	35%	27%	28%	33%	36%	30%	28%	24%	31%	29%
Strongly agree	21%	14%	25%	20%	23%	14%	25%	24%	17%	18%	24%
SUB-TOTAL AGREE	51%	49%	52%	48%	56%	50%	55%	52%	41%	49%	53%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer ^ Caution small cell size

Table 3.2.10: Agreement with statement on community confidence in the youth justice system by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q23/Q24 Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
The community has confidence in the youth justice system										
	Total 2024 n = 450	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 220	Not supervisory n = 230
Strongly disagree	45%	45%	38%	61%	37%	46%	46%	45%	49%	41%
Disagree	38%	40%	29%	31%	34%	39%	28%	40%	38%	38%
SUB-TOTAL DISAGREE	83%	85%	67%	92%	72%	85%	74%	85%	87%	80%
Neutral	14%	14%	29%	3%	24%	13%	22%	13%	11%	17%
Agree	2%	1%	5%	3%	1%	2%	4%	1%	<1%	3%
Strongly agree	1%			3%	3%	<1%		1%	1%	<1%
SUB-TOTAL AGREE	2%	1%	5%	6%	4%	2%	4%	2%	1%	3%
The community should have confidence in the youth justice system										
	Total 2024 n = 450	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 221	Not supervisory n = 229
Strongly disagree	12%	11%	19%	19%	18%	11%	18%	11%	13%	11%
Disagree	18%	18%	17%	28%	13%	19%	13%	19%	19%	17%
SUB-TOTAL DISAGREE	30%	29%	36%	47%	31%	30%	31%	30%	32%	28%
Neutral	19%	21%	10%	19%	27%	18%	24%	19%	19%	20%
Agree	30%	32%	36%	6% ↓	28%	30%	32%	30%	28%	32%
Strongly agree	21%	17%	19%	28%	13%	22%	14%	22%	22%	20%
SUB-TOTAL AGREE	51%	49%	55%	33%	42%	52%	46%	52%	50%	52%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at least the 95% confidence level
 Base: All respondents electing/able to answer

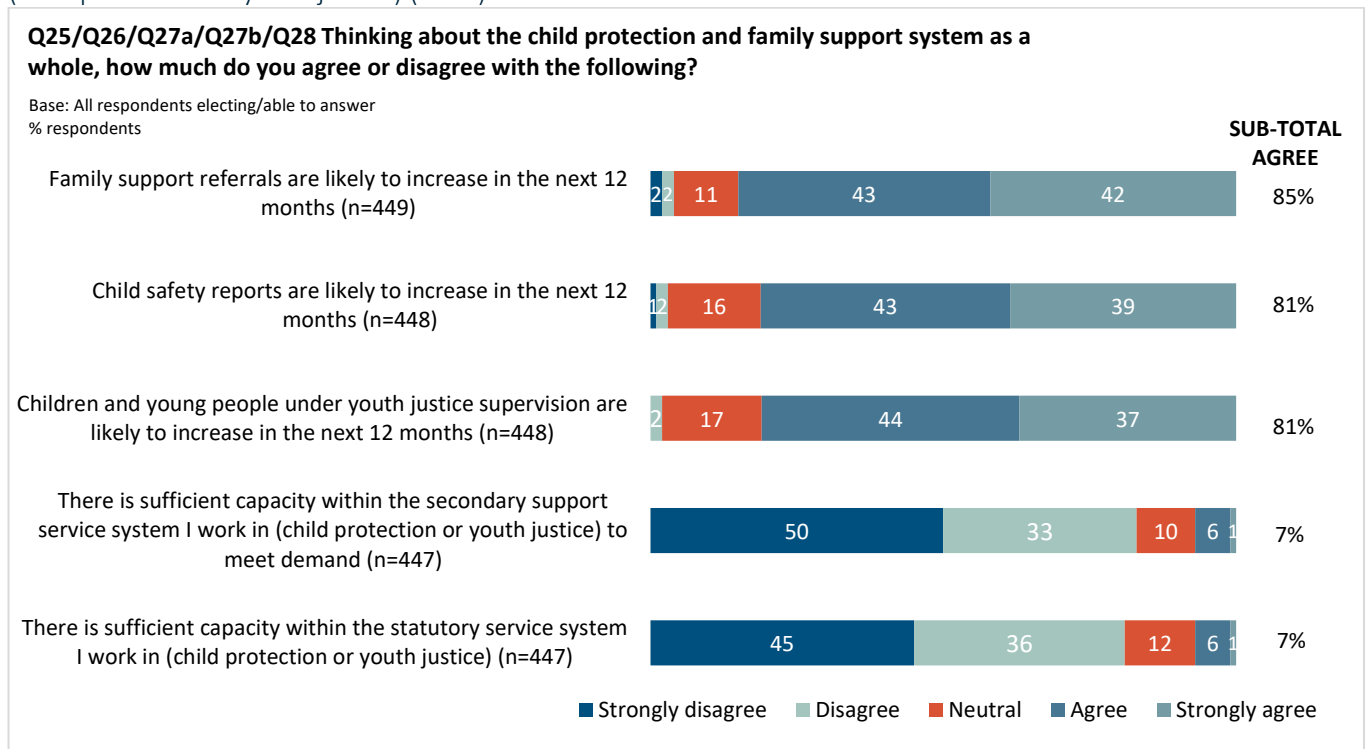
Thinking about the statutory systems (child protection or youth justice) as a whole, how much do you agree or disagree with the following?
 Q25 There is sufficient capacity within the secondary support service system I work in (child protection or youth justice) to meet demand
 Q26 There is sufficient capacity within the statutory service system I work in (child protection or youth justice) (New question in 2024)
 Q27a Family support referrals are likely to increase in the next 12 months.
 Q27b Child safety reports are likely to increase in the next 12 months (New question in 2024)
 Q28 Children and young people under youth justice supervision are likely to increase in the next 12 months

3.2.16 2024 result

The majority of respondents (85%) agreed or strongly agreed that family support referrals and child protection reports are likely to increase in the next 12 months. 42% strongly agreed with this statement, only 4% disagreed or strongly disagreed, while 11% were neutral. Similarly, the majority of respondents agreed overall that family support referrals and children and young people under youth justice supervision are likely to increase in the next 12 months (81%). Similar agreement was reported on a newly measured metric ‘child safety reports are likely to increase in the next 12 months’ (81%). There was minimal disagreement (disagreed or strongly disagreed) with both of these metrics (2% and 3% respectively).

When asked about the current capacity within the sector, the majority of respondents disagreed or strongly disagreed there is sufficient capacity either within the secondary support service system (83%) or within their statutory service system (81%). 7% of respondents agreed or strongly agreed with these statements regarding capacity.

Figure 3.2.11: Agreement with statements on expected demand and current capacity of the statutory systems (child protection or youth justice) (2024)

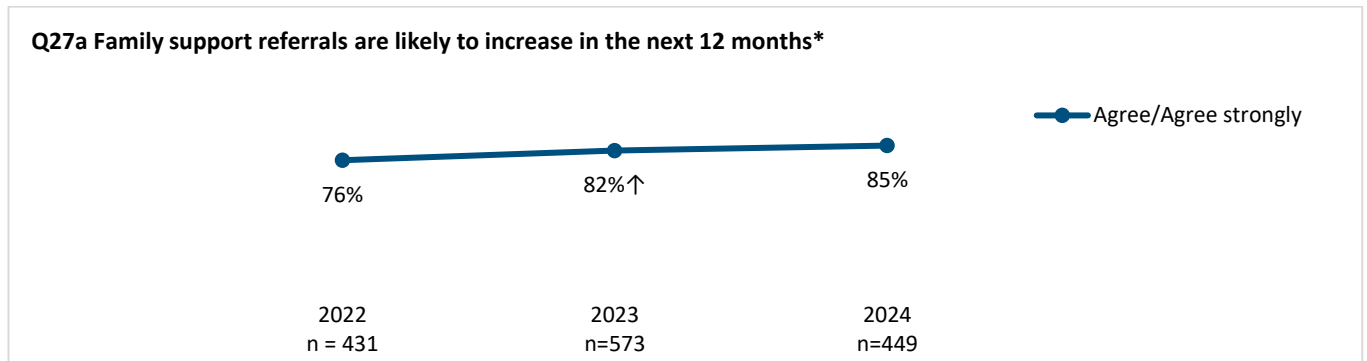


3.2.17 Comparison to previous survey data

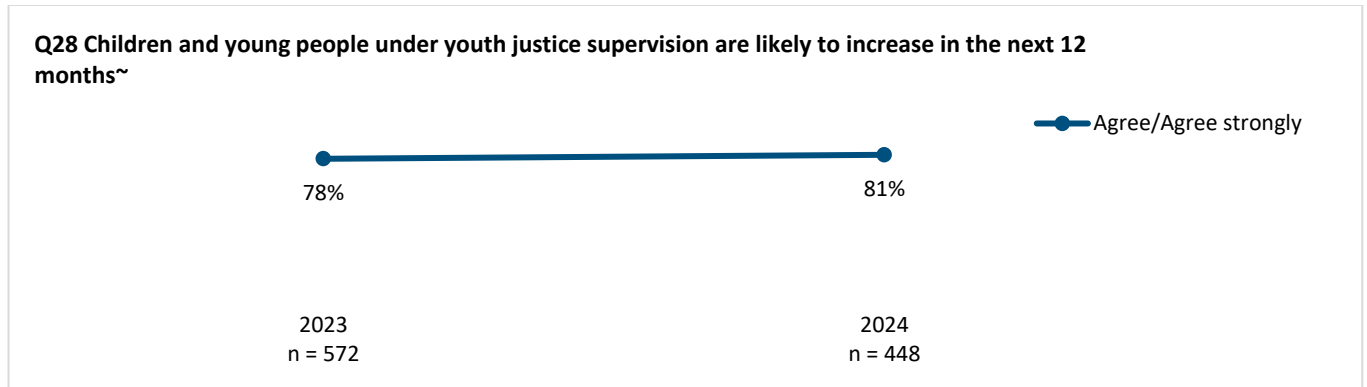
Total agreement (agreed or strongly agreed) that family support referrals are likely to increase in the next 12 months continued to show a slight upward trend (however this increase was not statistically significant when directly compared to 2023). Total agreement increased from 76% in 2022 to 85% in 2024.

Consistent results were recorded in 2024 as in 2023 regarding the likelihood of children and young people under youth justice supervision increasing and the sufficiency of capacity within the secondary support service system.

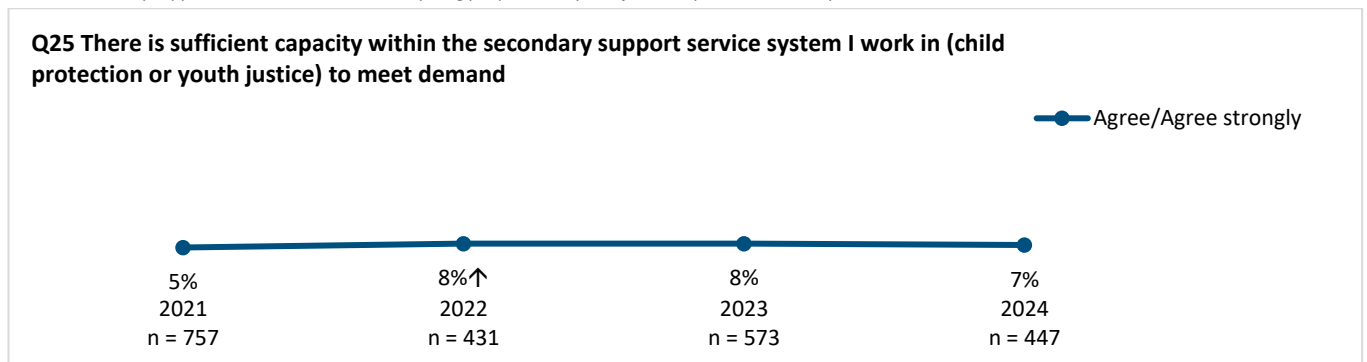
Figure 3.2.12: Agreement with statements on capacity of the statutory systems (child protection or youth justice) 2022-2024⁺



* Asked as “Family support referrals and child protection reports are likely to increase in the next 12 months” in 2022-23



~ Asked as “Family support referrals and children and young people under youth justice supervision are likely to increase in the next 12 months” in 2023



+ Data for 2021 and 2022 only includes Child Protection (CP) workers. Data for 2023-2024 includes Youth Justice (YJ) along with Child Protection (CP) workers

↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.2.18 Sub-group differences (2024)

Respondents who have worked 10 years or more in the sector were more likely to disagree overall (90% disagreed or strongly disagreed) that there is sufficient capacity within the secondary support service system they work in to meet demand compared to those with less experience (77% disagreed or strongly disagreed, 13% neutral, 10% agreed or strongly agreed).

Those who have a culturally and linguistically diverse background were more likely to respond neutrally to the statement 'there is sufficient capacity within the secondary support service system I work in to meet demand' (23% neutral compared to 8% among their counterparts). Resulting in a lower level of disagreement overall (70%) by those with a culturally and linguistically diverse background compared to 85% disagreement overall among other respondents.

Table 3.2.11: Agreement with statements on expected demand and capacity of the statutory systems (child protection or youth justice) by organisation type, region and years in sector (2024)

Q25/Q26/Q27a/Q27b/ Q28 Column %	Total 2024	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 175	Non-govt n = 274	Brisbane & Moreton Bay n = 132	South East n = 64	Sunshine Coast & Central n = 73	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 251	10+ n = 193
Family support referrals are likely to increase in the next 12 months											
	Total 2024 n = 449	Govt n = 175	Non-govt n = 274	Brisbane & Moreton Bay n = 132	South East n = 64	Sunshine Coast & Central n = 73	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 251	10+ n = 193
Strongly disagree	2%	1%	2%	2%	2%	3%		2%	2%	1%	2%
Disagree	2%	2%	2%	2%	2%	3%	2%	4%		2%	2%
SUB-TOTAL DISAGREE	4%	3%	4%	4%	3%	5%	2%	6%	2%	4%	4%
Neutral	11%	8%	13%	12%	13%	11%	11%	6%	11%	12%	9%
Agree	43%	43%	43%	46%	39%	44%	42%	41%	42%	43%	44%
Strongly agree	42%	45%	41%	38%	45%	40%	44%	48%	44%	41%	43%
SUB-TOTAL AGREE	85%	89%	83%	84%	84%	84%	86%	89%	87%	84%	87%
Child safety reports are likely to increase in the next 12 months											
	Total 2024 n = 448	Govt n = 173	Non-govt n = 275	Brisbane & Moreton Bay n = 131	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 44	<10 n = 250	10+ n = 193
Strongly disagree	1%	1%	1%	1%	2%	1%		2%	2%	1%	2%
Disagree	2%		3%	2%	3%	1%	1%	2%		1%	2%
SUB-TOTAL DISAGREE	3%	1%	4%	2%	5%	3%	1%	4%	2%	2%	4%
Neutral	16%	20%	13%	17%	19%	16%	16%	9%	16%	18%	13%
Agree	43%	39%	45%	47%	39%	41%	40%	41%	45%	42%	44%
Strongly agree	39%	40%	38%	34%	38%	41%	43%	46%	36%	38%	39%
SUB-TOTAL AGREE	81%	79%	83%	81%	77%	81%	83%	87%	82%	80%	83%
Children and young people under youth justice supervision are likely to increase in the next 12 months											
	Total 2024 n = 448	Govt n = 175	Non-govt n = 273	Brisbane & Moreton Bay n = 132	South East n = 63	Sunshine Coast & Central n = 74	South West n = 80	North QLD n = 54	Far North Queensland n = 45	<10 n = 251	10+ n = 192
Strongly disagree	<1%		1%				1%	2%		<1%	1%
Disagree	2%	1%	3%	2%		5%	3%	2%		2%	2%
SUB-TOTAL DISAGREE	2%	1%	3%	2%		5%	4%	4%		3%	2%
Neutral	17%	17%	16%	14%	25%	18%	20%	9%	16%	18%	15%
Agree	44%	46%	42%	50%	43%	41%	39%	41%	42%	43%	44%
Strongly agree	37%	36%	38%	35%	32%	36%	38%	46%	42%	36%	39%
SUB-TOTAL AGREE	81%	82%	80%	85%	75%	77%	76%	87%	84%	79%	83%
There is sufficient capacity within the secondary support service system I work in (child protection or youth justice) to meet demand											
	Total 2024 n = 447	Govt n = 174	Non-govt n = 273	Brisbane & Moreton Bay n = 130	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 44	<10 n = 250	10+ n = 192
Strongly disagree	50%	56%	45%	55%	48%	42%	53%	48%	45%	46%	54%
Disagree	33%	30%	35%	32%	36%	38%	31%	30%	34%	31%	36%
SUB-TOTAL DISAGREE	83%	87%	80%	86%	84%	80%	84%	78%	80%	77% ↓	90% ↑
Neutral	10%	8%	12%	7%	11%	14%	11%	11%	11%	13%	7%
Agree	6%	4%	8%	7%	3%	5%	4%	11%	9%	9%	3%
Strongly agree	1%	1%	<1%		2%	1%	1%			1%	1%
SUB-TOTAL AGREE	7%	5%	8%	7%	5%	7%	5%	11%	9%	10%	4%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Table 3.2.11: Agreement with statements on expected demand and capacity of the statutory systems (child protection or youth justice) by organisation type, region and years in sector (2024) (continued)

Q25/Q26/Q27a/Q27b/Q28 Column %	Total 2024	ORGANISATION TYPE			DCSSDS REGION					YEARS IN SECTOR	
There is sufficient capacity within the statutory service system I work in (child protection or youth justice)											
	Total 2024 n = 447	Govt n = 174	Non-govt n = 273	Brisbane & Moreton Bay n = 131	South East n = 64	Sunshine Coast & Central n = 73	South West n = 80	North QLD n = 54	Far North Queensland n = 45	<10 n = 250	10+ n = 193
Strongly disagree	45%	51%	41%	50%	42%	36%	50%	37%	49%	40%	50%
Disagree	36%	35%	37%	35%	36%	37%	36%	39%	33%	38%	34%
SUB-TOTAL DISAGREE	81%	86%	77%	85%	78%	73%	86%	76%	82%	78%	84%
Neutral	12%	8%	15%	10%	14%	16%	10%	19%	7%	12%	12%
Agree	6%	5%	7%	5%	6%	11%	3%	6%	11%	9%	3%
Strongly agree	1%	1%	1%	1%	2%		1%			1%	1%
SUB-TOTAL AGREE	7%	6%	8%	5%	8%	11%	4%	6%	11%	10%	4%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
Base: All respondents electing/able to answer

Table 3.2.12: Agreement with statements on expected demand and capacity of the statutory systems (child protection or youth justice) by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q25/Q26/Q27a/Q27b/ Q28 Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
Family support referrals are likely to increase in the next 12 months										
	Total 2024 n = 449	Child Protection n = 296	Youth Justice n = 42	Residential Care n = 35	Yes n = 67	No n = 382	Yes n = 71	No n = 377	Senior/ Middle Mgr n = 221	Not supervisory n = 228
Strongly disagree	2%	1%			1%	2%	4%	1%	1%	2%
Disagree	2%	2%	2%		6%	2%	3%	2%	4%	1%
SUB-TOTAL DISAGREE	4%	4%	2%		7%	3%	7%	3%	5%	3%
Neutral	11%	11%	10%	14%	7%	12%	18%	10%	10%	12%
Agree	43%	41%	48%	46%	46%	42%	38%	44%	39%	47%
Strongly agree	42%	45%	40%	40%	39%	43%	37%	44%	46%	39%
SUB-TOTAL AGREE	85%	85%	88%	86%	85%	85%	75%	87%	85%	86%
Child safety reports are likely to increase in the next 12 months										
	Total 2024 n = 448	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 381	Yes n = 72	No n = 375	Senior/ Middle Mgr n = 220	Not supervisory n = 228
Strongly disagree	1%	1%			1%	1%	1%	1%	2%	<1%
Disagree	2%	1%	2%	3%	3%	1%	3%	1%	3%	<1%
SUB-TOTAL DISAGREE	3%	2%	2%	3%	4%	2%	4%	2%	5%	1%
Neutral	16%	16%	19%	22%	12%	17%	19%	15%	16%	16%
Agree	43%	41%	45%	42%	45%	42%	38%	43%	40%	46%
Strongly agree	39%	41%	33%	33%	39%	39%	39%	39%	40%	38%
SUB-TOTAL AGREE	81%	82%	79%	75%	84%	81%	76%	82%	80%	83%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
Base: All respondents electing/able to answer

Table 3.2.12: Agreement with statements on expected demand and capacity of the statutory systems (child protection or youth justice) by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024) (continued)

Q25/Q26/Q27a/Q27b/Q28 Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
Children and young people under youth justice supervision are likely to increase in the next 12 months										
	Total 2024 n = 448	Child Protection n = 294	Youth Justice n = 42	Residential Care n = 36	Yes n = 66	No n = 382	Yes n = 72	No n = 375	Senior/ Middle Mgr n = 219	Not supervisory n = 229
Strongly disagree	<1%			3%	2%	<1%		1%	<1%	<1%
Disagree	2%	2%	2%			2%	1%	2%	3%	1%
SUB-TOTAL DISAGREE	2%	2%	2%	3%	2%	3%	1%	3%	3%	2%
Neutral	17%	18%	10%	19%	8%	18%	15%	17%	15%	18%
Agree	44%	42%	48%	44%	48%	43%	42%	44%	42%	45%
Strongly agree	37%	38%	40%	33%	42%	36%	42%	37%	39%	35%
SUB-TOTAL AGREE	81%	80%	88%	78%	91%	79%	83%	80%	82%	80%
There is sufficient capacity within the secondary support service system I work in (child protection or youth justice) to meet demand										
	Total 2024 n = 447	Child Protection n = 293	Youth Justice n = 42	Residential Care n = 36	Yes n = 66	No n = 381	Yes n = 71	No n = 375	Senior/ Middle Mgr n = 221	Not supervisory n = 226
Strongly disagree	50%	55%	38%	42%	42%	51%	48%	50%	54%	46%
Disagree	33%	30%	38%	36%	33%	33%	23%	35%	33%	33%
SUB-TOTAL DISAGREE	83%	84%	76%	78%	76%	84%	70%	85%	87%	79%
Neutral	10%	10%	12%	11%	17%	9%	23% ↑	8% ↓	7%	13%
Agree	6%	6%	10%	11%	6%	6%	7%	6%	5%	8%
Strongly agree	1%	<1%	2%		2%	1%		1%	1%	<1%
SUB-TOTAL AGREE	7%	6%	12%	11%	8%	7%	7%	7%	6%	8%
There is sufficient capacity within the statutory service system I work in (child protection or youth justice)										
	Total 2024 n = 447	Child Protection n = 294	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 380	Yes n = 72	No n = 374	Senior/ Middle Mgr n = 220	Not supervisory n = 227
Strongly disagree	45%	49%	38%	31%	31%	47%	40%	46%	48%	42%
Disagree	36%	33%	38%	44%	39%	36%	32%	37%	35%	37%
SUB-TOTAL DISAGREE	81%	83%	76%	75%	70%	83%	72%	82%	83%	79%
Neutral	12%	11%	14%	14%	19%	11%	19%	11%	11%	13%
Agree	6%	6%	7%	11%	10%	6%	7%	6%	5%	7%
Strongly agree	1%	<1%	2%			1%	1%	1%	1%	<1%
SUB-TOTAL AGREE	7%	6%	10%	11%	10%	6%	8%	7%	6%	8%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

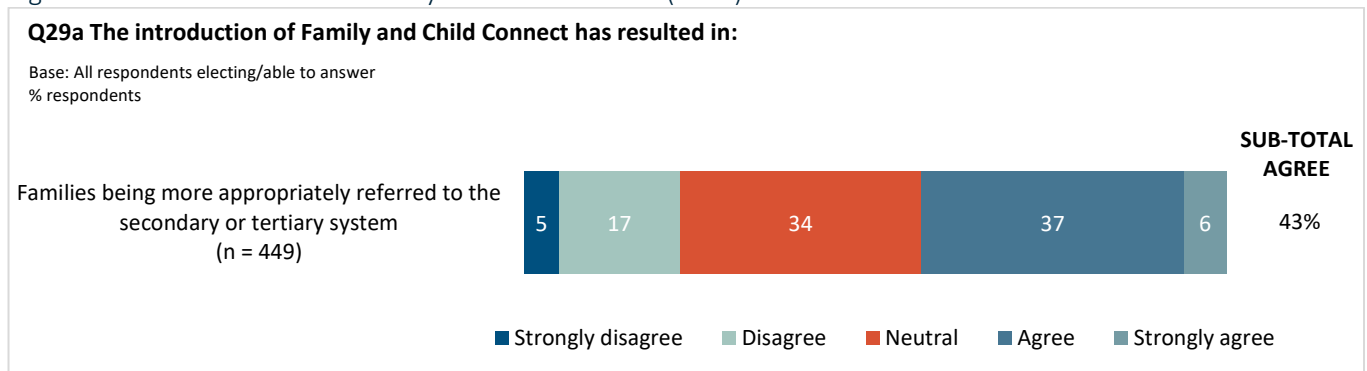
Q29 How much do you agree or disagree with the following?

a) The introduction of Family and Child Connect has resulted in families being more appropriately referred to the secondary or tertiary system

3.2.19 2024 result

43% of respondents agreed or strongly agreed that the introduction of Family and Child Connect has resulted in families being more appropriately referred to the secondary or tertiary system. 34% provided a neutral response while 22% disagreed or strongly disagreed.

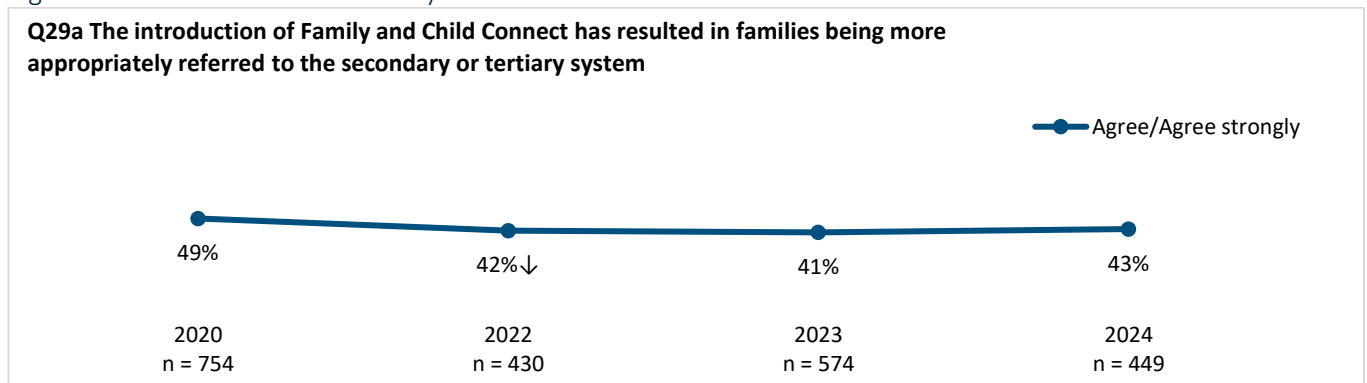
Figure 3.2.13: Introduction of Family and Child Connect (2024)



3.2.20 Comparison to previous survey data

Agreement (agreed or strongly agreed) that Family and Child Connect has resulted in families being more appropriately referred to the secondary and tertiary systems was stable in 2024 (43%) against agreement levels reported in 2023 (41%). However, there was an increase in overall disagreement (disagreed or strongly disagreed) from 17% in 2023 to 22% in 2024.

Figure 3.2.14: Introduction of Family and Child Connect 2020-2024 trends⁺



⁺ Data for 2020 and 2022 only includes Child Protection (CP) workers. Data for 2023-2024 includes Youth Justice (YJ) along with Child Protection (CP) workers
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.2.21 Sub-group differences (2024)

Respondents who were employed by a non-government agency were more likely to agree (48% agreed or strongly agreed) that families are being more appropriately referred to the secondary or tertiary systems compared to those working in government (35%). Respondents located in the South East DCSSDS region (52%) and those working in the child protection sector (49%) also had higher levels of overall agreement compared to the overall average (43%).

Note: These differences were not statistically significant.

Table 3.2.13: Introduction of Family and Child Connect by organisation type, region and years in sector (2024)

Q29a Column %	Total 2024 n = 449	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 175	Non-govt n = 274	Brisbane & Moreton Bay n = 132	South East n = 64	Sunshine Coast & Central n = 73	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 251	10+ n = 193
Families being more appropriately referred to the secondary or tertiary system											
Strongly disagree	5%	5%	5%	6%	2%	7%	5%	6%	4%	4%	7%
Disagree	17%	20%	16%	14%	16%	14%	17%	24%	27%	14%	21%
SUB-TOTAL DISAGREE	22%	25%	21%	20%	17%	21%	22%	30%	31%	17%	28%
Neutral	34%	40%	31%	36%	31%	36%	33%	41%	27%	39%	28%
Agree	37%	32%	40%	41%	44%	36%	36%	22%	36%	37%	36%
Strongly agree	6%	3%	8%	3%	8%	8%	9%	7%	7%	6%	7%
SUB-TOTAL AGREE	43%	35%	48%	44%	52%	44%	44%	30%	42%	44%	43%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer
 ^ Caution small cell size

Table 3.2.14: Introduction of Family and Child Connect by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q29a Column %	Total 2024 n = 449	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
		Child Protection n = 296	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 382	Yes n = 72	No n = 376	Senior/ Middle Mgr n = 221	Not supervisory n = 228
Families being more appropriately referred to the secondary or tertiary system										
Strongly disagree	5%	5%	2%	6%	4%	5%	3%	6%	7%	3%
Disagree	17%	17%	19%	19%	21%	17%	18%	17%	21%	14%
SUB-TOTAL DISAGREE	22%	21%	21%	25%	25%	22%	21%	23%	29%	17%
Neutral	34%	30%	45%	44%	42%	33%	49%	31%	31%	37%
Agree	37%	40%	31%	28%	27%	38%	25%	39%	34%	39%
Strongly agree	6%	8%	2%	3%	6%	7%	6%	7%	6%	7%
SUB-TOTAL AGREE	43%	49%	33%	31%	33%	45%	31%	46%	40%	46%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q29b. How much do you agree or disagree with the following?

The introduction of Intensive Family Support and Family Wellbeing Services has resulted in:

- i. Improved access to early intervention services for children, young people and families
- ii. A reduction in demand (i.e., less children entering the child protection system)
- iii. Improved outcomes for children, young people and families
- iv. Improved ability of families to care for their children

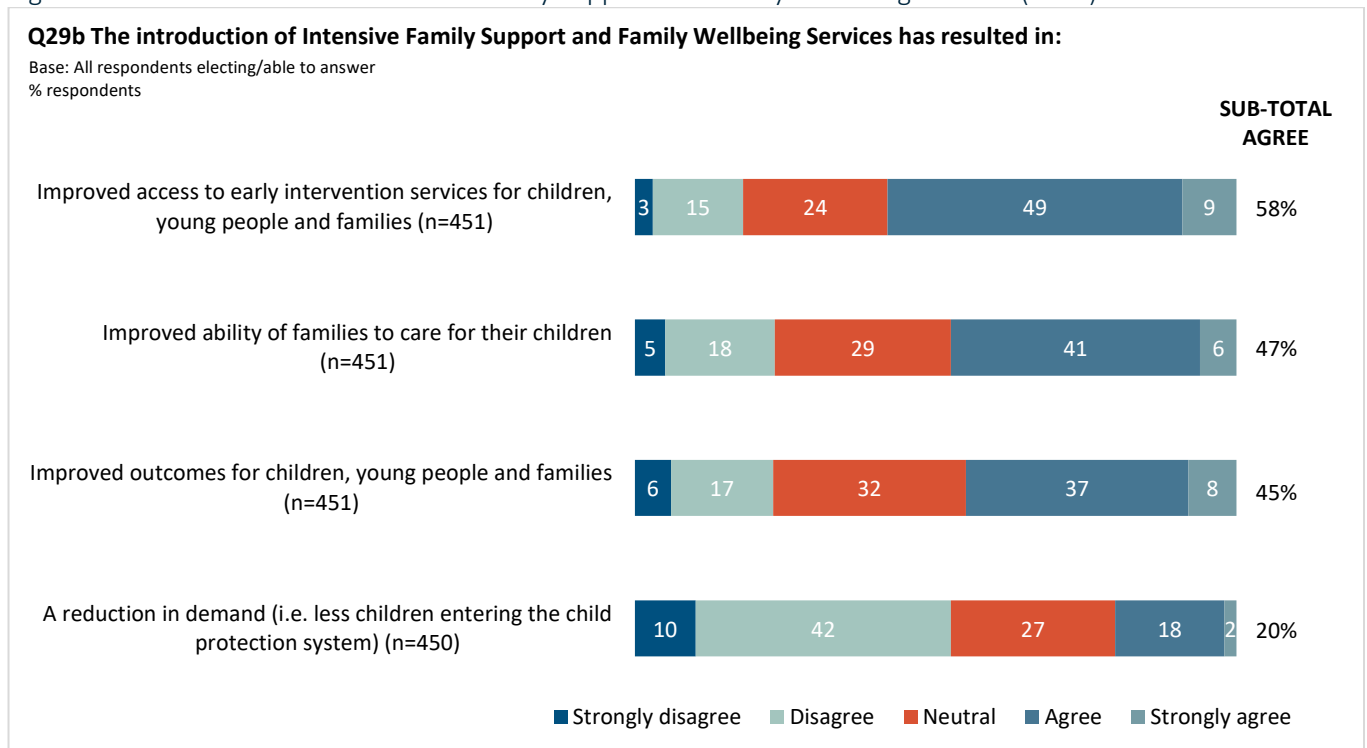
3.2.22 2024 result

Respondents were asked to rate their agreement regarding outcomes associated with the introduction of Intensive Family Support and Family Wellbeing Services.

58% of respondents agreed or strongly agreed that the introduction of Intensive Family Support and Family Wellbeing Services has improved access to early intervention services. 47% of respondents agreed or strongly agreed that the introduction of these services has resulted in improved ability for families to care for their children, while 45% agreed or strongly agreed that there were improved outcomes for children, young people and families as a result of the introduction of these services.

Lower levels of agreement were reported with respect to whether respondents felt that the introduction of services had led to a reduction in demand for the child protection system. 20% of respondents agreed or strongly agreed Intensive Family Support and Family Wellbeing Services resulted in lower demand, though 52% disagreed overall (disagreed or strongly disagreed) and 27% responded neutrally.

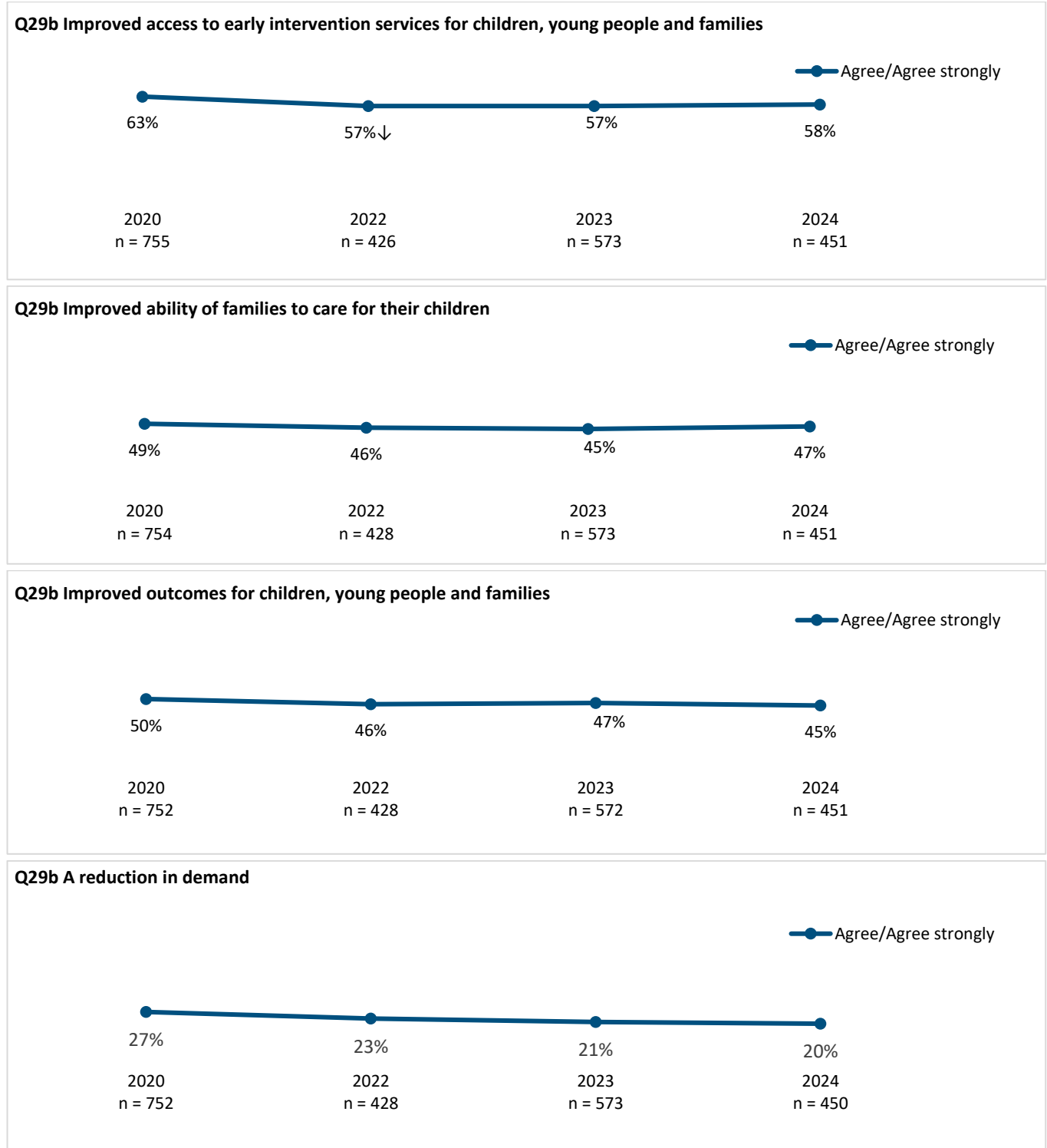
Figure 3.2.15: Introduction of Intensive Family Support and Family Wellbeing Services (2024)



3.2.23 Comparison to previous survey data

Opinions regarding the impact of Intensive Family Support and Family Wellbeing Services were consistent from 2023 to 2024.

Figure 3.2.16: Introduction of Intensive Family Support and Family Wellbeing services 2020-2024 trends⁺



⁺ Data for 2020 and 2022 only includes Child Protection (CP) workers. Data for 2023-2024 includes Youth Justice (YJ) along with Child Protection (CP) workers
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.2.24 Sub-group differences (2024)

Respondents working in child protection were more likely to agree or strongly agree than respondents from other sectors that the introduction of Intensive Family Support and Family Wellbeing Services improved access to early intervention services (64%), improved the ability of families to care for their children (54%) and had improved outcomes for children, young people and families (51%). The average total agreement for these statements were 58%, 47% and 45% respectively.

Respondents who identify as an Aboriginal and/or Torres Strait Islander person were significantly more likely to strongly disagree (13%) that the introduction of Intensive Family Support and Family Wellbeing Services led to improved ability of families to care for their children (compared to 5% overall). For those who identify as an Aboriginal and/or Torres Strait Islander person, 34% disagreed or strongly disagreed while a similar proportion (36%) agreed or strongly agreed.

Table 3.2.15: Introduction of Intensive Family Support and Family Wellbeing Services by organisation type, region and years in sector (2024)

Q29b Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
Improved access to early intervention services for children, young people and families											
	Total 2024 n = 451	Govt n = 175	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 252	10+ n = 194
Strongly disagree	3%	1%	4%	4%	3%	3%		6%	2%	3%	3%
Disagree	15%	19%	13%	13%	11%	20%	17%	17%	16%	14%	16%
SUB-TOTAL DISAGREE	18%	21%	17%	17%	14%	23%	17%	22%	18%	17%	19%
Neutral	24%	27%	21%	23%	16%	23%	25%	28%	31%	23%	24%
Agree	49%	46%	51%	51%	61%	47%	46%	43%	44%	49%	50%
Strongly agree	9%	6%	11%	10%	9%	7%	12%	7%	7%	11%	7%
SUB-TOTAL AGREE	58%	52%	62%	61%	70%	54%	58%	50%	51%	60%	57%
Improved ability of families to care for their children											
	Total 2024 n = 451	Govt n = 175	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 252	10+ n = 194
Strongly disagree	5%	4%	6%	5%	3%	9%	1%	9%	4%	6%	5%
Disagree	18%	21%	17%	12%	14%	23%	21%	17%	33%	17%	19%
SUB-TOTAL DISAGREE	24%	25%	23%	17%	17%	32%	22%	26%	38%	23%	24%
Neutral	29%	34%	26%	32%	25%	28%	30%	35%	20%	25%	35%
Agree	41%	39%	43%	46%	53%	32%	43%	31%	36%	45%	38%
Strongly agree	6%	2%	8%	5%	5%	7%	5%	7%	7%	7%	4%
SUB-TOTAL AGREE	47%	41%	51%	50%	58%	39%	48%	39%	42%	52%	41%
Improved outcomes for children, young people and families											
	Total 2024 n = 451	Govt n = 175	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 252	10+ n = 194
Strongly disagree	6%	4%	7%	5%	6%	5%	1%	11%	7%	5%	6%
Disagree	17%	19%	15%	9%	14%	22%	21%	20%	24%	14%	20%
SUB-TOTAL DISAGREE	22%	23%	22%	14%	20%	27%	22%	31%	31%	19%	26%
Neutral	32%	39%	28%	38%	25%	31%	32%	30%	29%	30%	34%
Agree	37%	34%	39%	41%	45%	35%	35%	33%	27%	40%	35%
Strongly agree	8%	4%	11%	7%	9%	7%	11%	6%	13%	11%	6%
SUB-TOTAL AGREE	45%	38%	50%	47%	55%	42%	46%	39%	40%	50%	40%

Table 3.2.15: Introduction of Intensive Family Support and Family Wellbeing Services by organisation type, region and years in sector (2024) (continued)

A reduction in demand (i.e. less children entering the child protection system)											
	Total 2024 n = 450	Govt n = 175	Non-govt n = 275	Brisbane & Moreton Bay n = 133	South East n = 64	Sunshine Coast & Central n = 73	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 252	10+ n = 193
Strongly disagree	10%	13%	8%	11%	8%	10%	12%	9%	7%	6%	15%
Disagree	42%	45%	41%	36%	34%	47%	41%	52%	56%	41%	44%
SUB-TOTAL DISAGREE	52%	58%	49%	47%	42%	56%	53%	61%	62%	47%	58%
Neutral	27%	26%	28%	33%	28%	27%	22%	24%	22%	30%	24%
Agree	18%	14%	20%	17%	30%	15%	21%	11%	13%	19%	17%
Strongly agree	2%	2%	3%	3%		1%	4%	4%	2%	3%	2%
SUB-TOTAL AGREE	20%	16%	23%	20%	30%	16%	25%	15%	16%	23%	18%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.2.16: Introduction of Intensive Family Support and Family Wellbeing Services by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q29b Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
Improved access to early intervention services for children, young people and families										
	Total 2024 n = 451	Child Protection n = 296	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/Middle Mgr n = 221	Not supervisory n = 230
Strongly disagree	3%	2%	5%	3%	7%	2%	6%	2%	4%	2%
Disagree	15%	15%	7%	25%	21%	14%	18%	15%	18%	13%
SUB-TOTAL DISAGREE	18%	17%	12%	28%	28%	16%	24%	17%	22%	15%
Neutral	24%	20%	31%	31%	28%	23%	25%	23%	21%	26%
Agree	49%	54%	55%	33%	36%	52%	40%	51%	50%	49%
Strongly agree	9%	10%	2%	8%	7%	9%	11%	9%	8%	10%
SUB-TOTAL AGREE	58%	64% ↑	57%	42%	43%	61%	51%	60%	57%	59%
Improved ability of families to care for their children										
	Total 2024 n = 451	Child Protection n = 296	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/Middle Mgr n = 221	Not supervisory n = 230
Strongly disagree	5%	4%	5%	6%	13% ↑	4% ↓	8%	5%	7%	4%
Disagree	18%	16%	19%	25%	21%	18%	24%	17%	19%	18%
SUB-TOTAL DISAGREE	24%	21%	24%	31%	34%	22%	32%	22%	25%	22%
Neutral	29%	25%	38%	42%	30%	29%	33%	29%	33%	26%
Agree	41%	48% ↑	36%	25%	30%	43%	29%	44%	37%	46%
Strongly agree	6%	6%	2%	3%	6%	5%	6%	6%	5%	7%
SUB-TOTAL AGREE	47%	54% ↑	38%	28%	36%	49%	35%	49%	42%	52%
Improved outcomes for children, young people and families										
	Total 2024 n = 451	Child Protection n = 296	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/Middle Mgr n = 221	Not supervisory n = 230
Strongly disagree	6%	5%	7%	3%	10%	5%	8%	5%	7%	4%
Disagree	17%	16%	17%	22%	22%	16%	24%	16%	20%	13%
SUB-TOTAL DISAGREE	22%	21%	24%	25%	33%	21%	32%	21%	27%	18%
Neutral	32%	28%	40%	42%	33%	32%	33%	32%	32%	32%
Agree	37%	42%	31%	25%	24%	39%	25%	39%	35%	39%
Strongly agree	8%	9%	5%	8%	10%	8%	10%	8%	6%	11%
SUB-TOTAL AGREE	45%	51% ↑	36%	33%	34%	47%	35%	47%	41%	50%
A reduction in demand (i.e. less children entering the child protection system)										
	Total 2024 n = 450	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 220	Not supervisory n = 230
Strongly disagree	10%	11%	10%	8%	13%	9%	8%	10%	13%	7%
Disagree	42%	43%	36%	44%	39%	43%	44%	42%	46%	38%
SUB-TOTAL DISAGREE	52%	54%	45%	53%	52%	52%	53%	52%	60%	45%
Neutral	27%	24%	43%	25%	37%	26%	31%	27%	23%	32%
Agree	18%	20%	7%	17%	6%	20%	13%	19%	15%	20%
Strongly agree	2%	2%	5%	6%	4%	2%	4%	2%	2%	3%
SUB-TOTAL AGREE	20%	22%	12%	22%	10%	22%	17%	21%	18%	23%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

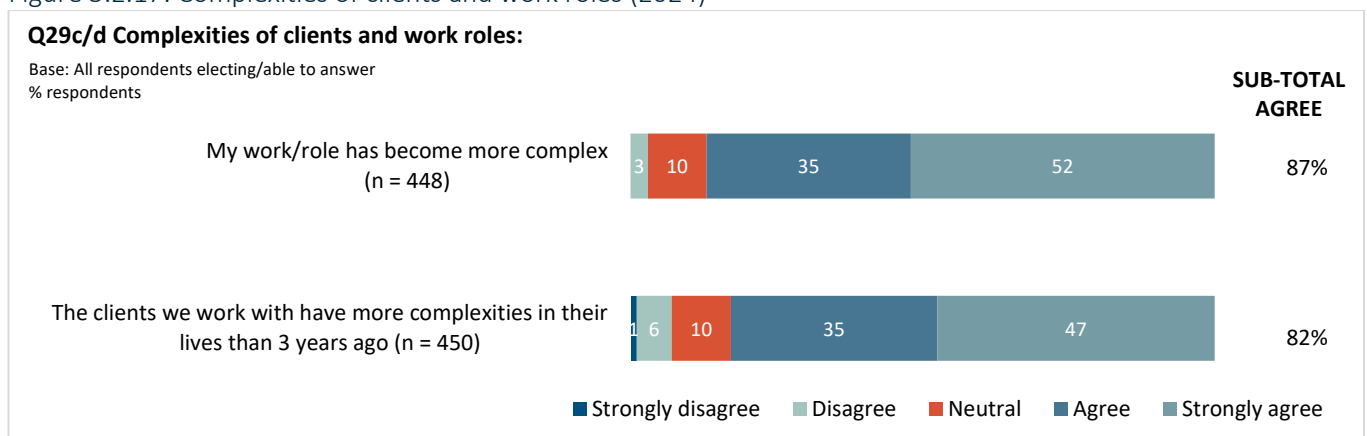
Q29 How much do you agree or disagree with the following?
 c) The clients we work with have more complexities in their lives than 3 years ago
 d) My work/role has become more complex
 New questions in 2024

3.2.25 2024 result

New questions were asked in 2024 regarding the degree of complexity associated with their work.

87% of respondents agreed or strongly agreed that their work or role has become more complex. 82% agreed or strongly agreed that the clients they work with have more complexities in their lives than 3 years ago. There was relatively little disagreement with both of these statements among respondents (3% and 7% respectively). 10% of respondents were neutral on both statements.

Figure 3.2.17: Complexities of clients and work roles (2024)



3.2.26 Sub-group differences (2024)

Respondents working in a senior or middle management role were more likely to agree or strongly agree that their work and role has become more complex (94% compared to 81% among non-supervisory roles).

Table 3.2.17: Complexities of clients and work roles by organisation type, region and years in sector (2024)

Q29c/d Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
My work/role has become more complex											
	Total 2024 n = 448	Govt n = 175	Non-govt n = 273	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 53	Far North Queensland n = 44	<10 n = 251	10+ n = 192
Strongly disagree											
Disagree	3%	3%	3%	5%		3%	1%	8%	2%	2%	4%
SUB-TOTAL DISAGREE	3%	3%	3%	5%		3%	1%	8%	2%	2%	4%
Neutral	10%	11%	8%	5%	8%	18%	9%	8%	16%	12%	7%
Agree	35%	34%	36%	36%	33%	34%	36%	36%	39%	39%	30%
Strongly agree	52%	51%	52%	54%	59%	46%	54%	49%	43%	47%	59%
SUB-TOTAL AGREE	87%	86%	88%	90%	92%	80%	90%	85%	82%	86%	89%
The clients we work with have more complexities in their lives than 3 years ago											
	Total 2024 n = 450	Govt n = 175	Non-govt n = 275	Brisbane & Moreton Bay n = 132	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 252	10+ n = 193
Strongly disagree	1%		2%	1%		4%		2%	2%	1%	2%
Disagree	6%	7%	5%	7%	6%	4%	5%	11%		4%	8%
SUB-TOTAL DISAGREE	7%	7%	7%	8%	6%	8%	5%	13%	2%	6%	9%
Neutral	10%	10%	11%	7%	9%	19%	7%	13%	11%	13%	7%
Agree	35%	36%	35%	33%	36%	31%	43%	35%	33%	37%	33%
Strongly agree	47%	47%	47%	52%	48%	42%	44%	39%	53%	44%	51%
SUB-TOTAL AGREE	82%	83%	82%	86%	84%	73%	88%	74%	87%	81%	84%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Table 3.2.18: Complexities of clients and work roles by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q29c/d Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
My work/role has become more complex										
	Total 2024 n = 448	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 35	Yes n = 67	No n = 381	Yes n = 71	No n = 376	Senior/ Middle Mgr n = 220	Not supervisory n = 228
Strongly disagree										
Disagree	3%	3%	7%	3%	6%	3%	6%	3%	3%	4%
SUB-TOTAL DISAGREE	3%	3%	7%	3%	6%	3%	6%	3%	3%	4%
Neutral	10%	9%	5%	11%	15%	9%	10%	10%	4% ↓	15% ↑
Agree	35%	34%	40%	37%	37%	35%	42%	34%	34%	37%
Strongly agree	52%	55%	48%	49%	42%	54%	42%	54%	60% ↑	44% ↓
SUB-TOTAL AGREE	87%	88%	88%	86%	79%	89%	85%	88%	94% ↑	81% ↓
The clients we work with have more complexities in their lives than 3 years ago										
	Total 2024 n = 450	Child Protection n = 296	Youth Justice n = 41	Residential Care n = 36	Yes n = 66	No n = 384	Yes n = 71	No n = 378	Senior/ Middle Mgr n = 220	Not supervisory n = 230
Strongly disagree	1%	1%	2%	3%	3%	1%	3%	1%	1%	1%
Disagree	6%	5%	10%	8%	3%	6%	6%	6%	6%	5%
SUB-TOTAL DISAGREE	7%	6%	12%	11%	6%	7%	8%	7%	8%	7%
Neutral	10%	10%	7%	11%	17%	9%	18%	9%	7%	13%
Agree	35%	33%	37%	39%	32%	36%	31%	36%	33%	37%
Strongly agree	47%	50%	44%	39%	45%	47%	42%	48%	52%	43%
SUB-TOTAL AGREE	82%	83%	80%	78%	77%	83%	73%	84%	85%	80%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q67 In your opinion, what could be done to improve the child protection and family support system?

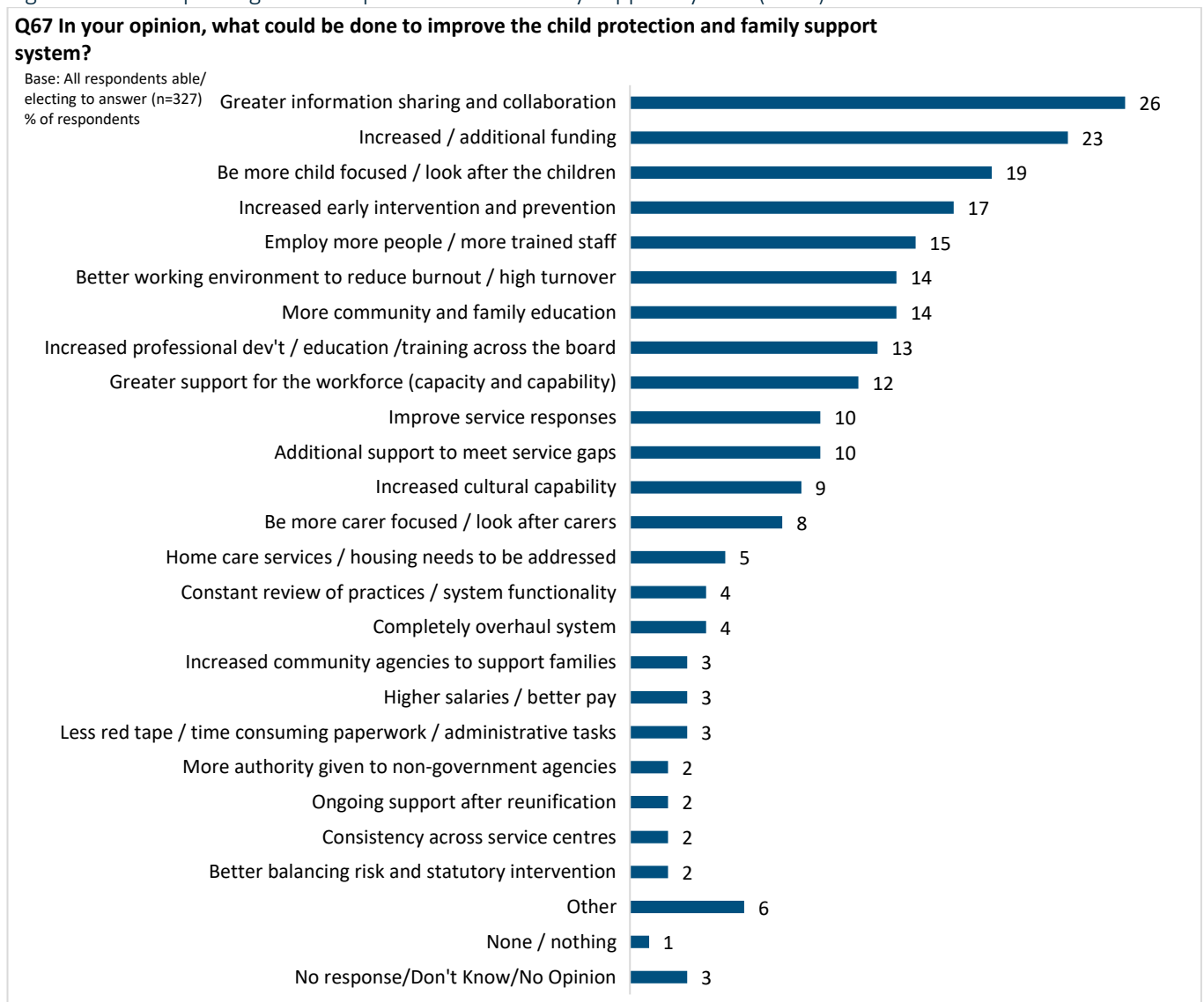
3.2.27 2024 result

When given the opportunity to express, in their own words, what could be done to improve the child protection and family support system, the most common suggestions were to enable and achieve greater information sharing and collaboration (26%) or to increase funding (23%). 19% of respondents suggested that the system needed to be more child focused, 17% wanted increased early intervention and prevention and 14% called for a focus on community and family education.

Following these main suggestions, respondents focused upon improvements to workforce capacity and capability including employing more trained staff (15%), focusing on reducing high turnover (14%), increased professional development (13%) and greater support for the workforce (12%).

Other suggestions are included in Figure 3.2.18 below.

Figure 3.2.18: Improving the child protection and family support system (2024)

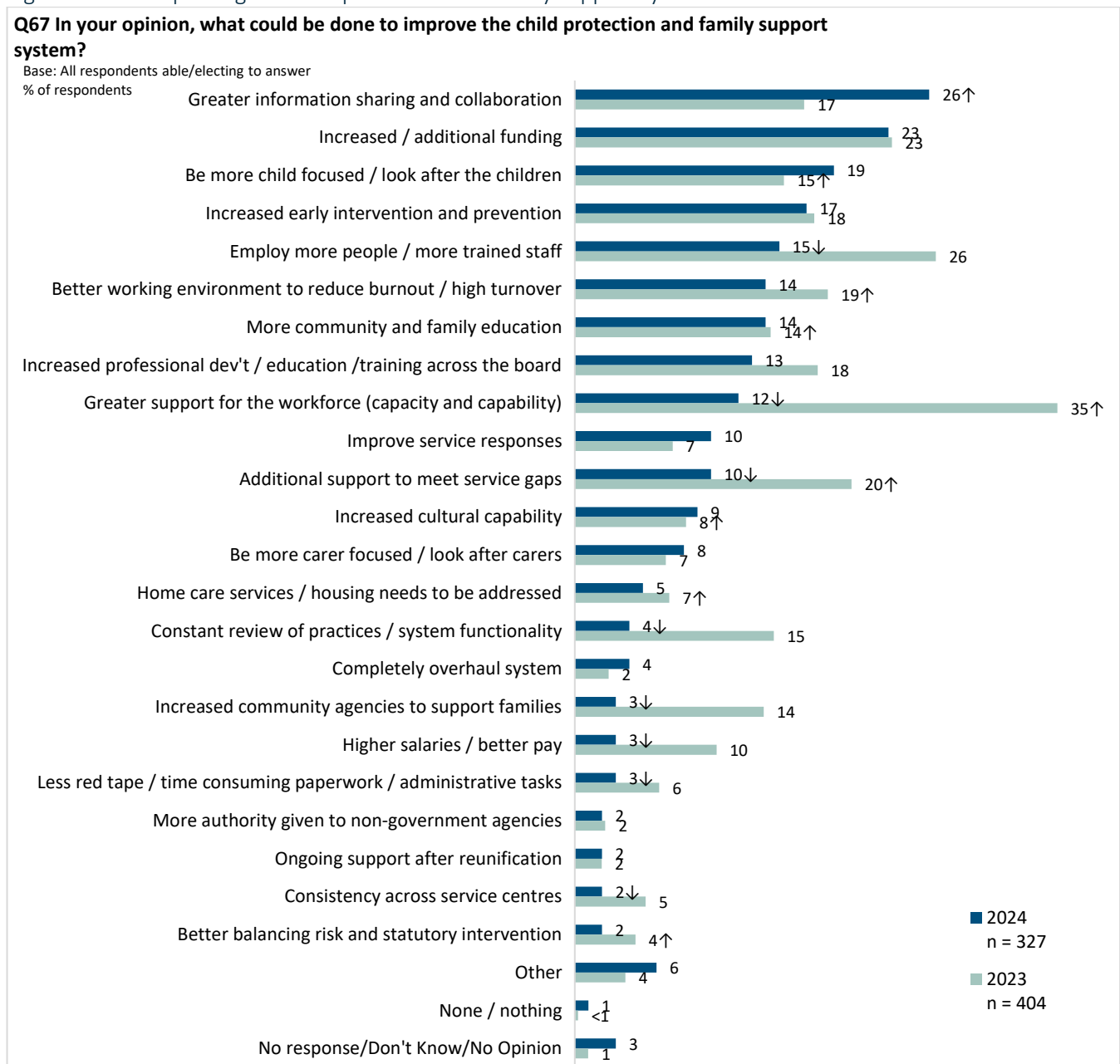


3.2.28 Comparison to previous survey data

Compared to 2023, in 2024 respondents mentioned fewer suggestions compared with those in the 2023 survey. Refer to Figure 3.2.19 for the time series in full.

In 2024, more respondents suggested a need for greater information sharing and collaboration (17% in 2023, 26% in 2024). Collectively, suggestions surrounding workforce capability and capacity were less commented upon in 2024; although they still were a consistent theme for respondents. Specifically, fewer respondents suggested employing more people/more trained staff (26% in 2023, 15% in 2024), greater support for the workforce (capacity and capability) (35% in 2023, 12% in 2024) and additional support to meet service gaps (20% in 2023, 10% in 2024).

Figure 3.2.19: Improving the child protection and family support system 2023–2024 trends



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.2.29 Sub-group differences (2024)

The key themes raised by respondents were consistent across sub-groups. Respondents who identify as an Aboriginal and/or Torres Strait Islander person placed more importance on increased cultural capability (37%) compared to other respondents (3%).

Table 3.2.19: Improving the child protection and family support system by organisation type, region and years in sector (2024)

Q67 Column %	Total 2024 n = 327	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 126	Non-govt n = 201	Brisbane & Moreton Bay n = 89	South East n = 52	Sunshine Coast & Central n = 51	South West n = 63	North QLD n = 39	Far North Queensland n = 33	<10 n = 179	10+ n = 144
Greater information sharing and collaboration	26%	25%	27%	27%	23%	25%	30%	23%	27%	26%	28%
Increased / additional funding	23%	18%	26%	26%	37%	24%	19%	15%	9%	22%	24%
Be more child focused / look after the children	19%	21%	18%	22%	19%	20%	14%	15%	24%	21%	17%
Increased early intervention and prevention	17%	17%	17%	25%	19%	8%	14%	21%	12%	16%	19%
Employ more people / more trained staff	15%	14%	15%	16%	15%	8%	25%	10%	9%	16%	13%
Better working environment to reduce burnout / high turnover	14%	13%	15%	13%	15%	10%	19%	13%	15%	16%	13%
More community and family education	14%	13%	14%	12%	15%	18%	10%	23%	9%	13%	15%
Increased professional development / education / training across the board	13%	10%	15%	11%	19%	6%	14%	23%	6%	16%	10%
Greater support for the workforce (capacity and capability)	12%	13%	11%	10%	12%	8%	19%	5%	21%	10%	14%
Improve service responses	10%	11%	9%	10%	10%	12%	11%		18%	12%	8%
Additional support to meet service gaps	10%	12%	8%	10%	8%	10%	14%	3%	12%	11%	8%
Increased cultural capability	9%	7%	9%	3%	8%	12%	2%	21%	18%	11%	6%
Be more carer focused / look after carers	8%	10%	6%	9%	13%	2%	6%	8%	6%	8%	7%
Home care services / housing needs to be addressed	5%	6%	5%	7%	6%	4%	6%	5%		6%	5%
Constant review of practices / system functionality	4%	5%	3%	2%	8%	6%	3%	3%	3%	3%	5%
Completely overhaul system	4%	5%	3%	6%	2%		6%	5%	3%	3%	4%
Increased community agencies to support families	3%	4%	3%	3%	2%	2%	6%		6%	3%	3%
Higher salaries / better pay	3%	2%	3%	2%	4%	4%	3%		6%	3%	3%
Less red tape / time consuming paperwork / administrative tasks	3%	3%	2%	4%		2%	5%	3%		3%	2%
More authority given to non-government agencies	2%	2%	2%	2%	4%	2%	3%			2%	3%
Ongoing support after reunification	2%	1%	3%	2%	2%	4%	3%			1%	4%
Consistency across service centres	2%	1%	2%	1%	2%	4%	2%		3%	1%	3%
Better balancing risk and statutory intervention	2%		2%	2%	2%				6%	2%	1%
Other	6%	4%	7%	4%	8%	2%	8%	8%	6%	7%	5%
None / nothing	1%	1%	<1%		2%	2%					1%
No response/Don't Know/No Opinion	3%	2%	3%	3%	4%	2%	2%	5%		3%	2%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.2.20: Improving the child protection and family support system by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q67 Column %	Total 2024 n = 327	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
		Child Protection n = 211	Youth Justice n = 30	Residential Care n = 26 [^]	Yes n = 51	No n = 276	Yes n = 51	No n = 276	Senior/ Middle Mgr n = 160	Not supervisory n = 167
Greater information sharing and collaboration	26%	27%	27%	27%	37%	24%	33%	25%	25%	28%
Increased / additional funding	23%	24%	17%	27%	10%	25%	18%	24%	26%	20%
Be more child focused / look after the children	19%	17%	23%	35%	8%	21%	29%	17%	24%	15%
Increased early intervention and prevention	17%	15%	30%	19%	6%	20%	16%	18%	18%	17%
Employ more people / more trained staff	15%	16%	10%	8%	2%	17%	8%	16%	13%	17%
Better working environment to reduce burnout / high turnover	14%	14%	13%	15%	8%	16%	20%	13%	13%	16%
More community and family education	14%	14%	20%	15%	24%	12%	20%	13%	16%	12%
Increased professional development / education / training across the board	13%	13%	10%	15%	16%	13%	18%	12%	13%	14%
Greater support for the workforce (capacity and capability)	12%	15%	7%	12%	10%	13%	6%	13%	15%	10%
Improve service responses	10%	12%	3%	12%	2%	12%	6%	11%	8%	12%
Additional support to meet service gaps	10%	10%	10%	12%	6%	11%	4%	11%	8%	11%
Increased cultural capability	9%	8%	20%	12%	37% ↑	3% ↓	16%	7%	8%	10%
Be more carer focused / look after carers	8%	8%	3%	12%	2%	9%	8%	8%	9%	7%
Home care services / housing needs to be addressed	5%	5%	10%		2%	6%	8%	5%	5%	5%
Constant review of practices / system functionality	4%	4%		8%	2%	4%	2%	4%	4%	4%
Completely overhaul system	4%	3%	3%	12%		5%	6%	4%	5%	3%
Increased community agencies to support families	3%	4%			4%	3%	8%	3%	5%	2%
Higher salaries / better pay	3%	3%	3%		4%	3%	6%	3%	3%	3%
Less red tape / time consuming paperwork / administrative tasks	3%	3%		4%		3%		3%	3%	2%
More authority given to non-government agencies	2%	2%		4%	2%	2%		3%	3%	2%
Ongoing support after reunification	2%	3%			2%	2%		3%	3%	2%
Consistency across service centres	2%	2%				2%	2%	2%	1%	2%
Better balancing risk and statutory intervention	2%	2%				2%	2%	1%	1%	2%
Other	6%	7%		4%		7%	2%	7%	6%	6%
None / nothing	1%	<1%				1%		1%		1%
No response/Don't Know/No Opinion	3%	3%	3%		2%	3%	2%	3%	3%	2%

Blue ↑ / Red ↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

[^] Caution small cell size

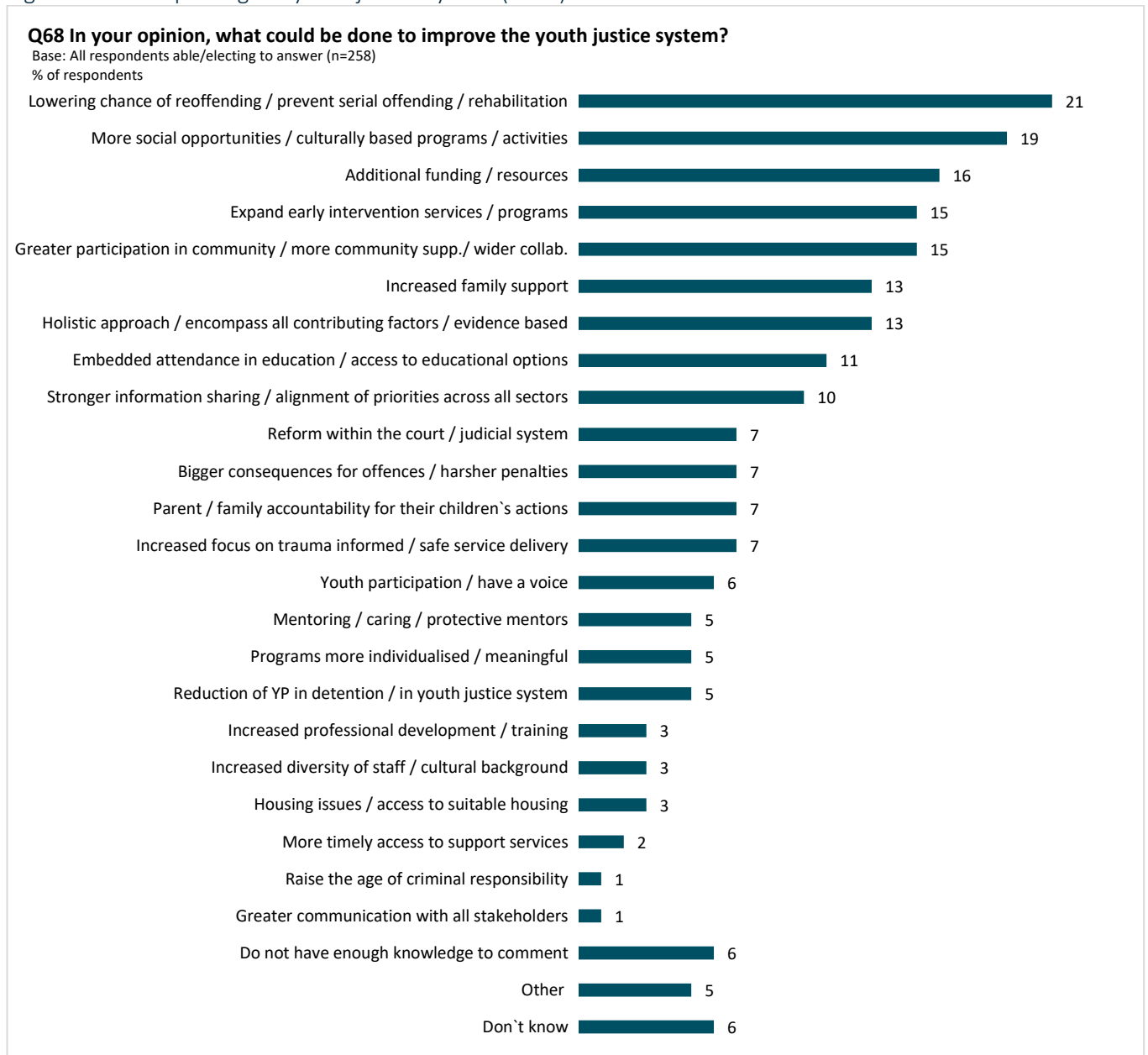
Q68 In your opinion, what could be done to improve the youth justice system?

3.2.30 2024 result

When given the opportunity to express, in their own words, what could be done to improve the youth justice system, the most common suggestions were to focus on prevention of reoffending (21%) and to provide more social opportunities and culturally-based programs and activities as a part of the youth justice system (19%). Following this, additional funding (16%), expansion of early intervention services and programs (15%), greater participation in community and community support and collaboration (15%), increased family support (13%) and using an evidence based, holistic approach (13%) were all raised by respondents.

Other suggestions are included in Figure 3.2.20 below.

Figure 3.2.20: Improving the youth justice system (2024)

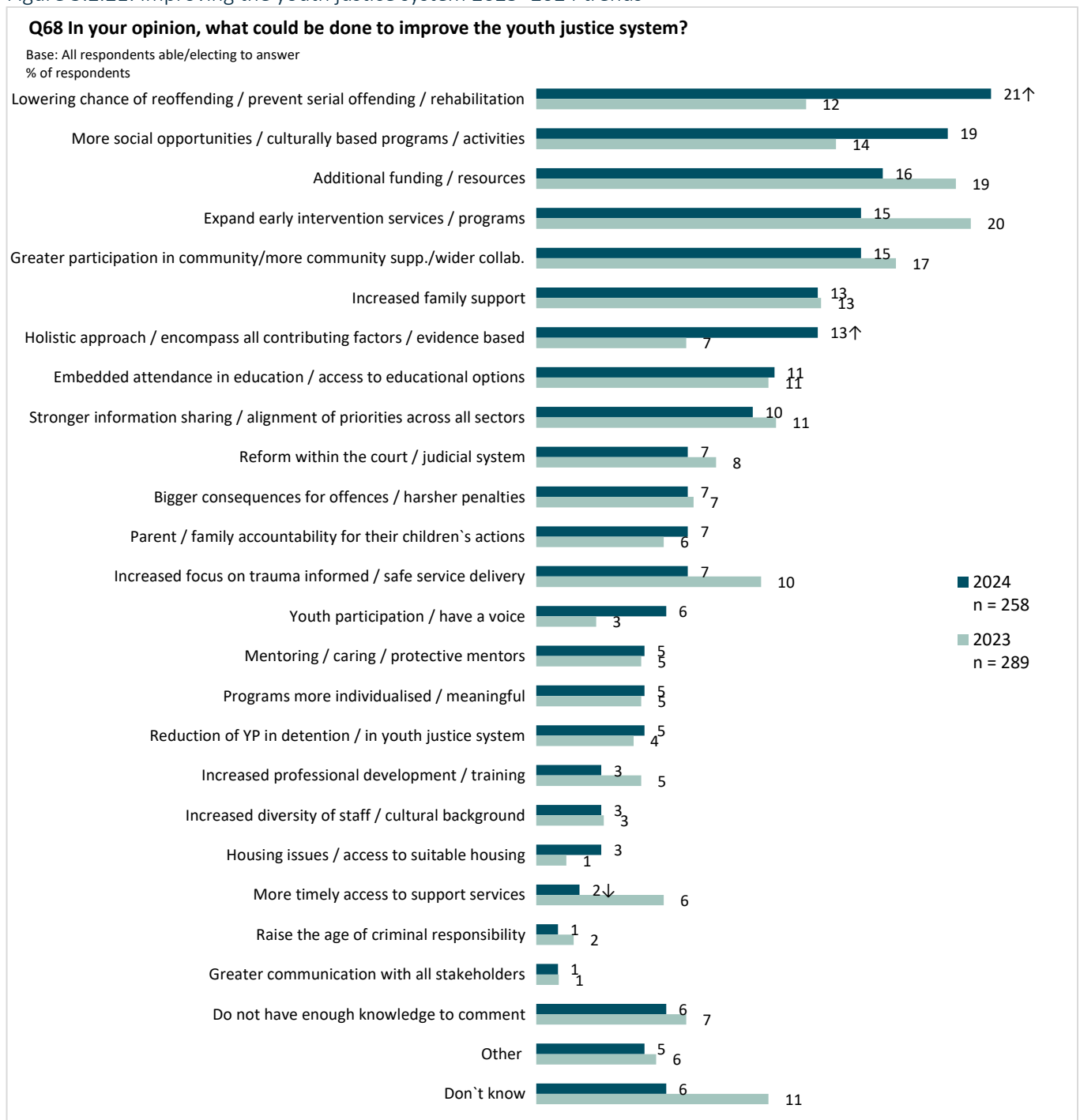


3.2.31 Comparison to previous survey data

In 2024, there were significantly more suggestions focused on lowering the chance of reoffending and prevention of reoffending (21%) compared to in 2023 (12%). Additionally, there were more mentions from respondents of taking a holistic, evidence based approach (7% in 2023, 13% in 2024).

There were fewer suggestions related to more timely access to support services (6% in 2023, 2% in 2024).

Figure 3.2.21: Improving the youth justice system 2023–2024 trends



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.2.32 Sub-group differences (2024)

Respondents who identify as an Aboriginal and/or Torres Strait Islander person were more likely to suggest that the youth justice system could benefit from increased diversity of staff and cultural backgrounds (15%) compared to other respondents (1%).

Table 3.2.21: Improving the youth justice system by organisation type, region and years in sector (2024)

Q68 Column %	Total 2024 n = 258	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 99	Non-govt n = 159	Brisbane & Moreton Bay n = 67	South East n = 36	Sunshine Coast & Central n = 41	South West n = 48	North QLD n = 35	Far North Queensland n = 31	<10 n = 150	10+ n = 107
Lowering chance of reoffending / prevention of serial offending / rehabilitation	21%	18%	23%	21%	25%	15%	29%	14%	19%	23%	17%
More social opportunities / culturally based programs / activities	19%	17%	21%	22%	28%	15%	15%	14%	23%	20%	19%
Additional funding / resources	16%	10%	19%	16%	17%	22%	13%	20%	3%	15%	17%
Expand early intervention services / programs	15%	14%	16%	10%	22%	15%	17%	26%	3%	15%	14%
Greater participation in the community / more community support / wider collaboration	15%	10%	18%	10%	11%	20%	13%	26%	16%	14%	17%
Increased family support	13%	14%	13%	15%	6%	15%	10%	17%	16%	9%	19%
A holistic approach / encompass all contributing factors / evidence based	13%	12%	14%	16%	17%	7%	8%	3%	29%	13%	14%
Embedded attendance in education / access to educational options	11%	13%	9%	9%	17%	2%	10%	20%	10%	11%	11%
Stronger information sharing protocols / practices / alignment of priorities across all sectors	10%	10%	10%	15%		10%	10%	11%	10%	8%	13%
Reform within the court / judicial system	7%	9%	6%	7%	11%	5%	6%	11%	3%	9%	6%
Bigger consequences for offences / harsher penalties	7%	10%	5%	3%	11%	7%	10%	6%	6%	7%	7%
Parent / family accountability for their children's actions	7%	9%	6%	4%	8%	2%	8%	14%	6%	7%	7%
Increased focus on trauma informed / safe service delivery	7%	4%	8%	6%	11%	10%	4%	3%	6%	7%	6%
Youth participation / have a voice	6%	8%	5%	7%	3%	7%	6%	9%	3%	7%	5%
Mentoring / caring / protective mentors	5%	4%	6%	3%	6%	7%	4%	6%	10%	6%	5%
Programs more individualised / meaningful	5%	7%	3%	6%		5%	4%	9%	3%	7%	2%
Reduction of YP in detention / in youth justice system	5%	6%	4%	7%	6%	7%		6%		6%	3%
Increased professional development / training	3%	1%	5%	3%	6%	5%	4%	3%		1%	7%
Increased diversity of staff / cultural background	3%	1%	5%	4%		5%	2%	6%	3%	2%	6%
Housing issues / access to suitable housing	3%	2%	4%	1%	8%	2%	2%	3%	3%	4%	2%
More timely access to support services	2%	3%	2%		3%	2%	2%	3%	6%	1%	4%
Raise the age of criminal responsibility	1%		2%	3%			2%			2%	
Greater communication with all stakeholders	1%	1%	1%	1%		2%		3%		2%	
Do not have enough knowledge to comment	6%	6%	6%	6%	8%	5%	6%		13%	9%	3%
Other	5%	2%	7%	7%	3%	5%	2%	6%	6%	5%	5%
Don't know	6%	8%	5%	4%	8%	7%	10%		6%	7%	6%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.2.22: Improving the youth justice system by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q68 Column %	Total 2024 n = 258	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
		Child Protection n = 149	Youth Justice n = 34	Residential Care n = 23 [^]	Yes n = 46	No n = 212	Yes n = 44	No n = 214	Senior/ Middle Mgr n = 122	Not supervisory n = 136
Lowering chance of reoffending / prevention of serial offending / rehabilitation	21%	20%	21%	35%	11%	23%	18%	21%	22%	20%
More social opportunities / culturally based programs / activities	19%	23%	15%	9%	26%	18%	16%	20%	21%	18%
Additional funding / resources	16%	16%	18%	9%	11%	17%	9%	17%	19%	13%
Expand early intervention services / programs	15%	15%	12%	9%	2%	18%	11%	16%	18%	13%
Greater participation in the community / more community support / wider collaboration	15%	12%	21%	26%	26%	13%	20%	14%	19%	12%
Increased family support	13%	14%	3%	4%	9%	14%	7%	14%	13%	13%
A holistic approach / encompass all contributing factors / evidence based	13%	11%	12%	35%	11%	14%	20%	12%	18%	9%
Embedded attendance in education / access to educational options	11%	11%	9%		9%	11%	18%	9%	11%	11%
Stronger information sharing protocols / practices / alignment of priorities across all sectors	10%	9%	21%	9%	11%	10%	5%	11%	11%	9%
Reform within the court / judicial system	7%	3%	18%	17%	7%	8%	7%	7%	8%	7%
Bigger consequences for offences / harsher penalties	7%	8%	6%	4%	4%	8%	7%	7%	7%	7%
Parent / family accountability for their children's actions	7%	6%	6%	9%	7%	7%	11%	6%	7%	7%
Increased focus on trauma informed / safe service delivery	7%	6%	9%	9%	2%	8%	2%	7%	7%	6%
Youth participation / have a voice	6%	7%	6%	4%		8%	9%	6%	7%	5%
Mentoring / caring / protective mentors	5%	5%	6%	9%	9%	5%	7%	5%	6%	5%
Programs more individualised / meaningful	5%	5%	6%	4%		6%	7%	4%	4%	5%
Reduction of YP in detention / in youth justice system	5%	4%	9%	4%	4%	5%	7%	4%	3%	6%
Increased professional development / training	3%	2%	6%	4%	4%	3%	5%	3%	4%	3%
Increased diversity of staff / cultural background	3%	1%	12%	4%	15% ↑	1% ↓	7%	3%	6%	1%
Housing issues / access to suitable housing	3%	2%	6%	4%		4%		4%	3%	3%
More timely access to support services	2%	3%	6%		4%	2%	2%	2%	2%	2%
Raise the age of criminal responsibility	1%	1%			2%	1%	2%	1%	1%	1%
Greater communication with all stakeholders	1%	1%	3%	4%	4%	<1%	2%	1%	2%	1%
Do not have enough knowledge to comment	6%	7%		4%		8%	9%	6%	3%	9%
Other	5%	4%	6%	4%	4%	5%	7%	5%	5%	5%
Don't know	6%	8%		4%	7%	6%	2%	7%	4%	8%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

3.3 About my role

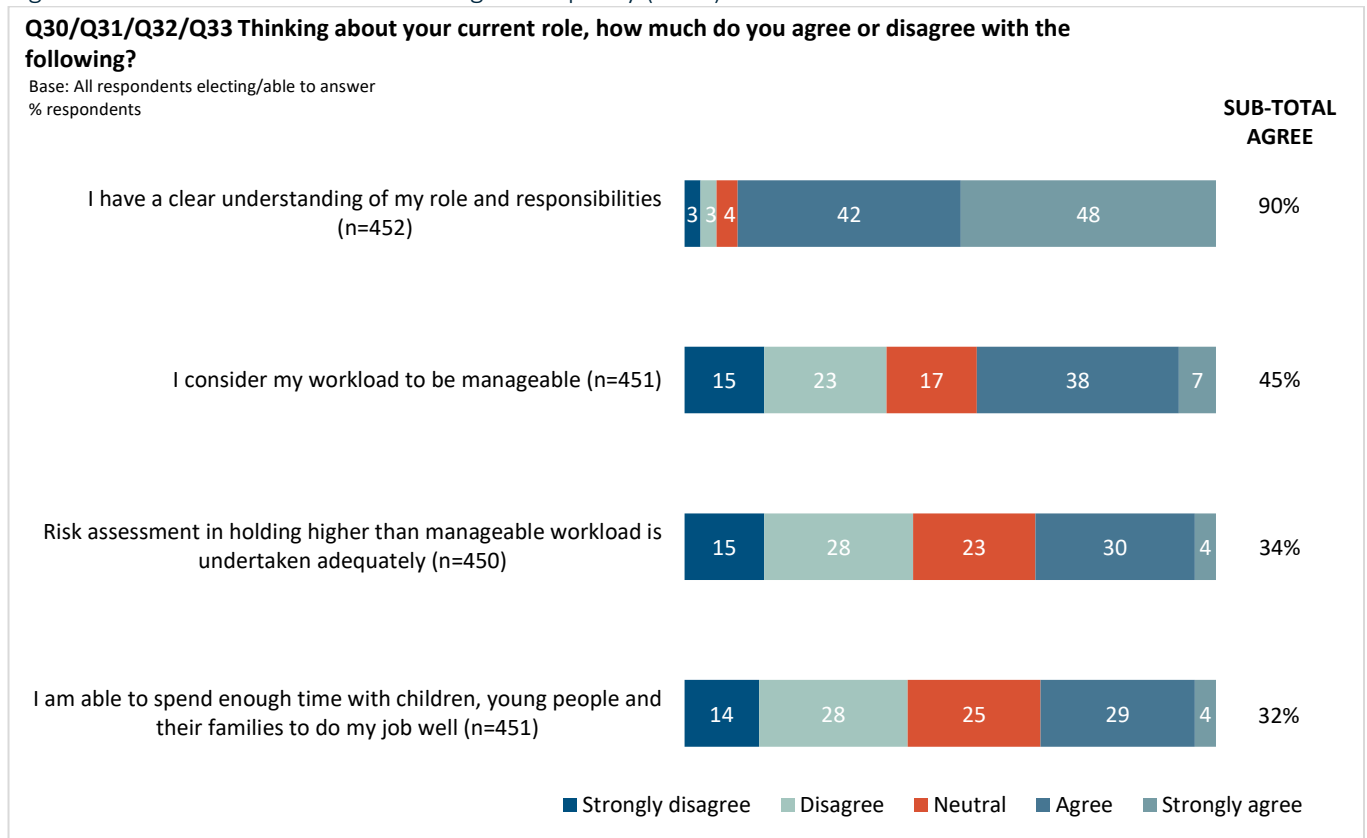
- Q30 I have a clear understanding of my role and responsibilities
- Q31 I consider my workload to be manageable
- Q32 Risk assessment in holding higher than manageable workload is undertaken adequately
- Q33 I am able to spend enough time with children, young people and their families to do my job well

3.3.1 2024 result

The vast majority of respondents agreed or strongly agreed (90%) they have a clear understanding of their role and responsibilities with 48% strongly agreeing with this statement. Only 6% disagreed or strongly disagreed, while 4% were neutral.

45% considered their caseload or workload to be manageable; however, a similar proportion (42%) disagreed or strongly disagreed that they are able to spend enough time with children, young people and their families to do their job well. 34% indicated that a risk assessment in holding higher than manageable caseload/workload is undertaken adequately, however, 43% disagreed or strongly disagreed with this.

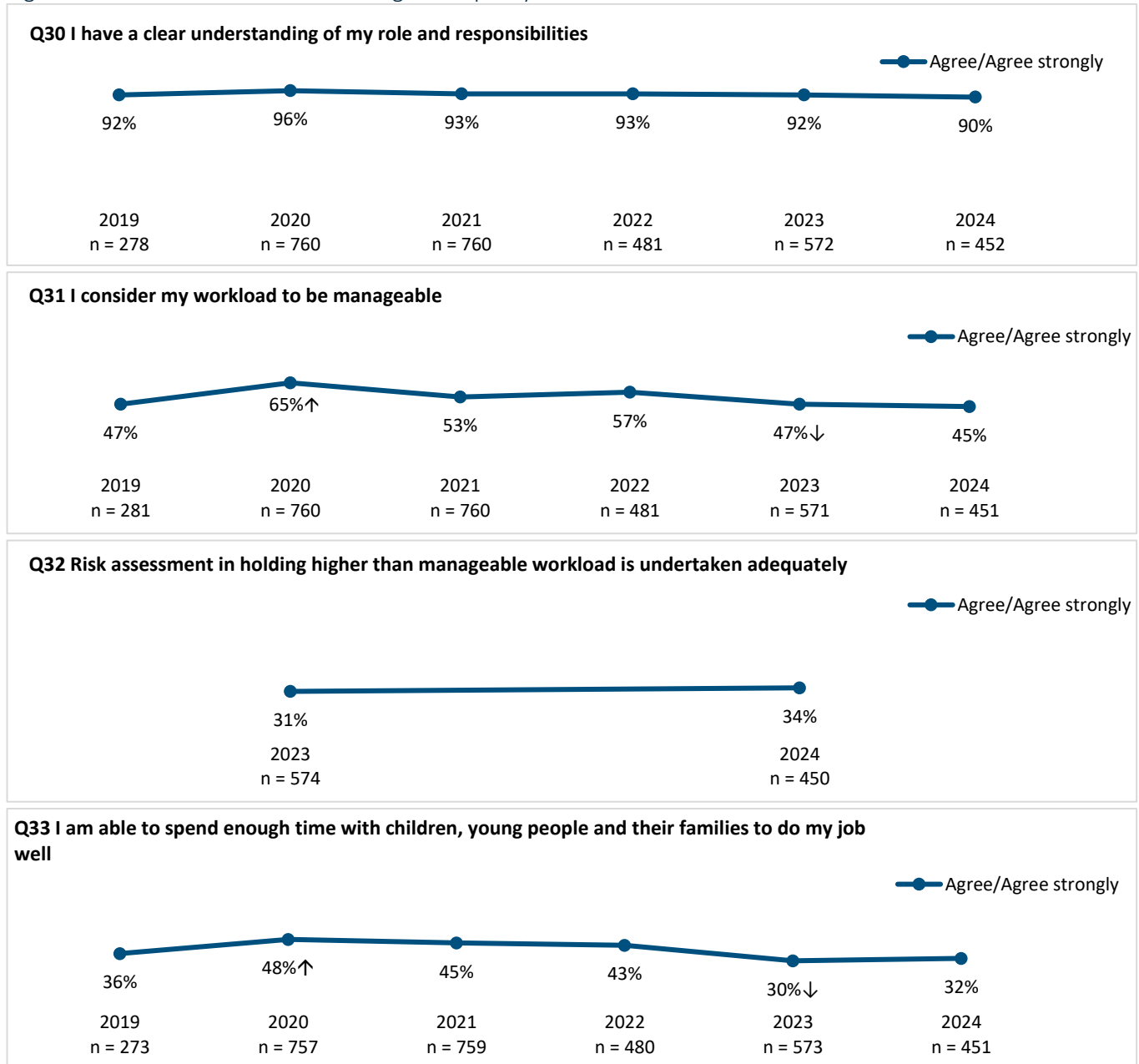
Figure 3.3.1: Current role understanding and capacity (2024)



3.3.2 Comparison to previous survey data

Results were consistent between 2024 and 2023. There continued to be a gradual weakening of agreement that respondents consider their workload to be manageable. In 2020, 65% of respondents agreed or strongly agreed with this statement compared to 45% of respondents in 2024.

Figure 3.3.2: Current role understanding and capacity 2019–2024 trends⁺



⁺ Data for 2019 to 2021 only includes Child Protection (CP) workers. Data for 2022 and 2023 includes Youth Justice (YJ) along with Child Protection (CP) workers
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.3.3 Sub-group differences (2024)

Respondents working in non-government organisations were more likely than government employed respondents to agree or strongly agree that risk assessment in holding higher than manageable caseload/workload is undertaken adequately (41% non-government, 23% government) or that they are able to spend enough time with children, young people and their families to do their job well (41% non-government, 18% government). Those working in non-government roles were less likely to disagree (disagreed or strongly disagreed) that their caseload/workload is manageable (30% non-government, 50% government).

Respondents working in the Far North DCSSDS region were significantly more likely than respondents from other DCSSDS regions to disagree or strongly disagree that they have a clear understanding of their role and responsibilities (17% disagreed or strongly disagreed, 6% average).

Those who identify as an Aboriginal and/or Torres Strait Islander person were significantly less likely to agree or strongly agree that they have a clear understanding of my role and responsibilities (75%) compared to other respondents (93%). A similar pattern was observed for those from a culturally and linguistically diverse background (82% agreed or strongly agreed, 92% other respondents).

Other sub-group differences are detailed in Tables 3.3.1 and 3.3.2 overleaf.

Table 3.3.1: Current role understanding and capacity by organisation type, region and years in sector (2024)

Q30/Q31/Q32/Q33 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
I have a clear understanding of my role and responsibilities											
	Total 2024 n = 452	Govt n = 176	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 252	10+ n = 194
Strongly disagree	3%	2%	3%	2%	3%	3%	1%	4%	7%	3%	3%
Disagree	3%	3%	3%	2%	2%	1%	2%	6%	11% ↑	5%	2%
SUB-TOTAL DISAGREE	6%	6%	6%	4%	5%	4%	4%	9%	17% ↑	8%	4%
Neutral	4%	6%	3%	2%	3%	4%	9%	2%	2%	5%	3%
Agree	42%	44%	41%	38%	38%	45%	44%	46%	46%	49% ↑	34% ↓
Strongly agree	48%	45%	51%	56%	55%	47%	43%	43%	35%	39% ↓	60% ↑
SUB-TOTAL AGREE	90%	89%	91%	94%	92%	92%	88%	89%	80%	88%	93%
I consider my caseload/workload to be manageable											
	Total 2024 n = 451	Govt n = 176	Non-govt n = 275	Brisbane & Moreton Bay n = 133	South East n = 64	Sunshine Coast & Central n = 73	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 194
Strongly disagree	15%	22% ↑	10% ↓	16%	14%	12%	17%	17%	9%	10% ↓	21% ↑
Disagree	23%	28%	20%	26%	25%	22%	26%	9%	28%	25%	21%
SUB-TOTAL DISAGREE	38%	50% ↑	30% ↓	41%	39%	34%	43%	26%	37%	35%	41%
Neutral	17%	13%	20%	16%	13%	22%	17%	22%	13%	20%	14%
Agree	38%	32%	42%	38%	39%	36%	35%	43%	41%	38%	38%
Strongly agree	7%	5%	8%	5%	9%	8%	5%	9%	9%	7%	7%
SUB-TOTAL AGREE	45%	37%	50%	43%	48%	44%	40%	52%	50%	45%	45%
Risk assessment in holding higher than manageable caseload/workload is undertaken adequately											
	Total 2024 n = 450	Govt n = 176	Non-govt n = 274	Brisbane & Moreton Bay n = 132	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 251	10+ n = 193
Strongly disagree	15%	21%	12%	14%	16%	16%	22%	13%	7%	13%	19%
Disagree	28%	32%	24%	33%	27%	27%	28%	19%	22%	30%	23%
SUB-TOTAL DISAGREE	43%	53% ↑	36% ↓	48%	42%	43%	51%	31%	29%	43%	42%
Neutral	23%	23%	23%	23%	20%	16%	22%	26%	33%	25%	20%
Agree	30%	21% ↓	36% ↑	27%	34%	32%	25%	39%	33%	30%	32%
Strongly agree	4%	2%	5%	2%	3%	8%	2%	4%	4%	2%	6%
SUB-TOTAL AGREE	34%	23% ↓	41% ↑	29%	38%	41%	27%	43%	38%	32%	38%
I am able to spend enough time with children, young people and their families to do my job well											
	Total 2024 n = 451	Govt n = 175	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 252	10+ n = 194
Strongly disagree	14%	21% ↑	10% ↓	13%	16%	11%	17%	17%	13%	13%	15%
Disagree	28%	34%	24%	27%	28%	32%	28%	17%	36%	29%	27%
SUB-TOTAL DISAGREE	42%	55% ↑	34% ↓	40%	44%	43%	46%	33%	49%	42%	42%
Neutral	25%	26%	25%	31%	25%	19%	27%	28%	16%	25%	25%
Agree	29%	15% ↓	37% ↑	26%	25%	31%	27%	33%	33%	28%	30%
Strongly agree	4%	3%	4%	3%	6%	7%		6%	2%	4%	3%
SUB-TOTAL AGREE	32%	18% ↓	41% ↑	29%	31%	38%	27%	39%	36%	32%	33%

Blue ↑ / Red ↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.3.2: Current role understanding and capacity by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q30/Q31/Q32/Q33 Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
I have a clear understanding of my role and responsibilities										
	Total 2024 n = 452	Child Protection n = 296	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 385	Yes n = 72	No n = 379	Senior/Middle Mgr n = 222	Not supervisory n = 230
Strongly disagree	3%	3%	2%		7% ↑	2% ↓	8% ↑	2% ↓	2%	3%
Disagree	3%	3%	5%	3%	9% ↑	2% ↓	4%	3%	2%	5%
SUB-TOTAL DISAGREE	6%	6%	7%	3%	16% ↑	4% ↓	13% ↑	4% ↓	4%	8%
Neutral	4%	4%	5%	3%	9%	3%	6%	3%	2%	5%
Agree	42%	43%	31%	47%	40%	42%	47%	41%	38%	45%
Strongly agree	48%	47%	57%	47%	34% ↓	51% ↑	35% ↓	51% ↑	55% ↑	42% ↓
SUB-TOTAL AGREE	90%	90%	88%	94%	75% ↓	93% ↑	82% ↓	92% ↑	94%	87%
I consider my caseload/workload to be manageable										
	Total 2024 n = 451	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/Middle Mgr n = 222	Not supervisory n = 229
Strongly disagree	15%	15%	17%	31%	16%	14%	22%	13%	18%	11%
Disagree	23%	23%	26%	11%	18%	24%	14%	25%	23%	23%
SUB-TOTAL DISAGREE	38%	38%	43%	42%	34%	39%	36%	38%	41%	34%
Neutral	17%	19%	17%	11%	24%	16%	15%	17%	18%	16%
Agree	38%	36%	33%	39%	33%	39%	35%	39%	35%	41%
Strongly agree	7%	7%	7%	8%	9%	7%	14%	6%	5%	9%
SUB-TOTAL AGREE	45%	44%	40%	47%	42%	46%	49%	44%	40%	50%
Risk assessment in holding higher than manageable caseload/workload is undertaken adequately										
	Total 2024 n = 450	Child Protection n = 296	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 222	Not supervisory n = 228
Strongly disagree	15%	15%	14%	19%	16%	15%	18%	15%	13%	18%
Disagree	28%	30%	24%	22%	22%	28%	18%	29%	28%	27%
SUB-TOTAL DISAGREE	43%	45%	38%	42%	39%	44%	36%	44%	41%	44%
Neutral	23%	20%	31%	31%	24%	23%	32%	21%	23%	23%
Agree	30%	31%	29%	25%	33%	30%	26%	31%	31%	30%
Strongly agree	4%	5%	2%	3%	4%	4%	6%	3%	5%	3%
SUB-TOTAL AGREE	34%	36%	31%	28%	37%	34%	32%	35%	36%	33%
I am able to spend enough time with children, young people and their families to do my job well										
	Total 2024 n = 451	Child Protection n = 296	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/Middle Mgr n = 221	Not supervisory n = 230
Strongly disagree	14%	16%	19%	14%	16%	14%	15%	14%	13%	15%
Disagree	28%	29%	33%	28%	25%	28%	21%	29%	28%	28%
SUB-TOTAL DISAGREE	42%	44%	52%	42%	42%	42%	36%	43%	41%	43%
Neutral	25%	22%	24%	36%	27%	25%	35%	24%	29%	22%
Agree	29%	30%	19%	22%	24%	29%	24%	29%	28%	30%
Strongly agree	4%	4%	5%		7%	3%	6%	3%	2%	5%
SUB-TOTAL AGREE	32%	34%	24%	22%	31%	33%	29%	33%	30%	35%

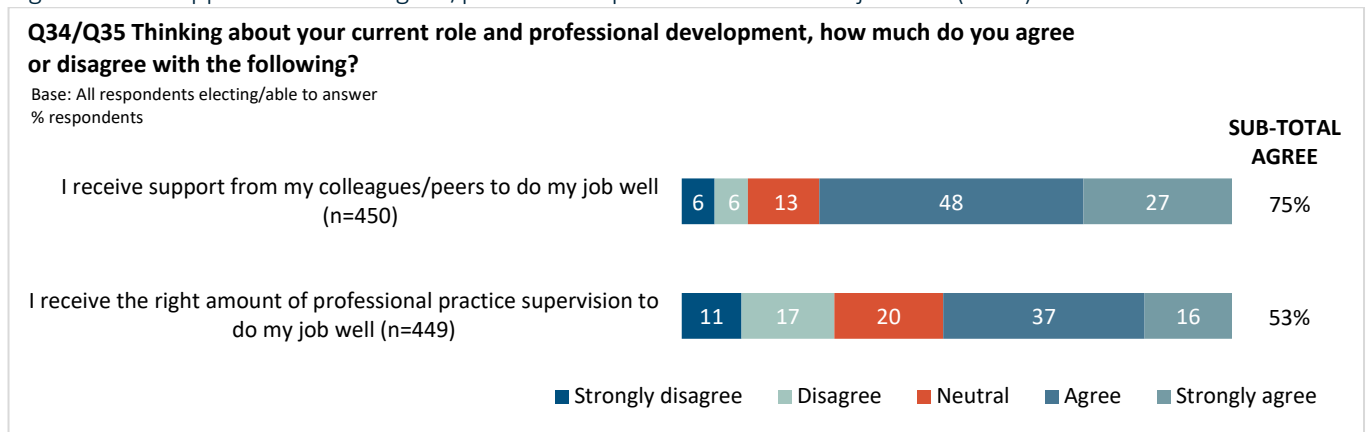
Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q34 I receive support from my colleagues/peers to do my job well
 Q35 I receive the right amount of professional practice supervision to do my job well

3.3.4 2024 result

Most respondents agreed or strongly agreed (75%) they receive support from colleagues and peers to do their job well (27% strongly agreed, 48% agreed). 53% agreed or strongly agreed that they receive the right amount of professional practice supervision to do their job well, while 28% disagreed or strongly disagreed. The remaining 20% were neutral.

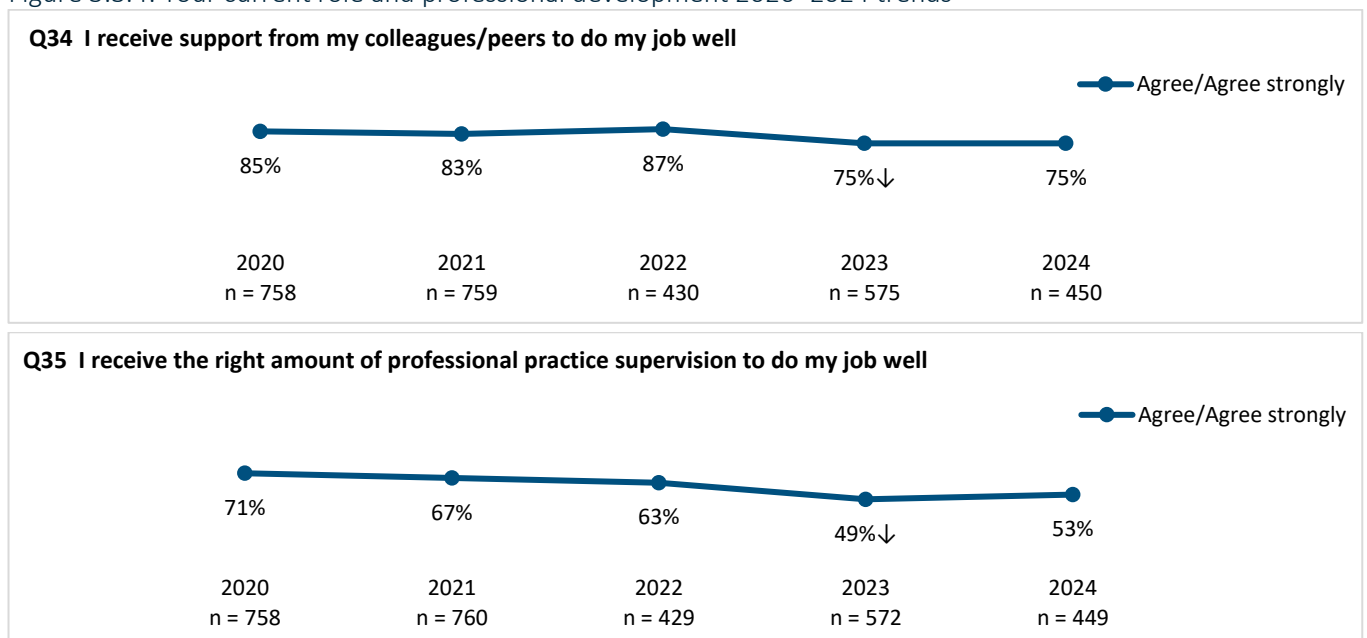
Figure 3.3.3: Support from colleagues/peers and supervision to do their job well (2024)



3.3.5 Comparison to previous survey data

In 2024, perceptions of the adequacy of both the level of support received from colleagues and peers as well as the level of professional practice supervision were consistent with those reported in 2023; however, they remain at a lower level of overall agreement than historically noted prior to 2023.

Figure 3.3.4: Your current role and professional development 2020–2024 trends*



3.3.6 Sub-group differences (2024)

Non-government respondents were significantly more likely to strongly agree (33%) that they receive support from their colleagues/peers to do their job well leading to a slightly higher level of overall agreement (79% agreed or strongly agreed) compared to respondents working for government (19% strongly agreed, 70% agreed or strongly agreed).

Respondents who identify as an Aboriginal and/or Torres Strait Islander person were less likely to agree or strongly agree that they receive support from their colleagues/peers to do their job well (58%) compared to other respondents (78%). They were also more likely to respond neutrally towards the statement 'I receive the right amount of professional practice supervision to do my job well' (34% neutral, 17% other respondents).

Table 3.3.3: Support from colleagues/peers and supervision to do their job well by organisation type, region and years in sector (2024)

Q34/Q35 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
I receive support from my colleagues/peers to do my job well											
	Total 2024 n = 450	Govt n = 174	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 64	Sunshine Coast & Central n = 73	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 252	10+ n = 193
Strongly disagree	6%	7%	5%	2%	11%	5%	4%	11%	4%	6%	5%
Disagree	6%	7%	5%	4%	6%	8%	6%	7%	7%	6%	7%
SUB-TOTAL DISAGREE	12%	14%	10%	6%	17%	14%	10%	19%	11%	12%	11%
Neutral	13%	17%	11%	15%	9%	18%	10%	11%	16%	12%	15%
Agree	48%	51%	46%	50%	45%	41%	54%	46%	44%	48%	48%
Strongly agree	27%	19% ↓	33% ↑	29%	28%	27%	26%	24%	29%	28%	25%
SUB-TOTAL AGREE	75%	70%	79%	79%	73%	68%	80%	70%	73%	76%	74%
I receive the right amount of professional practice supervision to do my job well											
	Total 2024 n = 449	Govt n = 174	Non-govt n = 275	Brisbane & Moreton Bay n = 132	South East n = 64	Sunshine Coast & Central n = 74	South West n = 80	North QLD n = 54	Far North Queensland n = 45	<10 n = 250	10+ n = 193
Strongly disagree	11%	13%	9%	9%	13%	8%	9%	17%	13%	11%	11%
Disagree	17%	21%	15%	18%	25%	22%	15%	7%	11%	17%	18%
SUB-TOTAL DISAGREE	28%	34%	24%	27%	38%	30%	24%	24%	24%	28%	28%
Neutral	20%	20%	19%	23%	6%	19%	26%	20%	18%	20%	19%
Agree	37%	36%	37%	34%	39%	34%	36%	46%	36%	34%	39%
Strongly agree	16%	10%	19%	16%	17%	18%	14%	9%	22%	18%	13%
SUB-TOTAL AGREE	53%	46%	57%	50%	56%	51%	50%	56%	58%	52%	52%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.3.4: Support from colleagues/peers and supervision to do their job well by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q34/Q35 Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
I receive support from my colleagues/peers to do my job well										
	Total 2024 n = 450	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/ Middle Mgr n = 220	Not supervisory n = 230
Strongly disagree	6%	5%	5%	8%	9%	5%	13%	4%	5%	7%
Disagree	6%	6%	2%	3%	10%	5%	8%	6%	5%	7%
SUB-TOTAL DISAGREE	12%	12%	7%	11%	19%	10%	21%	10%	9%	14%
Neutral	13%	11%	21%	17%	22%	12%	17%	13%	14%	13%
Agree	48%	48%	45%	53%	33%	50%	42%	49%	50%	46%
Strongly agree	27%	29%	26%	19%	25%	28%	21%	29%	28%	27%
SUB-TOTAL AGREE	75%	77%	71%	72%	58% ↓	78% ↑	63%	77%	77%	73%
I receive the right amount of professional practice supervision to do my job well										
	Total 2024 n = 449	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 382	Yes n = 71	No n = 377	Senior/ Middle Mgr n = 220	Not supervisory n = 229
Strongly disagree	11%	11%	10%	14%	12%	10%	15%	10%	10%	11%
Disagree	17%	17%	26%	11%	15%	18%	17%	17%	14%	20%
SUB-TOTAL DISAGREE	28%	28%	36%	25%	27%	28%	32%	27%	25%	31%
Neutral	20%	17%	24%	28%	34% ↑	17% ↓	24%	19%	21%	18%
Agree	37%	37%	31%	25%	25%	39%	28%	38%	39%	34%
Strongly agree	16%	18%	10%	22%	13%	16%	15%	16%	15%	17%
SUB-TOTAL AGREE	53%	55%	40%	47%	39%	55%	44%	54%	54%	51%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at least the 95% confidence level
 Base: All respondents electing/able to answer

Q36 Where do you receive your professional practice supervision?
 Q37 How would you prefer to receive your professional practice supervision?

3.3.7 2024 result

Approximately two thirds of respondents reported that they currently receive professional practice supervision from their team leader or manager (67%). At a lower incidence, 25% indicated they receive professional practice supervision from another person within their organisation, 18% reported supervision via an external person they personally pay for, while 12% had supervision via an external person their organisation pays for.

When asked whom the respondent would prefer to receive professional practice from, respondent views were split, with 55% preferring a person external to their organisation that their organisation pays for and 49% nominating their team leader/manager.

Figure 3.3.5: Professional practice supervision (2024)



3.3.8 Comparison to previous survey data

In 2024, respondents were significantly more likely than respondents in 2023 to report receiving supervision from another person in their organisation (19% in 2023, 25% in 2024) or from an external person their organisation pays for (9% in 2023, 18% in 2024). Fewer respondents reported receiving professional practice supervision from their team leader/manager (77% in 2023, 67% in 2024).

Preferred sources for professional practice supervision were less likely to be the respondents' direct team leader /manager in 2024 (58% in 2023, 49% in 2024) with slight increases observed in preference for both another person in their organisation and an external person that their organisation pays for.

Figure 3.3.6: Professional practice supervision received 2022–2024 trends



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

Figure 3.3.7: Preferred professional practice supervision 2022–2024 trends



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.3.9 Sub-group differences (2024)

Non-government respondents were significantly more likely to report that professional practice supervision was undertaken by an external person their organisation pays for (24%) in contrast to government respondents (8%). Respondents located in the South West DCSSDS region were more likely than the average to report receiving their professional practice supervision from their team leader/manager (81%, 67% average).

Respondents who have worked in the sector for less than 10 years were significantly more likely than those with more experience to prefer professional practice supervision from another person in their organisation (30% <10 years, 17% 10+ years).

Table 3.3.5: Professional practice supervision by organisation type, region and years in sector (2024)

Q36/Q37 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
Where do you receive your professional practice supervision?											
	Total 2024 n = 448	Govt n = 173	Non-govt n = 275	Brisbane & Moreton Bay n = 132	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 52	Far North Queensland n = 45	<10 n = 250	10+ n = 193
My team leader/manager	67%	75%	63%	66%	59%	59%	81% ↑	65%	71%	71%	63%
Another person in my organisation	25%	29%	23%	23%	23%	20%	26%	33%	31%	28%	22%
An external person my organisation pays for	18%	8% ↓	24% ↑	18%	22%	26%	12%	15%	13%	20%	15%
An external person I pay	12%	9%	13%	14%	16%	7%	11%	6%	16%	10%	13%
Other	7%	6%	7%	5%	8%	8%	6%	8%	9%	6%	8%
How would you prefer to receive your professional practice supervision?											
	Total 2024 n = 447	Govt n = 172	Non-govt n = 275	Brisbane & Moreton Bay n = 132	South East n = 64	Sunshine Coast & Central n = 73	South West n = 81	North QLD n = 53	Far North Queensland n = 44	<10 n = 250	10+ n = 192
From my team leader/manager	49%	58%	44%	48%	44%	51%	57%	47%	50%	52%	48%
From another person in my organisation	24%	29%	21%	23%	23%	22%	27%	23%	25%	30% ↑	17% ↓
From an external person my organisation pays for	55%	51%	58%	58%	58%	51%	57%	49%	57%	56%	54%
From an external person I pay	5%	2%	7%	5%	6%	3%	6%	4%	9%	5%	5%
Other	4%	3%	5%	3%	2%	3%	6%	8%	5%	3%	5%

Blue ↑ / Red ↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.3.6: Professional practice supervision by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q36/Q37 Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
Where do you receive your professional practice supervision?										
	Total 2024 n = 448	Child Protection n = 295	Youth Justice n = 40	Residential Care n = 36	Yes n = 66	No n = 382	Yes n = 71	No n = 376	Senior/ Middle Mgr n = 218	Not supervisory n = 230
My team leader/ manager	67%	71%	68%	64%	64%	68%	68%	67%	61%	73%
Another person in my organisation	25%	23%	23%	33%	20%	26%	37%	23%	25%	26%
An external person my organisation pays for	18%	19%	13%	17%	12%	19%	15%	19%	19%	17%
An external person I pay	12%	12%	3%	17%	8%	12%	7%	13%	13%	10%
Other	7%	5%	15%	8%	14%	6%	3%	8%	9%	5%
How would you prefer to receive your professional practice supervision?										
	Total 2024 n = 447	Child Protection n = 294	Youth Justice n = 41	Residential Care n = 35	Yes n = 67	No n = 380	Yes n = 71	No n = 375	Senior/ Middle Mgr n = 220	Not supervisory n = 227
From my team leader/manager	49%	50%	54%	66%	52%	49%	52%	49%	45%	53%
From another person in my organisation	24%	23%	27%	40%	21%	24%	31%	23%	22%	26%
From an external person my organisation pays for	55%	55%	61%	43%	43%	58%	52%	56%	57%	54%
From an external person I pay	5%	5%		11%	4%	5%	3%	5%	7%	4%
Other	4%	2%	7%	6%	9%	3%	3%	4%	5%	3%

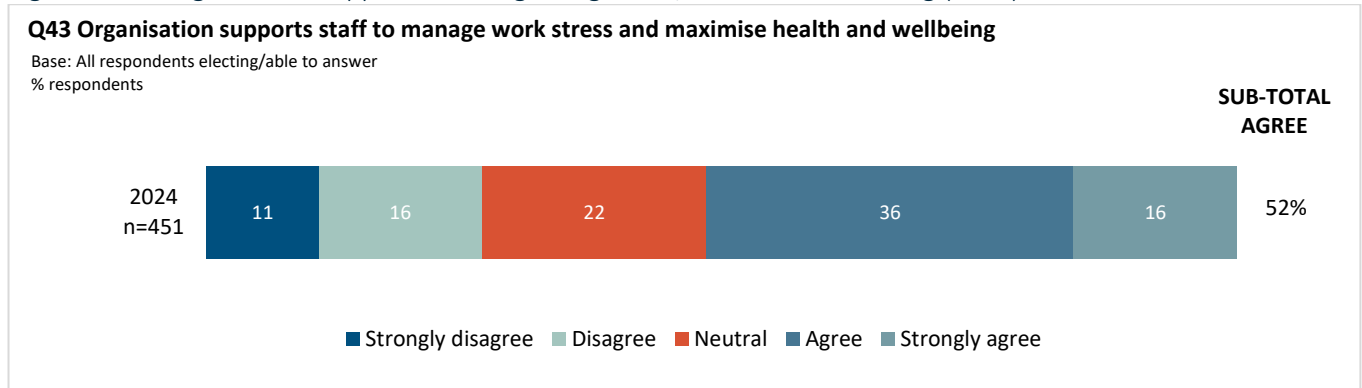
Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q43 My organisation supports staff to manage work stress and maximise our health and wellbeing.

3.3.10 2024 result

Approximately half (52%) of respondents agreed or strongly agreed that their organisation supports staff to manage work stress, health and wellbeing, with 16% strongly agreeing and 36% agreeing. The remainder either disagreed (26%) or were neutral (22%).

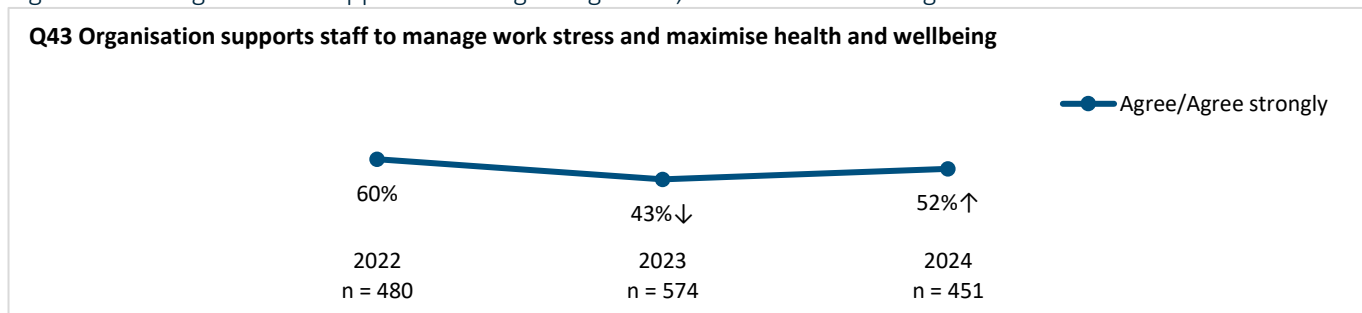
Figure 3.3.8: Organisation supports staff regarding stress, health and wellbeing (2024)



3.3.11 Comparison to previous survey data

In 2024, there were significantly higher levels of agreement from respondents that their organisation supports staff to manage work stress and maximise health and wellbeing (43% in 2023, 52% in 2024).

Figure 3.3.9: Organisation supports staff regarding stress, health and wellbeing 2022–2024 trends



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.3.12 Sub-group differences (2024)

Respondents working in non-government organisations were more likely to agree or strongly agree that their organisation supports staff regarding stress, health and wellbeing (64%) compared to respondents working in government agencies (32%).

Table 3.3.7: Organisation supports staff regarding stress, health and wellbeing by organisation type, region and years in sector (2024)

Q43 Column %	Total 2024 n = 451	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 175	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 194
Strongly disagree	11%	19% ↑	5% ↓	8%	10%	15%	12%	13%	9%	10%	12%
Disagree	16%	23% ↑	11% ↓	16%	10%	16%	19%	19%	13%	13%	19%
SUB-TOTAL DISAGREE	26%	43% ↑	16% ↓	23%	19%	31%	31%	31%	22%	22%	31%
Neutral	22%	25%	20%	20%	27%	20%	26%	13%	26%	25%	18%
Agree	36%	25% ↓	44% ↑	43%	33%	32%	30%	39%	37%	38%	34%
Strongly agree	16%	7% ↓	21% ↑	14%	21%	16%	14%	17%	15%	14%	18%
SUB-TOTAL AGREE	52%	32% ↓	64% ↑	56%	54%	49%	43%	56%	52%	53%	52%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.3.8: Organisation supports staff regarding stress, health and wellbeing by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q43 Column %	Total 2024 n = 451	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
		Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/ Middle Mgr n = 222	Not supervisory n = 229
Strongly disagree	11%	11%	12%	14%	10%	11%	8%	11%	9%	12%
Disagree	16%	17%	14%	11%	15%	16%	22%	14%	16%	15%
SUB-TOTAL DISAGREE	26%	28%	26%	25%	25%	26%	31%	25%	25%	27%
Neutral	22%	21%	19%	31%	22%	22%	19%	22%	21%	23%
Agree	36%	35%	40%	36%	31%	37%	33%	37%	39%	34%
Strongly agree	16%	15%	14%	8%	21%	15%	17%	15%	15%	16%
SUB-TOTAL AGREE	52%	51%	55%	44%	52%	52%	50%	52%	54%	50%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

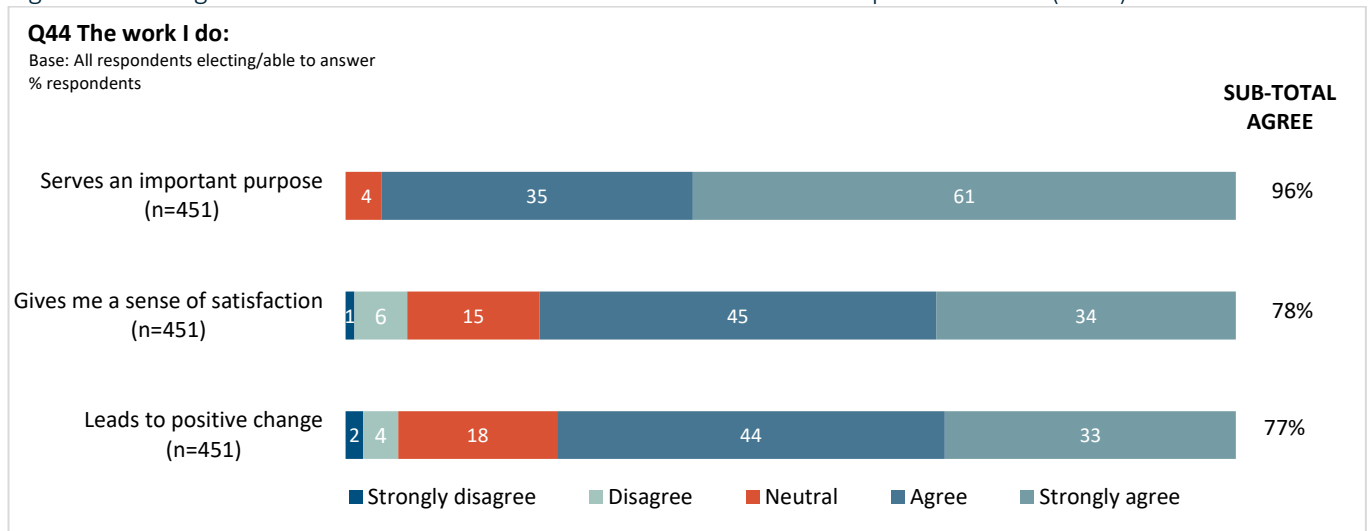
Base: All respondents electing/able to answer

Q44 The work I do:
 a) serves an important purpose
 b) leads to positive change
 c) gives me a sense of satisfaction

3.3.13 2024 result

Almost all respondents agreed or strongly agreed their work serves an important purpose (96%). Most agreed their work gives them a sense of satisfaction (78%) or leads to positive change (77%). There were minimal levels of disagreement, although 15% of respondents were neutral in terms of the work they do providing them with a sense of satisfaction and 18% of respondents provided a neutral response as to whether the work that they do leads to positive change.

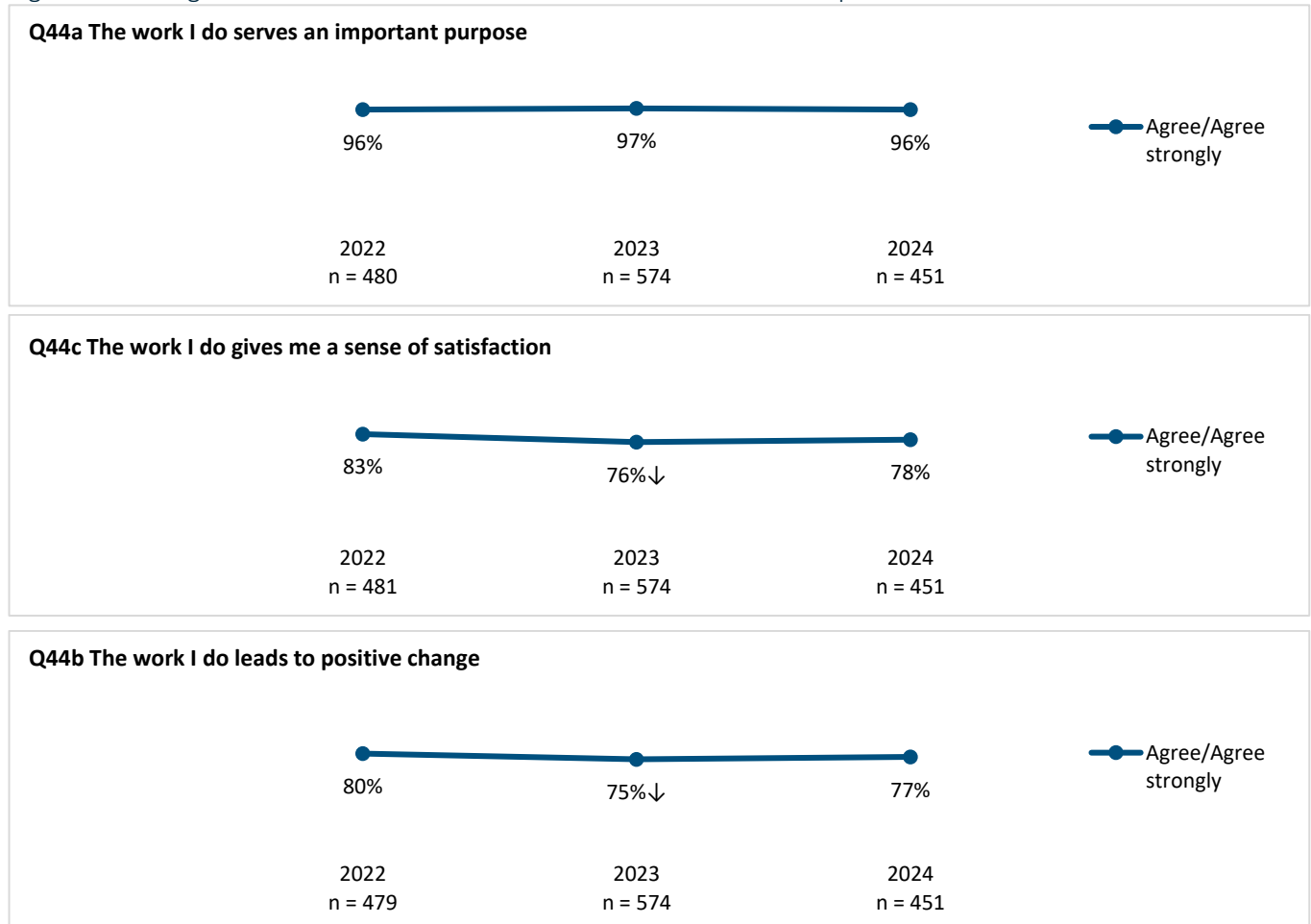
Figure 3.3.10: Agreement with statements about the outcomes of the respondent’s role (2024)



3.3.14 Comparison to previous survey data

Total agreement with all statements relating to the outcomes of the respondents' role remained positive and consistent with results reported in 2023.

Figure 3.3.11: Agreement with statements about the outcomes of the respondent's role 2022–2024 trends



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.3.15 Sub-group differences (2024)

Respondents working in non-government organisations were more likely than government based respondents to agree or strongly agree that the work they do leads to positive change (84% non-government, 65% government). Those who identify as having a culturally and linguistically diverse background were significantly less likely than others to agree or strongly agree that the work they do serves an important purpose (88% culturally and linguistically diverse, 92% other respondents). Other sub-group differences are detailed in Tables 3.3.9 and 3.3.10.

Table 3.3.9: Agreement with statements about the outcomes of the respondent’s role by organisation type, region and years in sector (2024)

Q44a/b/c Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt	Non-govt	Brisbane & Moreton Bay	South East	Sunshine Coast & Central	South West	North QLD	Far North Queensland	<10	10+
	n = 451	n = 175	n = 276	n = 133	n = 63	n = 74	n = 81	n = 54	n = 46	n = 251	n = 194
The work I do serves an important purpose											
Strongly disagree											
Disagree	<1%	1%		1%			1%			1%	
SUB-TOTAL DISAGREE	<1%	1%		1%			1%			1%	
Neutral	4%	5%	3%	3%	3%	4%	5%	4%	2%	4%	3%
Agree	35%	41%	30%	31%	35%	38%	40%	26%	41%	36%	34%
Strongly agree	61%	53%	67%	65%	62%	58%	54%	70%	57%	59%	63%
SUB-TOTAL AGREE	96%	94%	97%	96%	97%	96%	94%	96%	98%	95%	97%
The work I do gives me a sense of satisfaction											
Strongly disagree	1%	2%	1%	2%	2%	1%	1%			2%	1%
Disagree	6%	8%	4%	5%	3%	4%	9%	6%	7%	7%	4%
SUB-TOTAL DISAGREE	7%	10%	5%	8%	5%	5%	10%	6%	7%	8%	5%
Neutral	15%	19%	12%	14%	11%	20%	20%	11%	11%	14%	16%
Agree	45%	50%	41%	49%	51%	39%	37%	46%	43%	43%	46%
Strongly agree	34%	21% ↓	42% ↑	30%	33%	35%	33%	37%	39%	34%	33%
SUB-TOTAL AGREE	78%	71%	83%	79%	84%	74%	70%	83%	83%	77%	79%
The work I do leads to positive change											
Strongly disagree	2%	3%	1%	2%	2%	1%	1%	4%		2%	2%
Disagree	4%	6%	2%	3%	3%	5%	2%	2%	9%	3%	5%
SUB-TOTAL DISAGREE	5%	9%	3%	5%	5%	7%	4%	6%	9%	4%	7%
Neutral	18%	26% ↑	13% ↓	14%	17%	20%	26%	15%	13%	18%	17%
Agree	44%	43%	44%	48%	41%	36%	42%	41%	52%	42%	45%
Strongly agree	33%	22% ↓	41% ↑	33%	37%	36%	28%	39%	26%	35%	31%
SUB-TOTAL AGREE	77%	65% ↓	84% ↑	81%	78%	73%	70%	80%	78%	77%	76%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer ^ Caution small cell size

Table 3.3.10: Agreement with statements about the outcomes of the respondent's role by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q44a/b/c Column %	TOTAL	SECTOR				ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
The work I do serves an important purpose											
	Total 2024 n = 451	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/ Middle Mgr n = 222	Not supervisory n = 229	
Strongly disagree											
Disagree	<1%	<1%			1%	<1%	3% ↑		1%		
SUB-TOTAL DISAGREE	<1%	<1%			1%	<1%	3% ↑		1%		
Neutral	4%	3%		3%	7%	3%	10% ↑	2% ↓	2%	5%	
Agree	35%	33%	33%	33%	36%	34%	28%	36%	31%	38%	
Strongly agree	61%	63%	67%	64%	55%	63%	60%	62%	66%	57%	
SUB-TOTAL AGREE	96%	96%	100%	97%	91%	97%	88% ↓	98% ↑	97%	95%	
The work I do gives me a sense of satisfaction											
	Total 2024 n = 451	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/ Middle Mgr n = 222	Not supervisory n = 229	
Strongly disagree	1%	2%	2%			2%		2%	1%	1%	
Disagree	6%	6%	5%	6%	6%	5%	8%	5%	3%	8%	
SUB-TOTAL DISAGREE	7%	8%	7%	6%	6%	7%	8%	7%	4%	10%	
Neutral	15%	15%	17%	11%	16%	15%	22%	13%	12%	18%	
Agree	45%	46%	38%	42%	37%	46%	39%	46%	48%	41%	
Strongly agree	34%	30%	38%	42%	40%	33%	31%	34%	36%	31%	
SUB-TOTAL AGREE	78%	77%	76%	83%	78%	78%	69%	80%	84%	72%	
The work I do leads to positive change											
	Total 2024 n = 451	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/ Middle Mgr n = 222	Not supervisory n = 229	
Strongly disagree	2%	2%	2%			2%	1%	2%	1%	2%	
Disagree	4%	3%	7%	3%	3%	4%	4%	4%	6%	2%	
SUB-TOTAL DISAGREE	5%	5%	10%	3%	3%	6%	6%	5%	7%	3%	
Neutral	18%	20%	14%	19%	25%	16%	24%	17%	14%	21%	
Agree	44%	43%	45%	42%	42%	44%	42%	44%	41%	46%	
Strongly agree	33%	32%	31%	36%	30%	34%	29%	34%	37%	29%	
SUB-TOTAL AGREE	77%	75%	76%	78%	72%	78%	71%	78%	79%	75%	

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

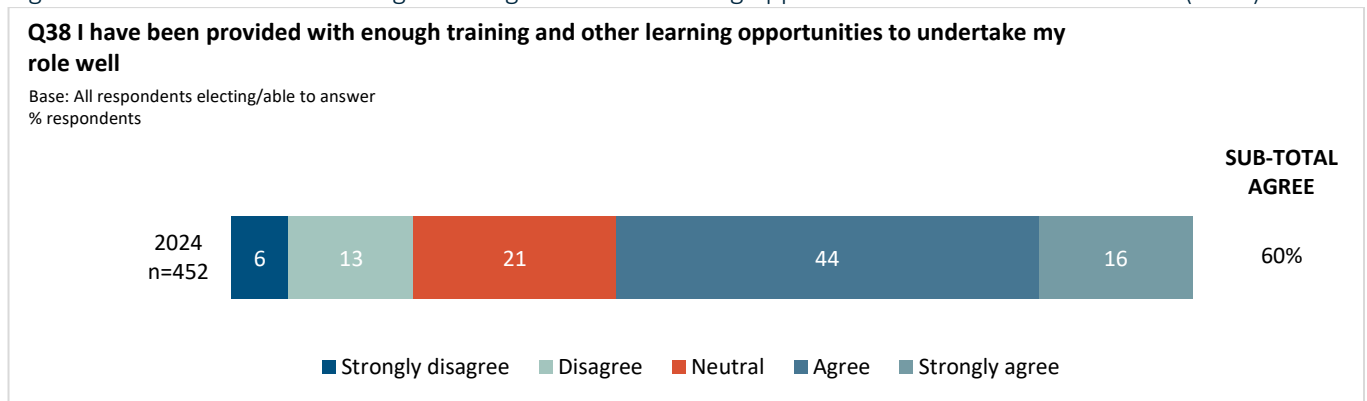
3.4 Professional development

Q38 I have been provided with enough training and other learning opportunities to undertake my role well.

3.4.1 2024 result

60% of respondents agreed or strongly agreed they have been provided with enough training and other learning opportunities to undertake their role well, with 16% strongly agreeing and 44% agreeing. 19% disagreed or strongly disagreed while 21% were neutral.

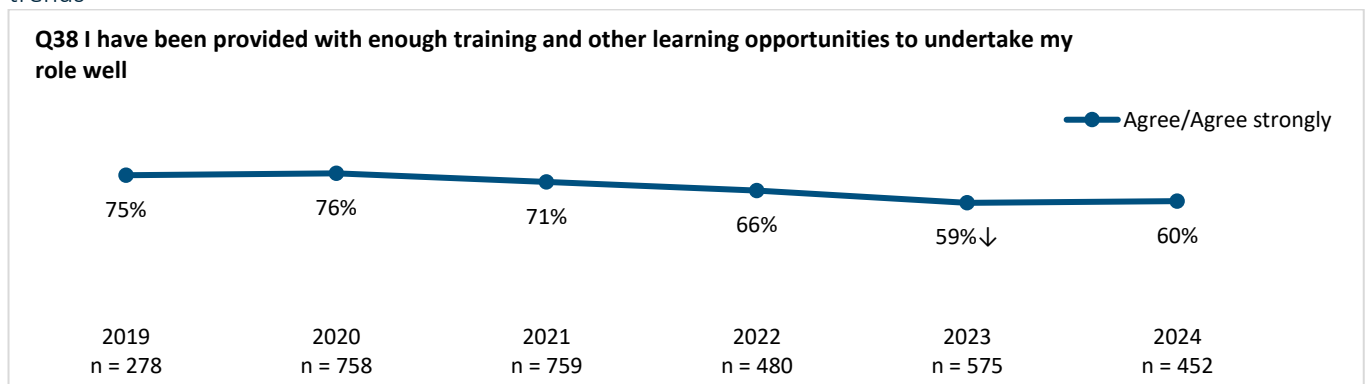
Figure 3.4.1: Provided with enough training and other learning opportunities to undertake role well (2024)



3.4.2 Comparison to previous survey data

In 2024, total agreement (agreed or strongly agreed) with the statement ‘I have been provided with enough training and other learning opportunities to undertake my role well’ was consistent with that reported in 2023, however, remains lower than noted in the years prior to 2023.

Figure 3.4.2: Provided with enough training and other learning opportunities to undertake role well 2019–2024 trends⁺



⁺ Data for 2019 to 2021 only includes Child Protection (CP) workers. Data for 2022 and 2023 includes Youth Justice (YJ) along with Child Protection (CP) workers
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.4.3 Sub-group differences (2024)

Respondents who identify as an Aboriginal and/or Torres Strait Islander person were less likely to agree or strongly agree that they are provided with enough training and other learning opportunities in order to undertake their role (40%) compared with other respondents (64%).

Table 3.4.1: Provided with enough training and other learning opportunities to undertake role by organisation type, region and years in sector (2024)

Q38 Column %	Total 2024 n = 452	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 176	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 252	10+ n = 194
Strongly disagree	6%	6%	5%	5%	9%	3%	4%	9%	4%	6%	5%
Disagree	13%	19%	9%	13%	9%	9%	19%	20%	9%	13%	14%
SUB-TOTAL DISAGREE	19%	26%	14%	18%	19%	12%	22%	30%	13%	19%	19%
Neutral	21%	20%	21%	15%	14%	30%	23%	26%	22%	25%	16%
Agree	44%	43%	45%	52%	42%	36%	48%	30%	46%	41%	46%
Strongly agree	16%	11%	20%	15%	25%	22%	6%	15%	20%	15%	19%
SUB-TOTAL AGREE	60%	54%	64%	67%	67%	58%	54%	44%	65%	56%	65%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.4.2: Provided with enough training and other learning opportunities to undertake role by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q38 Column %	Total 2024 n = 452	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
		Child Protection n = 296	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 385	Yes n = 72	No n = 379	Senior/ Middle Mgr n = 222	Not supervisory n = 230
Strongly disagree	6%	5%	5%	8%	7%	5%	10%	5%	6%	5%
Disagree	13%	13%	21%	8%	19%	12%	21%	12%	10%	17%
SUB-TOTAL DISAGREE	19%	19%	26%	17%	27%	17%	31%	17%	16%	22%
Neutral	21%	21%	26%	14%	33%	19%	18%	21%	20%	21%
Agree	44%	43%	36%	47%	24% ↓	48% ↑	35%	46%	48%	40%
Strongly agree	16%	17%	12%	22%	16%	16%	17%	16%	16%	17%
SUB-TOTAL AGREE	60%	60%	48%	69%	40% ↓	64% ↑	51%	62%	64%	57%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

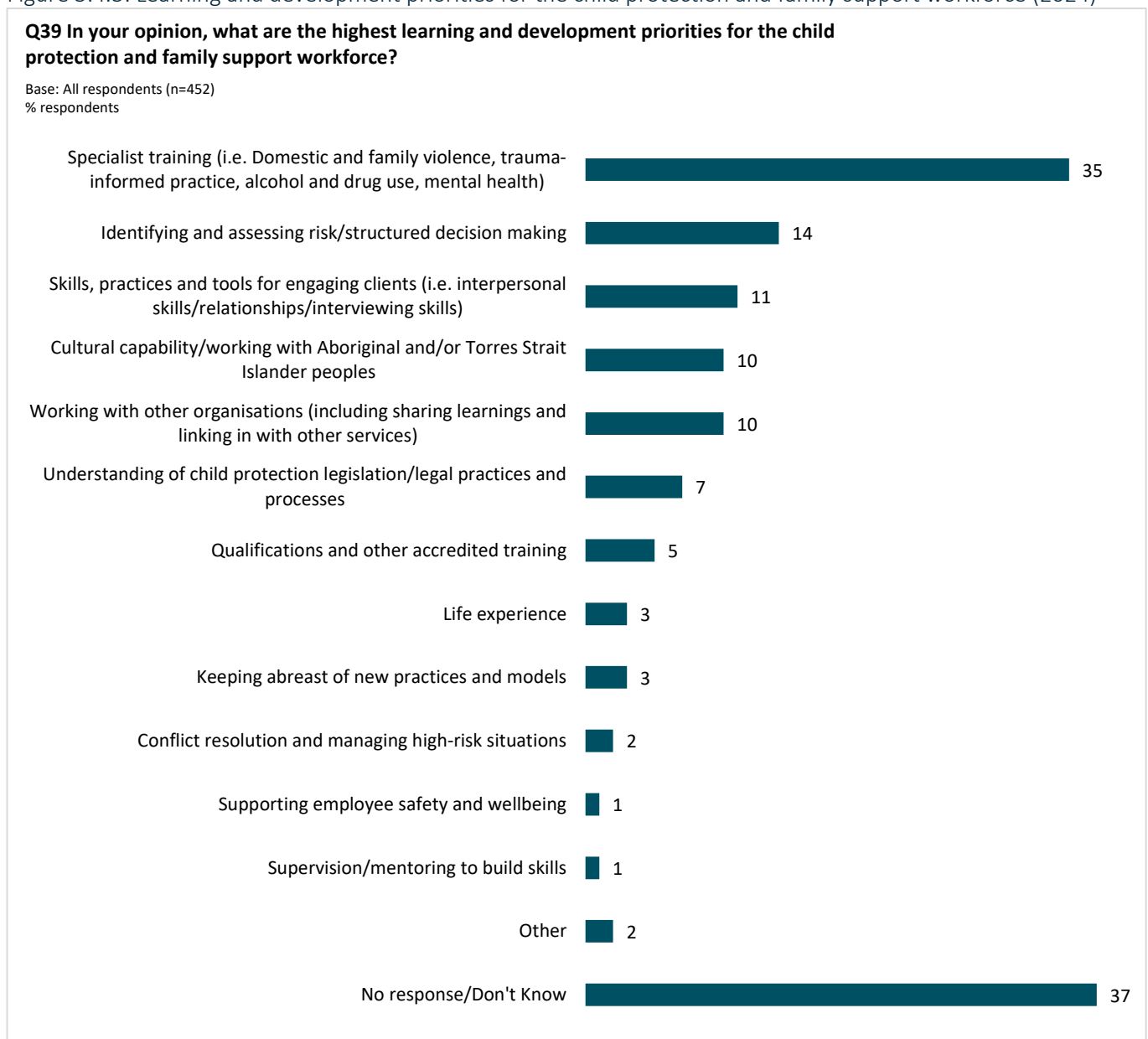
Q39 In your opinion, what are the highest learning and development priorities for the child protection and family support workforce?

3.4.4 2024 result

Respondents were asked the open-ended question ‘In your opinion, what are the highest learning and development priorities for the child protection and family support workforce?’. The most prevalent responses were related to the need for specialist training, such as domestic and family violence training (35%). Additionally, identifying and assessing risk, and structured decision making (14%), skills, practices and tools for engaging clients (i.e. interpersonal skills/relationships/interviewing skills) (11%), cultural capability/working with Aboriginal and/or Torres Strait Islander peoples (10%) and working with other organisations (including shared learning and linking in with other services) (10%).

Other priorities included improved understanding of child protection legislation (7%) and obtaining qualification or other accredited training (5%). Other suggestions are included in Figure 3.4.3 below.

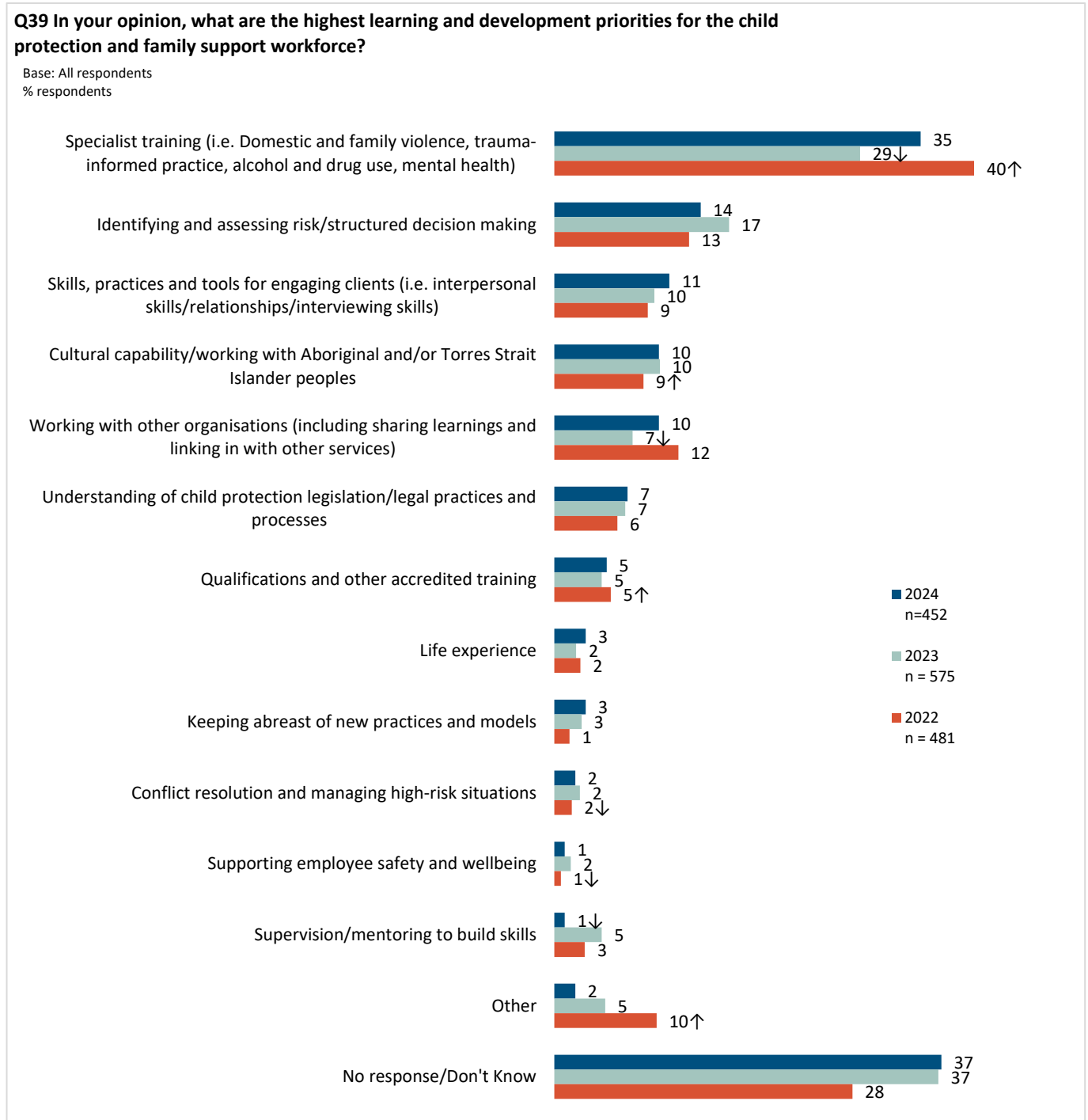
Figure 3.4.3: Learning and development priorities for the child protection and family support workforce (2024)



3.4.5 Comparison to previous survey data

Key themes for learning and development priorities for the child protection and family support workforce remained consistent between 2023 and 2024 with the key priority being specialist training (29% in 2023, 35% in 2024). There was a decrease in suggestions related to wanting supervision/mentoring to build skills (5% in 2023, 1% in 2024).

Figure 3.4.4: Learning and development priorities for the child protection and family support workforce 2022–2024 trends⁺



⁺ Data for 2021 only includes Child Protection (CP) workers. Data for 2022 - 2024 includes Youth Justice (YJ) along with Child Protection (CP) workers
[↑][↓] indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.4.6 Sub-group differences (2024)

Respondents who identify as an Aboriginal and/or Torres Strait Islander person were significantly more likely than other respondents to prioritise learning and development related to cultural capabilities and working with Aboriginal and/or Torres Strait Islander peoples (34% compared to 6% other respondents).

Table 3.4.3: Learning and development priorities for the child protection and family support workforce by organisation type, region and years in sector (2024)

Q39 Column %	Total 2024 n = 452	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 176	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 64	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 252	10+ n = 194
Specialist training (i.e. Domestic and family violence, trauma-informed practice, alcohol and drug use, mental health)	35%	28%	39%	37%	38%	28%	35%	31%	37%	36%	33%
Identifying and assessing risk/structured decision making	14%	14%	14%	14%	11%	18%	17%	11%	11%	10%	19%
Skills, practices and tools for engaging clients (i.e. interpersonal skills/relationships/interviewing skills)	11%	10%	11%	10%	5%	4%	12%	15%	26%	12%	10%
Cultural capability/working with Aboriginal and/or Torres Strait Islander peoples	10%	12%	9%	10%	5%	9%	7%	20%	15%	10%	11%
Working with other organisations (including sharing learnings and linking in with other services)	10%	8%	11%	5%	13%	11%	9%	15%	11%	9%	10%
Understanding of child protection legislation/legal practices and processes	7%	5%	8%	8%	5%	8%	5%	4%	13%	7%	7%
Qualifications and other accredited training	5%	5%	5%	6%	8%	4%	2%	7%	4%	4%	7%
Life experience	3%	3%	3%	2%	3%	1%	7%	4%		2%	4%
Keeping abreast of new practices and models	3%	3%	3%	4%	3%	4%	2%		2%	3%	3%
Conflict resolution and managing high-risk situations	2%	1%	2%	3%		1%	1%		4%	1%	3%
Supporting employee safety and wellbeing	1%	1%	2%	1%	2%	1%	2%		2%	1%	2%
Supervision/mentoring to build skills	1%	1%	1%	2%	2%	1%	1%			2%	1%
Other	2%	2%	3%	2%	5%	1%	5%	2%		2%	3%
No response/Don't Know	37%	44%	32%	39%	39%	36%	37%	35%	26%	39%	32%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.4.4: Learning and development priorities for the child protection and family support workforce by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q39 Column %	Total 2024 n = 452	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
		Child Protection n = 296	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 385	Yes n = 72	No n = 379	Senior/ Middle Mgr n = 222	Not supervisory n = 230
Specialist training (i.e. Domestic and family violence, trauma-informed practice, alcohol and drug use, mental health)	35%	37%	29%	31%	24%	36%	28%	36%	34%	35%
Identifying and assessing risk/structured decision making	14%	14%	5%	14%	12%	14%	8%	15%	17%	11%
Skills, practices and tools for engaging clients (i.e. interpersonal skills/relationships/interviewing skills)	11%	11%	7%	11%	9%	11%	11%	11%	11%	10%
Cultural capability/working with Aboriginal and/or Torres Strait Islander peoples	10%	7%	21%	8%	34% ↑	6% ↓	17%	9%	9%	11%
Working with other organisations (including sharing learnings and linking in with other services)	10%	8%	10%	8%	6%	10%	13%	9%	11%	8%
Understanding of child protection legislation/legal practices and processes	7%	7%	7%	6%	9%	6%	8%	7%	8%	6%
Qualifications and other accredited training	5%	5%	5%	8%	3%	6%	6%	5%	6%	4%
Life experience	3%	3%	2%	3%	1%	3%	7%	2%	3%	3%
Keeping abreast of new practices and models	3%	3%		3%	1%	3%	6%	2%	2%	4%
Conflict resolution and managing high-risk situations	2%	2%		3%		2%	1%	2%	2%	1%
Supporting employee safety and wellbeing	1%	1%		6%	1%	1%	1%	1%	2%	1%
Supervision/mentoring to build skills	1%	1%	2%	6%		1%		1%	1%	1%
Other	2%	2%			3%	2%	1%	3%	3%	2%
No response/Don't Know	37%	38%	48%	33%	34%	37%	38%	36%	35%	38%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q40 In your opinion, what are the highest learning and development priorities for the youth justice workforce?

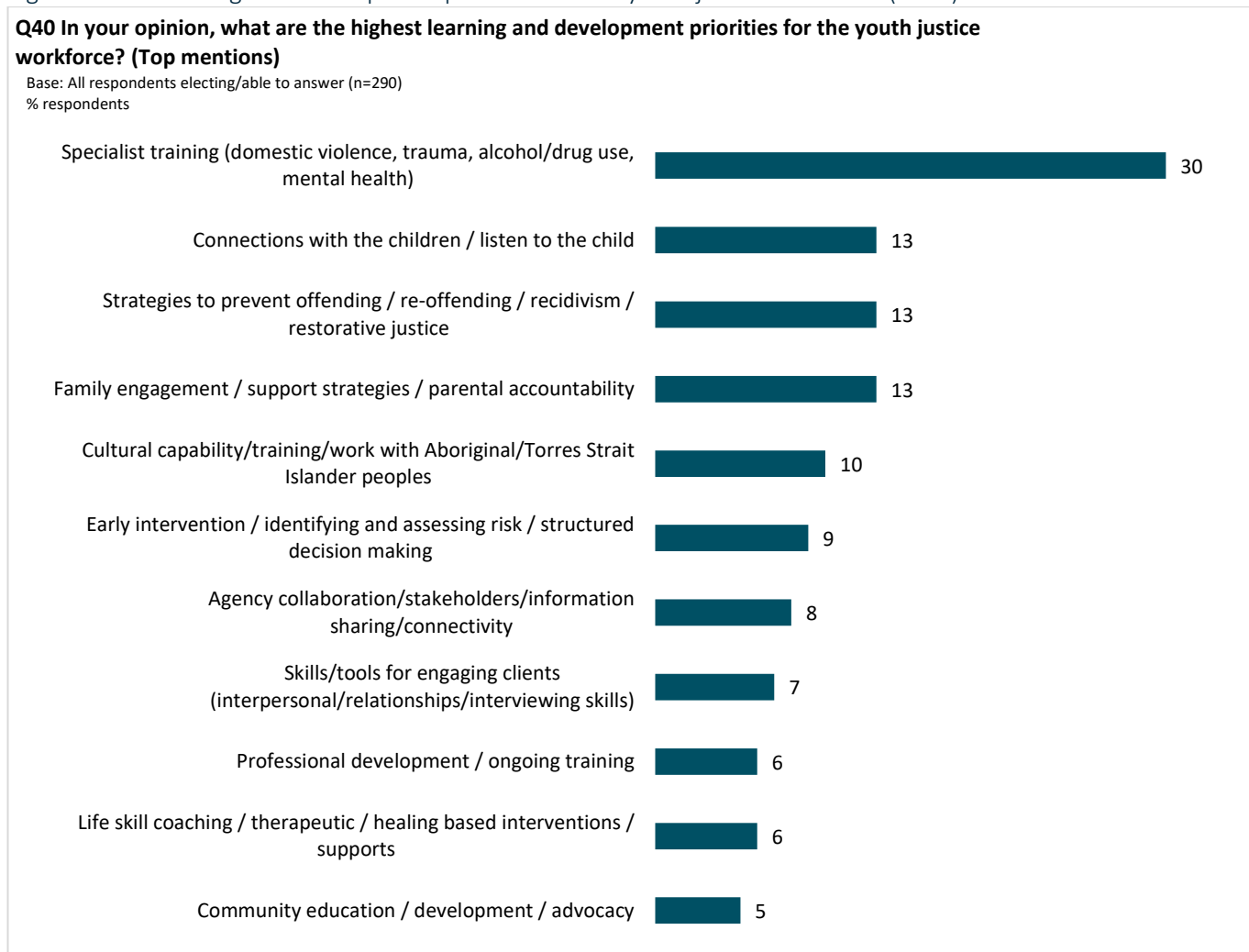
3.4.7 2024 result

Respondents were asked the open-ended question ‘In your opinion, what are the highest learning and development priorities for the youth justice workforce?’. The most common responses were related to the need for:

- Specialist training, such as domestic and family violence training, trauma, alcohol/drug use and mental health (30%)
- Connections with the children/listen to the child (13%)
- Strategies to prevent offending/re-offending/recidivism/restorative justice (13%)
- Family engagement/support strategies/parental accountability (13%)
- Cultural capability/training/work with Aboriginal and/or Torres Strait Islander peoples (10%).

Other priorities included early intervention/identifying and assessing risk/structured decision making (9%), collaboration with other stakeholders and organisations (8%) and skills/tools for engaging clients (7%). Other suggestions are included in Figure 3.4.5 below.

Figure 3.4.5: Learning and development priorities for the youth justice workforce (2024)

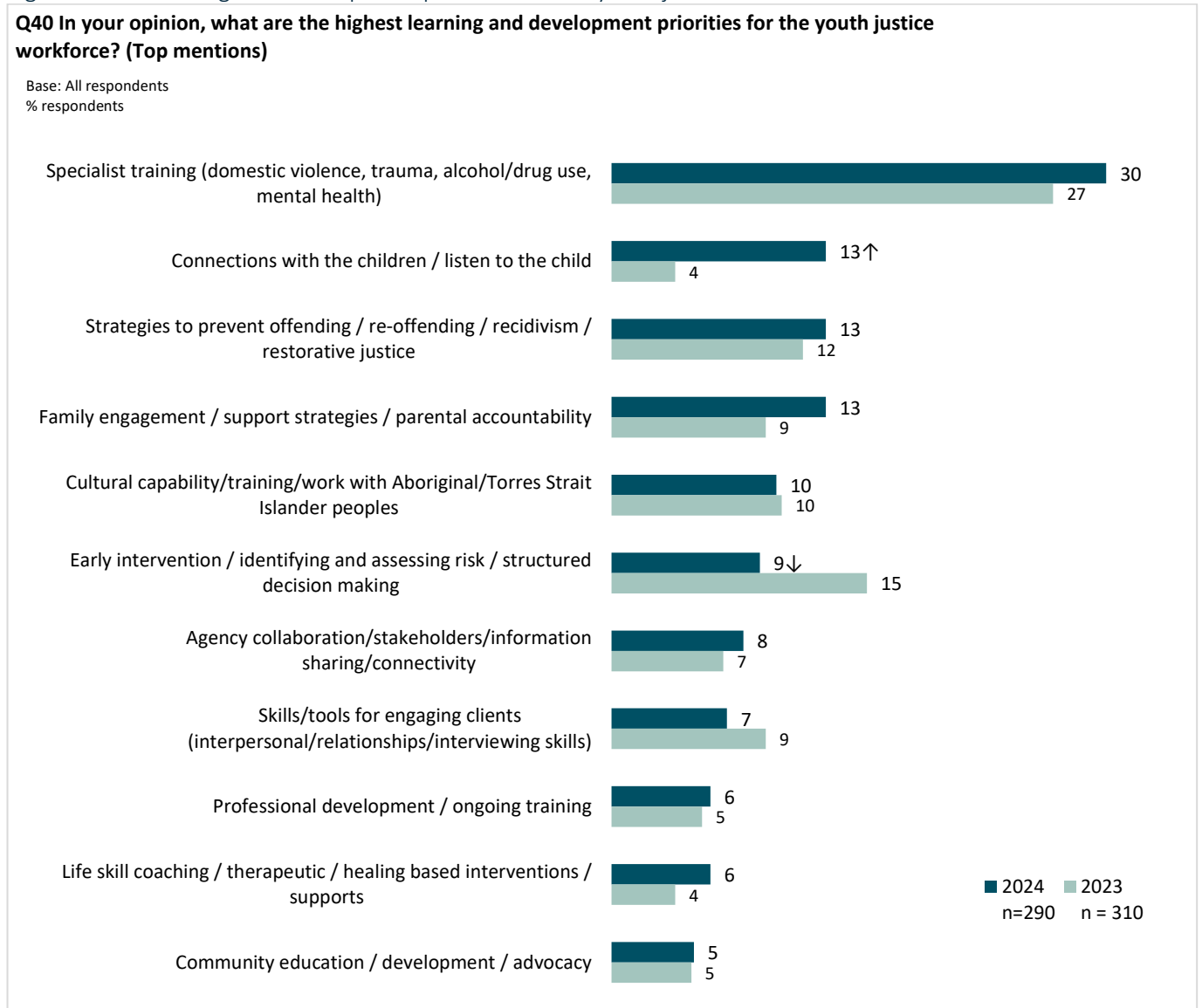


3.4.8 Comparison to previous survey data

Compared with 2023, in 2024 more respondents indicated that building connections with children/ listening to the child were important skills for learning and development for the youth justice workforce (4% in 2023, 13% in 2024).

Suggestions related to early intervention/identifying and assessing risk/structured decision making among respondents were less common in the current survey (15% in 2023, 9% in 2024).

Figure 3.4.6: Learning and development priorities for the youth justice workforce 2023–2024 trends



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.4.9 Sub-group differences (2024)

As with the child protection and family support workforce, respondents who identify as an Aboriginal and/or Torres Strait Islander person recommended focusing on cultural capability training (33%) to a significantly higher extent than other respondents (6%). Other sub-group differences are detailed in Tables 3.4.5 and 3.4.6 overleaf.

Table 3.4.5: Learning and development priorities for the youth justice workforce by organisation type, region and years in sector (2024)

Q40 Column %	Total 2024 n = 290	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 113	Non-govt n = 177	Brisbane & Moreton Bay n = 75	South East n = 46	Sunshine Coast & Central n = 46	South West n = 52	North QLD n = 39	Far North Queensland n = 32	<10 n = 166	10+ n = 122
Specialist training (i.e. domestic and family violence, trauma-informed practice, alcohol and drug use, mental health)	30%	25%	33%	43%	33%	28%	15%	26%	25%	31%	28%
Connections with the children / listen to the child	13%	12%	14%	11%	22%	9%	13%	15%	13%	17%	9%
Strategies to prevent offending / re-offending / recidivism / restorative justice	13%	13%	13%	15%	17%	4%	10%	23%	9%	15%	11%
Family engagement / support strategies / parental accountability	13%	11%	14%	13%	9%	7%	17%	18%	13%	11%	16%
Cultural capability / training / working with Aboriginal and / or Torres Strait Islander peoples	10%	10%	11%	7%	2%	17%	4%	23%	16%	13%	7%
Early intervention / identifying and assessing risk / structured decision making	9%	10%	9%	11%	13%	13%	10%	3%	3%	7%	13%
Collaborative practice amongst agencies / stakeholders / information sharing / communication / connectivity	8%	9%	7%	11%	2%	4%	8%	13%	6%	6%	9%
Skills, practices and tools for engaging clients (i.e. interpersonal skills / relationships / interviewing skills)	7%	3%	9%	7%	4%	2%	12%	5%	9%	6%	7%
Professional development / ongoing training	6%	9%	3%	9%	4%	2%	10%	3%		5%	5%
Life skill coaching / therapeutic / healing based interventions / supports	6%	4%	6%	7%		2%	2%	10%	16%	7%	4%
Community education / development / advocacy	5%	3%	7%	4%	9%	7%	4%	8%		5%	6%
Neurodiversity / responding to neurodiverse children / youth	4%	4%	4%	9%	7%		2%		3%	4%	4%
Knowledge of legislation, policies and processes / justice system	3%	4%	3%	5%	4%		2%	5%	3%	4%	2%
More flexibility in service delivery / holistic case management	3%	3%	4%	5%		4%	4%	3%	3%	3%	4%
Evidence based / informed approach	3%	4%	3%	5%	2%	7%			3%	4%	2%
More social opportunities / culturally based programs / activities	3%	1%	4%	1%	7%		6%	3%		2%	3%
Qualification mentioned e.g. Bachelor Degree, Diploma	2%		3%		2%	4%	2%	3%		2%	2%
Adequate staffing levels to ensure services are delivered	2%	2%	2%	3%	2%	2%	2%			2%	2%
Meeting attachment needs	1%		2%	3%					3%	1%	2%
A well staffed and dedicated training unit / staffed with experienced trainers / with expertise	1%	1%	1%	1%			2%				2%
New staff to attend training before working frontline	<1%		1%				2%				1%
Other mentions	10%	12%	8%	15%	9%	4%	10%	8%	9%	7%	12%
Do not have enough knowledge to comment	6%	4%	6%		7%	7%	6%		22% ↑	6%	5%
Don't know / Unsure	7%	10%	5%	5%	9%	7%	15%	3%		6%	8%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.4.6: Learning and development priorities for the youth justice workforce by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q40 Column %	Total 2024 n = 290	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
		Child Protection n = 182	Youth Justice n = 30	Residential Care n = 21 [^]	Yes n = 49	No n = 241	Yes n = 51	No n = 239	Senior/ Middle Mgr n = 143	Not supervisory n = 147
Specialist training (i.e. domestic and family violence, trauma-informed practice, alcohol and drug use, mental health)	30%	29%	40%	38%	18%	32%	24%	31%	35%	24%
Connections with the children / listen to the child	13%	16%	7%	14%	6%	15%	12%	14%	11%	16%
Strategies to prevent offending / re-offending / recidivism / restorative justice	13%	13%	10%	24%	6%	15%	16%	13%	13%	13%
Family engagement / support strategies / parental accountability	13%	14%	17%	5%	14%	12%	12%	13%	14%	12%
Cultural capability / training / working with Aboriginal and / or Torres Strait Islander peoples	10%	7%	23%	10%	33% ↑	6% ↓	20%	8%	11%	10%
Early intervention / identifying and assessing risk / structured decision making	9%	11%	7%		4%	10%	8%	10%	12%	7%
Collaborative practice amongst agencies / stakeholders / information sharing / communication / connectivity	8%	5%	3%	24%	4%	8%	12%	7%	10%	5%
Skills, practices and tools for engaging clients (i.e. interpersonal skills / relationships / interviewing skills)	7%	7%	10%		8%	6%	8%	6%	8%	5%
Professional development / ongoing training	6%	3%	13%	10%	2%	6%	4%	6%	6%	5%
Life skill coaching / therapeutic / healing based interventions / supports	6%	5%			8%	5%	6%	5%	4%	7%
Community education / development / advocacy	5%	3%	7%		12%	4%	6%	5%	6%	4%
Neurodiversity / responding to neurodiverse children / youth	4%	3%	7%	5%	4%	4%	4%	4%	4%	4%
Knowledge of legislation, policies and processes / justice system	3%	3%	3%	5%	8%	2%	8%	3%	3%	3%
More flexibility in service delivery / holistic case management	3%	4%	3%	5%		4%	2%	4%	3%	3%
Evidence based / informed approach	3%	5%			6%	2%		4%	3%	3%
More social opportunities / culturally based programs / activities	3%	3%		10%	2%	3%	4%	3%	3%	2%
Qualification mentioned e.g. Bachelor Degree, Diploma	2%	2%		5%		2%	2%	2%	1%	2%
Adequate staffing levels to ensure services are delivered	2%	2%		5%		2%		2%	1%	3%
Meeting attachment needs	1%	2%				1%		1%	1%	1%
A well staffed and dedicated training unit / staffed with experienced trainers / with expertise	1%	1%	3%			1%		1%		1%
New staff to attend training before working frontline	<1%	1%				<1%		<1%	1%	
Other mentions	10%	7%	20%	10%	12%	9%	6%	10%	7%	12%
Do not have enough knowledge to comment	6%	8%			2%	6%	6%	5%	2%	9%
Don't know / Unsure	7%	9%		5%	4%	7%	2%	8%	6%	7%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

[^] Caution small cell size

Q42 How much do you agree or disagree with the following statements?

a) I am aware of the impact of trauma on brain development

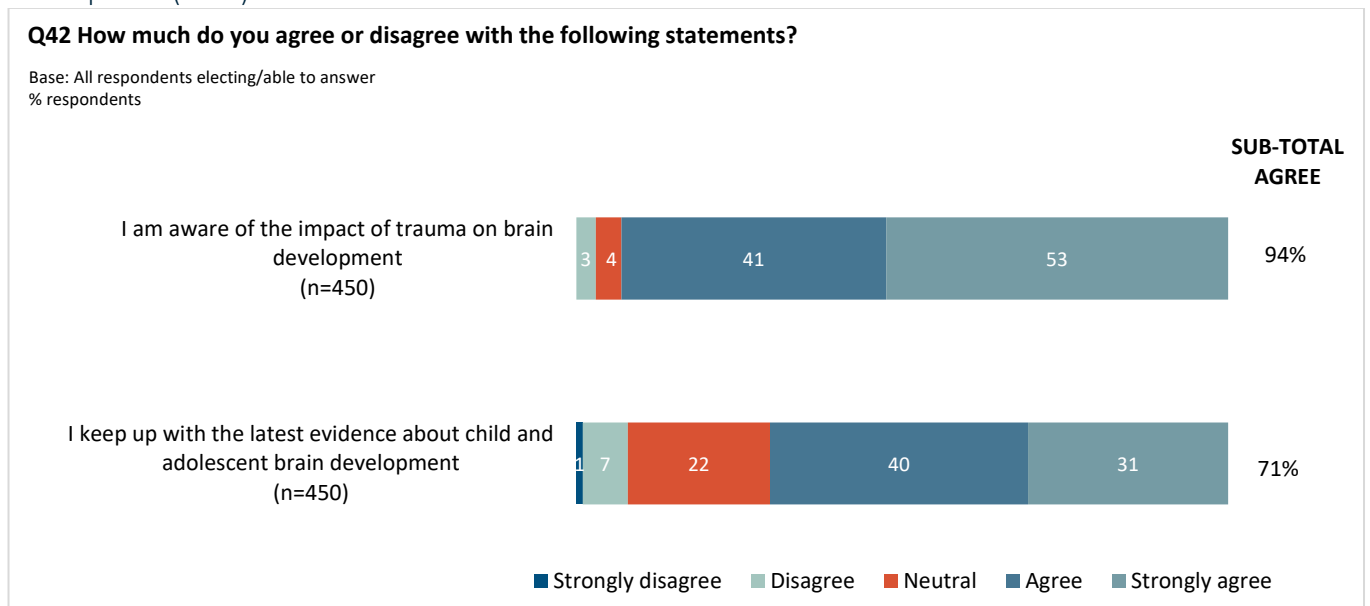
b) I keep up with the latest evidence about child and adolescent brain development

3.4.10 2024 result

Almost all respondents agreed or strongly agreed that they are aware of the impact of trauma on brain development (94%), with 53% strongly agreeing and 41% agreeing. Only 3% disagreed and 4% were neutral.

71% of respondents agreed or strongly agreed that they keep up with the latest evidence about child and adolescent brain development (31% strongly agreed, 40% agreed), while 22% gave a neutral rating and 8% disagreed or strongly disagreed that they do this.

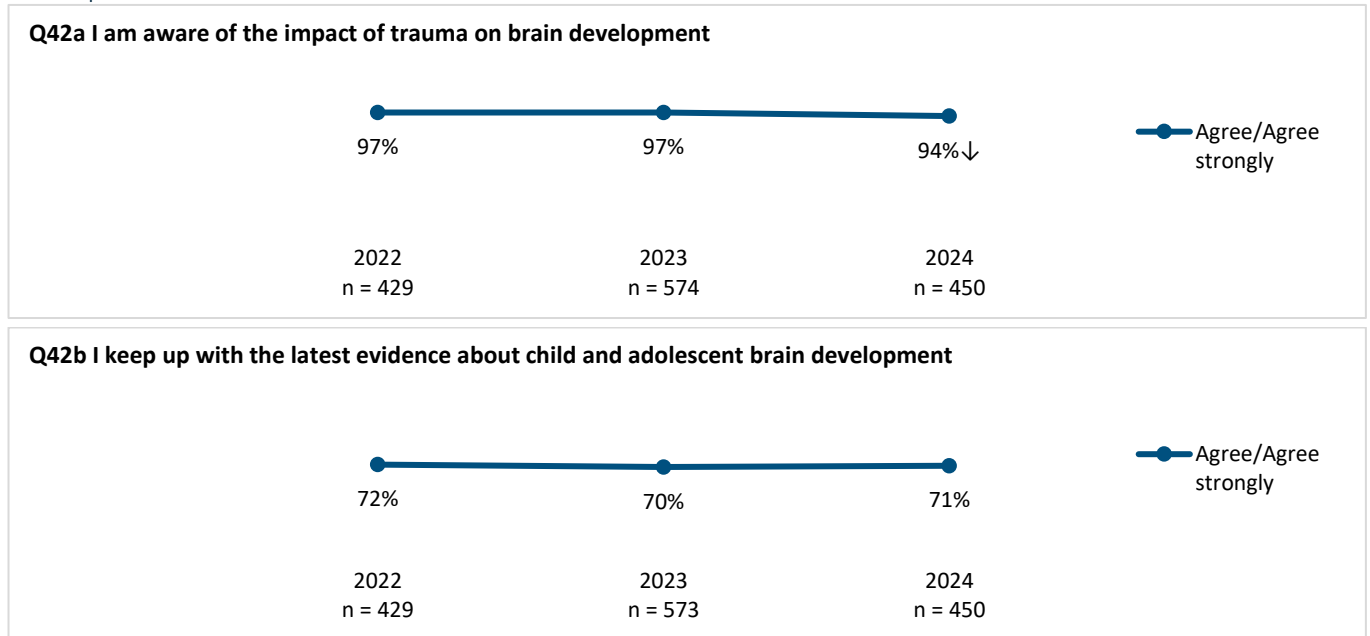
Figure 3.4.7: Impact of trauma on brain development, evidence and training in neuroscience and brain development (2024)



3.4.11 Comparison to previous survey data (2022–2023)

Although the majority of respondents agreed overall (agreed or strongly agreed) that they are aware of the impact of trauma on brain development, agreement was significantly lower than reported in 2023 (97% in 2023, 94% in 2024).

Figure 3.4.8: Impact of trauma on brain development, evidence and training in neuroscience and brain development 2022–2024 trends⁺



⁺ Data for 2022 only includes Child Protection (CP) workers. Data for 2023 - 2024 includes Youth Justice (YJ) along with Child Protection (CP) workers
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.4.12 Sub-group differences (2024)

Respondents working in the youth justice sector were less likely than workers from other sectors to agree or strongly agree that they are aware of the impact of trauma on brain development (81% youth justice, 94% average). Those identifying as an Aboriginal and/or Torres Strait Islander person and those with a culturally and linguistically diverse background also had lower levels of overall agreement that they are aware of the impact of trauma on brain development (79% and 81% respectively, 94% average).

The reader is referred to Tables 3.4.7 and 3.4.8 for other sub-group differences.

Table 3.4.7: Impact of trauma on brain development, evidence and training in neuroscience and brain development by organisation type, region and years in sector (2024)

Q42a/b Column %	TOTAL	ORGANISATION TYPE			DCSSDS REGION					YEARS IN SECTOR	
I am aware of the impact of trauma on brain development											
	Total 2024 n = 450	Govt n = 174	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 251	10+ n = 194
Strongly disagree											
Disagree	3%	3%	3%	2%		1%	2%	7%	7%	2%	3%
SUB-TOTAL DISAGREE	3%	3%	3%	2%		1%	2%	7%	7%	2%	3%
Neutral	4%	3%	4%	5%	6%	3%		7%		4%	3%
Agree	41%	47%	37%	37%	51%	43%	35%	39%	49%	41%	41%
Strongly agree	53%	47%	56%	56%	43%	53%	63%	46%	44%	52%	53%
SUB-TOTAL AGREE	94%	94%	93%	93%	94%	96%	98%	85%	93%	93%	94%
I keep up with the latest evidence about child and adolescent brain development											
	Total 2024 n = 450	Govt n = 174	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 251	10+ n = 194
Strongly disagree	1%	2%	<1%	1%	5% ↑					<1%	2%
Disagree	7%	9%	5%	6%	5%	8%	4%	11%	9%	6%	7%
SUB-TOTAL DISAGREE	8%	11%	5%	7%	10%	8%	4%	11%	9%	7%	9%
Neutral	22%	26%	19%	17%	21%	19%	27%	26%	27%	24%	18%
Agree	40%	39%	40%	39%	41%	35%	40%	41%	44%	38%	42%
Strongly agree	31%	24%	36%	38%	29%	38%	30%	22%	20%	31%	31%
SUB-TOTAL AGREE	71%	63%	76%	77%	70%	73%	69%	63%	64%	69%	73%

Blue ↑ / Red ↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Table 3.4.8: Impact of trauma on brain development, evidence and training in neuroscience and brain development by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q42a/b Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
I am aware of the impact of trauma on brain development										
	Total 2024 n = 450	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 221	Not supervisory n = 229
Strongly disagree										
Disagree	3%	2%	5%	6%	10% ↑	1% ↓	8% ↑	2% ↓	3%	3%
SUB-TOTAL DISAGREE	3%	2%	5%	6%	10% ↑	1% ↓	8% ↑	2% ↓	3%	3%
Neutral	4%	3%	14% ↑	3%	10% ↑	3% ↓	11% ↑	2% ↓	5%	3%
Agree	41%	40%	43%	36%	45%	40%	42%	41%	36%	46%
Strongly agree	53%	55%	38%	56%	34% ↓	56% ↑	39% ↓	55% ↑	57%	48%
SUB-TOTAL AGREE	94%	95%	81% ↓	92%	79% ↓	96% ↑	81% ↓	96% ↑	93%	94%
I keep up with the latest evidence about child and adolescent brain development										
	Total 2024 n = 450	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 221	Not supervisory n = 229
Strongly disagree	1%	1%	2%		1%	1%	1%	1%	2%	
Disagree	7%	7%	7%	11%	13%	5%	13%	6%	6%	7%
SUB-TOTAL DISAGREE	8%	7%	10%	11%	15%	6%	14%	6%	8%	7%
Neutral	22%	20%	33%	25%	27%	21%	26%	21%	21%	22%
Agree	40%	42%	31%	28%	34%	40%	35%	40%	34%	45%
Strongly agree	31%	31%	26%	36%	24%	33%	25%	33%	38%	25%
SUB-TOTAL AGREE	71%	72%	57%	64%	58%	73%	60%	73%	71%	70%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at least the 95% confidence level
 Base: All respondents electing/able to answer

Q41 I am confident I've been trained and have the skills to recognise the signs of:

- a) Methamphetamine use
- b) Domestic and Family Violence
- c) Alcohol and other substance abuse
- d) Mental health issues
- e) Physical abuse
- f) Sexual abuse

New question in 2024

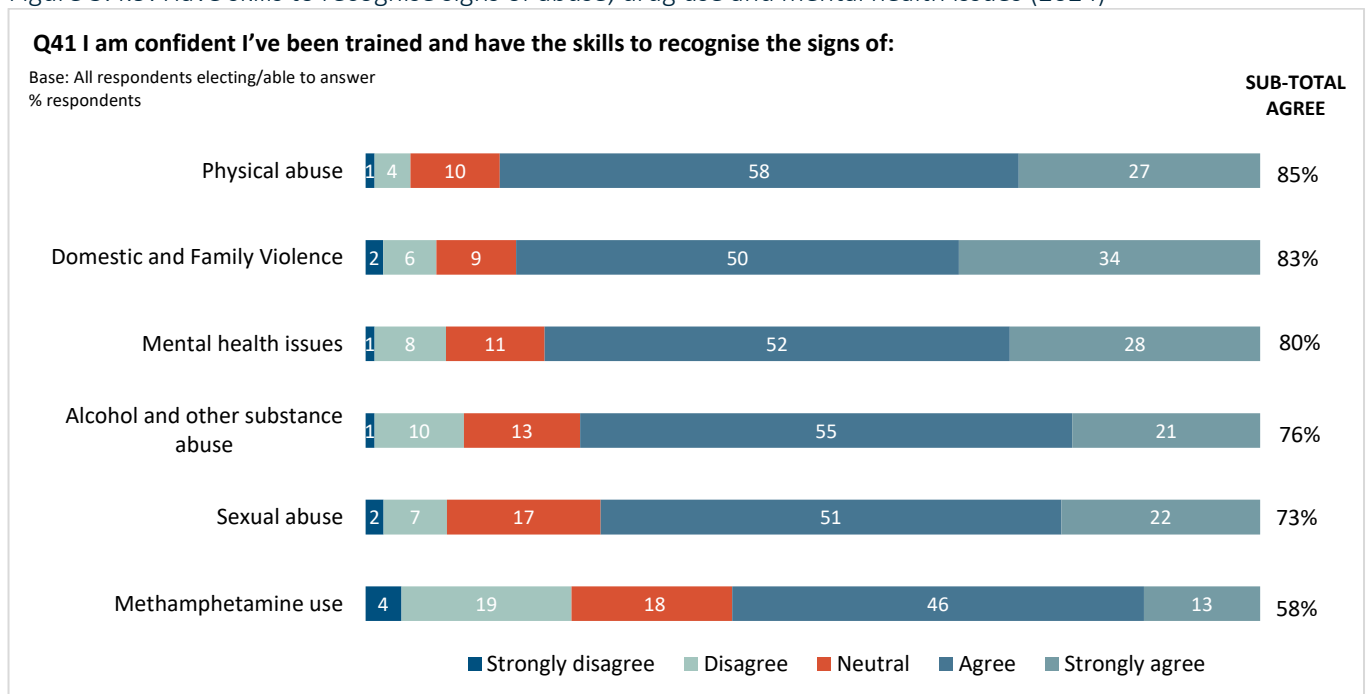
3.4.13 2024 result

A new question was asked in 2024 regarding the level of confidence in trained skills related to signs of abuse, drug use and mental health issues.

Respondents were most confident that they have the training and skills to recognise physical abuse (85%), domestic and family violence (83%) and mental health issues (80%). Following this, 76% of respondents were confident in their skill to identify alcohol and substance abuse and 73% to identify sexual abuse.

Confidence was least apparent in being able to recognise signs of methamphetamine use with 58% agreeing or strongly agreeing they were confident and 24% disagreeing or strongly disagreeing.

Figure 3.4.9: Have skills to recognise signs of abuse, drug use and mental health issues (2024)



3.4.14 Sub-group differences (2024)

Respondents working in the Sunshine Coast and Central DCSSDS region were significantly less likely than respondents from other regions to agree or strongly agree that they are confident in their training and skills to recognise the signs of mental health issues (65%, 80% average). Respondents who identify as an Aboriginal and/or Torres Strait Islander person were less likely than other respondents to agree or strongly agree that they have confidence in their training and skills in order to recognise the signs of physical abuse (72%, 85% average), domestic and family violence (70%, 83% average) or sexual abuse (56%, 73% average).

Table 3.4.9: Have skills to recognise signs of abuse, drug use and mental health issues by organisation type, region and years in sector (2024)

Q41 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
Physical abuse											
	Total 2024 n = 450	Govt n = 174	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 251	10+ n = 194
Strongly disagree	1%	1%	1%	2%	3%	1%				1%	1%
Disagree	4%	5%	4%	3%	5%	7%	2%	4%	7%	4%	5%
SUB-TOTAL DISAGREE	5%	6%	5%	5%	8%	8%	2%	4%	7%	5%	6%
Neutral	10%	13%	8%	8%	11%	15%	9%	9%	7%	11%	8%
Agree	58%	57%	58%	55%	59%	54%	60%	56%	67%	57%	58%
Strongly agree	27%	24%	30%	32%	22%	23%	28%	31%	20%	26%	28%
SUB-TOTAL AGREE	85%	81%	87%	87%	81%	77%	89%	87%	87%	84%	86%
Domestic and Family Violence											
	Total 2024 n = 450	Govt n = 174	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 251	10+ n = 194
Strongly disagree	2%	2%	1%	2%	5%	1%			2%	2%	2%
Disagree	6%	5%	6%	4%	6%	8%	7%	7%	2%	5%	7%
SUB-TOTAL DISAGREE	7%	7%	7%	5%	11%	9%	7%	7%	4%	7%	8%
Neutral	9%	11%	8%	10%	2%	15%	11%	9%	7%	11%	8%
Agree	50%	52%	48%	49%	56%	47%	44%	44%	64%	50%	49%
Strongly agree	34%	29%	36%	36%	32%	28%	37%	39%	24%	32%	35%
SUB-TOTAL AGREE	83%	82%	84%	85%	87%	76%	81%	83%	89%	82%	84%
Mental health issues											
	Total 2024 n = 448	Govt n = 174	Non-govt n = 274	Brisbane & Moreton Bay n = 132	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 44	<10 n = 250	10+ n = 193
Strongly disagree	1%	2%	1%	2%	3%	1%		2%		1%	2%
Disagree	8%	6%	9%	7%	10%	14%	5%	7%	7%	8%	8%
SUB-TOTAL DISAGREE	9%	9%	10%	8%	13%	15%	5%	9%	7%	10%	9%
Neutral	11%	14%	9%	8%	8%	20%	15%	6%	5%	10%	12%
Agree	52%	49%	53%	49%	48%	42%	56%	59%	64%	53%	50%
Strongly agree	28%	28%	28%	34%	32%	23%	25%	26%	25%	27%	29%
SUB-TOTAL AGREE	80%	78%	81%	83%	79%	65% ↓	80%	85%	89%	80%	79%
Alcohol and other substance abuse											
	Total 2024 n = 448	Govt n = 173	Non-govt n = 275	Brisbane & Moreton Bay n = 132	South East n = 63	Sunshine Coast & Central n = 74	South West n = 80	North QLD n = 54	Far North Queensland n = 45	<10 n = 250	10+ n = 193
Strongly disagree	1%	2%	1%	1%	3%	1%	1%			1%	2%
Disagree	10%	8%	12%	14%	11%	11%	9%	6%	7%	11%	10%
SUB-TOTAL DISAGREE	12%	9%	13%	15%	14%	12%	10%	6%	7%	12%	12%
Neutral	13%	17%	10%	8%	8%	19%	14%	19%	16%	12%	13%
Agree	55%	53%	56%	54%	60%	55%	53%	54%	58%	55%	55%
Strongly agree	21%	20%	21%	23%	17%	14%	24%	22%	20%	21%	19%
SUB-TOTAL AGREE	76%	73%	77%	77%	78%	69%	76%	76%	78%	76%	75%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.4.9: Have skills to recognise signs of abuse, drug use and mental health issues by organisation type, region and years in sector (2024)(continued)

Q41 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
Sexual abuse											
	Total 2024 n = 449	Govt n = 174	Non-govt n = 275	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 73	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 251	10+ n = 193
Strongly disagree	2%	2%	2%	4%	3%	1%		2%		3%	1%
Disagree	7%	8%	7%	7%	11%	11%	2%	7%	7%	7%	8%
SUB-TOTAL DISAGREE	9%	10%	9%	11%	14%	12%	2%	9%	7%	10%	9%
Neutral	17%	21%	15%	14%	11%	23%	21%	19%	16%	20%	13%
Agree	51%	51%	52%	47%	54%	45%	53%	54%	64%	50%	52%
Strongly agree	22%	18%	25%	29%	21%	19%	23%	19%	13%	20%	25%
SUB-TOTAL AGREE	73%	69%	76%	75%	75%	64%	77%	72%	78%	70%	78%
Methamphetamine use											
	Total 2024 n = 450	Govt n = 174	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 251	10+ n = 194
Strongly disagree	4%	3%	5%	5%	5%	3%	5%	6%	2%	4%	5%
Disagree	19%	17%	21%	21%	19%	23%	17%	15%	16%	22%	16%
SUB-TOTAL DISAGREE	24%	20%	26%	26%	24%	26%	22%	20%	18%	25%	22%
Neutral	18%	20%	17%	11%	19%	23%	16%	31%	18%	16%	21%
Agree	46%	47%	45%	50%	48%	38%	48%	35%	51%	45%	46%
Strongly agree	13%	13%	13%	13%	10%	14%	14%	13%	13%	14%	11%
SUB-TOTAL AGREE	58%	60%	58%	63%	57%	51%	62%	48%	64%	59%	57%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.4.10: Have skills to recognise signs of abuse, drug use and mental health issues by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q41 Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
Physical abuse										
	Total 2024 n = 450	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 221	Not supervisory n = 229
Strongly disagree	1%	1%			1%	1%		1%	1%	1%
Disagree	4%	3%	7%	6%	9%	3%	8%	3%	2%	7%
SUB-TOTAL DISAGREE	5%	4%	7%	6%	10%	4%	8%	5%	3%	7%
Neutral	10%	12%	17%	6%	18%	8%	17%	8%	10%	10%
Agree	58%	57%	52%	58%	46%	60%	53%	58%	55%	60%
Strongly agree	27%	27%	24%	31%	25%	28%	22%	28%	32%	23%
SUB-TOTAL AGREE	85%	84%	76%	89%	72% ↓	87% ↑	75%	87%	87%	83%
Domestic and Family Violence										
	Total 2024 n = 450	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 221	Not supervisory n = 229
Strongly disagree	2%	1%	2%	6%	1%	2%	1%	2%	3%	<1%
Disagree	6%	5%	10%	6%	7%	5%	7%	6%	4%	8%
SUB-TOTAL DISAGREE	7%	6%	12%	11%	9%	7%	8%	7%	6%	8%
Neutral	9%	8%	17%	8%	21% ↑	7% ↓	11%	9%	10%	9%
Agree	50%	50%	45%	50%	34%	52%	56%	49%	48%	51%
Strongly agree	34%	35%	26%	31%	36%	33%	25%	35%	36%	31%
SUB-TOTAL AGREE	83%	85%	71%	81%	70% ↓	86% ↑	81%	84%	84%	83%
Mental health issues										
	Total 2024 n = 448	Child Protection n = 294	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 381	Yes n = 72	No n = 375	Senior/Middle Mgr n = 221	Not supervisory n = 227
Strongly disagree	1%	1%	2%			2%	1%	1%	2%	1%
Disagree	8%	8%	10%	11%	15%	7%	11%	7%	5%	11%
SUB-TOTAL DISAGREE	9%	9%	12%	11%	15%	8%	13%	9%	7%	12%
Neutral	11%	12%	14%	11%	13%	10%	15%	10%	11%	10%
Agree	52%	52%	45%	47%	40%	54%	46%	53%	53%	50%
Strongly agree	28%	28%	29%	31%	31%	28%	26%	29%	29%	28%
SUB-TOTAL AGREE	80%	80%	74%	78%	72%	81%	72%	81%	82%	78%
Alcohol and other substance abuse										
	Total 2024 n = 448	Child Protection n = 293	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 381	Yes n = 72	No n = 375	Senior/Middle Mgr n = 220	Not supervisory n = 228
Strongly disagree	1%	1%				1%		1%	1%	1%
Disagree	10%	11%	10%	6%	12%	10%	13%	10%	7%	14%
SUB-TOTAL DISAGREE	12%	12%	10%	6%	12%	12%	13%	11%	8%	15%
Neutral	13%	13%	12%	17%	15%	12%	15%	12%	14%	12%
Agree	55%	58%	48%	53%	46%	57%	50%	56%	57%	53%
Strongly agree	21%	17%	31%	25%	27%	19%	22%	20%	21%	20%
SUB-TOTAL AGREE	76%	75%	79%	78%	73%	76%	72%	76%	78%	73%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Table 3.4.10: Have skills to recognise signs of abuse, drug use and mental health issues by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024) (continued)

Q41 Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
Sexual abuse										
	Total 2024 n = 449	Child Protection n = 294	Youth Justice n = 42	Residential Care n = 36	Yes n = 66	No n = 383	Yes n = 72	No n = 376	Senior/ Middle Mgr n = 220	Not supervisory n = 229
Strongly disagree	2%	2%	2%	3%	2%	2%	3%	2%	2%	2%
Disagree	7%	7%	12%	8%	14%	6%	11%	7%	5%	9%
SUB-TOTAL DISAGREE	9%	9%	14%	11%	15%	8%	14%	9%	8%	11%
Neutral	17%	18%	26%	19%	29%	15%	22%	16%	17%	17%
Agree	51%	52%	38%	42%	33% ↓	54% ↑	49%	52%	50%	53%
Strongly agree	22%	21%	21%	28%	23%	22%	15%	24%	26%	19%
SUB-TOTAL AGREE	73%	73%	60%	69%	56% ↓	77% ↑	64%	75%	75%	72%
Methamphetamine use										
	Total 2024 n = 450	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/ Middle Mgr n = 221	Not supervisory n = 229
Strongly disagree	4%	3%	5%	6%	3%	5%	3%	5%	4%	5%
Disagree	19%	21%	5%	14%	15%	20%	18%	19%	16%	22%
SUB-TOTAL DISAGREE	24%	24%	10%	19%	18%	25%	21%	24%	19%	28%
Neutral	18%	18%	19%	19%	21%	17%	26%	16%	18%	18%
Agree	46%	46%	55%	44%	42%	46%	40%	47%	52%	40%
Strongly agree	13%	11%	17%	17%	19%	11%	13%	13%	11%	14%
SUB-TOTAL AGREE	58%	58%	71%	61%	61%	58%	53%	59%	63%	54%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at least the 95% confidence level
 Base: All respondents electing/able to answer

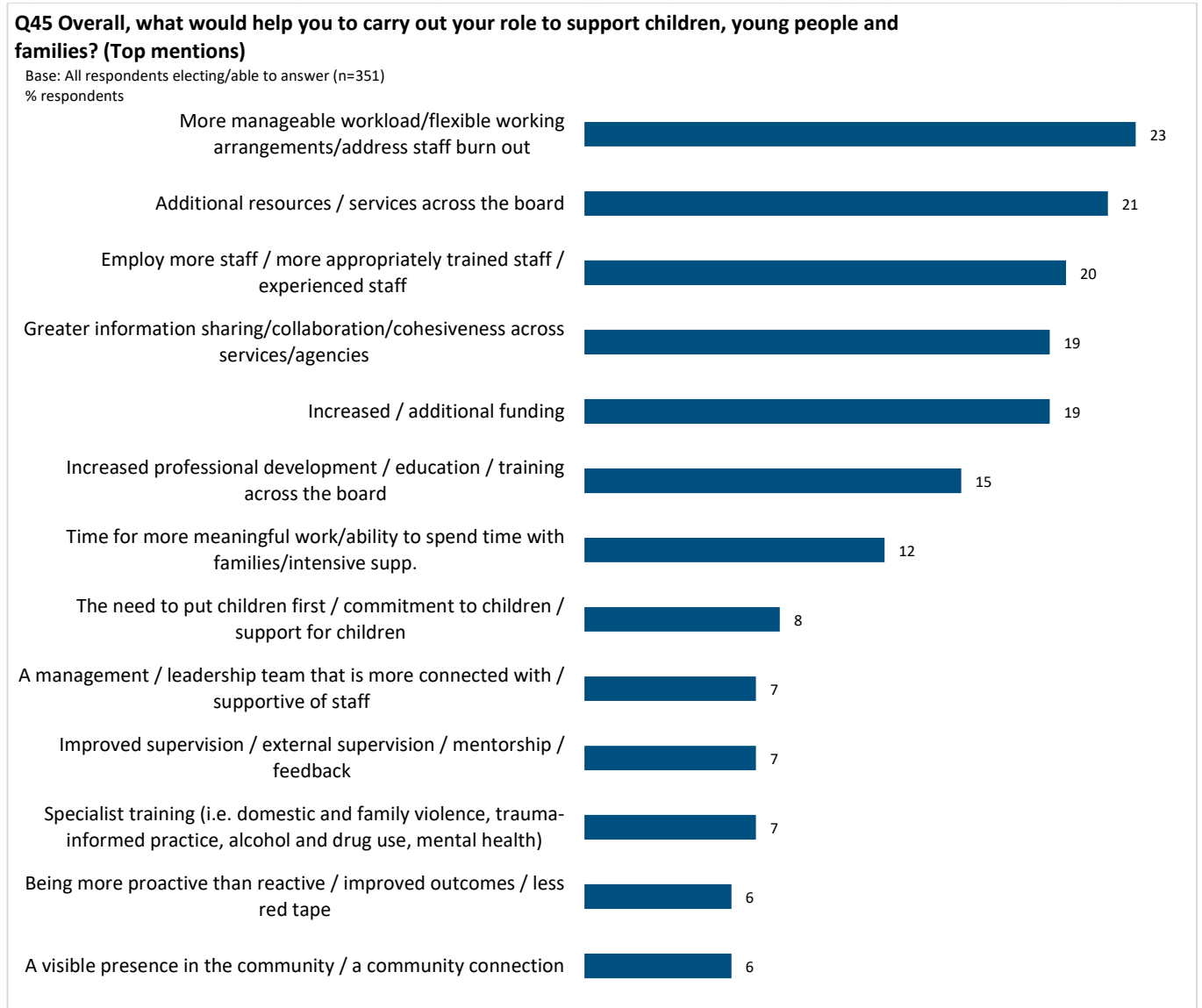
Q45 Overall, what would help you to carry out your role to support children, young people and families?
New question in 2024

3.4.15 2024 result

New in 2024, respondents were asked the open-ended question ‘overall, what would help you to carry out your role to support children, young people and families’. The most prevalent responses were related to the theme of workforce resources: 23% suggested addressing workloads and staff burn out, 21% wanted additional resources and services across the board and 20% suggested employing more staff/more appropriately trained staff. Additionally, 19% suggested increased and additional funding to be made available.

Other suggestions included greater information sharing/collaboration/cohesiveness across services and agencies (19%), increased professional development and training (15%), time for more meaningful work/ability to spend time with families/intensive support (12%) and the need to put children first (8%). More suggestions are included in Figure 3.4.10 below.

Figure 3.4.10: Assistance required to carry out role of supporting children, young people and families (2024)



3.4.16 Sub-group differences (2024)

Respondents who identify as Aboriginal and/or Torres Strait Islander recommended focusing on cultural capability/training (17%) to a significantly higher extent than other respondents (2%). Respondents from the South West DCSSDS region were significantly more likely to suggest a reduced/lower workload/more manageable workload/flexible working arrangements/addressing staff burnout compared to the average (42%, 23% average).

Table 3.4.11: Assistance required to carry out role of supporting children, young people and families by organisation type, region and years in sector (2024)

Q45 Column %	Total 2024 n = 351	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 136	Non-govt n = 215	Brisbane & Moreton Bay n = 95	South East n = 51	Sunshine Coast & Central n = 59	South West n = 62	North QLD n = 47	Far North Queensland n = 37	<10 n = 196	10+ n = 152
Reduced / lower workload / more manageable workload / flexible working arrangements / address staff burn out	23%	29%	19%	22%	20%	22%	42% ↑	13%	8%	21%	25%
Additional resources / services across the board	21%	24%	20%	26%	31%	14%	15%	13%	30%	20%	22%
Employ more staff / more appropriately trained staff / experienced staff	20%	22%	18%	22%	14%	20%	15%	21%	27%	17%	23%
Greater information sharing and collaboration / cohesiveness across services / agencies	19%	13%	23%	20%	24%	12%	18%	21%	22%	20%	16%
Increased / additional funding	19%	12%	23%	26%	14%	17%	13%	21%	14%	17%	20%
Increased professional development / education / training across the board	15%	12%	18%	9%	18%	22%	18%	17%	11%	19%	11%
More time to do more meaningful work / ability to spend time with families / more intensive support	12%	15%	10%	8%	12%	15%	21%	4%	14%	13%	12%
The need to put children first / commitment to children / support for children	8%	11%	6%	7%	8%	12%	10%	4%	5%	5%	11%
A management / leadership team that is more connected with / supportive of staff	7%	7%	7%	4%	6%	10%	5%	15%	5%	8%	5%
Improved supervision / external supervision / mentorship / feedback	7%	6%	7%	8%	8%	5%	8%	4%	3%	7%	6%
Specialist training (i.e. domestic and family violence, trauma-informed practice, alcohol and drug use, mental health)	7%	8%	6%	8%	2%	3%	6%	9%	11%	5%	9%
Being more proactive than reactive / improved outcomes / less red tape	6%	7%	6%	4%	8%	3%	11%	6%	5%	7%	5%
A visible presence in the community / a community connection	6%	4%	7%	5%	8%	5%	5%	6%	5%	6%	5%
Early intervention / recognition of importance in early intervention	5%	6%	5%	4%	8%	5%	3%	6%	8%	5%	7%
Getting back to basics / a balance between theory and practice / a holistic approach	5%	7%	5%	12%	4%	2%	5%	2%	3%	5%	7%
Greater support for carers / foster carers / advocate carers as needed	5%	4%	5%	5%	10%	5%	5%			5%	5%
Ensure all services are inclusive / accessible to all members of the community	5%	5%	4%	3%	8%	3%	3%	6%	5%	5%	5%
Cultural capability / training / working with Aboriginal and / or Torres Strait Islander peoples / culturally responsiveness	5%	7%	3%	2%	2%	5%	5%	9%	8%	5%	5%
Additional specialised staff	3%	4%	2%	4%	6%	5%			3%	2%	5%
Additional debriefing meetings / opportunities to discuss client issues / decision making	3%	3%	3%		6%	2%	5%	4%	5%	3%	3%
Housing / adequate housing / accommodation services	3%	3%	2%	3%	6%		2%	2%	3%	3%	1%
Skills, practices and tools for engaging clients (i.e. interpersonal skills / relationships / interviewing skills)	2%	1%	3%	2%	6%			4%	3%	3%	1%
Less time consuming paperwork / administrative processes	2%	4%	1%	4%	2%	2%	2%	2%		3%	1%
Increased brokerage capabilities	2%	1%	2%	1%	6%		2%	2%		2%	2%
Higher wages	2%	1%	2%	2%		2%	2%	4%		2%	2%
Knowledge of legislation, policies and processes / justice system	2%	1%	2%	2%		2%	3%	2%		1%	3%
Other mentions	3%	5%	2%	3%	2%	2%	3%	4%	8%	4%	3%
None / Nothing / No additional support	<1%		<1%		2%					1%	
Not answered	1%		1%		2%	2%				1%	1%

Blue ↑ / Red ↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.4.12: Assistance required to carry out role of supporting children, young people and families by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q45 Column %	Total 2024 n = 351	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
		Child Protection n = 229	Youth Justice n = 34	Residential Care n = 26 [^]	Yes n = 53	No n = 298	Yes n = 59	No n = 292	Senior/ Middle Mgr n = 171	Not supervisory n = 180
Reduced / lower workload / more manageable workload / flexible working arrangements / address staff burn out	23%	28%	12%	27%	8%	25%	10%	25%	23%	22%
Additional resources / services across the board	21%	22%	24%	15%	15%	22%	15%	23%	26%	17%
Employ more staff / more appropriately trained staff / experienced staff	20%	23%	18%		11%	21%	12%	21%	25%	14%
Greater information sharing and collaboration / cohesiveness across services / agencies	19%	17%	18%	19%	13%	20%	19%	19%	18%	21%
Increased / additional funding	19%	17%	21%	15%	11%	20%	15%	19%	23%	14%
Increased professional development / education / training across the board	15%	13%	12%	27%	21%	14%	19%	15%	14%	17%
More time to do more meaningful work / ability to spend time with families / more intensive support	12%	15%	12%	8%	8%	13%	12%	12%	11%	13%
The need to put children first / commitment to children / support for children	8%	7%	18%	12%	2%	9%	7%	8%	10%	6%
A management / leadership team that is more connected with / supportive of staff	7%	6%	6%	12%	9%	7%	14%	6%	5%	9%
Improved supervision / external supervision / mentorship / feedback	7%	6%	6%	4%	2%	7%	5%	7%	6%	7%
Specialist training (i.e. domestic and family violence, trauma-informed practice, alcohol and drug use, mental health)	7%	7%	12%		4%	7%	7%	7%	8%	5%
Being more proactive than reactive / improved outcomes / less red tape	6%	6%	3%	19%	4%	7%	10%	5%	7%	6%
A visible presence in the community / a community connection	6%	4%	6%	4%	13%	4%	5%	6%	8%	3%
Early intervention / recognition of importance in early intervention	5%	5%	9%	8%	2%	6%	8%	5%	5%	6%
Getting back to basics / a balance between theory and practice / a holistic approach	5%	5%	12%	12%	6%	5%	3%	6%	8%	3%
Greater support for carers / foster carers / advocate carers as needed	5%	5%	3%	12%		5%	7%	4%	5%	4%
Ensure all services are inclusive / accessible to all members of the community	5%	5%	6%		4%	5%	7%	4%	4%	5%
Cultural capability / training / working with Aboriginal and / or Torres Strait Islander peoples / culturally responsiveness	5%	4%	6%	8%	17% ↑	2% ↓	10%	3%	5%	4%
Additional specialised staff	3%	3%		8%		4%	2%	3%	4%	2%
Additional debriefing meetings / opportunities to discuss client issues / decision making	3%	3%	3%	8%	8%	2%	7%	2%	4%	3%
Housing / adequate housing / accommodation services	3%	2%	3%		2%	3%	5%	2%	2%	3%
Skills, practices and tools for engaging clients (i.e. interpersonal skills / relationships / interviewing skills)	2%	2%	6%		4%	2%	3%	2%	1%	4%
Less time consuming paperwork / administrative processes	2%	3%		4%		3%	2%	2%	2%	2%
Increased brokerage capabilities	2%	1%	6%			2%		2%	2%	1%
Higher wages	2%	2%				2%		2%	2%	1%
Knowledge of legislation, policies and processes / justice system	2%	2%			2%	2%	3%	1%	2%	2%
Other mentions	3%	4%		4%	2%	4%	3%	3%	5%	2%
None / Nothing / No additional support	<1%	<1%				<1%		<1%		1%
Not answered	1%	<1%		4%		1%	2%	<1%	1%	1%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

3.5 Working with clients

Q46 My workplace has a culture that supports collaboration with other organisations to achieve client outcomes

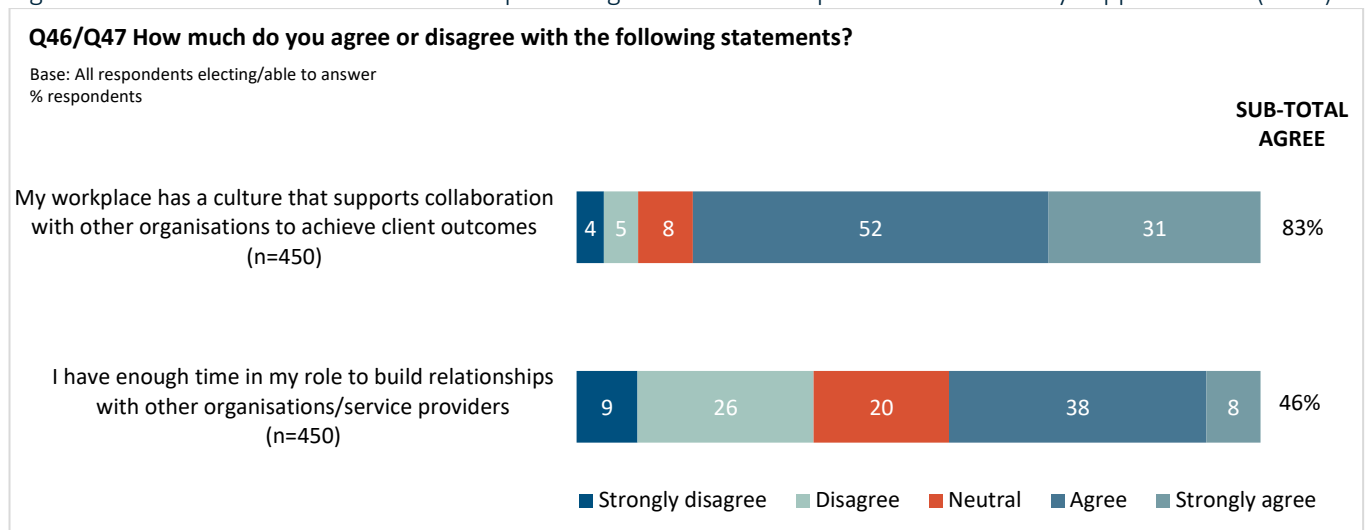
Q47 I have enough time in my role to build relationships with other organisations/service providers

3.5.1 2024 result

83% of respondents agreed or strongly agreed their workplace has a culture that supports collaboration with other organisations, while 9% disagreed or strongly disagreed that this culture exists in their organisation. The remaining 8% were neutral.

Respondents were mixed in their perceptions of whether they had time to build relationships with other organisations and service providers, 46% agreed or strongly agreed that they have enough time in their role to do this, while 34% who disagreed or strongly disagreed. 20% were neutral.

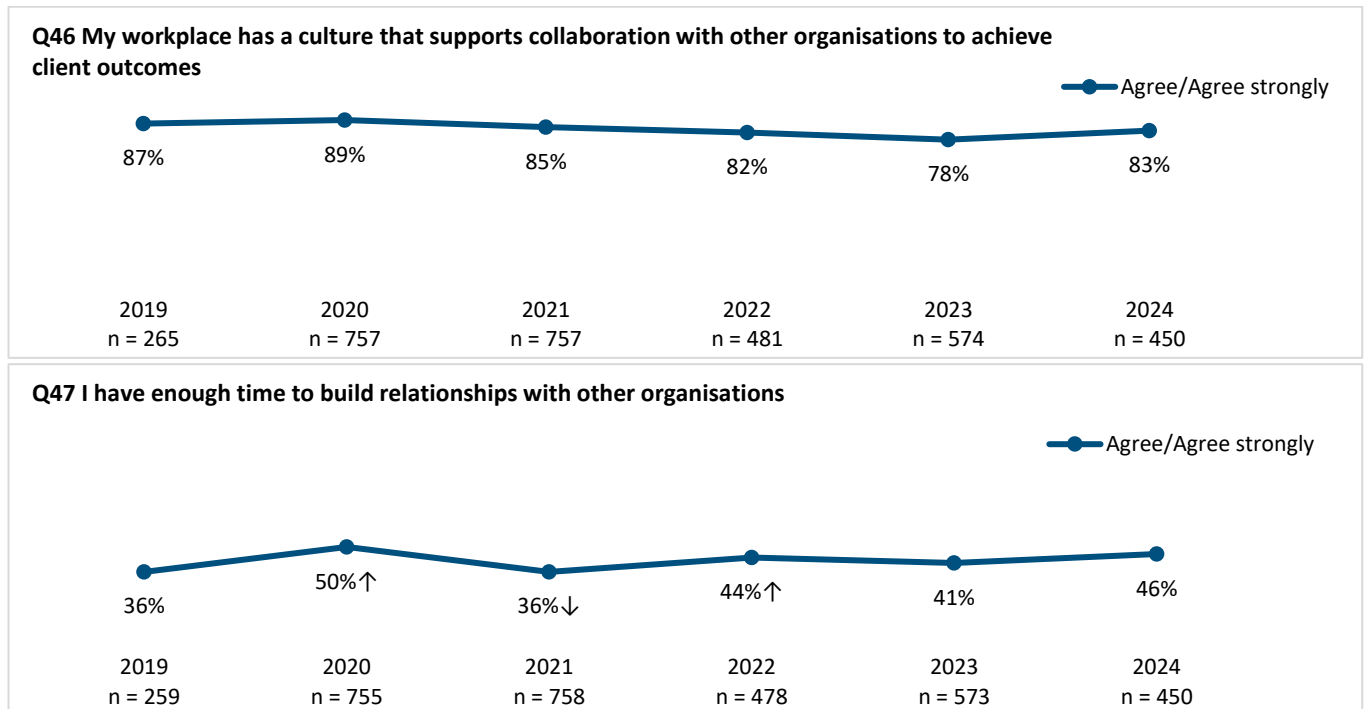
Figure 3.5.1: Collaboration and relationship building across the child protection and family support sector (2024)



3.5.2 Comparison to previous survey data

Overall agreement regarding collaboration and building relationships with other organisations in 2024 was consistent with 2023 results. There continued to be a gradual recovery of the proportion of respondents who agreed or strongly agreed that they have enough time to build relationships with other organisation (36% in 2021, 46% in 2024).

Figure 3.5.2: Collaboration and relationship building across the child protection and family support sector 2019–2024 trends



+ Data for 2019 to 2021 only includes Child Protection (CP) workers. Data for 2022-2024 includes Youth Justice (YJ) along with Child Protection (CP) workers
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.5.3 Sub-group differences (2024)

Respondents who identify as an Aboriginal and/or Torres Strait Islander person were significantly less likely, compared to other respondents, to agree that their workplace has a culture that supports collaboration with other organisations to achieve client outcomes (69%, 85% other respondents).

The reader is referred to Tables 3.5.1 and 3.5.2 overleaf for other sub-group differences.

Table 3.5.1: Collaboration and relationship building across the child protection and family support sector by organisation type, region and years in sector (2024)

Q46/Q47 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
My workplace has a culture that supports collaboration with other organisations to achieve client outcomes											
	Total 2024 n = 450	Govt n = 175	Non-govt n = 275	Brisbane & Moreton Bay n = 132	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 193
Strongly disagree	4%	3%	4%	2%	5%	5%	2%	2%	9%	5%	3%
Disagree	5%	7%	4%	4%	6%	7%	5%	6%	4%	5%	5%
SUB-TOTAL DISAGREE	9%	11%	8%	6%	11%	12%	7%	7%	13%	10%	7%
Neutral	8%	11%	7%	8%	6%	9%	6%	11%	11%	9%	7%
Agree	52%	55%	50%	56%	52%	45%	60%	46%	41%	49%	55%
Strongly agree	31%	23%	36%	30%	30%	34%	26%	35%	35%	31%	31%
SUB-TOTAL AGREE	83%	78%	86%	86%	83%	78%	86%	81%	76%	81%	85%
I have enough time in my role to build relationships with other organisations/service providers											
	Total 2024 n = 450	Govt n = 175	Non-govt n = 275	Brisbane & Moreton Bay n = 132	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 193
Strongly disagree	9%	13%	6%	9%	14%	4%	9%	9%	7%	8%	10%
Disagree	26%	28%	24%	30%	17%	22%	28%	24%	26%	24%	27%
SUB-TOTAL DISAGREE	34%	41%	30%	39%	32%	26%	37%	33%	33%	32%	37%
Neutral	20%	19%	20%	14%	22%	24%	25%	15%	24%	22%	17%
Agree	38%	32%	41%	37%	37%	42%	33%	43%	35%	39%	37%
Strongly agree	8%	7%	9%	10%	10%	8%	5%	9%	9%	8%	10%
SUB-TOTAL AGREE	46%	39%	50%	47%	46%	50%	38%	52%	43%	46%	47%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.5.2: Collaboration and relationship building across the child protection and family support sector by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q46/Q47 Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
My workplace has a culture that supports collaboration with other organisations to achieve client outcomes										
	Total n = 450	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/ Middle Mgr n = 222	Not supervisory n = 228
Strongly disagree	4%	4%	2%	3%	3%	4%	4%	4%	5%	3%
Disagree	5%	4%	5%	11%	13% ↑	4% ↓	10%	4%	4%	6%
SUB-TOTAL DISAGREE	9%	8%	7%	14%	16%	8%	14%	8%	9%	9%
Neutral	8%	7%	12%	14%	15%	7%	13%	7%	6%	10%
Agree	52%	54%	40%	44%	42%	54%	44%	53%	50%	54%
Strongly agree	31%	30%	40%	28%	27%	32%	29%	32%	35%	28%
SUB-TOTAL AGREE	83%	84%	81%	72%	69% ↓	85% ↑	74%	85%	85%	81%
I have enough time in my role to build relationships with other organisations/service providers										
	Total n = 450	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/ Middle Mgr n = 222	Not supervisory n = 228
Strongly disagree	9%	9%	10%	17%	4%	9%	10%	8%	8%	9%
Disagree	26%	27%	21%	19%	24%	26%	24%	26%	23%	28%
SUB-TOTAL DISAGREE	34%	36%	31%	36%	28%	35%	33%	34%	31%	37%
Neutral	20%	16%	19%	42% ↑	19%	20%	21%	20%	19%	21%
Agree	38%	41%	29%	17%	39%	37%	38%	37%	41%	35%
Strongly agree	8%	7%	21% ↑	6%	13%	8%	8%	8%	9%	7%
SUB-TOTAL AGREE	46%	48%	50%	22%	52%	45%	46%	46%	50%	42%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at least the 95% confidence level
 Base: All respondents electing/able to answer

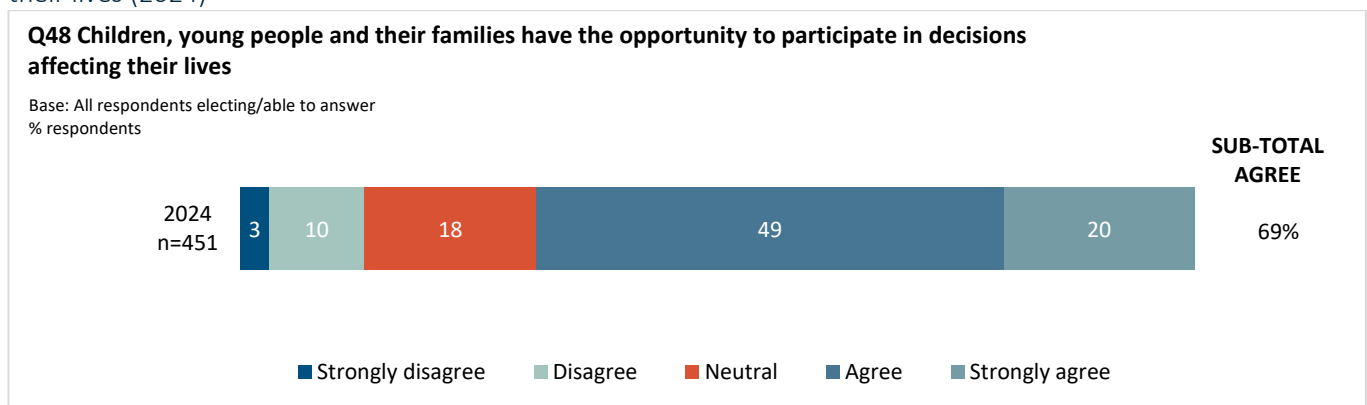
3.6 My organisation

Q48 In my organisation, children, young people and their families have the opportunity to participate in decisions affecting their lives.

3.6.1 2024 result

69% of respondents agreed or strongly agreed that children, young people and families have the opportunity to participate in decisions affecting their lives (20% strongly agreed, 49% agreed). 13% disagreed or strongly disagreed with this statement and 18% were neutral.

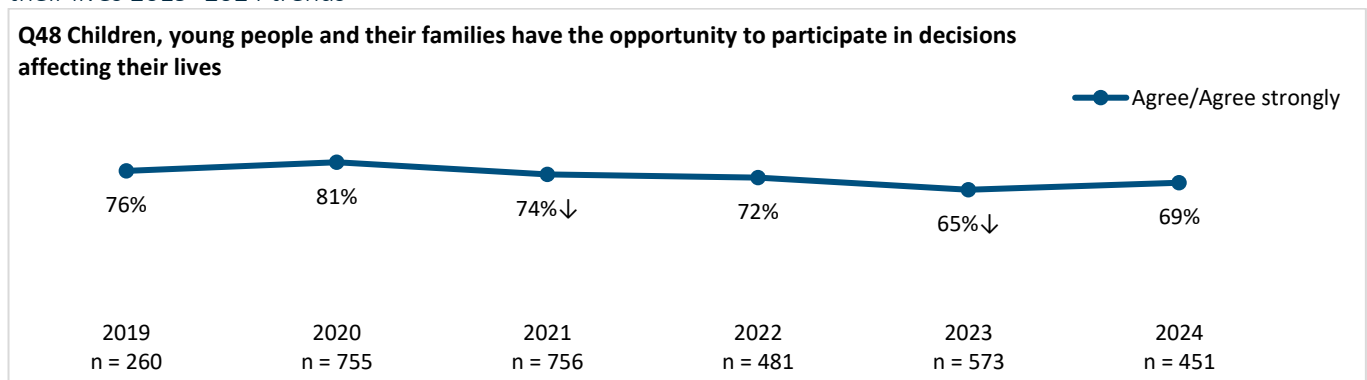
Figure 3.6.1: Children, young people and their families have the opportunity to participate in decisions affecting their lives (2024)



3.6.2 Comparison to previous survey data

Consistent with 2023, a similar level of total agreement (agreed or strongly agreed) was reported in 2024 by respondents.

Figure 3.6.2: Children, young people and their families have the opportunity to participate in decisions affecting their lives 2019–2024 trends⁺



⁺ Data for 2019 to 2021 only includes Child Protection (CP) workers. Data for 2022-2024 includes Youth Justice (YJ) along with Child Protection (CP) workers
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.6.3 Sub-group differences (2024)

Non-government respondents (76%) were more likely than government respondents (58%) to agree or strongly agree that children, young people and families have the opportunity to participate in decisions affecting their lives.

Other sub-group differences are outlined in Tables 3.6.1 and 3.6.2.

Table 3.6.1: Children, young people and their families have the opportunity to participate in decisions affecting their lives by organisation type, region and years in sector (2024)

Q48 Column %	Total 2024 n = 451	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 175	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 194
Strongly disagree	3%	4%	3%	4%	3%	4%	2%	4%		3%	3%
Disagree	10%	17% ↑	5% ↓	11%	8%	15%	11%	4%	7%	9%	11%
SUB-TOTAL DISAGREE	13%	21% ↑	8% ↓	14%	11%	19%	14%	7%	7%	12%	14%
Neutral	18%	22%	16%	20%	17%	18%	22%	9%	17%	19%	16%
Agree	49%	46%	50%	44%	51%	39%	48%	67% ↑	54%	49%	49%
Strongly agree	20%	11% ↓	26% ↑	22%	21%	24%	16%	17%	22%	20%	21%
SUB-TOTAL AGREE	69%	58% ↓	76% ↑	65%	71%	64%	64%	83%	76%	69%	70%

Blue ↑ / Red ↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer
 ^ Caution small cell size

Table 3.6.2: Children, young people and their families have the opportunity to participate in decisions affecting their lives by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q48 Column %	Total 2024 n = 451	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
		Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/ Middle Mgr n = 222	Not supervisory n = 229
Strongly disagree	3%	2%	2%	6%	4%	3%	4%	3%	3%	3%
Disagree	10%	9%	14%	11%	16%	9%	17%	8%	8%	12%
SUB-TOTAL DISAGREE	13%	12%	17%	17%	21%	11%	21%	11%	11%	15%
Neutral	18%	17%	21%	14%	22%	17%	21%	18%	18%	18%
Agree	49%	53%	38%	56%	37%	51%	44%	49%	45%	52%
Strongly agree	20%	18%	24%	14%	19%	21%	14%	22%	26%	15%
SUB-TOTAL AGREE	69%	71%	62%	69%	57%	71%	58%	71%	71%	67%

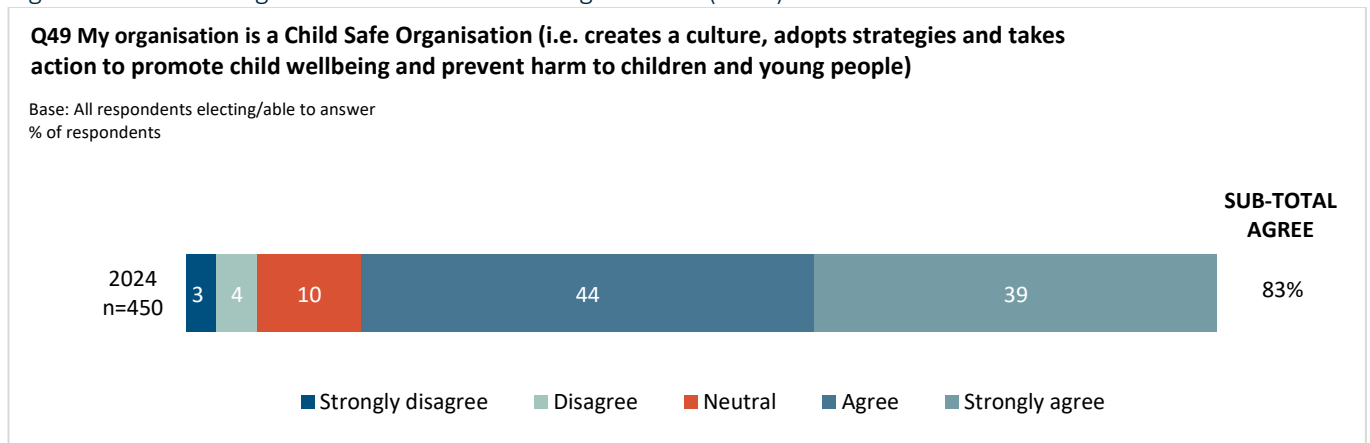
Blue ↑ / Red ↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q49 Thinking about your organisation, how much do you agree or disagree my organisation is a Child Safe Organisation (i.e., creates a culture, adopts strategies and takes action to promote child wellbeing and prevent harm to children and young people)

3.6.4 2024 result

The majority of respondents (83%) agreed or strongly agreed their organisation is a Child Safe Organisation (39% strongly agreed, 44% agreed). 7% of respondents disagreed or strongly disagreed their organisation was a Child Safe Organisation, while 10% were neutral.

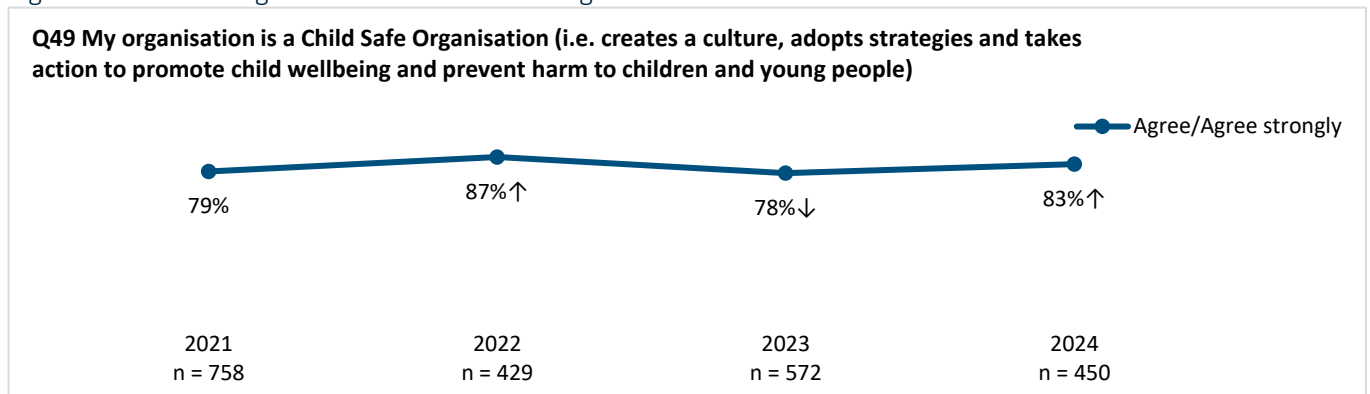
Figure 3.6.3: Their organisation is a Child Safe Organisation (2024)



3.6.5 Comparison to previous survey data

In 2024, total agreement (those who agreed or strongly agreed) regarding whether respondents considered their organisation to be a Child Safe Organisation was significantly higher than in 2023 (78% in 2023, 83% in 2024).

Figure 3.6.4: Their organisation is a Child Safe Organisation 2021–2024 trends⁺



⁺ Data for 2021 and 2022 only includes Child Protection (CP) workers. Data for 2023-2024 includes Youth Justice (YJ) along with Child Protection (CP) workers
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.6.6 Sub-group differences (2024)

Non-government respondents (91%) were more likely than government respondents (71%) to agree or strongly agree that their organisation is a Child Safe Organisation.

Other sub-group differences are detailed in Tables 3.6.3 and 3.6.4.

Table 3.6.3: Their organisation is a Child Safe Organisation by organisation type, region and years in sector (2024)

Q49 Column %	Total 2024 n = 450	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 175	Non-govt n = 275	Brisbane & Moreton Bay n = 133	South East n = 62	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 193
Strongly disagree	3%	3%	3%	3%	3%	7%	1%		2%	3%	3%
Disagree	4%	7%	2%	5%	3%	4%	4%	4%	2%	2%	7%
SUB-TOTAL DISAGREE	7%	10%	5%	8%	6%	11%	5%	4%	4%	5%	10%
Neutral	10%	19% ↑	4% ↓	8%	10%	12%	19% ↑	6%	2%	11%	8%
Agree	44%	47%	43%	47%	39%	38%	42%	50%	54%	42%	48%
Strongly agree	39%	23% ↓	49% ↑	38%	45%	39%	35%	41%	39%	42%	34%
SUB-TOTAL AGREE	83%	71% ↓	91% ↑	84%	84%	77%	77%	91%	93%	84%	82%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.6.4: Their organisation is a Child Safe Organisation by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q49 Column %	Total 2024 n = 450	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
		Child Protection n = 294	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/ Middle Mgr n = 221	Not supervisory n = 229
Strongly disagree	3%	3%	2%	6%	3%	3%	3%	3%	3%	3%
Disagree	4%	5%		3%	6%	4%	3%	4%	5%	3%
SUB-TOTAL DISAGREE	7%	8%	2%	8%	9%	7%	6%	7%	8%	6%
Neutral	10%	10%	12%	8%	19%	8%	18%	8%	8%	12%
Agree	44%	45%	48%	50%	40%	45%	40%	45%	41%	48%
Strongly agree	39%	38%	38%	33%	31%	40%	36%	40%	43%	34%
SUB-TOTAL AGREE	83%	82%	86%	83%	72%	85%	76%	85%	85%	82%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

Q50 Children and young people attending my organisation:

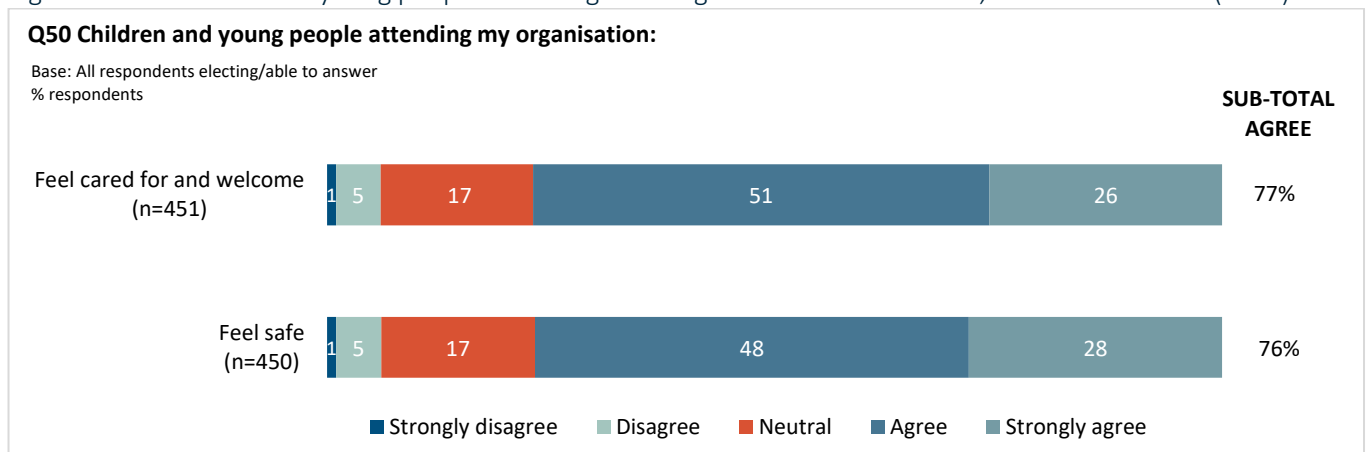
a) feel cared for and welcome

b) feel safe

3.6.7 2024 result

Respondents were asked whether they believed the children and young people attending their organisation felt cared for, welcome and safe. 77% of respondents agreed or strongly agreed that children and young people feel cared for and welcome and 76% agreed they feel safe when attending their organisation. 6% disagreed or strongly disagreed with these statements, the remainder were neutral.

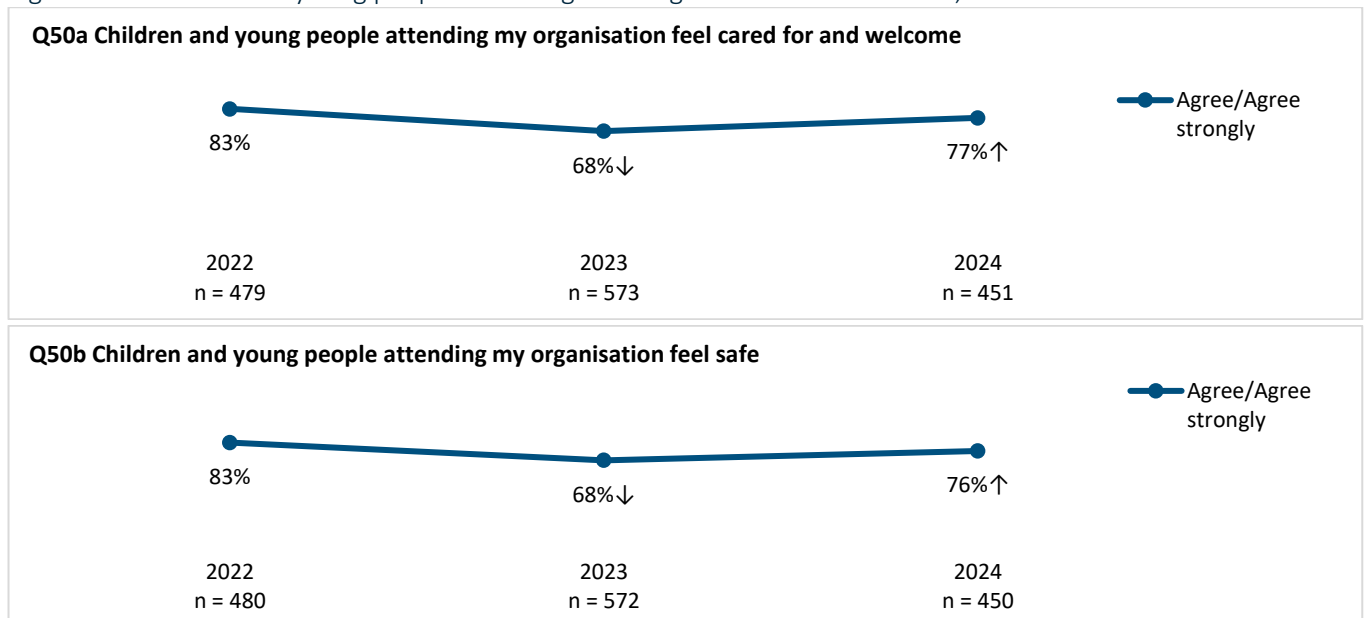
Figure 3.6.5: Children and young people attending their organisation feel cared for, welcome and safe (2024)



3.6.8 Comparison to previous survey data

Agreement (agreed or strongly agreed) with both statements was significantly higher in 2024 compared to 2023. The view that children and young people attending the respondent’s organisation feel cared for and welcome increased from 68% overall agreement in 2023 to 77% in 2024. In the same way, agreement that children and young people feel safe when attending the respondent’s organisation increased from 68% in 2023 to 76% in 2024.

Figure 3.6.6: Children & young people attending their organisation feel cared for, welcome & safe 2022–2024 trends



↑ ↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.6.9 Sub-group differences (2024)

Respondents working in non-government organisations were more likely than their government-based counterparts to agree or strongly agree that children and young people attending their organisation feel safe (88% non-government, 57% government) or that they feel cared for and welcome (90% non-government, 58% government).

Respondents working the South West DCSSDS region were significantly less likely than those in other regions to agree or strongly agree that children and young people attending their organisation feel safe (64%, 76% average).

Those in non-supervisory positions were less likely than respondents in senior or middle manager positions to agree overall (agreed or strongly agreed) that children and young people attending their organisation feel cared for and welcome (71% non-supervisory, 84% senior/middle manager).

Other sub-group differences are detailed in Tables 3.6.5 and 3.6.6.

Table 3.6.5: Children & young people attending their organisation feel cared for, welcome & safe by organisation type, region and years in sector (2024)

Q50a/b Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
Children and young people attending my organisation feel cared for and welcome											
	Total 2024 n = 451	Govt n = 175	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 194
Strongly disagree	1%	1%	<1%	1%	2%				2%		2%
Disagree	5%	11% ↑	1% ↓	6%	3%	7%	6%	4%		4%	6%
SUB-TOTAL DISAGREE	6%	12% ↑	1% ↓	7%	5%	7%	6%	4%	2%	4%	7%
Neutral	17%	30% ↑	9% ↓	15%	13%	19%	26%	9%	20%	20%	13%
Agree	51%	51%	51%	51%	56%	45%	49%	57%	52%	49%	54%
Strongly agree	26%	6% ↓	39% ↑	27%	27%	30%	19%	30%	26%	27%	26%
SUB-TOTAL AGREE	77%	58% ↓	90% ↑	78%	83%	74%	68%	87%	78%	76%	79%
Children and young people attending my organisation feel safe											
	Total 2024 n = 450	Govt n = 175	Non-govt n = 275	Brisbane & Moreton Bay n = 132	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 193
Strongly disagree	1%	2%	1%	2%	3%	1%			2%	1%	2%
Disagree	5%	11% ↑	1% ↓	5%		5%	10%	4%	4%	4%	6%
SUB-TOTAL DISAGREE	6%	13% ↑	3% ↓	7%	3%	7%	10%	4%	7%	5%	8%
Neutral	17%	30% ↑	9% ↓	17%	14%	16%	26%	13%	15%	20%	14%
Agree	48%	51%	47%	52%	54%	41%	43%	52%	50%	46%	51%
Strongly agree	28%	6% ↓	41% ↑	25%	29%	36%	21%	31%	28%	29%	27%
SUB-TOTAL AGREE	76%	57% ↓	88% ↑	77%	83%	77%	64% ↓	83%	78%	75%	78%

Blue ↑ / Red ↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.6.6: Children & young people attending their organisation feel cared for, welcome & safe by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q50a/b Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
Children and young people attending my organisation feel cared for and welcome										
	Total 2024 n = 451	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/Middle Mgr n = 222	Not supervisory n = 229
Strongly disagree	1%	1%	2%		1%	1%	1%	1%	<1%	1%
Disagree	5%	6%	5%	8%	6%	5%	6%	5%	5%	5%
SUB-TOTAL DISAGREE	6%	6%	7%	8%	7%	5%	7%	5%	5%	6%
Neutral	17%	17%	17%	11%	21%	16%	18%	17%	11% ↓	23% ↑
Agree	51%	52%	45%	56%	45%	52%	51%	51%	55%	47%
Strongly agree	26%	25%	31%	25%	27%	26%	24%	27%	29%	24%
SUB-TOTAL AGREE	77%	77%	76%	81%	72%	78%	75%	78%	84% ↑	71% ↓
Children and young people attending my organisation feel safe										
	Total 2024 n = 450	Child Protection n = 294	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 221	Not supervisory n = 229
Strongly disagree	1%	1%	5%	6%	1%	1%	1%	1%	1%	1%
Disagree	5%	6%	2%	8%	6%	5%	8%	5%	4%	6%
SUB-TOTAL DISAGREE	6%	7%	7%	14%	7%	6%	10%	6%	5%	7%
Neutral	17%	17%	24%	14%	21%	17%	19%	17%	14%	21%
Agree	48%	50%	33%	44%	45%	49%	46%	49%	52%	45%
Strongly agree	28%	26%	36%	28%	27%	28%	25%	28%	29%	27%
SUB-TOTAL AGREE	76%	77%	69%	72%	72%	77%	71%	77%	81%	72%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at least the 95% confidence level
 Base: All respondents electing/able to answer

Q51 Children and young people attending my organisation:

- a) have access to the documents they need (such as identity documents) for accessing support and other services
- b) can access health services when they need them
- c) can access mental health services when they need them
- d) receive sufficient support to access early childhood education and care
- e) receive sufficient support to attend school

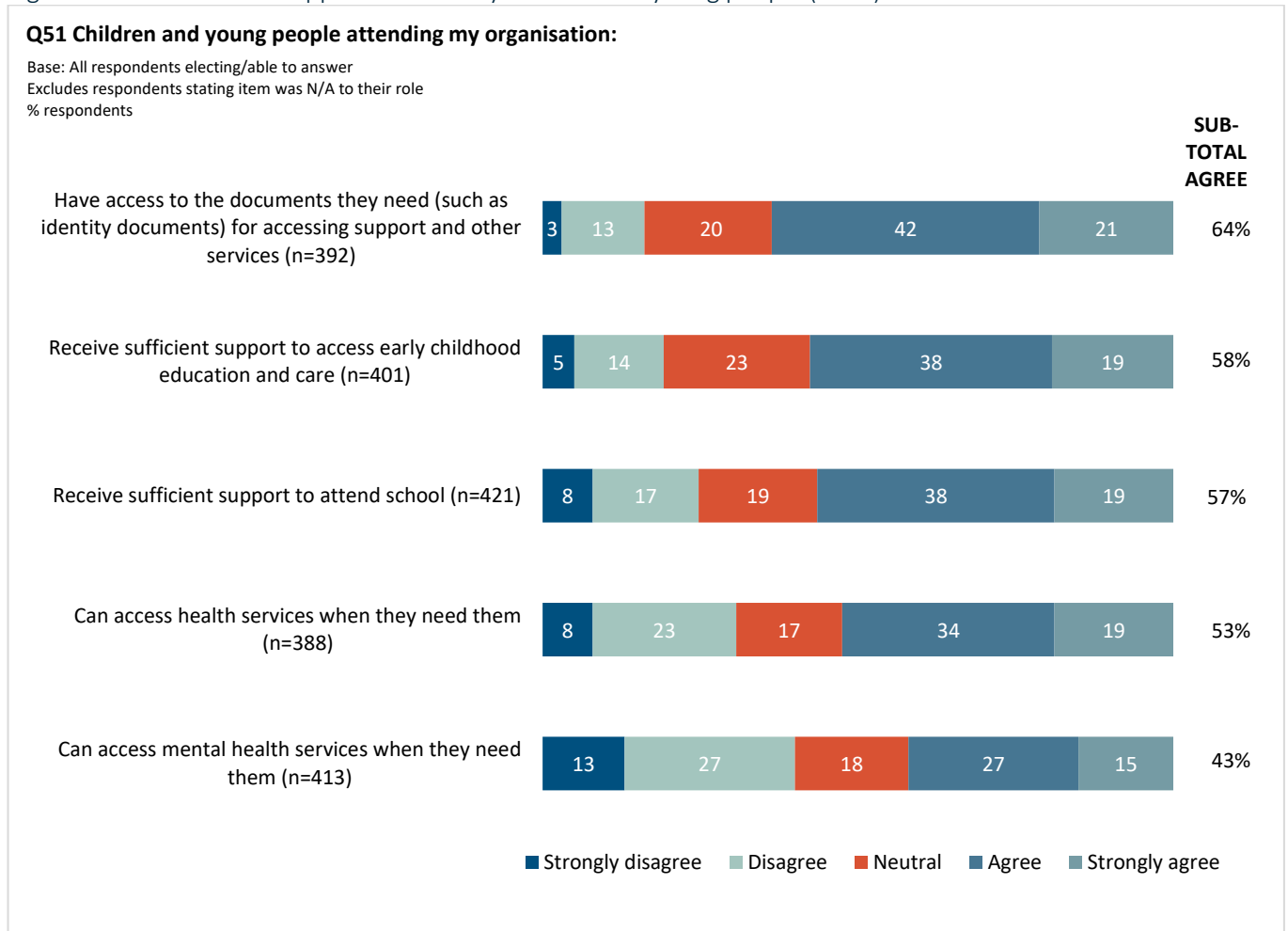
3.6.10 2024 result

Respondents were asked about the degree of access and support children and young people have. Highest agreement (those who agreed or strongly agreed) was found in relation to the belief that children and young people:

- Have access to the documents they need for accessing services (64%)
- Receive sufficient support to access early childhood education and care (58%)
- Receive sufficient support to attend school (57%)
- Have access to health services when they need them (53%).

At a slightly lower level of agreement, 43% of respondents agreed or strongly agreed that children and young people can access mental health services with a similar proportion (39%) disagreeing or strongly disagreeing. 18% were neutral.

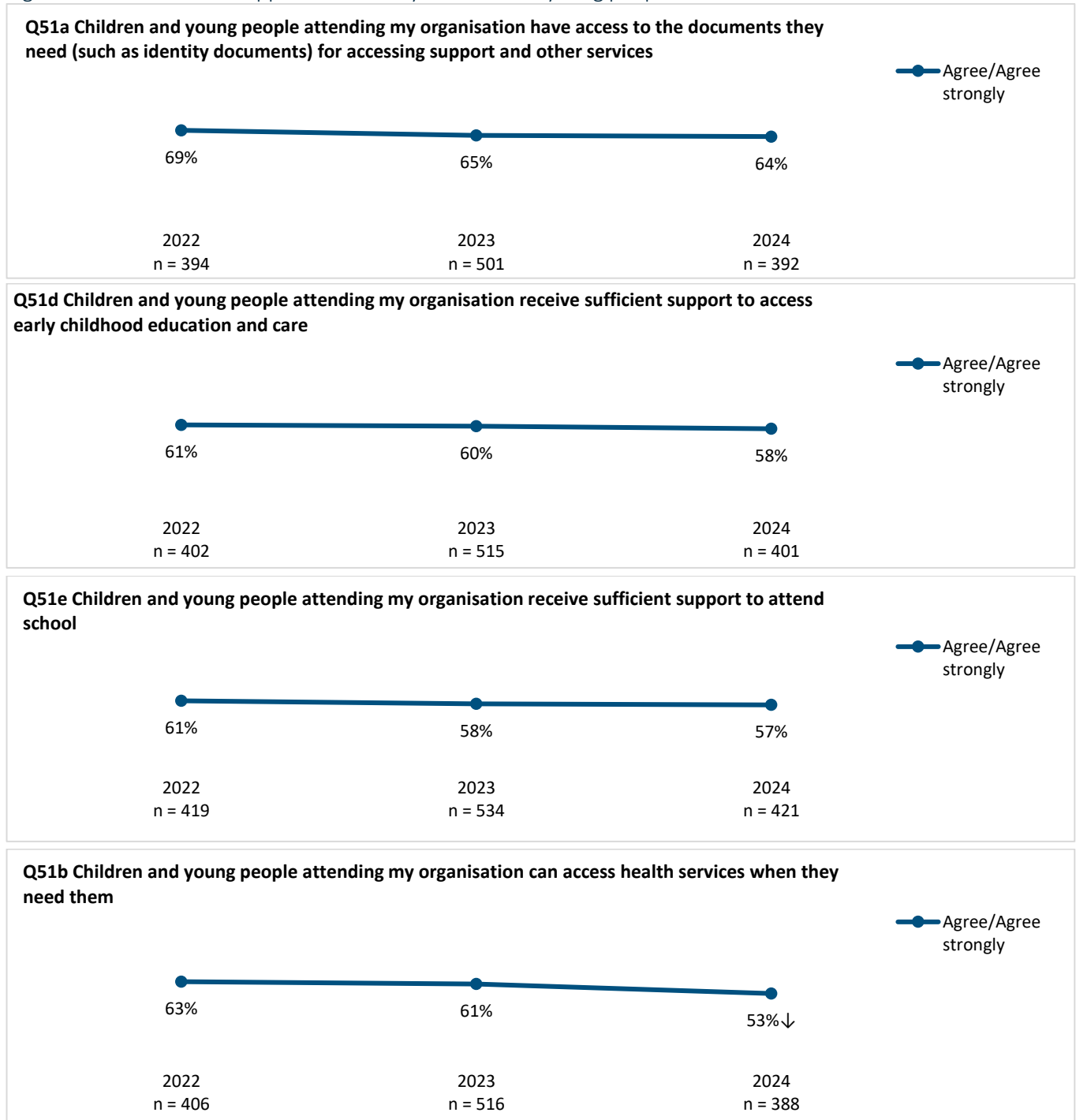
Figure 3.6.7: Access and support received by children and young people (2024)



3.6.11 Comparison to previous survey data

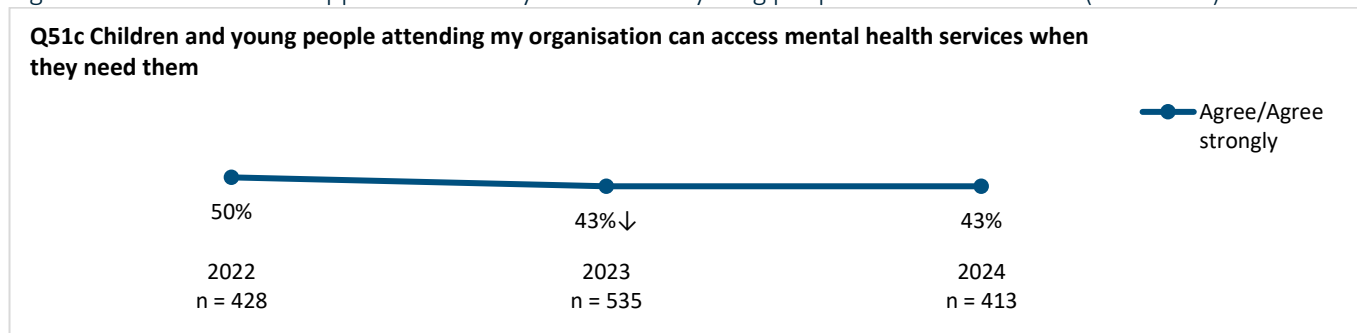
In 2024, there was lower reported agreement that children and young people can access health services when they need them (53%) compared to agreement in 2023 (61%). Opinions regarding whether children and young people can access and receive other components of support and services were otherwise consistent in 2024 with those noted in 2023.

Figure 3.6.8: Access and support received by children and young people 2022–2024 trends



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

Figure 3.6.8: Access and support received by children and young people 2022–2024 trends (continued)



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.6.12 Sub-group differences (2024)

Respondents working in a non-government service or agency were more likely than government respondents to report they strongly agree that children and young people attending their organisation have access to documents they need (27% non-government, 13% government) and can access health services when they need them (25% non-government, 10% government). This slightly influenced reported overall agreement (agree or strongly agree).

Those working in the North Queensland DCSSDS region were significantly more likely than average to agree or strongly agree that children and young people attending their organisation can access mental health services when they need them (66%, 43% average).

Respondents working in the youth justice system were more likely than those working in the child protection system to agree or strongly agree that children and young people attending the service can access mental health services when they need them (72% youth justice, 36% child protection).

Other sub-group differences are outlined in Tables 3.6.7 and 3.6.8.

Table 3.6.7: Access and support received by children and young people by organisation type, region and years in sector (2024)

Q51 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
Children and young people attending my organisation have access to the documents they need (such as identity documents) for accessing support and other services											
	Total 2024 n = 392	Govt n = 160	Non-govt n = 232	Brisbane & Moreton Bay n = 110	South East n = 54	Sunshine Coast & Central n = 68	South West n = 72	North QLD n = 48	Far North Queensland n = 40	<10 n = 223	10+ n = 166
Strongly disagree	3%	3%	3%	3%	6%	1%			10%	2%	4%
Disagree	13%	16%	11%	13%	13%	15%	15%	10%	10%	11%	16%
SUB-TOTAL DISAGREE	16%	19%	14%	15%	19%	16%	15%	10%	20%	13%	19%
Neutral	20%	23%	19%	21%	20%	25%	19%	17%	18%	24%	16%
Agree	42%	46%	40%	45%	43%	34%	43%	42%	48%	40%	45%
Strongly agree	21%	13% ↓	27% ↑	18%	19%	25%	22%	31%	15%	22%	20%
SUB-TOTAL AGREE	64%	59%	67%	64%	61%	59%	65%	73%	63%	63%	65%

Table 3.6.7: Access and support received by children and young people by organisation type, region and years in sector (2024) (continued)

Children and young people attending my organisation receive sufficient support to access early childhood education and care											
	Total 2024 n = 401	Govt n = 162	Non-govt n = 239	Brisbane & Moreton Bay n = 117	South East n = 55	Sunshine Coast & Central n = 66	South West n = 76	North QLD n = 47	Far North Queensland n = 40	<10 n = 224	10+ n = 174
Strongly disagree	5%	7%	4%	8%	9%	3%	1%	4%	8%	5%	6%
Disagree	14%	15%	13%	13%	11%	18%	12%	13%	20%	12%	17%
SUB-TOTAL DISAGREE	19%	23%	17%	21%	20%	21%	13%	17%	28%	17%	23%
Neutral	23%	22%	23%	22%	29%	33%	16%	23%	13%	24%	22%
Agree	38%	42%	36%	38%	40%	29%	50%	32%	40%	42%	34%
Strongly agree	19%	13%	23%	20%	11%	17%	21%	28%	20%	18%	21%
SUB-TOTAL AGREE	58%	55%	59%	57%	51%	45%	71%	60%	60%	59%	55%
Children and young people attending my organisation receive sufficient support to attend school											
	Total 2024 n = 421	Govt n = 167	Non-govt n = 254	Brisbane & Moreton Bay n = 124	South East n = 57	Sunshine Coast & Central n = 70	South West n = 76	North QLD n = 50	Far North Queensland n = 44	<10 n = 235	10+ n = 182
Strongly disagree	8%	10%	6%	8%	14%	11%	1%	2%	9%	6%	10%
Disagree	17%	21%	14%	22%	14%	16%	16%	10%	16%	15%	19%
SUB-TOTAL DISAGREE	24%	31%	20%	30%	28%	27%	17%	12%	25%	21%	29%
Neutral	19%	21%	18%	19%	19%	17%	17%	22%	23%	21%	15%
Agree	38%	35%	40%	37%	40%	39%	42%	34%	34%	40%	36%
Strongly agree	19%	13%	22%	14%	12%	17%	24%	32%	18%	18%	19%
SUB-TOTAL AGREE	57%	48%	62%	51%	53%	56%	66%	66%	52%	58%	55%
Children and young people attending my organisation can access health services when they need them											
	Total 2024 n = 388	Govt n = 162	Non-govt n = 226	Brisbane & Moreton Bay n = 113	South East n = 54	Sunshine Coast & Central n = 67	South West n = 74	North QLD n = 41	Far North Queensland n = 39	<10 n = 215	10+ n = 168
Strongly disagree	8%	8%	8%	7%	11%	6%	5%		21% ↑	7%	10%
Disagree	23%	27%	20%	25%	22%	30%	23%	10%	18%	21%	24%
SUB-TOTAL DISAGREE	30%	35%	27%	32%	33%	36%	28%	10% ↓	38%	28%	33%
Neutral	17%	12%	20%	19%	11%	21%	12%	22%	13%	15%	20%
Agree	34%	43% ↑	28% ↓	31%	37%	25%	39%	44%	33%	39%	27%
Strongly agree	19%	10% ↓	25% ↑	18%	19%	18%	20%	24%	15%	18%	20%
SUB-TOTAL AGREE	53%	53%	53%	49%	56%	43%	59%	68%	49%	57%	47%
Children and young people attending my organisation can access mental health services when they need them											
	Total n = 413	Govt n = 167	Non-govt n = 246	Brisbane & Moreton Bay n = 123	South East n = 57	Sunshine Coast & Central n = 69	South West n = 75	North QLD n = 47	Far North Queensland n = 42	<10 n = 232	10+ n = 176
Strongly disagree	13%	16%	11%	15%	16%	13%	12%	2%	17%	11%	16%
Disagree	27%	30%	24%	28%	28%	28%	35%	11%	24%	24%	30%
SUB-TOTAL DISAGREE	39%	46%	35%	42%	44%	41%	47%	13% ↓	40%	34%	46%
Neutral	18%	16%	19%	15%	21%	23%	11%	21%	19%	19%	17%
Agree	27%	28%	27%	25%	25%	25%	25%	38%	33%	32%	21%
Strongly agree	15%	11%	19%	17%	11%	12%	17%	28%	7%	15%	16%
SUB-TOTAL AGREE	43%	39%	46%	42%	35%	36%	43%	66% ↑	40%	47%	37%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Table 3.6.8: Access and support received by children and young people by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q51 Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
Children and young people attending my organisation have access to the documents they need (such as identity documents) for accessing support and other services										
	Total 2024 n = 392	Child Protection n = 262	Youth Justice n = 37	Residential Care n = 34	Yes n = 60	No n = 332	Yes n = 64	No n = 327	Senior/ Middle Mgr n = 195	Not supervisory n = 197
Strongly disagree	3%	3%	5%		2%	3%		3%	4%	2%
Disagree	13%	14%	14%	9%	10%	14%	13%	13%	13%	13%
SUB-TOTAL DISAGREE	16%	17%	19%	9%	12%	17%	13%	17%	17%	15%
Neutral	20%	23%	14%	12%	17%	21%	22%	20%	16%	25%
Agree	42%	41%	43%	56%	52%	41%	45%	42%	44%	41%
Strongly agree	21%	19%	24%	24%	20%	22%	20%	22%	24%	19%
SUB-TOTAL AGREE	64%	60%	68%	79%	72%	62%	66%	63%	67%	60%
Children and young people attending my organisation receive sufficient support to access early childhood education and care										
	Total 2024 n = 401	Child Protection n = 276	Youth Justice n = 31	Residential Care n = 31	Yes n = 61	No n = 340	Yes n = 61	No n = 339	Senior/ Middle Mgr n = 199	Not supervisory n = 202
Strongly disagree	5%	4%	13%	6%	2%	6%	3%	6%	7%	4%
Disagree	14%	14%	23%	6%	15%	14%	18%	13%	16%	12%
SUB-TOTAL DISAGREE	19%	18%	35%	13%	16%	20%	21%	19%	23%	16%
Neutral	23%	22%	16%	32%	25%	23%	26%	22%	20%	26%
Agree	38%	41%	29%	39%	39%	38%	34%	39%	37%	40%
Strongly agree	19%	19%	19%	16%	20%	19%	18%	19%	20%	18%
SUB-TOTAL AGREE	58%	60%	48%	55%	59%	57%	52%	59%	57%	58%
Children and young people attending my organisation receive sufficient support to attend school										
	Total 2024 n = 421	Child Protection n = 278	Youth Justice n = 40	Residential Care n = 35	Yes n = 63	No n = 358	Yes n = 65	No n = 355	Senior/ Middle Mgr n = 205	Not supervisory n = 216
Strongly disagree	8%	6%	15%	11%	5%	8%	2%	9%	10%	6%
Disagree	17%	17%	13%	17%	11%	18%	25%	15%	19%	15%
SUB-TOTAL DISAGREE	24%	23%	28%	29%	16%	26%	26%	24%	28%	20%
Neutral	19%	21%	10%	11%	24%	18%	15%	20%	15%	24%
Agree	38%	40%	43%	37%	41%	37%	42%	37%	37%	39%
Strongly agree	19%	17%	20%	23%	19%	18%	17%	19%	20%	17%
SUB-TOTAL AGREE	57%	56%	63%	60%	60%	56%	58%	56%	57%	56%
Children and young people attending my organisation can access health services when they need them										
	Total 2024 n = 388	Child Protection n = 261	Youth Justice n = 31	Residential Care n = 34	Yes n = 61	No n = 327	Yes n = 58	No n = 329	Senior/ Middle Mgr n = 194	Not supervisory n = 194
Strongly disagree	8%	8%	10%	6%		9%	3%	9%	7%	9%
Disagree	23%	27%	13%	9%	25%	22%	16%	24%	23%	23%
SUB-TOTAL DISAGREE	30%	35%	23%	15%	25%	31%	19%	33%	29%	31%
Neutral	17%	18%	3%	12%	11%	18%	22%	16%	16%	17%
Agree	34%	32%	45%	38%	38%	33%	36%	33%	30%	38%
Strongly agree	19%	15%	29%	35%	26%	17%	22%	18%	24%	14%
SUB-TOTAL AGREE	53%	47%	74%	74%	64%	51%	59%	52%	54%	52%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Table 3.6.8: Access and support received by children and young people by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024) (continued)

Q51 Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
Children and young people attending my organisation can access mental health services when they need them										
	Total 2024 n = 413	Child Protection n = 273	Youth Justice n = 36	Residential Care n = 35	Yes n = 61	No n = 352	Yes n = 64	No n = 348	Senior/ Middle Mgr n = 207	Not supervisory n = 206
Strongly disagree	13%	14%	11%	11%	2%	15%	6%	14%	13%	13%
Disagree	27%	30%	11%	20%	34%	25%	22%	27%	28%	26%
SUB-TOTAL DISAGREE	39%	44%	22%	31%	36%	40%	28%	41%	40%	39%
Neutral	18%	19%	6%	11%	16%	18%	19%	18%	15%	20%
Agree	27%	24%	39%	37%	31%	27%	36%	26%	28%	27%
Strongly agree	15%	12%	33%	20%	16%	15%	17%	15%	16%	15%
SUB-TOTAL AGREE	43%	36% ↓	72% ↑	57%	48%	42%	53%	41%	44%	41%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

3.7 Meeting client needs

Q52 Aboriginal and Torres Strait Islander children and young people attending my organisation:

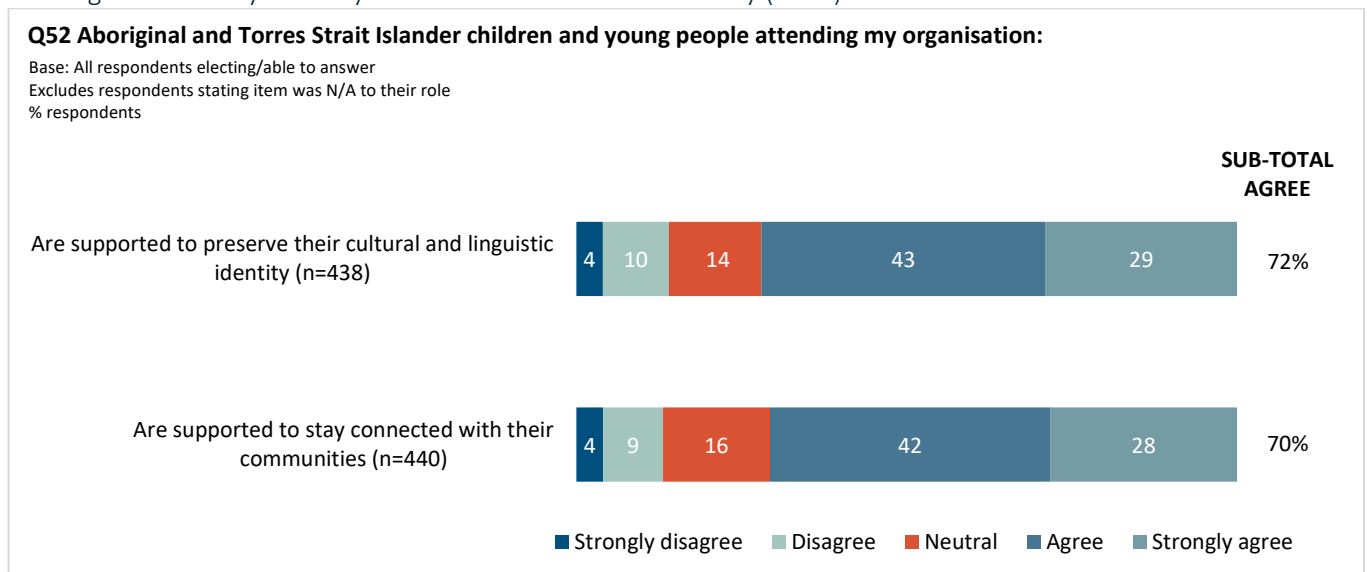
- a) are supported to preserve their cultural and linguistic identity
- b) are supported to stay connected with their communities

3.7.1 2024 result

Respondents were asked about cultural support provided to Aboriginal and Torres Strait Islander children and young people. 72% of respondents agreed that Aboriginal and Torres Strait Islander children and young people are supported to preserve their cultural and linguistic identity and 70% agreed they are supported to stay connected with their communities.

In both instances, 13% of respondents either disagreed or strongly disagreed.

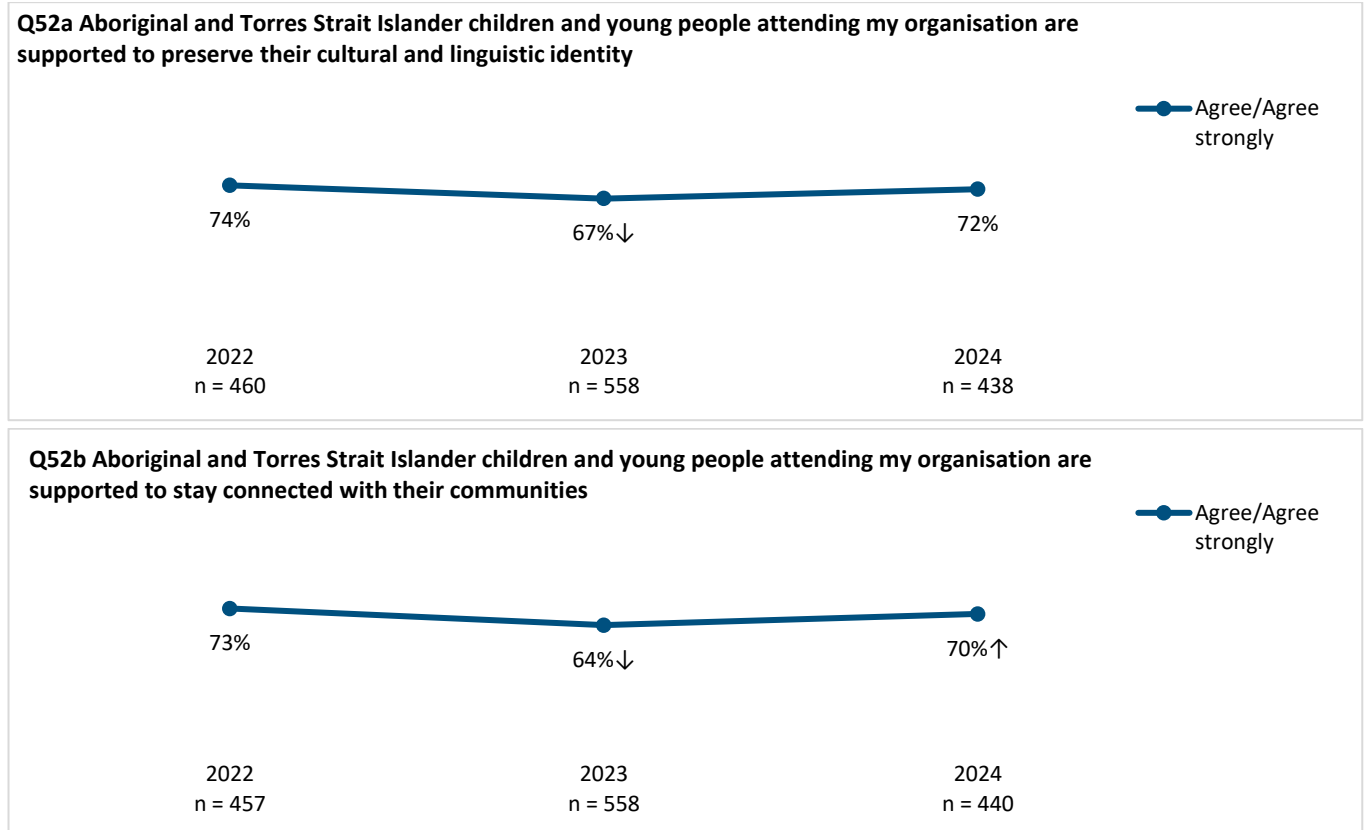
Figure 3.7.1: Supporting Aboriginal and Torres Strait Islander children and young people to preserve their cultural and linguistic identity and stay connected with their community (2024)



3.7.2 Comparison to previous survey data

In 2024, there was significantly higher total agreement (agreed or strongly agreed) that Aboriginal and Torres Strait Islander children and young people attending are supported to stay connected with their communities (64% in 2023, 70% in 2024).

Figure 3.7.2: Supporting Aboriginal and Torres Strait Islander children and young people to preserve their cultural and linguistic identity and stay connected with their community 2022–2024 trends



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.7.3 Sub-group differences (2024)

Respondents working for non-government organisations were more likely than government employees to agree or strongly agree that Aboriginal and Torres Strait Islander children and young people are supported to preserve their cultural and linguistic identity (79% non-government, 63% government) or are supported to stay connected to their community (77% non-government, 60% government).

Table 3.7.1: Supporting Aboriginal and Torres Strait Islander children and young people to preserve their cultural and linguistic identity and stay connected with their community by organisation type, region and years in sector (2024)

Q52 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
Aboriginal and Torres Strait Islander children and young people attending my organisation are supported to preserve their cultural and linguistic identity											
	Total 2024 n = 438	Govt n = 171	Non-govt n = 267	Brisbane & Moreton Bay n = 128	South East n = 60	Sunshine Coast & Central n = 71	South West n = 81	North QLD n = 54	Far North Queensland n = 44	<10 n = 244	10+ n = 189
Strongly disagree	4%	6%	2%	5%	5%	1%	1%	2%	9%	3%	5%
Disagree	10%	13%	7%	11%	8%	17%	9%	4%	5%	8%	11%
SUB-TOTAL DISAGREE	13%	19%	9%	16%	13%	18%	10%	6%	14%	11%	16%
Neutral	14%	18%	12%	16%	7%	15%	19%	17%	9%	17%	11%
Agree	43%	45%	42%	46%	57%	35%	38%	41%	41%	43%	43%
Strongly agree	29%	18% ↓	37% ↑	23%	23%	31%	33%	37%	36%	29%	30%
SUB-TOTAL AGREE	72%	63% ↓	79% ↑	69%	80%	66%	72%	78%	77%	72%	73%
Aboriginal and Torres Strait Islander children and young people attending my organisation are supported to stay connected with their communities											
	Total 2024 n = 440	Govt n = 171	Non-govt n = 269	Brisbane & Moreton Bay n = 128	South East n = 61	Sunshine Coast & Central n = 71	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 246	10+ n = 189
Strongly disagree	4%	6%	3%	5%	5%	1%	2%	2%	9%	4%	5%
Disagree	9%	13%	6%	8%	10%	18%	7%	4%	7%	9%	10%
SUB-TOTAL DISAGREE	13%	19%	9%	13%	15%	20%	10%	6%	16%	12%	14%
Neutral	16%	20%	14%	20%	11%	15%	19%	17%	11%	19%	12%
Agree	42%	45%	40%	45%	51%	34%	41%	39%	40%	41%	44%
Strongly agree	28%	15% ↓	37% ↑	22%	23%	31%	31%	39%	33%	28%	30%
SUB-TOTAL AGREE	70%	60% ↓	77% ↑	67%	74%	65%	72%	78%	73%	69%	74%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
Base: All respondents electing/able to answer

Table 3.7.2: Supporting Aboriginal and Torres Strait Islander children and young people to preserve their cultural and linguistic identity and stay connected with their community by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q52 Column %	TOTAL	SECTOR				ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
Aboriginal and Torres Strait Islander children and young people attending my organisation are supported to preserve their cultural and linguistic identity											
	Total 2024 n = 438	Child Protection n = 289	Youth Justice n = 41	Residential Care n = 35	Yes n = 64	No n = 374	Yes n = 69	No n = 368	Senior/ Middle Mgr n = 218	Not supervisory n = 220	
Strongly disagree	4%	3%	5%	6%	9%	3%	4%	4%	3%	5%	
Disagree	10%	10%	10%	3%	14%	9%	6%	10%	10%	10%	
SUB-TOTAL DISAGREE	13%	13%	15%	9%	23%	11%	10%	14%	12%	14%	
Neutral	14%	15%	15%	17%	14%	14%	19%	13%	15%	14%	
Agree	43%	44%	39%	40%	27%	46%	41%	44%	39%	47%	
Strongly agree	29%	27%	32%	34%	36%	28%	30%	29%	33%	25%	
SUB-TOTAL AGREE	72%	72%	71%	74%	63%	74%	71%	73%	72%	72%	
Aboriginal and Torres Strait Islander children and young people attending my organisation are supported to stay connected with their communities											
	Total 2024 n = 440	Child Protection n = 291	Youth Justice n = 41	Residential Care n = 35	Yes n = 64	No n = 376	Yes n = 69	No n = 370	Senior/ Middle Mgr n = 219	Not supervisory n = 221	
Strongly disagree	4%	4%	5%	6%	9%	3%	4%	4%	3%	5%	
Disagree	9%	9%	7%	6%	16%	8%	9%	9%	9%	9%	
SUB-TOTAL DISAGREE	13%	13%	12%	11%	25%	11%	13%	13%	12%	14%	
Neutral	16%	18%	15%	20%	8%	18%	13%	17%	16%	17%	
Agree	42%	43%	34%	37%	30%	44%	43%	42%	42%	42%	
Strongly agree	28%	26%	39%	31%	38%	27%	30%	28%	30%	27%	
SUB-TOTAL AGREE	70%	69%	73%	69%	67%	71%	74%	70%	73%	68%	

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q53 Culturally and linguistically diverse children and young people attending my organisation:

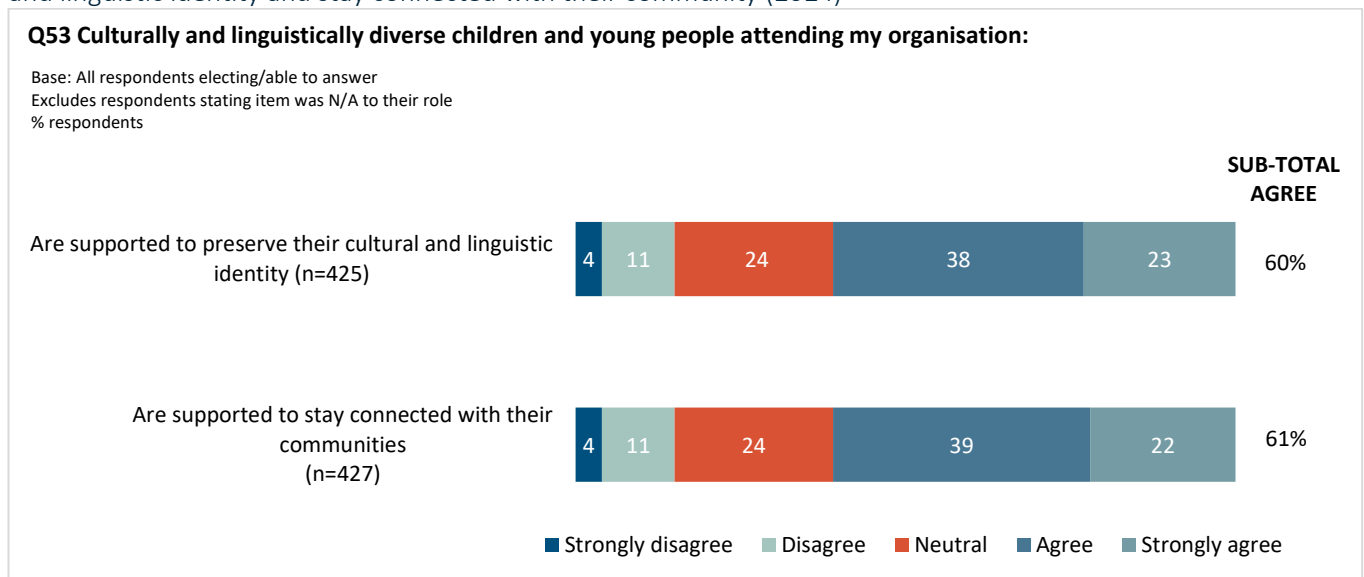
- a) are supported to preserve their cultural and linguistic identity
- b) are supported to stay connected with their communities

3.7.4 2024 result

Respondents were asked about cultural support provided to children and young people from cultural and linguistically diverse backgrounds. Approximately 60% of respondents agreed or strongly agreed that culturally and linguistically diverse children and young people are supported to preserve their cultural and linguistic identity (60%) or that they are supported to stay connected with their communities (61%).

In both instances, 15% of respondents disagreed or strongly disagreed with these statements and 24% were neutral.

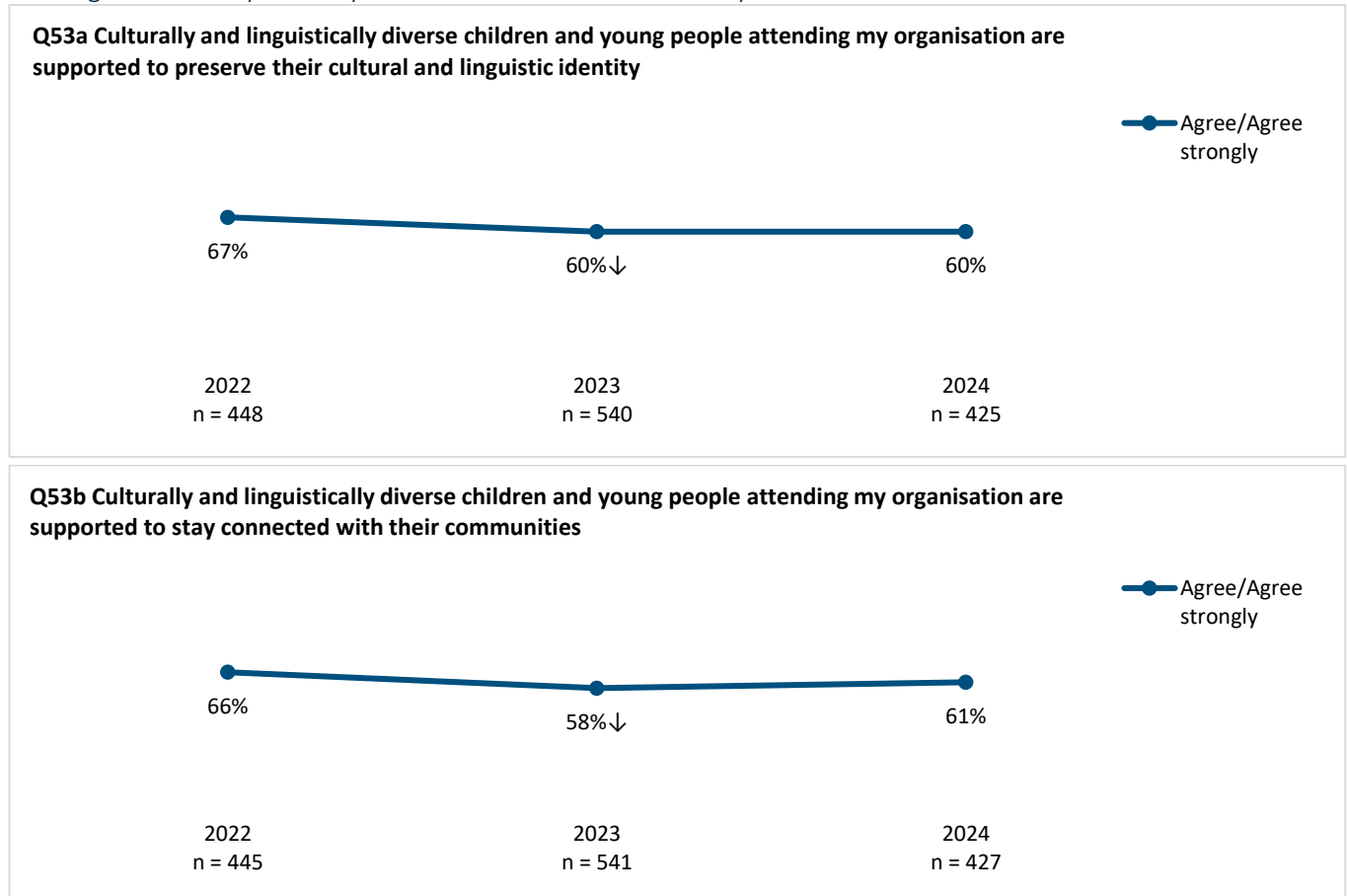
Figure 3.7.3: Supporting culturally and linguistically diverse children and young people to preserve their cultural and linguistic identity and stay connected with their community (2024)



3.7.5 Comparison to previous survey data

Agreement levels regarding the supports provided to children and young people from culturally and linguistically diverse backgrounds to stay connected with their culture and community was consistent in 2024 with 2023 results.

Figure 3.7.4: Supporting culturally and linguistically diverse children and young people to preserve their cultural and linguistic identity and stay connected with their community 2022–2024 trends



↑ ↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.7.6 Sub-group differences (2024)

Respondents working for non-government organisations were more likely than government based respondents to agree or strongly agree that culturally and linguistically diverse children and young people are supported to preserve their cultural and linguistic identity (68% non-government, 49% government) or are supported to stay connected to their community (71% non-government, 47% government).

Respondents working in the child protection sector were less likely to strongly agree (18%) that culturally and linguistically diverse children and young people are supported to stay connected to their community compared to the average (22%). This difference in response led to a slightly lower level of total agreement (agreed or strongly agreed) reported by child protection sector respondents (56%, 61% average).

Other sub-group differences are outlined in Tables 3.7.3 and 3.7.4.

Table 3.7.3: Supporting culturally and linguistically diverse children and young people to preserve their cultural and linguistic identity and stay connected with their community by organisation type, region and years in sector (2024)

Q53 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
Culturally and linguistically diverse children and young people attending my organisation are supported to preserve their cultural and linguistic identity											
	Total 2024 n = 425	Govt n = 168	Non-govt n = 257	Brisbane & Moreton Bay n = 127	South East n = 59	Sunshine Coast & Central n = 67	South West n = 79	North QLD n = 50	Far North Queensland n = 43	<10 n = 240	10+ n = 179
Strongly disagree	4%	7%	2%	6%	5%		3%	2%	7%	3%	6%
Disagree	11%	14%	9%	13%	8%	15%	10%	12%	5%	10%	13%
SUB-TOTAL DISAGREE	15%	21%	12%	20%	14%	15%	13%	14%	12%	13%	19%
Neutral	24%	30%	20%	23%	19%	31%	29%	22%	19%	25%	23%
Agree	38%	36%	39%	40%	47%	27%	39%	30%	42%	40%	34%
Strongly agree	23%	13% ↓	29% ↑	17%	20%	27%	19%	34%	28%	23%	23%
SUB-TOTAL AGREE	60%	49% ↓	68% ↑	57%	68%	54%	58%	64%	70%	63%	58%
Culturally and linguistically diverse children and young people attending my organisation are supported to stay connected with their communities											
	Total 2024 n = 427	Govt n = 169	Non-govt n = 258	Brisbane & Moreton Bay n = 127	South East n = 60	Sunshine Coast & Central n = 66	South West n = 79	North QLD n = 50	Far North Queensland n = 45	<10 n = 241	10+ n = 180
Strongly disagree	4%	5%	3%	6%	5%		3%	2%	7%	2%	6%
Disagree	11%	15%	9%	12%	12%	14%	10%	10%	7%	9%	13%
SUB-TOTAL DISAGREE	15%	20%	11%	17%	17%	14%	13%	12%	13%	12%	19%
Neutral	24%	33% ↑	18% ↓	25%	17%	32%	28%	20%	16%	25%	22%
Agree	39%	35%	41%	40%	47%	29%	41%	32%	44%	40%	37%
Strongly agree	22%	12% ↓	29% ↑	17%	20%	26%	19%	36%	27%	23%	22%
SUB-TOTAL AGREE	61%	47% ↓	71% ↑	57%	67%	55%	59%	68%	71%	63%	59%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.7.4: Supporting culturally and linguistically diverse children and young people to preserve their cultural and linguistic identity and stay connected with their community by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q53 Column %	TOTAL	SECTOR				ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
Culturally and linguistically diverse children and young people attending my organisation are supported to preserve their cultural and linguistic identity											
	Total 2024 n = 425	Child Protection n = 280	Youth Justice n = 39	Residential Care n = 36	Yes n = 60	No n = 365	Yes n = 69	No n = 355	Senior/ Middle Mgr n = 211	Not supervisory n = 214	
Strongly disagree	4%	4%	3%	6%	10%	3%	4%	4%	3%	5%	
Disagree	11%	13%	13%	3%	15%	11%	19%	10%	12%	11%	
SUB-TOTAL DISAGREE	15%	17%	15%	8%	25%	14%	23%	14%	15%	16%	
Neutral	24%	26%	23%	19%	22%	25%	19%	25%	22%	26%	
Agree	38%	39%	33%	42%	23%	40%	26%	40%	37%	38%	
Strongly agree	23%	18%	28%	31%	30%	21%	32%	21%	26%	20%	
SUB-TOTAL AGREE	60%	57%	62%	72%	53%	62%	58%	61%	63%	58%	
Culturally and linguistically diverse children and young people attending my organisation are supported to stay connected with their communities											
	Total 2024 n = 427	Child Protection n = 282	Youth Justice n = 39	Residential Care n = 36	Yes n = 62	No n = 365	Yes n = 70	No n = 356	Senior/ Middle Mgr n = 212	Not supervisory n = 215	
Strongly disagree	4%	4%		6%	10%	3%	4%	4%	3%	5%	
Disagree	11%	13%	8%	3%	15%	10%	19%	10%	12%	10%	
SUB-TOTAL DISAGREE	15%	17%	8%	8%	24%	13%	23%	13%	15%	15%	
Neutral	24%	26%	28%	19%	21%	24%	17%	25%	22%	26%	
Agree	39%	39%	33%	42%	23%	42%	29%	41%	38%	40%	
Strongly agree	22%	18% ↓	31%	31%	32%	21%	31%	21%	25%	20%	
SUB-TOTAL AGREE	61%	56%	64%	72%	55%	62%	60%	62%	63%	60%	

Blue ↑ / Red ↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q54 Children, young people and their families attending my organisation who have a disability can access appropriate support

Q55 Children, young people and their families who identify as LGBTIQ+ engaged by my organisation can access appropriate support (New question in 2024)

Q56 Children, young people and their families attending my organisation are provided with sufficient support and opportunities to keep their children at home where appropriate

Q57 The children and young people attending my organisation are provided with sufficient support and linked to services to reduce recidivism

Q58 Young people attending my organisation who are making the transition from out-of-home care to independent living can access appropriate transition services when they need them

Q59 Young people on statutory community orders have a plan in place for when they transition out of the youth justice system

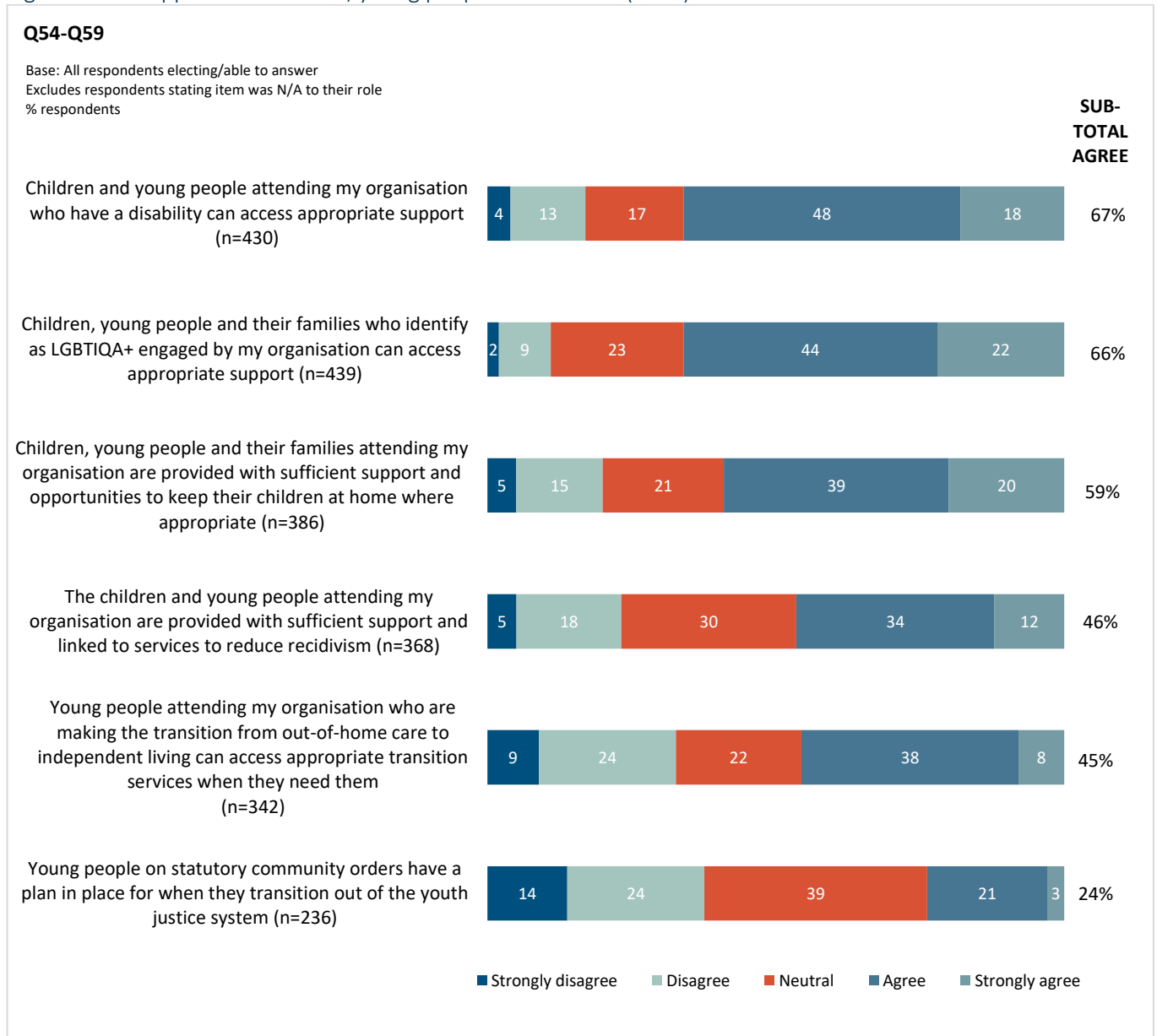
3.7.7 2024 result

67% of respondents agreed or strongly agreed that children and young people with a disability can access appropriate support and 66% agreed or strongly agreed that those identifying as LGBTIQ+ can access appropriate support. There was also majority agreement (59% agreed or strongly agreed) that children, young people and their families are provided with sufficient support and opportunities to keep their children at home where appropriate.

Opinions were more varied on the following statements regarding children, young people and families:

- They are provided with sufficient support and linked to services to reduce recidivism (46% agreed or strongly agreed, 24% disagreed or strongly disagreed)
- Those who are making the transition from out-of-home care to independent living can access appropriate transition services when they need them (45% agreed or strongly agreed, 33% disagreed or strongly disagreed)
- Young people on statutory community orders have a plan in place for when they transition out of the youth justice system (24% agreed or strongly agreed, 37% disagreed or strongly disagreed, 39% neutral).

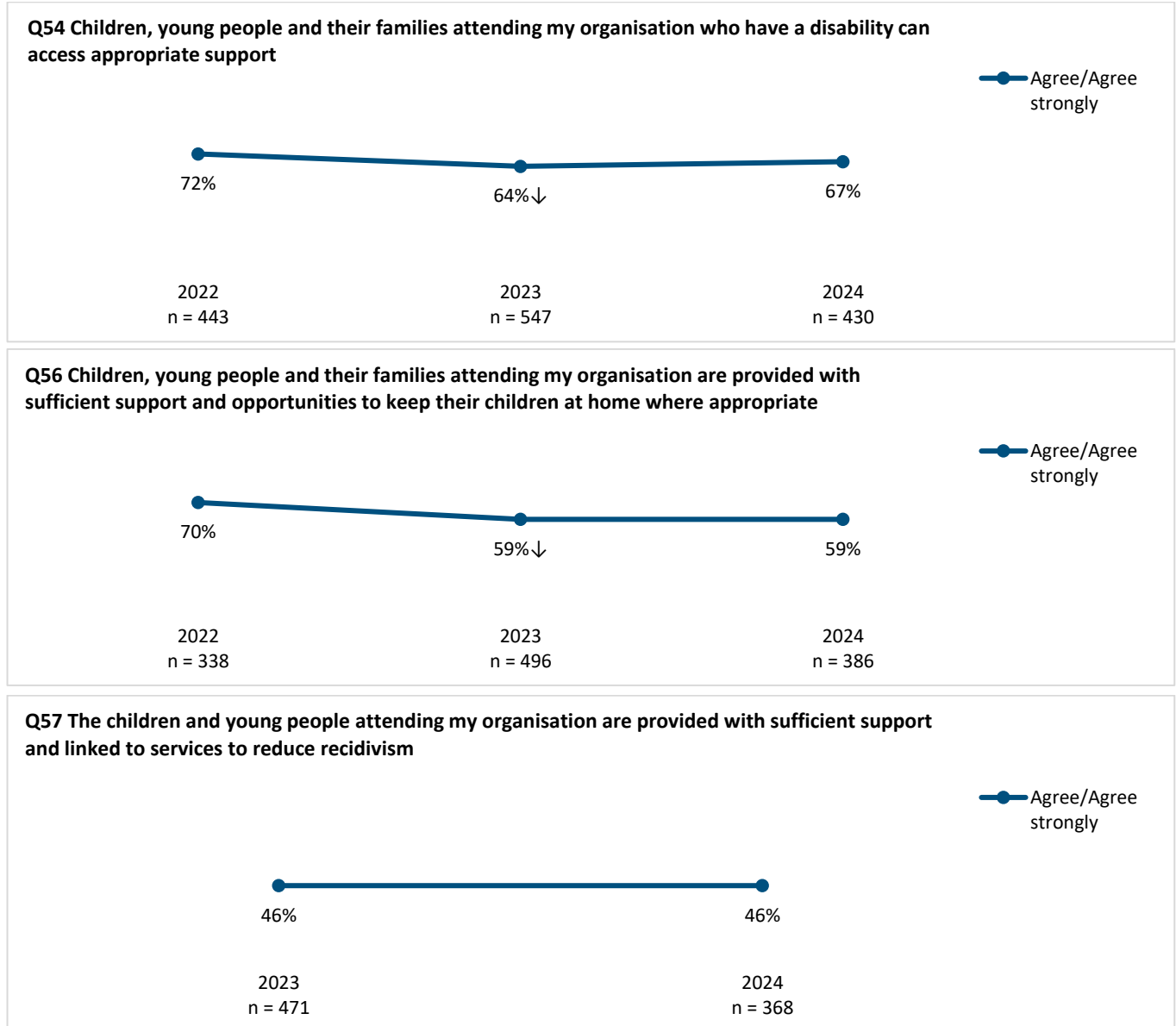
Figure 3.7.5: Supports for children, young people and families (2024)



3.7.8 Comparison to previous survey data

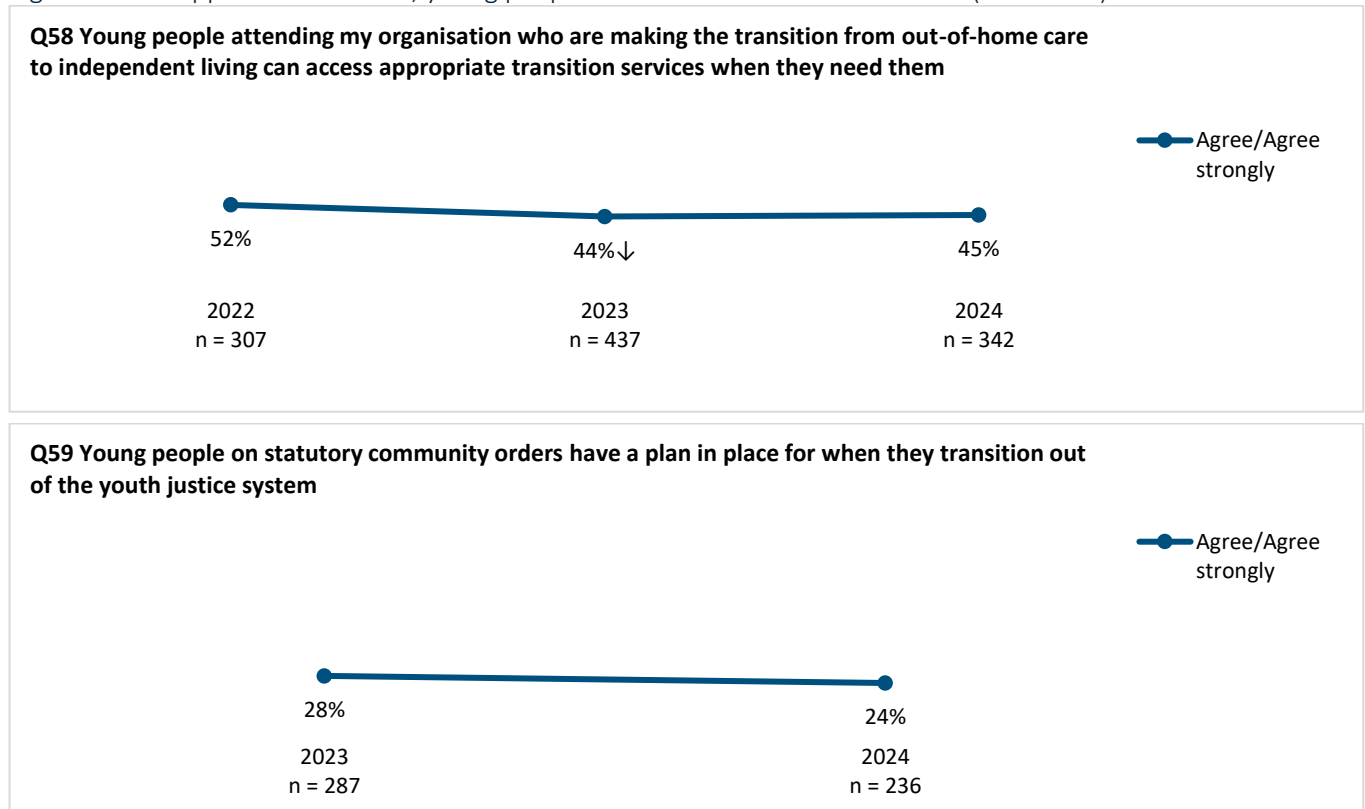
Opinions on whether children, young people and families can access appropriate support were consistent in 2024 with those reported in 2023.

Figure 3.7.6: Supports for children, young people and families 2022–2024 trends⁺



⁺↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

Figure 3.7.6: Supports for children, young people and families 2022–2024 trends⁺ (continued)



⁺ Data for 2022 “Q58 Young people attending my organisation who are making the transition from out-of-home care to independent living can access appropriate transition services when they need them” only includes Child Protection (CP) workers. Data for Q58 for 2022-2024 includes Youth Justice (YJ) along with Child Protection (CP) workers
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.7.9 Sub-group differences (2024)

Respondents who work in non-government organisations were more likely than government-based respondents to agree or strongly agree with the following statements:

- Children, young people and their families attending my organisation who have a disability can access appropriate support (75% non-government, 53% government)
- Children, young people and their families who identify as LGBTIQ+ engaged by my organisation can access appropriate support (73% non-government, 55% government)
- Children, young people and their families attending my organisation are provided with sufficient support and opportunities to keep their children at home where appropriate (71% non-government, 43% government)
- The children and young people attending my organisation are provided with sufficient support and linked to services to reduce recidivism (57% non-government, 32% government).

Respondents who have worked in the sector for less than 10 years were more likely than those with more experience to agree or strongly agree that young people on statutory community orders have a plan for when they transition out of the youth justice system (31% <10 years, 16% 10+ years). Those in senior or middle manager roles were more likely to agree or strongly agree than those in non-supervisory roles that children and young people and their families who identify as LGBTIQ+ can access appropriate support (71% senior/middle manager, 61% non-supervisory). Other sub-group differences are outlined in Tables 3.7.5 and 3.7.6.

Table 3.7.5: Supports for children, young people and families by organisation type, region and years in sector (2024)

Q54/Q55/Q56/Q57/Q58/Q59 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
Children, young people and their families attending my organisation who have a disability can access appropriate support											
	Total 2024 n = 430	Govt n = 172	Non-govt n = 258	Brisbane & Moreton Bay n = 126	South East n = 60	Sunshine Coast & Central n = 69	South West n = 79	North QLD n = 50	Far North Queensland n = 46	<10 n = 242	10+ n = 183
Strongly disagree	4%	4%	3%	2%	8%	3%	3%		11%	5%	3%
Disagree	13%	18%	10%	17%	8%	7%	11%	20%	15%	12%	14%
SUB-TOTAL DISAGREE	17%	22%	14%	18%	17%	10%	14%	20%	26%	17%	17%
Neutral	17%	24% ↑	11% ↓	21%	13%	25%	14%	6%	11%	17%	15%
Agree	48%	42%	52%	48%	52%	43%	49%	52%	48%	47%	51%
Strongly agree	18%	11% ↓	23% ↑	13%	18%	22%	23%	22%	15%	19%	17%
SUB-TOTAL AGREE	67%	53% ↓	75% ↑	60%	70%	65%	72%	74%	63%	66%	68%
Children, young people and their families who identify as LGBTIQ+ engaged by my organisation can access appropriate support											
	Total 2024 n = 439	Govt n = 171	Non-govt n = 268	Brisbane & Moreton Bay n = 128	South East n = 62	Sunshine Coast & Central n = 72	South West n = 78	North QLD n = 53	Far North Queensland n = 46	<10 n = 245	10+ n = 189
Strongly disagree	2%	2%	2%	3%	5%		1%		4%	2%	2%
Disagree	9%	13%	7%	9%	8%	10%	12%	8%	7%	9%	10%
SUB-TOTAL DISAGREE	11%	15%	9%	13%	13%	10%	13%	8%	11%	11%	12%
Neutral	23%	30%	18%	24%	26%	31%	15%	21%	17%	24%	20%
Agree	44%	43%	45%	48%	37%	36%	42%	51%	48%	40%	48%
Strongly agree	22%	12% ↓	28% ↑	15%	24%	24%	29%	21%	24%	24%	20%
SUB-TOTAL AGREE	66%	55% ↓	73% ↑	63%	61%	60%	72%	72%	72%	64%	68%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
Base: All respondents electing/able to answer

Table 3.7.5: Supports for children, young people and families by organisation type, region and years in sector (2024) (continued)

Q54/Q55/Q56/Q57/Q58/ Q59 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
Children young people and their families attending my organisation are provided with sufficient support and opportunities to keep their children at home where appropriate											
	Total 2024 n = 386	Govt n = 161	Non-govt n = 225	Brisbane & Moreton Bay n = 109	South East n = 55	Sunshine Coast & Central n = 61	South West n = 75	North QLD n = 45	Far North Queensland n = 41	<10 n = 222	10+ n = 160
Strongly disagree	5%	9% ↑	2% ↓	8%	7%	2%	3%	4%	5%	5%	5%
Disagree	15%			17%	18%	15%	13%	11%	12%	12%	19%
SUB-TOTAL DISAGREE	20%	29% ↑	13% ↓	25%	25%	16%	16%	16%	17%	17%	24%
Neutral	21%			20%	16%	21%	28%	16%	20%	22%	19%
Agree	39%			39%	42%	44%	27%	47%	46%	42%	35%
Strongly agree	20%	10% ↓	27% ↑	17%	16%	18%	29%	22%	17%	19%	21%
SUB-TOTAL AGREE	59%	43% ↓	71% ↑	55%	58%	62%	56%	69%	63%	62%	56%
The children and young people attending my organisation are provided with sufficient support and linked to services to reduce recidivism											
	Total 2024 n = 368	Govt n = 156	Non-govt n = 212	Brisbane & Moreton Bay n = 98	South East n = 51	Sunshine Coast & Central n = 61	South West n = 69	North QLD n = 48	Far North Queensland n = 41	<10 n = 207	10+ n = 158
Strongly disagree	5%	9%	3%	6%	8%	2%	6%	6%	5%	5%	6%
Disagree	18%	26% ↑	13% ↓	22%	22%	23%	19%	6%	12%	16%	22%
SUB-TOTAL DISAGREE	24%	35% ↑	16% ↓	29%	29%	25%	25%	13%	17%	21%	27%
Neutral	30%			27%	25%	36%	30%	35%	27%	31%	28%
Agree	34%	25% ↓	41% ↑	35%	35%	31%	32%	33%	41%	36%	32%
Strongly agree	12%	7%	16%	10%	10%	8%	13%	19%	15%	11%	13%
SUB-TOTAL AGREE	46%	32% ↓	57% ↑	45%	45%	39%	45%	52%	56%	47%	45%
Young people attending my organisation who are making the transition from out-of-home care to independent living can access appropriate transition services when they need them											
	Total 2024 n = 342	Govt n = 150	Non-govt n = 192	Brisbane & Moreton Bay n = 103	South East n = 46	Sunshine Coast & Central n = 60	South West n = 65	North QLD n = 39	Far North Queensland n = 29 [^]	<10 n = 190	10+ n = 149
Strongly disagree	9%	9%	9%	8%	11%	7%	8%	5%	21%	9%	7%
Disagree	24%	29%	20%	24%	20%	20%	34%	18%	24%	16% ↓	34% ↑
SUB-TOTAL DISAGREE	33%	37%	29%	32%	30%	27%	42%	23%	45%	25%	41%
Neutral	22%	19%	24%	20%	17%	28%	20%	31%	14%	25%	19%
Agree	38%	39%	37%	43%	37%	37%	28%	41%	41%	40%	36%
Strongly agree	8%	5%	10%	5%	15%	8%	11%	5%		10%	5%
SUB-TOTAL AGREE	45%	43%	47%	48%	52%	45%	38%	46%	41%	50%	40%
Young people on statutory community orders have a plan in place for when they transition out of the youth justice system											
	Total 2024 n = 236	Govt n = 106	Non-govt n = 130	Brisbane & Moreton Bay n = 75	South East n = 30	Sunshine Coast & Central n = 37	South West n = 38	North QLD n = 29 [^]	Far North Queensland n = 27 [^]	<10 n = 131	10+ n = 104
Strongly disagree	14%	16%	12%	12%	17%	14%	16%	7%	19%	14%	13%
Disagree	24%	21%	26%	28%	20%	27%	18%	17%	26%	20%	29%
SUB-TOTAL DISAGREE	37%	37%	38%	40%	37%	41%	34%	24%	44%	34%	42%
Neutral	39%	42%	36%	36%	37%	41%	47%	48%	22%	36%	41%
Agree	21%	18%	23%	21%	17%	16%	16%	24%	33%	26% ↑	14% ↓
Strongly agree	3%	4%	3%	3%	10%	3%	3%	3%		5%	2%
SUB-TOTAL AGREE	24%	22%	26%	24%	27%	19%	18%	28%	33%	31% ↑	16% ↓

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at least the 95% confidence level
 Base: All respondents electing/able to answer ^ Caution small cell size

Table 3.7.6: Supports for children, young people and families by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q54/Q55/Q56/Q57/Q58/Q59 Column %	TOTAL	SECTOR				ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
Children and young people attending my organisation who have a disability can access appropriate support											
	Total 2024 n = 430	Child Protection n = 283	Youth Justice n = 41	Residential Care n = 33	Yes n = 63	No n = 367	Yes n = 67	No n = 362	Senior/ Middle Mgr n = 211	Not supervisory n = 219	
Strongly disagree	4%	3%	7%	9%		4%	1%	4%	4%	4%	
Disagree	13%	13%	22%	15%	19%	12%	22%	12%	15%	12%	
SUB-TOTAL DISAGREE	17%	16%	29%	24%	19%	17%	24%	16%	18%	16%	
Neutral	17%	18%	7%	15%	17%	16%	18%	16%	13%	20%	
Agree	48%	52%	37%	39%	48%	49%	42%	49%	49%	47%	
Strongly agree	18%	14%	27%	21%	16%	19%	16%	19%	19%	17%	
SUB-TOTAL AGREE	67%	66%	63%	61%	63%	67%	58%	68%	68%	65%	
Children, young people and their families who identify as LGBTIQ+ engaged by my organisation can access appropriate support											
	Total 2024 n = 439	Child Protection n = 289	Youth Justice n = 41	Residential Care n = 36	Yes n = 65	No n = 374	Yes n = 70	No n = 368	Senior/ Middle Mgr n = 217	Not supervisory n = 222	
Strongly disagree	2%	3%	2%		3%	2%	3%	2%	3%	2%	
Disagree	9%	10%	10%	8%	9%	9%	9%	9%	10%	8%	
SUB-TOTAL DISAGREE	11%	13%	12%	8%	12%	11%	11%	11%	13%	10%	
Neutral	23%	21%	27%	25%	31%	21%	26%	22%	16% ↓	29% ↑	
Agree	44%	46%	37%	31%	40%	45%	39%	45%	47%	41%	
Strongly agree	22%	20%	24%	36%	17%	23%	24%	21%	24%	20%	
SUB-TOTAL AGREE	66%	66%	61%	67%	57%	67%	63%	67%	71% ↑	61% ↓	
Children young people and their families attending my organisation are provided with sufficient support and opportunities to keep their children at home where appropriate											
	Total 2024 n = 386	Child Protection n = 264	Youth Justice n = 33	Residential Care n = 31	Yes n = 60	No n = 326	Yes n = 62	No n = 323	Senior/ Middle Mgr n = 188	Not supervisory n = 198	
Strongly disagree	5%	3%	12%	10%	5%	5%	6%	5%	6%	5%	
Disagree	15%	14%	18%	19%	15%	15%	16%	15%	14%	16%	
SUB-TOTAL DISAGREE	20%	18%	30%	29%	20%	20%	23%	20%	20%	20%	
Neutral	21%	18%	21%	26%	20%	21%	29%	19%	20%	22%	
Agree	39%	42%	36%	35%	45%	38%	32%	41%	38%	41%	
Strongly agree	20%	22%	12%	10%	15%	21%	16%	21%	23%	17%	
SUB-TOTAL AGREE	59%	64%	48%	45%	60%	59%	48%	62%	61%	58%	

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at least the 95% confidence level
 Base: All respondents electing/able to answer

Table 3.7.6: Supports for children, young people and families by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024) (continued)

Q54/Q55/Q56/Q57/Q58/Q59 Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
The children and young people attending my organisation are provided with sufficient support and linked to services to reduce recidivism										
	Total 2024 n = 368	Child Protection n = 250	Youth Justice n = 41	Residential Care n = 29 [^]	Yes n = 59	No n = 309	Yes n = 63	No n = 304	Senior/ Middle Mgr n = 185	Not supervisory n = 183
Strongly disagree	5%	5%	10%	7%	5%	6%	6%	5%	5%	6%
Disagree	18%	19%	17%	24%	22%	18%	19%	18%	21%	16%
SUB-TOTAL DISAGREE	24%	24%	27%	31%	27%	23%	25%	24%	25%	22%
Neutral	30%	29%	22%	34%	22%	31%	33%	29%	27%	33%
Agree	34%	36%	27%	34%	36%	34%	25%	36%	33%	36%
Strongly agree	12%	11%	24%		15%	11%	16%	11%	15%	9%
SUB-TOTAL AGREE	46%	47%	51%	34%	51%	45%	41%	47%	48%	45%
Young people attending my organisation who are making the transition from out-of-home care to independent living can access appropriate transition services when they need them										
	Total 2024 n = 342	Child Protection n = 226	Youth Justice n = 34	Residential Care n = 34	Yes n = 52	No n = 290	Yes n = 60	No n = 281	Senior/ Middle Mgr n = 176	Not supervisory n = 166
Strongly disagree	9%	7%	15%	15%	6%	9%	13%	8%	10%	8%
Disagree	24%	23%	26%	26%	29%	23%	18%	25%	27%	21%
SUB-TOTAL DISAGREE	33%	30%	41%	41%	35%	32%	32%	33%	36%	29%
Neutral	22%	19%	29%	21%	33%	20%	27%	21%	22%	22%
Agree	38%	46% ↑	21%	24%	29%	39%	28%	40%	32%	43%
Strongly agree	8%	6%	9%	15%	4%	8%	13%	6%	9%	6%
SUB-TOTAL AGREE	45%	51%	29%	38%	33%	48%	42%	46%	41%	49%
Young people on statutory community orders have a plan in place for when they transition out of the youth justice system										
	Total 2024 n = 236	Child Protection n = 146	Youth Justice n = 37	Residential Care n = 23 [^]	Yes n = 48	No n = 188	Yes n = 48	No n = 187	Senior/ Middle Mgr n = 127	Not supervisory n = 109
Strongly disagree	14%	10%	22%	30%	10%	14%	17%	13%	13%	14%
Disagree	24%	27%	30%	9%	29%	22%	19%	25%	29%	17%
SUB-TOTAL DISAGREE	37%	36%	51%	39%	40%	37%	35%	38%	43%	31%
Neutral	39%	42%	11% ↓	39%	38%	39%	40%	38%	34%	44%
Agree	21%	19%	32%	17%	19%	21%	17%	22%	22%	19%
Strongly agree	3%	3%	5%	4%	4%	3%	8%	2%	2%	6%
SUB-TOTAL AGREE	24%	22%	38%	22%	23%	24%	25%	24%	24%	25%

Blue ↑ / Red ↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

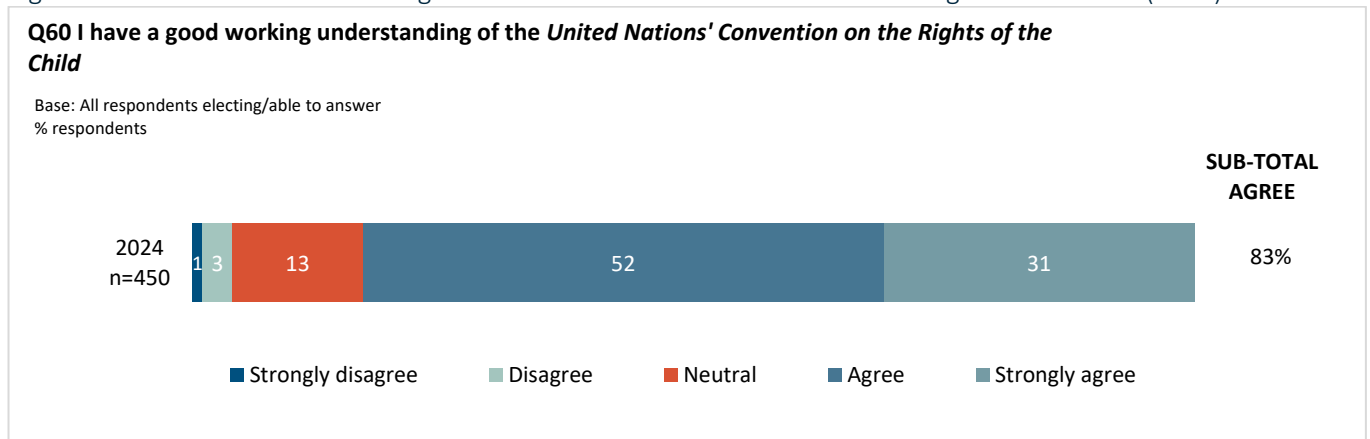
3.8 Children’s rights

Q60 I have a good working understanding of the United Nations’ Convention on the Rights of the Child

3.8.1 2024 result

83% of respondents agreed or strongly agreed they have a good working understanding of the *United Nations’ Convention on the Rights of the Child* with 31% strongly agreeing and 52% agreeing. A further 13% were neutral while 4% reported a lack of understanding.

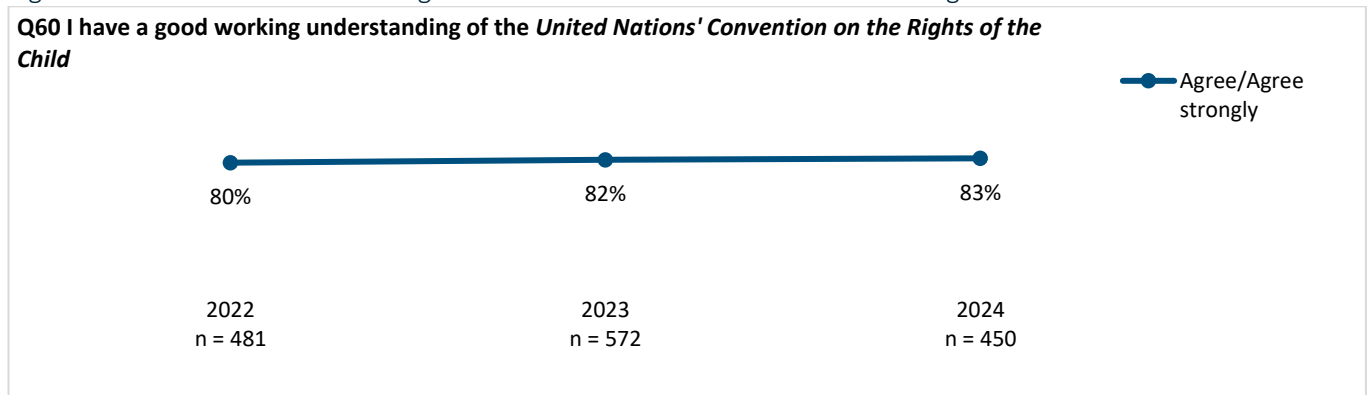
Figure 3.8.1: Level of understanding of the United Nations Convention on the Rights of the Child (2024)



3.8.2 Comparison to previous survey data

The level of understanding of the *United Nations’ Convention on the Rights of the Child* was consistent between 2023 (82%) and 2024 (83%).

Figure 3.8.2: Level of understanding of the United Nations Convention on the Rights of the Child 2022–2024 trends



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.8.3 Sub-group differences (2024)

Non-government workers were more likely to strongly agree (37%) that they understand the *United Nations' Convention on the Rights of the Child* compared to government workers (21%) leading to a slightly elevated total agreement level (86% agreed or strongly agreed non-government, 79% government).

Other sub-group differences are outlined in Tables 3.8.1 and 3.8.2.

Table 3.8.1: Level of understanding of the United Nations' Convention on the Rights of the Child by organisation type, region and years in sector (2024)

Q60 Column %	Total 2024 n = 450	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 174	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 251	10+ n = 194
Strongly disagree	1%	1%	1%		2%		1%		4%	1%	1%
Disagree	3%	3%	3%	3%	3%	1%		7%	4%	3%	3%
SUB-TOTAL DISAGREE	4%	4%	4%	3%	5%	1%	1%	7%	9%	4%	4%
Neutral	13%	17%	11%	11%	6%	16%	12%	20%	16%	12%	15%
Agree	52%	58%	49%	48%	62%	50%	57%	44%	58%	55%	50%
Strongly agree	31%	21% ↓	37% ↑	38%	27%	32%	30%	28%	18%	30%	31%
SUB-TOTAL AGREE	83%	79%	86%	86%	89%	82%	86%	72%	76%	84%	81%

Blue ↑ / Red ↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer
 ^ Caution small cell size

Table 3.8.2: Level of understanding of the United Nations' Convention on the Rights of the Child by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q60 Column %	Total 2024 n = 450	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
		Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/ Middle Mgr n = 221	Not supervisory n = 229
Strongly disagree	1%	1%			1%	1%		1%	1%	1%
Disagree	3%	2%	12% ↑		7%	2%	6%	2%	2%	3%
SUB-TOTAL DISAGREE	4%	3%	12%		9%	3%	6%	3%	3%	4%
Neutral	13%	13%	19%	14%	21%	12%	21%	11%	12%	14%
Agree	52%	53%	43%	58%	51%	53%	49%	53%	51%	54%
Strongly agree	31%	32%	26%	28%	19%	33%	25%	32%	34%	28%
SUB-TOTAL AGREE	83%	85%	69%	86%	70%	85%	74%	85%	85%	82%

Blue ↑ / Red ↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q61 Within my organisation:

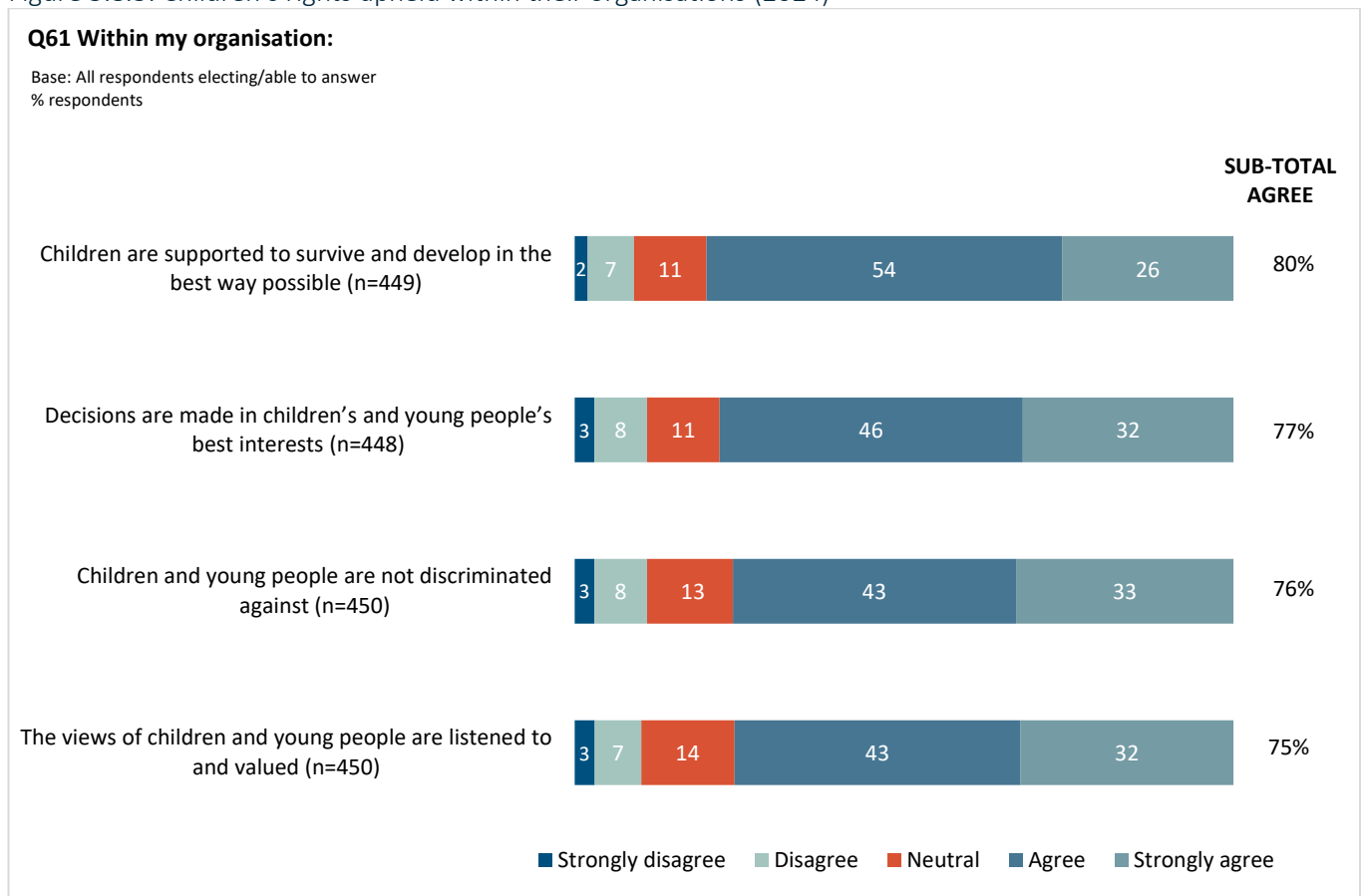
- a) children are supported to survive and develop in the best way possible
- b) decisions are made in children’s and young people’s best interests
- c) the views of children and young people are listened to and valued
- d) children and young people are not discriminated against

3.8.4 2024 result

Respondents mostly agreed or strongly agreed that within their organisation:

- Children are supported to survive and develop in the best way possible (80%)
- Decisions are made in the children’s and young people’s best interests (77%)
- Children and young people are not discriminated against (76%)
- The views of children and young people are listened to and valued (75%).

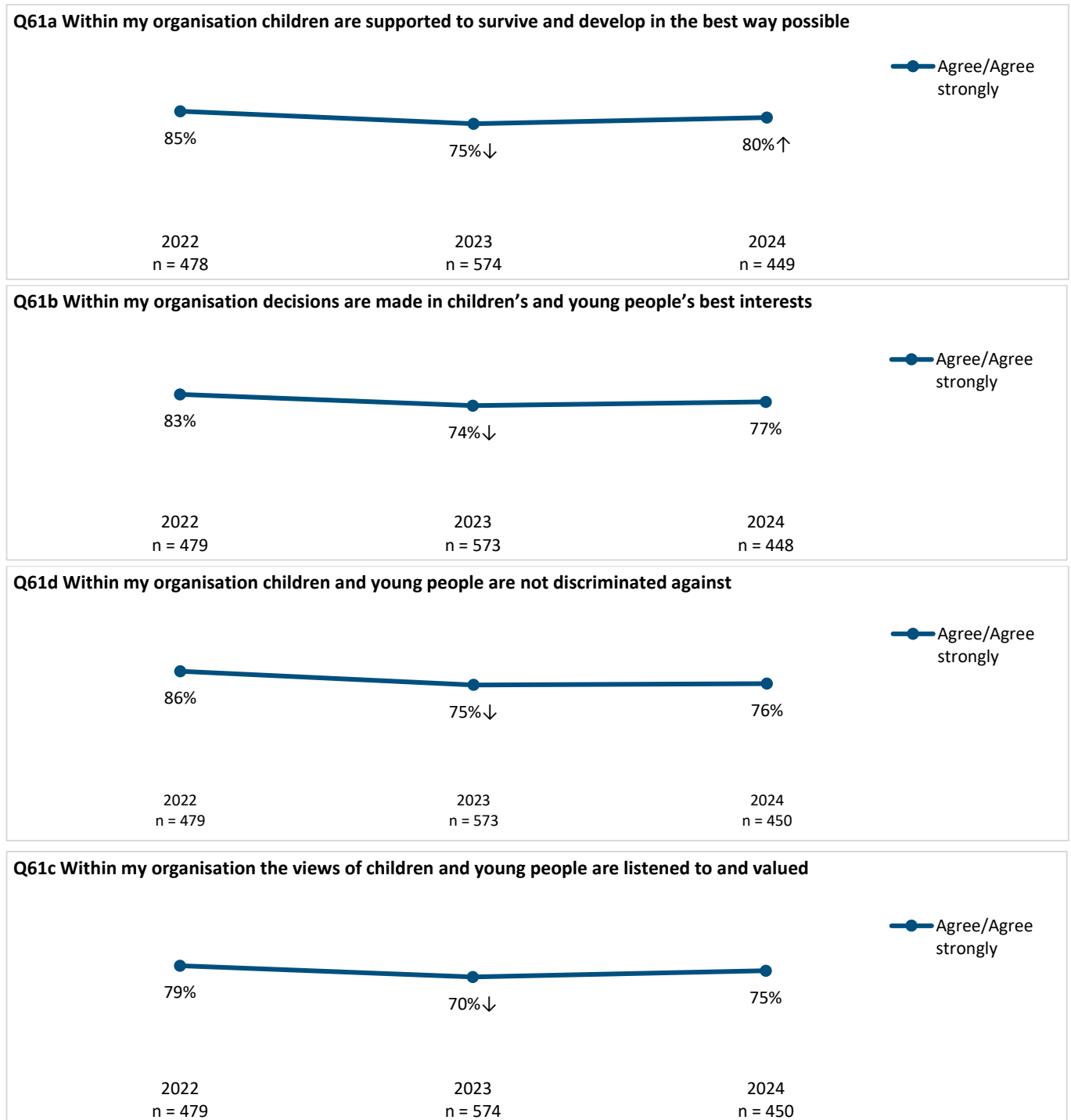
Figure 3.8.3: Children’s rights upheld within their organisations (2024)



3.8.5 Comparison to previous survey data

In 2024, total agreement (agreed or strongly agreed) that children are supported to survive and develop in the best way possible within the respondents' organisation was significantly higher (80%) compared to 2013 (75%). Total agreement with all other statements was consistent in 2024 against reported agreement in 2023.

Figure 3.8.4: Level of understanding of the United Nations Convention on the Rights of the Child 2022–2024 trends



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.8.6 Sub-group differences (2024)

Across all statements regarding children’s rights being upheld within their organisations, non-government workers were more likely than government-based respondents to agree or strongly agree overall.

Respondents in senior and middle management roles were more likely than those in non-supervisory roles to agree or strongly agree that within their organisation decisions are made in the children’s and young people’s best interests (81% senior/middle manager, 73% not supervisory).

Those who identify as an Aboriginal and/or Torres Strait Islander person were less likely to agree overall (agreed or strongly agreed) that decisions are made in the children’s and young people’s best interests (59%, 77% average) or that the views of children and young people are listed to and valued (57%, 75% average) in comparison to other respondents.

Detailed figures to support this finding and other sub-group differences are outlined in Tables 3.8.3 and 3.8.4.

Table 3.8.3: Children’s rights upheld within their organisations by organisation type, region and years in sector (2024)

Q61 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
Within my organisation children are supported to survive and develop in the best way possible											
	Total 2024 n = 449	Govt n = 174	Non-govt n = 275	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 73	South West n = 80	North QLD n = 54	Far North Queensland n = 46	<10 n = 249	10+ n = 194
Strongly disagree	2%	4%	1%	5%	2%			2%	4%	2%	3%
Disagree	7%	14% ↑	3% ↓	8%	8%	7%	6%	6%	7%	6%	9%
SUB-TOTAL DISAGREE	9%	18% ↑	4% ↓	12%	10%	7%	6%	7%	11%	7%	12%
Neutral	11%	17% ↑	7% ↓	11%	8%	14%	14%	13%	4%	10%	11%
Agree	54%	52%	55%	53%	56%	45%	58%	56%	59%	52%	56%
Strongly agree	26%	13% ↓	35% ↑	25%	27%	34%	23%	24%	26%	30%	22%
SUB-TOTAL AGREE	80%	65% ↓	89% ↑	77%	83%	79%	80%	80%	85%	82%	77%
Within my organisation decisions are made in children’s and young people’s best interests											
	Total 2024 n = 448	Govt n = 175	Non-govt n = 273	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 72	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 250	10+ n = 192
Strongly disagree	3%	4%	2%	5%	2%	4%	1%		4%	2%	4%
Disagree	8%	15% ↑	4% ↓	10%	11%	7%	9%	6%	7%	8%	9%
SUB-TOTAL DISAGREE	11%	19% ↑	7% ↓	14%	13%	11%	10%	6%	11%	10%	14%
Neutral	11%	17% ↑	8% ↓	14%	8%	11%	11%	11%	9%	12%	11%
Agree	46%	45%	46%	41%	51%	43%	48%	54%	42%	44%	46%
Strongly agree	32%	19% ↓	40% ↑	31%	29%	35%	31%	30%	38%	34%	29%
SUB-TOTAL AGREE	77%	64% ↓	86% ↑	71%	79%	78%	79%	83%	80%	78%	76%
Within my organisation children and young people are not discriminated against											
	Total 2024 n = 450	Govt n = 175	Non-govt n = 275	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 73	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 250	10+ n = 194
Strongly disagree	3%	5%	1%	5%	2%	1%	2%		4%	2%	4%
Disagree	8%	16% ↑	3% ↓	9%	8%	10%	6%	7%	7%	7%	10%
SUB-TOTAL DISAGREE	11%	21% ↑	4% ↓	14%	10%	11%	9%	7%	11%	9%	14%
Neutral	13%	17%	11%	11%	14%	15%	16%	11%	11%	14%	12%
Agree	43%	43%	44%	41%	48%	36%	49%	48%	39%	41%	46%
Strongly agree	33%	19% ↓	41% ↑	33%	29%	38%	26%	33%	39%	36%	28%
SUB-TOTAL AGREE	76%	62% ↓	85% ↑	74%	76%	74%	75%	81%	78%	77%	74%

Table 3.8.3: Children’s rights upheld within their organisations by organisation type, region and years in sector (2024) (continued)

Q61 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
Within my organisation the views of children and young people are listened to and valued											
	Total 2024 n = 450	Govt n = 175	Non-govt n = 275	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 73	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 250	10+ n = 194
Strongly disagree	3%	6% ↑	1% ↓	5%	2%	4%	2%		4%	2%	6%
Disagree	7%	9%	6%	8%	11%	7%	9%	6%	2%	8%	7%
SUB-TOTAL DISAGREE	11%	15%	8%	13%	13%	11%	11%	6%	7%	9%	13%
Neutral	14%	23% ↑	9% ↓	15%	11%	14%	21%	9%	13%	16%	12%
Agree	43%	45%	41%	38%	44%	40%	42%	56%	46%	40%	46%
Strongly agree	32%	17% ↓	42% ↑	34%	32%	36%	26%	30%	35%	35%	29%
SUB-TOTAL AGREE	75%	62% ↓	83% ↑	72%	76%	75%	68%	85%	80%	75%	75%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer
 ^ Caution small cell size

Table 3.8.4: Children’s rights upheld within their organisations by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q61 Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
Within my organisation children are supported to survive and develop in the best way possible										
	Total 2024 n = 449	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 382	Yes n = 72	No n = 376	Senior/Middle Mgr n = 221	Not supervisory n = 228
Strongly disagree	2%	2%	5%		6%	2%	6%	2%	2%	3%
Disagree	7%	7%	10%	14%	9%	7%	7%	7%	7%	7%
SUB-TOTAL DISAGREE	9%	9%	14%	14%	15%	8%	13%	9%	9%	10%
Neutral	11%	11%	10%	8%	15%	10%	8%	11%	10%	12%
Agree	54%	55%	45%	50%	55%	53%	50%	55%	52%	55%
Strongly agree	26%	25%	31%	28%	15%	28%	29%	26%	29%	24%
SUB-TOTAL AGREE	80%	80%	76%	78%	70%	82%	79%	80%	81%	79%
Within my organisation decisions are made in children’s and young people’s best interests										
	Total 2024 n = 448	Child Protection n = 293	Youth Justice n = 42	Residential Care n = 36	Yes n = 66	No n = 382	Yes n = 72	No n = 375	Senior/Middle Mgr n = 221	Not supervisory n = 227
Strongly disagree	3%	3%	7%		9% ↑	2% ↓	7%	2%	2%	4%
Disagree	8%	10%	7%	14%	9%	8%	10%	8%	10%	7%
SUB-TOTAL DISAGREE	11%	12%	14%	14%	18%	10%	17%	10%	12%	11%
Neutral	11%	9%	14%	8%	23% ↑	9% ↓	15%	10%	6% ↓	16% ↑
Agree	46%	46%	40%	47%	38%	47%	38%	47%	48%	44%
Strongly agree	32%	33%	31%	31%	21%	34%	31%	32%	34%	30%
SUB-TOTAL AGREE	77%	78%	71%	78%	59% ↓	80% ↑	68%	79%	81% ↑	73% ↓
Within my organisation children and young people are not discriminated against										
	Total 2024 n = 450	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 222	Not supervisory n = 228
Strongly disagree	3%	2%	7%	6%	7%	2%	7%	2%	3%	3%
Disagree	8%	9%	17%		12%	7%	7%	8%	8%	8%
SUB-TOTAL DISAGREE	11%	11%	24%	6%	19%	9%	14%	10%	11%	11%
Neutral	13%	13%	10%	17%	16%	13%	11%	13%	11%	15%
Agree	43%	44%	36%	42%	40%	44%	40%	44%	44%	43%
Strongly agree	33%	32%	31%	36%	24%	34%	35%	32%	34%	31%
SUB-TOTAL AGREE	76%	76%	67%	78%	64%	78%	75%	76%	78%	74%
Within my organisation the views of children and young people are listened to and valued										
	Total 2024 n = 450	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 222	Not supervisory n = 228
Strongly disagree	3%	3%	7%	3%	7%	3%	7%	3%	2%	4%
Disagree	7%	8%	7%	11%	13%	6%	7%	7%	8%	7%
SUB-TOTAL DISAGREE	11%	12%	14%	14%	21%	9%	14%	10%	10%	11%
Neutral	14%	14%	19%	11%	22%	13%	13%	15%	11%	18%
Agree	43%	43%	40%	42%	37%	44%	44%	43%	44%	42%
Strongly agree	32%	32%	26%	33%	19%	34%	29%	33%	36%	29%
SUB-TOTAL AGREE	75%	75%	67%	75%	57% ↓	78% ↑	74%	75%	79%	71%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q62 Within my community, children and young people:

- a) are protected from abuse and neglect
- b) are supported to live safely at home with their families
- c) live in safe communities
- d) can access the services they need to stay healthy, such as GPs and hospitals
- e) can access the services they need for healthy teeth, such as dentists
- f) can access mental health services if needed
- g) can access disability services if needed
- h) can access NDIS supports if needed
- i) can access early childhood education and care, such as kindergarten
- j) have support to stay engaged in learning at school or TAFE
- k) can access sporting, recreational or community activities
- l) are supported to connect with their culture (for Aboriginal and Torres Strait Islander children and young people)

3.8.7 2024 result

Respondents were asked their opinion on the broader community and the degree of access, support, and safety that children and young people have.

Respondents were most likely to agree (agreed or strongly agreed) with the following statements with respect to children and young people in their communities:

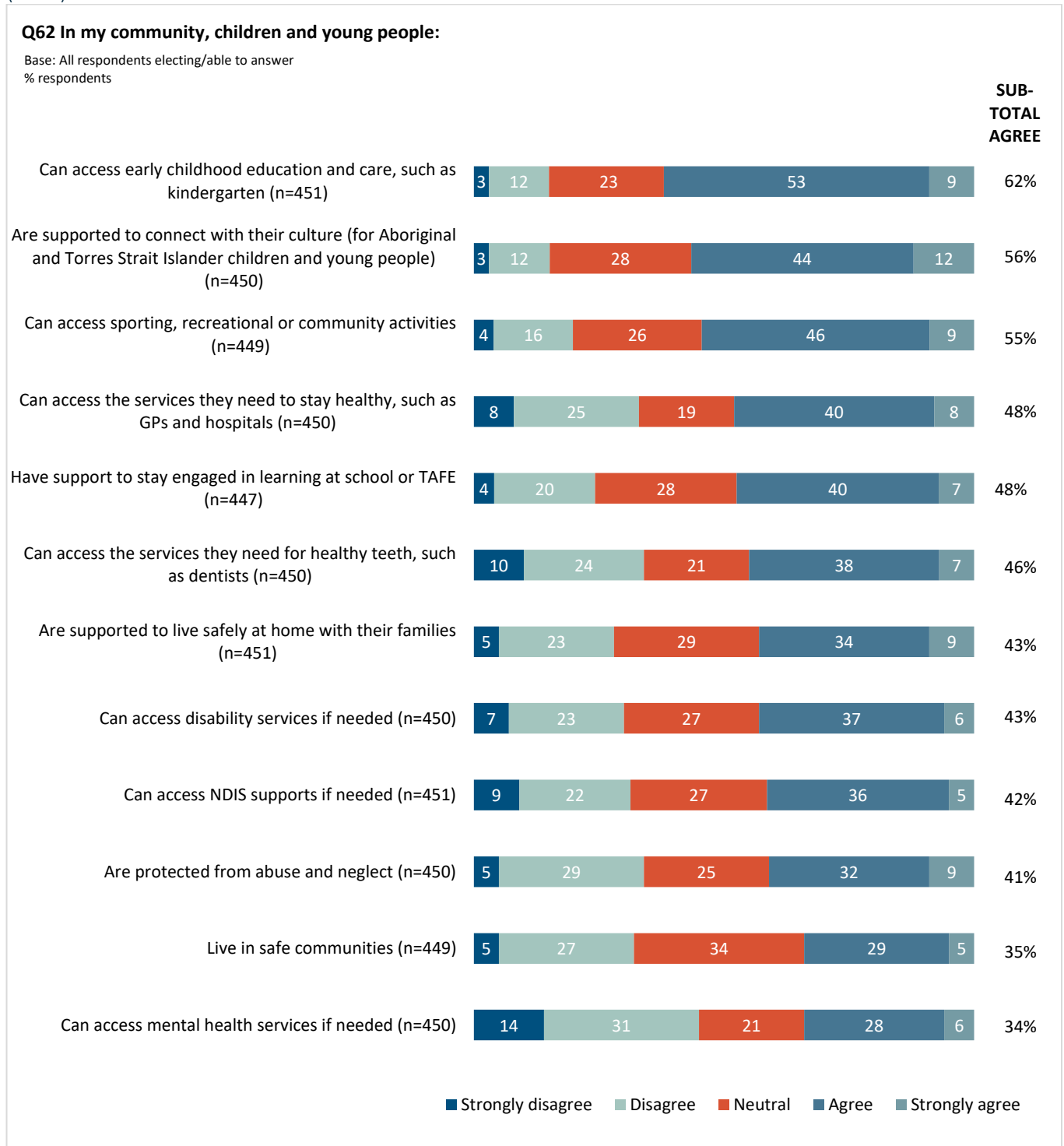
- Having access to early childhood education and care (62%)
- Being supported to connect with their culture (for Aboriginal and Torres Strait Islander children and young people) (56%)
- Having access to sporting, recreation or community activities (55%).

Lower agreement was noted regarding children and young people in their communities:

- Having access to mental health services if needed (34% agreed or strongly agreed, 45% disagreed or strongly disagreed)
- Living in safe communities (35% agreed or strongly agreed, 32% disagreed or strongly disagreed)
- Being protected from abuse and neglect (41% agreed or strongly agreed, 34% disagreed or strongly disagreed)
- Having access to NDIS supports if needed (42% agreed or strongly agreed, 31% disagreed or strongly disagreed)
- Having access to disability services if needed (43% agreed or strongly agreed, 30% disagreed or strongly disagreed)
- Are supported to live safely at home with their families (43% agreed or strongly agreed, 28% disagreed or strongly disagreed).

The reader is referred to Figure 3.8.5 for full results.

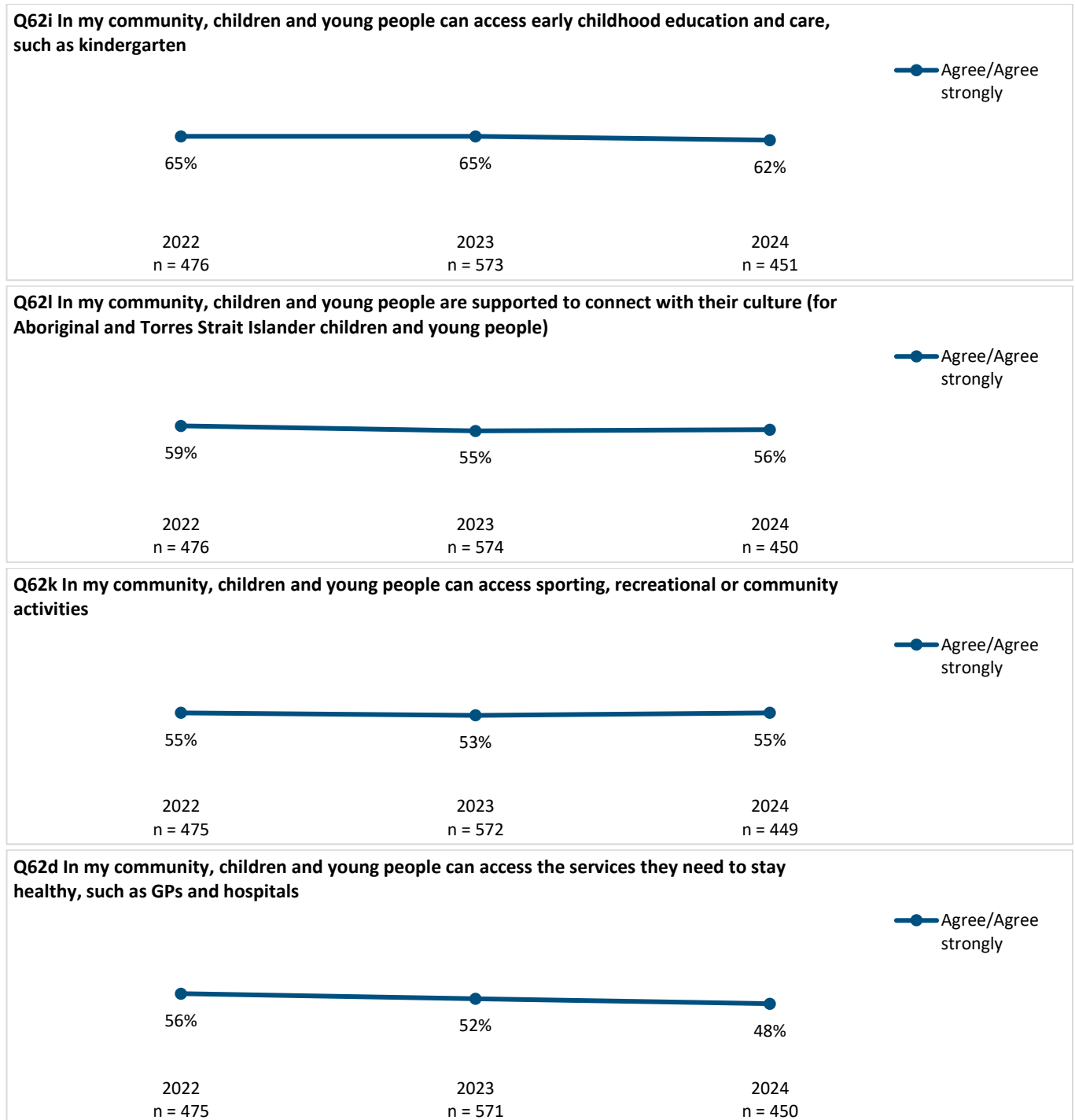
Figure 3.8.5: Agreement regarding the degree to which children’s rights are upheld within local communities (2024)



3.8.8 Comparison to previous survey data

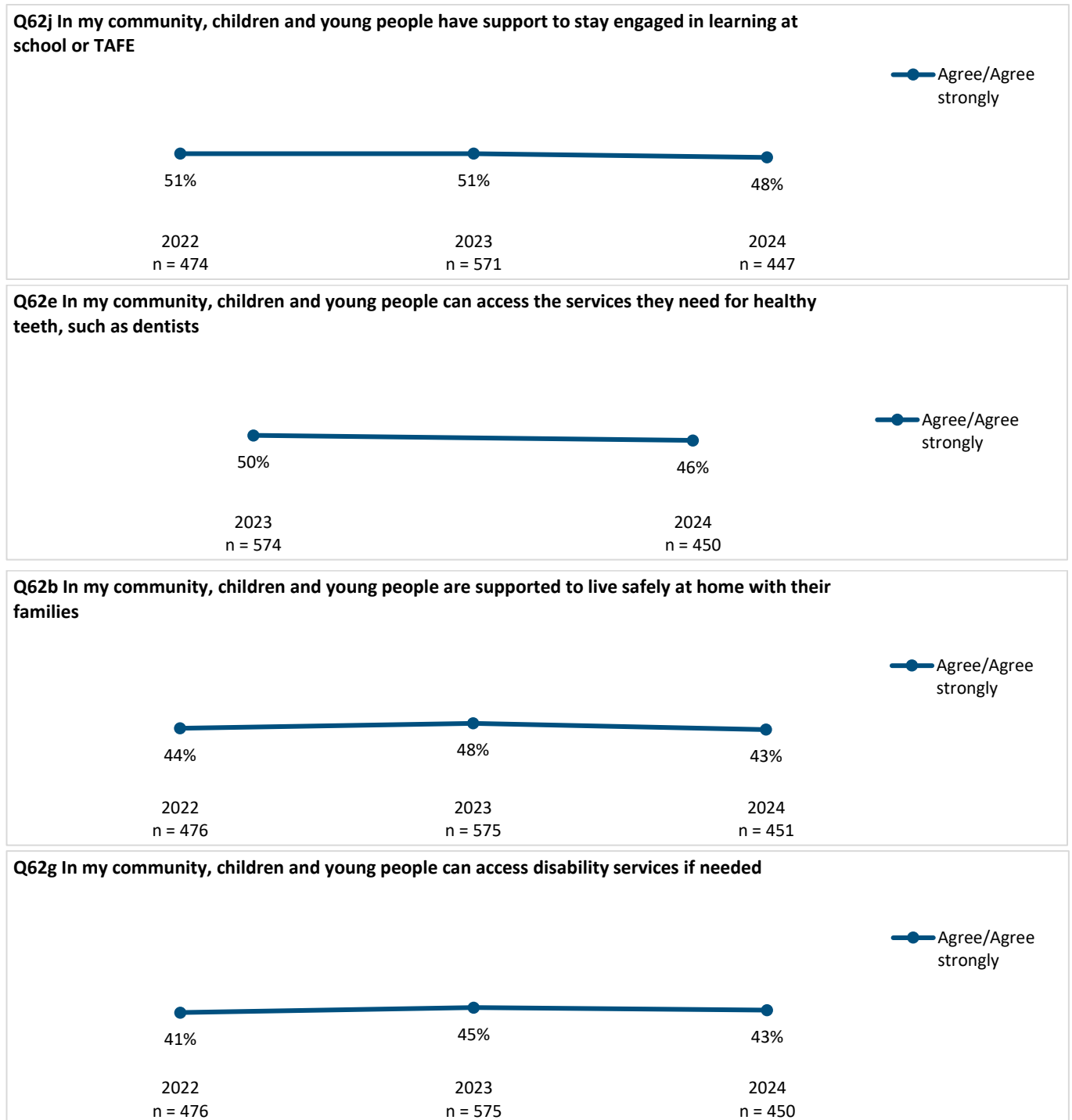
Respondents' perceptions as to the degree of access, support and safety that children and young people have in their communities was consistent from 2023 to 2024.

Figure 3.8.6: Agreement regarding the degree to which children's rights are upheld within local communities 2022–2024 trends



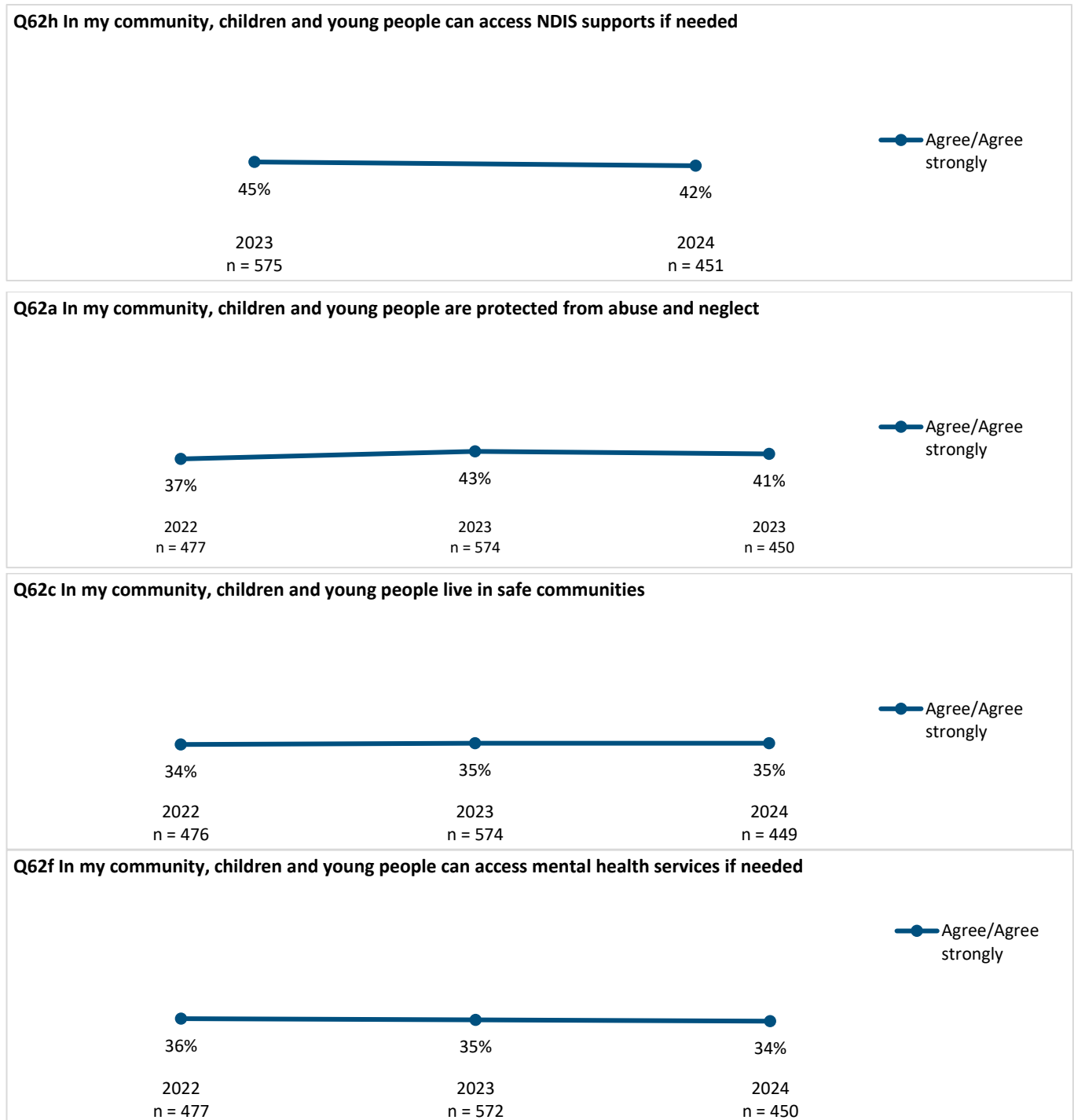
↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

Figure 3.8.6: Agreement regarding the degree to which children’s rights are upheld within local communities 2022–2024 trends (continued)



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

Figure 3.8.6: Agreement regarding the degree to which children’s rights are upheld within local communities 2022–2024 trends (continued)



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.8.9 Sub-group differences (2024)

Respondents who identify as an Aboriginal and/or Torres Strait Islander person were more likely to strongly disagree that in their community children and young people are supported to connect with their culture (10% compared to other respondents (2%). This led to a slightly elevated level of total disagreement (disagreed or strongly disagreed) among those who identify as an Aboriginal and/or Torres Strait Islander person (28%, 14% other respondents).

Those working in the youth justice system were significantly more likely to strongly disagree compared to the average that in their community children and young people can access services needed for healthy teeth (24%, 10% average) and that they are supported to live safely at home with their families (17%, 5% average). This difference results in a slightly higher level of total disagreement held with these statements.

Details to support these findings and other sub-group differences are outlined in Tables 3.8.5 and 3.8.6 overleaf.

Table 3.8.5: Degree to which children’s rights are upheld within local communities by organisation type, region and years in sector (2024)

Q62 Column %	TOTAL	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
In my community, children and young people can access early childhood education and care, such as kindergarten											
	Total 2024 n = 451	Govt n = 175	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 194
Strongly disagree	3%	5%	2%	5%	2%	4%	1%	4%		2%	4%
Disagree	12%	14%	11%	11%	16%	12%	10%	13%	15%	14%	10%
SUB-TOTAL DISAGREE	15%	18%	13%	15%	17%	16%	11%	17%	15%	16%	14%
Neutral	23%	22%	23%	22%	24%	30%	14%	30%	20%	23%	22%
Agree	53%	51%	55%	56%	49%	45%	60%	50%	59%	52%	55%
Strongly agree	9%	8%	9%	8%	10%	9%	15%	4%	7%	9%	9%
SUB-TOTAL AGREE	62%	59%	64%	63%	59%	54%	75%	54%	65%	61%	64%
In my community, children and young people are supported to connect with their culture (for Aboriginal and Torres Strait Islander children and young people)											
	Total 2024 n = 450	Govt n = 175	Non-govt n = 275	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 53	Far North Queensland n = 46	<10 n = 250	10+ n = 194
Strongly disagree	3%	4%	3%	6%	5%		1%	2%	4%	3%	4%
Disagree	12%	14%	11%	10%	16%	15%	11%	13%	13%	12%	13%
SUB-TOTAL DISAGREE	16%	18%	14%	16%	21%	15%	12%	15%	17%	14%	17%
Neutral	28%	30%	27%	29%	22%	32%	28%	34%	22%	30%	26%
Agree	44%	42%	46%	49%	48%	38%	42%	45%	41%	45%	44%
Strongly agree	12%	10%	12%	7%	10%	15%	17%	6%	20%	11%	13%
SUB-TOTAL AGREE	56%	52%	59%	56%	57%	53%	59%	51%	61%	56%	57%
In my community, children and young people can access sporting, recreational or community activities											
	Total 2024 n = 449	Govt n = 174	Non-govt n = 275	Brisbane & Moreton Bay n = 131	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 192
Strongly disagree	4%	6%	2%	5%	3%	1%	2%	6%	4%	3%	4%
Disagree	16%	16%	17%	24%	19%	14%	9%	13%	13%	16%	17%
SUB-TOTAL DISAGREE	20%	21%	19%	28%	22%	15%	11%	19%	17%	19%	21%
Neutral	26%	28%	24%	26%	25%	27%	20%	30%	28%	27%	24%
Agree	46%	40%	49%	41%	44%	49%	51%	50%	41%	45%	47%
Strongly agree	9%	10%	8%	5%	8%	9%	19% ↑	2%	13%	10%	8%
SUB-TOTAL AGREE	55%	51%	57%	46%	52%	58%	69%	52%	54%	55%	55%
In my community, children and young people can access the services they need to stay healthy, such as GPs and hospitals											
	Total 2024 n = 450	Govt n = 175	Non-govt n = 275	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 250	10+ n = 194
Strongly disagree	8%	9%	8%	13%	8%	5%	5%	6%	7%	6%	10%
Disagree	25%	26%	24%	21%	32%	31%	28%	15%	24%	25%	24%
SUB-TOTAL DISAGREE	33%	35%	32%	34%	40%	36%	33%	20%	31%	31%	34%
Neutral	19%	21%	17%	20%	11%	20%	12%	31%	20%	19%	19%
Agree	40%	37%	41%	41%	35%	35%	42%	44%	40%	39%	41%
Strongly agree	8%	7%	9%	5%	14%	8%	12%	4%	9%	10%	6%
SUB-TOTAL AGREE	48%	44%	51%	46%	49%	43%	54%	48%	49%	50%	47%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.8.5: Degree to which children’s rights are upheld within local communities by organisation type, region and years in sector (2024) (continued)

Q62 Column %	TOTAL	ORGANISATION TYPE			DCSSDS REGION					YEARS IN SECTOR	
In my community, children and young people have support to stay engaged in learning at school or TAFE											
	Total 2024 n = 447	Govt n = 173	Non-govt n = 274	Brisbane & Moreton Bay n = 131	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 52	Far North Queensland n = 46	<10 n = 251	10+ n = 190
Strongly disagree	4%	6%	3%	5%	5%	3%	4%	4%	7%	4%	4%
Disagree	20%	25%	18%	26%	24%	16%	12%	13%	28%	20%	22%
SUB-TOTAL DISAGREE	25%	31%	21%	31%	29%	19%	16%	17%	35%	24%	25%
Neutral	28%	26%	29%	21%	22%	35%	25%	44%	28%	26%	29%
Agree	40%	36%	43%	43%	40%	38%	48%	37%	30%	41%	39%
Strongly agree	7%	8%	7%	5%	10%	8%	11%	2%	7%	8%	6%
SUB-TOTAL AGREE	48%	43%	50%	48%	49%	46%	59%	38%	37%	50%	45%
In my community, children and young people can access the services they need for healthy teeth, such as dentists											
	Total 2024 n = 450	Govt n = 175	Non-govt n = 275	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 80	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 193
Strongly disagree	10%	10%	9%	16%	10%	8%	5%	6%	7%	8%	11%
Disagree	24%	27%	22%	23%	29%	27%	21%	22%	24%	24%	22%
SUB-TOTAL DISAGREE	34%	38%	31%	38%	38%	35%	26%	28%	30%	33%	33%
Neutral	21%	19%	22%	21%	16%	27%	19%	26%	15%	20%	23%
Agree	38%	37%	39%	36%	35%	32%	43%	43%	46%	39%	38%
Strongly agree	7%	6%	8%	5%	11%	5%	13%	4%	9%	8%	6%
SUB-TOTAL AGREE	46%	43%	47%	41%	46%	38%	55%	46%	54%	47%	44%
In my community, children and young people are supported to live safely at home with their families											
	Total 2024 n = 451	Govt n = 175	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 194
Strongly disagree	5%	8%	4%	5%	6%	7%	4%	4%	9%	6%	4%
Disagree	23%	21%	25%	28%	19%	18%	19%	31%	22%	18%	29%
SUB-TOTAL DISAGREE	28%	29%	28%	32%	25%	24%	22%	35%	30%	24%	33%
Neutral	29%	33%	26%	23%	22%	34%	41%	31%	20%	29%	28%
Agree	34%	31%	36%	35%	40%	34%	28%	28%	43%	36%	32%
Strongly agree	9%	7%	9%	9%	13%	8%	9%	6%	7%	10%	7%
SUB-TOTAL AGREE	43%	39%	46%	44%	52%	42%	37%	33%	50%	47%	39%
In my community, children and young people can access disability services if needed											
	Total 2024 n = 450	Govt n = 174	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 73	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 193
Strongly disagree	7%	10%	5%	11%	8%	3%	4%	7%	9%	7%	7%
Disagree	23%	24%	22%	28%	22%	22%	17%	20%	22%	22%	23%
SUB-TOTAL DISAGREE	30%	34%	27%	38%	30%	25%	21%	28%	30%	29%	31%
Neutral	27%	25%	29%	27%	27%	30%	25%	30%	24%	26%	28%
Agree	37%	35%	39%	29%	33%	40%	46%	41%	43%	39%	37%
Strongly agree	6%	6%	5%	5%	10%	5%	9%	2%	2%	7%	5%
SUB-TOTAL AGREE	43%	41%	44%	35%	43%	45%	54%	43%	46%	45%	41%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.8.5: Degree to which children’s rights are upheld within local communities by organisation type, region and years in sector (2024) (continued)

Q62 Column %	TOTAL	ORGANISATION TYPE			DCSSDS REGION					YEARS IN SECTOR	
In my community, children and young people can access NDIS supports if needed											
	Total 2024 n = 451	Govt n = 175	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 194
Strongly disagree	9%	10%	8%	12%	11%	8%	4%	9%	7%	8%	10%
Disagree	22%	25%	21%	29%	22%	26%	12%	15%	24%	22%	22%
SUB-TOTAL DISAGREE	31%	35%	29%	41%	33%	34%	16%	24%	30%	30%	32%
Neutral	27%	23%	30%	22%	25%	26%	28%	39%	33%	28%	25%
Agree	36%	36%	37%	34%	30%	35%	48%	37%	33%	35%	39%
Strongly agree	5%	6%	5%	4%	11%	5%	7%		4%	6%	4%
SUB-TOTAL AGREE	42%	42%	42%	38%	41%	41%	56%	37%	37%	42%	43%
In my community, children and young people are protected from abuse and neglect											
	Total 2024 n = 450	Govt n = 175	Non-govt n = 275	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 73	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 250	10+ n = 194
Strongly disagree	5%	6%	4%	5%	5%	4%	5%	6%	7%	6%	4%
Disagree	29%	29%	29%	25%	29%	30%	28%	39%	30%	27%	32%
SUB-TOTAL DISAGREE	34%	35%	33%	29%	33%	34%	33%	44%	37%	33%	36%
Neutral	25%	29%	23%	29%	16%	23%	25%	26%	28%	24%	26%
Agree	32%	30%	34%	32%	38%	34%	35%	22%	28%	34%	31%
Strongly agree	9%	7%	10%	10%	13%	8%	7%	7%	7%	10%	8%
SUB-TOTAL AGREE	41%	37%	44%	42%	51%	42%	42%	30%	35%	44%	39%
In my community, children and young people live in safe communities											
	Total 2024 n = 449	Govt n = 175	Non-govt n = 274	Brisbane & Moreton Bay n = 133	South East n = 62	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 53	Far North Queensland n = 46	<10 n = 251	10+ n = 192
Strongly disagree	5%	7%	3%	7%	5%	3%	2%	4%	7%	4%	5%
Disagree	27%	23%	30%	23%	23%	26%	28%	36%	35%	25%	30%
SUB-TOTAL DISAGREE	32%	30%	33%	30%	27%	28%	31%	40%	41%	29%	35%
Neutral	34%	36%	32%	29%	31%	32%	40%	40%	37%	34%	33%
Agree	29%	30%	28%	38%	32%	31%	23%	19%	17%	30%	28%
Strongly agree	5%	4%	6%	3%	10%	8%	6%	2%	4%	7%	4%
SUB-TOTAL AGREE	35%	34%	35%	41%	42%	39%	30%	21%	22%	37%	31%
In my community, children and young people can access mental health services if needed											
	Total 2024 n = 450	Govt n = 174	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 73	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 193
Strongly disagree	14%	14%	14%	21%	13%	11%	14%	6%	15%	11%	19%
Disagree	31%	33%	29%	32%	38%	29%	31%	28%	24%	31%	30%
SUB-TOTAL DISAGREE	45%	48%	44%	53%	51%	40%	44%	33%	39%	42%	49%
Neutral	21%	20%	21%	20%	13%	29%	21%	26%	15%	22%	19%
Agree	28%	26%	29%	22%	27%	26%	25%	39%	39%	28%	27%
Strongly agree	6%	6%	7%	5%	10%	5%	10%	2%	7%	8%	4%
SUB-TOTAL AGREE	34%	32%	35%	27%	37%	32%	35%	41%	46%	37%	32%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.8.6: Degree to which children’s rights are upheld within local communities by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q62 Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
In my community, children and young people can access early childhood education and care, such as kindergarten										
	Total 2024 n = 451	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/Middle Mgr n = 222	Not supervisory n = 229
Strongly disagree	3%	3%		3%	3%	3%	3%	3%	3%	3%
Disagree	12%	13%	14%	11%	10%	13%	17%	11%	13%	11%
SUB-TOTAL DISAGREE	15%	16%	14%	14%	13%	15%	19%	14%	16%	14%
Neutral	23%	19%	33%	25%	31%	21%	24%	22%	25%	20%
Agree	53%	56%	50%	56%	46%	55%	47%	54%	50%	56%
Strongly agree	9%	10%	2%	6%	9%	9%	10%	9%	8%	10%
SUB-TOTAL AGREE	62%	65%	52%	61%	55%	64%	57%	63%	59%	66%
In my community, children and young people are supported to connect with their culture (for Aboriginal and Torres Strait Islander children and young people)										
	Total 2024 n = 450	Child Protection n = 294	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 222	Not supervisory n = 228
Strongly disagree	3%	3%		6%	10% ↑	2% ↓	3%	3%	4%	3%
Disagree	12%	13%	19%	14%	18%	11%	17%	11%	12%	13%
SUB-TOTAL DISAGREE	16%	16%	19%	19%	28%	14%	19%	15%	15%	16%
Neutral	28%	27%	36%	25%	28%	28%	24%	29%	28%	28%
Agree	44%	46%	38%	39%	30%	47%	38%	46%	41%	47%
Strongly agree	12%	12%	7%	17%	13%	11%	19%	10%	15%	8%
SUB-TOTAL AGREE	56%	58%	45%	56%	43%	58%	57%	56%	56%	56%
In my community, children and young people can access sporting, recreational or community activities										
	Total 2024 n = 449	Child Protection n = 295	Youth Justice n = 41	Residential Care n = 36	Yes n = 66	No n = 383	Yes n = 71	No n = 377	Senior/Middle Mgr n = 222	Not supervisory n = 227
Strongly disagree	4%	4%	2%	3%	5%	3%	4%	3%	3%	4%
Disagree	16%	16%	22%	14%	12%	17%	14%	17%	16%	17%
SUB-TOTAL DISAGREE	20%	20%	24%	17%	17%	20%	18%	20%	18%	21%
Neutral	26%	24%	39%	17%	36%	24%	32%	24%	27%	25%
Agree	46%	46%	37%	56%	41%	46%	35%	48%	46%	45%
Strongly agree	9%	10%		11%	6%	9%	14%	8%	9%	9%
SUB-TOTAL AGREE	55%	56%	37%	67%	47%	56%	49%	56%	55%	54%
In my community, children and young people can access the services they need to stay healthy, such as GPs and hospitals										
	Total 2024 n = 450	Child Protection n = 294	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 222	Not supervisory n = 228
Strongly disagree	8%	8%	12%	3%	3%	9%	4%	9%	7%	9%
Disagree	25%	25%	21%	22%	25%	25%	19%	26%	24%	26%
SUB-TOTAL DISAGREE	33%	33%	33%	25%	28%	34%	24%	35%	32%	35%
Neutral	19%	19%	14%	11%	21%	19%	19%	19%	18%	20%
Agree	40%	40%	52%	47%	40%	39%	42%	39%	42%	37%
Strongly agree	8%	8%		17%	10%	8%	15%	7%	9%	8%
SUB-TOTAL AGREE	48%	48%	52%	64%	51%	48%	57%	46%	50%	46%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Table 3.8.6: Degree to which children’s rights are upheld within local communities by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024) (continued)

Q62 Column %	TOTAL	SECTOR				ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
In my community, children and young people have support to stay engaged in learning at school or TAFE											
	Total 2024 n = 447	Child Protection n = 293	Youth Justice n = 41	Residential Care n = 36	Yes n = 66	No n = 381	Yes n = 71	No n = 375	Senior/Middle Mgr n = 220	Not supervisory n = 227	
Strongly disagree	4%	4%	5%	6%	5%	4%	4%	4%	5%	4%	
Disagree	20%	18%	39%	22%	17%	21%	24%	19%	20%	20%	
SUB-TOTAL DISAGREE	25%	22%	44%	28%	21%	25%	28%	24%	25%	24%	
Neutral	28%	29%	29%	28%	41%	25%	27%	28%	32%	24%	
Agree	40%	42%	24%	39%	32%	42%	34%	42%	36%	44%	
Strongly agree	7%	7%	2%	6%	6%	7%	11%	6%	7%	7%	
SUB-TOTAL AGREE	48%	49%	27%	44%	38%	49%	45%	48%	43%	52%	
In my community, children and young people can access the services they need for healthy teeth, such as dentists											
	Total 2024 n = 450	Child Protection n = 294	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 222	Not supervisory n = 228	
Strongly disagree	10%	8%	24% ↑	3%	7%	10%	6%	10%	10%	9%	
Disagree	24%	24%	17%	19%	19%	25%	21%	24%	23%	25%	
SUB-TOTAL DISAGREE	34%	33%	40%	22%	27%	35%	26%	35%	33%	34%	
Neutral	21%	22%	14%	14%	19%	21%	14%	22%	20%	21%	
Agree	38%	39%	43%	50%	43%	37%	46%	37%	39%	37%	
Strongly agree	7%	6%	2%	14%	10%	7%	14%	6%	8%	7%	
SUB-TOTAL AGREE	46%	45%	45%	64%	54%	44%	60%	43%	47%	44%	
In my community, children and young people are supported to live safely at home with their families											
	Total 2024 n = 451	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/Middle Mgr n = 222	Not supervisory n = 229	
Strongly disagree	5%	3%	17% ↑	6%	6%	5%	6%	5%	5%	5%	
Disagree	23%	23%	21%	25%	21%	23%	31%	21%	25%	21%	
SUB-TOTAL DISAGREE	28%	26%	38%	31%	27%	29%	36%	27%	30%	27%	
Neutral	29%	27%	36%	28%	39%	27%	25%	29%	27%	31%	
Agree	34%	38%	21%	33%	25%	36%	29%	35%	34%	35%	
Strongly agree	9%	9%	5%	8%	9%	9%	10%	8%	9%	8%	
SUB-TOTAL AGREE	43%	47%	26%	42%	34%	45%	39%	44%	43%	43%	
In my community, children and young people can access disability services if needed											
	Total 2024 n = 450	Child Protection n = 295	Youth Justice n = 41	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 222	Not supervisory n = 228	
Strongly disagree	7%	7%	10%	6%	6%	7%	7%	7%	6%	8%	
Disagree	23%	22%	27%	19%	27%	22%	19%	23%	24%	21%	
SUB-TOTAL DISAGREE	30%	28%	37%	25%	33%	29%	26%	30%	30%	29%	
Neutral	27%	29%	17%	17%	15%	29%	22%	28%	26%	28%	
Agree	37%	37%	46%	53%	49%	35%	40%	37%	39%	36%	
Strongly agree	6%	5%		6%	3%	6%	11%	5%	5%	7%	
SUB-TOTAL AGREE	43%	42%	46%	58%	52%	42%	51%	42%	44%	43%	

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Table 3.8.6: Degree to which children’s rights are upheld within local communities by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024) (continued)

Q62 Column %	TOTAL	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
In my community, children and young people can access NDIS supports if needed										
	Total 2024 n = 451	Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/Middle Mgr n = 222	Not supervisory n = 229
Strongly disagree	9%	8%	19%	6%	10%	9%	8%	9%	8%	10%
Disagree	22%	23%	21%	14%	18%	23%	21%	22%	23%	21%
SUB-TOTAL DISAGREE	31%	31%	40%	19%	28%	32%	29%	31%	31%	31%
Neutral	27%	26%	19%	36%	28%	27%	22%	28%	28%	26%
Agree	36%	38%	40%	39%	40%	36%	39%	36%	36%	37%
Strongly agree	5%	5%		6%	3%	6%	10%	4%	5%	6%
SUB-TOTAL AGREE	42%	43%	40%	44%	43%	41%	49%	40%	41%	43%
In my community, children and young people are protected from abuse and neglect										
	Total 2024 n = 450	Child Protection n = 294	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 221	Not supervisory n = 229
Strongly disagree	5%	3%	14%	3%	4%	5%	4%	5%	5%	5%
Disagree	29%	30%	31%	28%	24%	30%	33%	28%	27%	31%
SUB-TOTAL DISAGREE	34%	34%	45%	31%	28%	35%	38%	33%	32%	36%
Neutral	25%	24%	24%	22%	36%	23%	24%	25%	27%	23%
Agree	32%	35%	24%	31%	28%	33%	26%	33%	31%	33%
Strongly agree	9%	7%	7%	17%	7%	9%	13%	8%	10%	8%
SUB-TOTAL AGREE	41%	42%	31%	47%	36%	42%	39%	42%	41%	41%
In my community, children and young people live in safe communities										
	Total 2024 n = 449	Child Protection n = 294	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 382	Yes n = 72	No n = 376	Senior/Middle Mgr n = 220	Not supervisory n = 229
Strongly disagree	5%	4%	12%	3%	3%	5%	6%	5%	4%	6%
Disagree	27%	27%	36%	28%	28%	27%	31%	26%	29%	26%
SUB-TOTAL DISAGREE	32%	31%	48%	31%	31%	32%	36%	31%	32%	31%
Neutral	34%	35%	29%	28%	39%	33%	29%	35%	30%	37%
Agree	29%	29%	24%	28%	22%	30%	26%	30%	32%	27%
Strongly agree	5%	5%		14%	7%	5%	8%	5%	5%	5%
SUB-TOTAL AGREE	35%	34%	24%	42%	30%	35%	35%	35%	37%	32%
In my community, children and young people can access mental health services if needed										
	Total 2024 n = 450	Child Protection n = 294	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/Middle Mgr n = 221	Not supervisory n = 229
Strongly disagree	14%	15%	19%	6%	13%	15%	10%	15%	13%	16%
Disagree	31%	33%	17%	25%	27%	32%	22%	32%	33%	29%
SUB-TOTAL DISAGREE	45%	48%	36%	31%	40%	46%	32%	48%	46%	45%
Neutral	21%	22%	17%	25%	22%	20%	28%	19%	22%	20%
Agree	28%	24%	45%	39%	31%	27%	28%	28%	27%	28%
Strongly agree	6%	6%	2%	6%	6%	7%	13%	5%	6%	7%
SUB-TOTAL AGREE	34%	30%	48%	44%	37%	33%	40%	33%	33%	35%

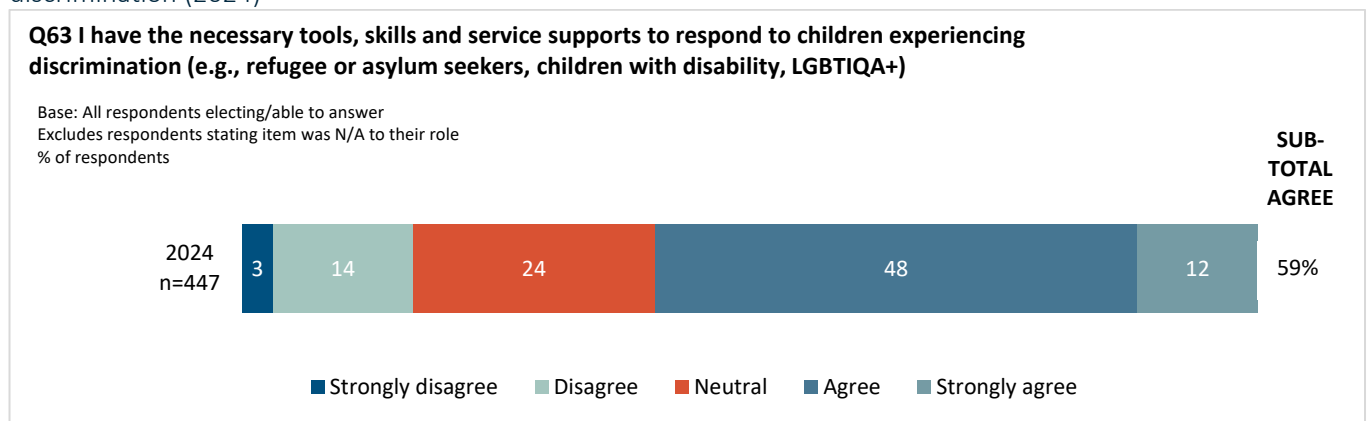
Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q63 I have the necessary tools, skills and service supports to respond to children experiencing discrimination (e.g., refugee or asylum seekers, children with disability, LGBTIQ+)
 New question in 2024

3.8.10 2024 result

In 2024, respondents were asked whether they considered themselves to have the necessary tools, skills and service supports to respond to children experiencing discrimination. 59% agreed in total that they had the tools, skills and service supports available including 12% strongly agreeing and 48% agreeing. 17% disagreed or strongly disagreed and 24% were neutral.

Figure 3.8.7: Have the necessary tools, skills and service supports to respond to children experiencing discrimination (2024)



3.8.11 Sub-group differences (2024)

Respondents working in a non-government agency were significantly more likely than government workers to agree or strongly agree that they have the necessary tools, skills and service supports to respond to children experiencing discrimination (67% non-government, 47% government).

Table 3.8.7: Have the necessary tools, skills and service supports to respond to children experiencing discrimination by organisation type, region and years in sector (2024)

Q63 Column %	Total 2024 n = 447	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 174	Non-govt n = 273	Brisbane & Moreton Bay n = 130	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 249	10+ n = 192
Strongly disagree	3%	3%	3%	5%	5%	5%				3%	4%
Disagree	14%	18%	11%	10%	8%	12%	21%	22%	11%	13%	15%
SUB-TOTAL DISAGREE	17%	21%	14%	15%	13%	18%	21%	22%	11%	16%	18%
Neutral	24%	32% ↑	19% ↓	22%	30%	23%	19%	20%	36%	24%	24%
Agree	48%	40%	52%	53%	48%	45%	48%	44%	40%	49%	46%
Strongly agree	12%	6%	15%	9%	10%	15%	12%	13%	13%	12%	12%
SUB-TOTAL AGREE	59%	47% ↓	67% ↑	62%	57%	59%	60%	57%	53%	61%	58%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.8.8: Have the necessary tools, skills and service supports to respond to children experiencing discrimination by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q63 Column %	Total 2024 n = 447	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
		Child Protection n = 294	Youth Justice n = 40	Residential Care n = 36	Yes n = 65	No n = 382	Yes n = 71	No n = 375	Senior/ Middle Mgr n = 222	Not supervisory n = 225
Strongly disagree	3%	3%	5%	3%	3%	3%		4%	3%	3%
Disagree	14%	15%	8%	11%	18%	13%	18%	13%	11%	16%
SUB-TOTAL DISAGREE	17%	19%	13%	14%	22%	16%	18%	16%	14%	19%
Neutral	24%	23%	35%	19%	35%	22%	25%	24%	23%	25%
Agree	48%	49%	38%	47%	32%	50%	44%	49%	49%	46%
Strongly agree	12%	10%	15%	19%	11%	12%	13%	11%	14%	9%
SUB-TOTAL AGREE	59%	59%	53%	67%	43%	62%	56%	60%	63%	56%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

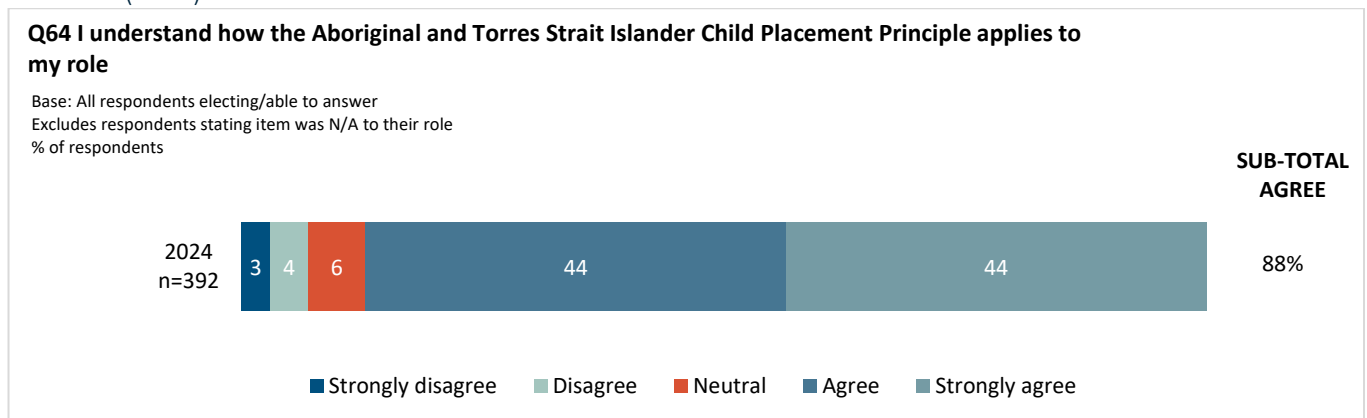
3.9 Cultural capability

Q64 I understand how the Aboriginal and Torres Strait Islander Child Placement Principle applies to my role

3.9.1 2024 result

The majority (88%) of respondents agreed or strongly agreed that they understand how the Aboriginal and Torres Strait Islander Placement Principle applies to their role (44% strongly agreed, 44% agreed). In total, 6% of respondents disagreed or strongly disagreed that they understand how this applies to their role, while 6% were neutral.

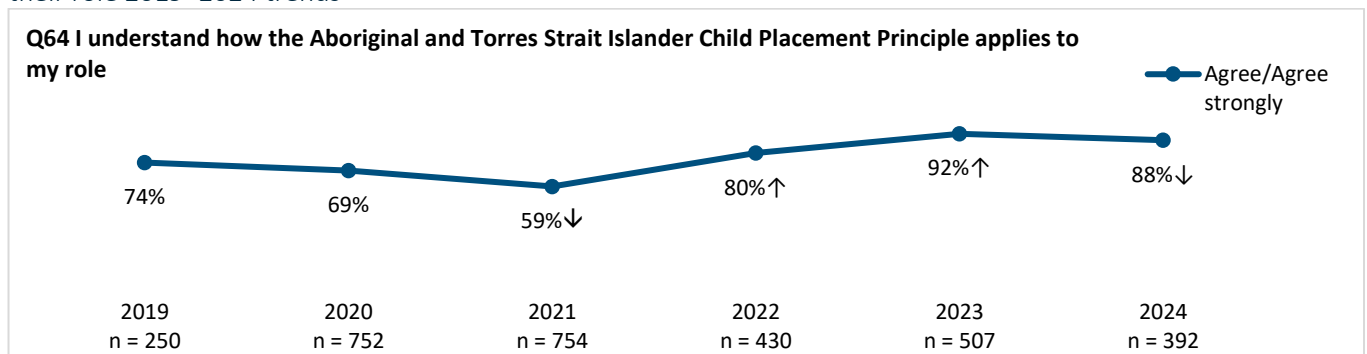
Figure 3.9.1: Understanding of how the Aboriginal and Torres Strait Islander Child Placement Principle applies to their role (2024)



3.9.2 Comparison to previous survey data

In 2024, total agreement with personal understanding of how the Aboriginal and Torres Strait Islander Child Placement Principle applies to their role was significantly lower (88%) than reported in 2023 (92%). However, total agreement remained higher than noted prior to 2022.

Figure 3.9.2: Understanding of how the Aboriginal and Torres Strait Islander Child Placement Principle applies to their role 2019–2024 trends⁺



⁺ Data for 2019 to 2022 only includes Child Protection (CP) workers. Data for 2023-24 includes Youth Justice (YJ) along with Child Protection (CP) workers
2023 and 2024 included a 'Not applicable to my role' option that was not available in previous years. The number of respondents selecting N/A and excluded from the base was 2023 n=66 and 2024 n=57
↑ ↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.
The change Most likely due to: 2023 included a 'Not applicable to my role' option that was not available in previous years. 66 respondents selected N/A in 2023 and have been excluded from the base

3.9.3 Sub-group differences (2024)

Respondents working in the youth justice sector were less likely compared to the average to agree or strongly agree that they understand how the Aboriginal and Torres Strait Islander Child Placement Principle applies to their role (68%, 88% average). Those working the North Queensland DCSSDS region were more likely to disagree or strongly disagree that they understand how it applies to their role compared to average (19%, 6% average).

Other sub-group differences are outlined in Tables 3.9.1 and 3.9.2.

Table 3.9.1: Understanding of how the Aboriginal and Torres Strait Islander Child Placement Principle applies to their role by organisation type, region and years in sector (2024)

Q64 Column %	Total 2024 n = 382	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 153	Non-govt n = 239	Brisbane & Moreton Bay n = 113	South East n = 53	Sunshine Coast & Central n = 70	South West n = 72	North QLD n = 43	Far North Queensland n = 41	<10 n = 211	10+ n = 177
Strongly disagree	3%	3%	3%	4%		1%		9%	2%	1%	4%
Disagree	4%	5%	3%	1%	8%	3%		9%	7%	4%	3%
SUB-TOTAL DISAGREE	6%	8%	5%	5%	8%	4%		19% ↑	10%	6%	7%
Neutral	6%	5%	7%	5%	9%	6%	6%	7%	5%	6%	6%
Agree	44%	46%	43%	37%	40%	56%	47%	40%	46%	51%	37%
Strongly agree	44%	41%	45%	52%	43%	34%	47%	35%	39%	38%	50%
SUB-TOTAL AGREE	88%	87%	88%	89%	83%	90%	94%	74%	85%	89%	87%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer
 ^ Caution small cell size

Table 3.9.2: Understanding of how the Aboriginal and Torres Strait Islander Child Placement Principle applies to their role by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q64 Column %	Total 2024 n = 382	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
		Child Protection n = 271	Youth Justice n = 31	Residential Care n = 34	Yes n = 62	No n = 330	Yes n = 64	No n = 327	Senior/ Middle Mgr n = 196	Not supervisory n = 196
Strongly disagree	3%	3%	3%		6%	2%	3%	3%	2%	4%
Disagree	4%	3%	13%		2%	4%	3%	3%	4%	4%
SUB-TOTAL DISAGREE	6%	7%	16%		8%	6%	6%	6%	6%	7%
Neutral	6%	3% ↓	16%	12%	6%	6%	13%	5%	6%	7%
Agree	44%	42%	26%	53%	35%	45%	45%	44%	39%	49%
Strongly agree	44%	48%	42%	35%	50%	42%	36%	45%	50%	37%
SUB-TOTAL AGREE	88%	90%	68% ↓	88%	85%	88%	81%	89%	89%	86%

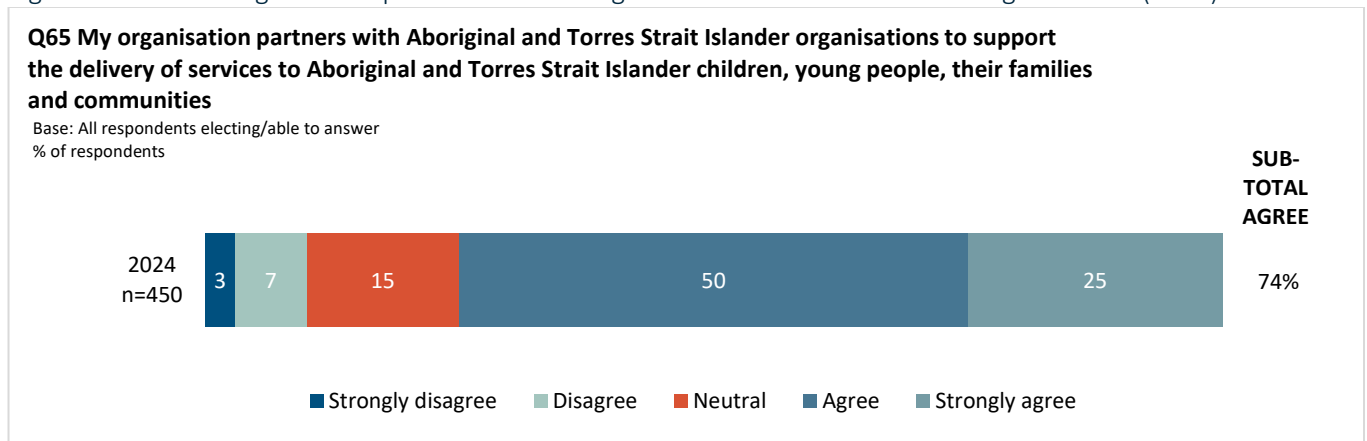
Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q65 My organisation partners with Aboriginal and Torres Strait Islander organisations to support the delivery of services to Aboriginal and Torres Strait Islander children, young people, their families and communities.

3.9.4 2024 result

74% of respondents agreed or strongly agreed that their organisation partners with Aboriginal and Torres Strait Islander organisations to support the delivery of services, with 25% strongly agreeing. 10% of respondents indicated that their organisation does not partner in this way. The remaining 15% were neutral on this issue.

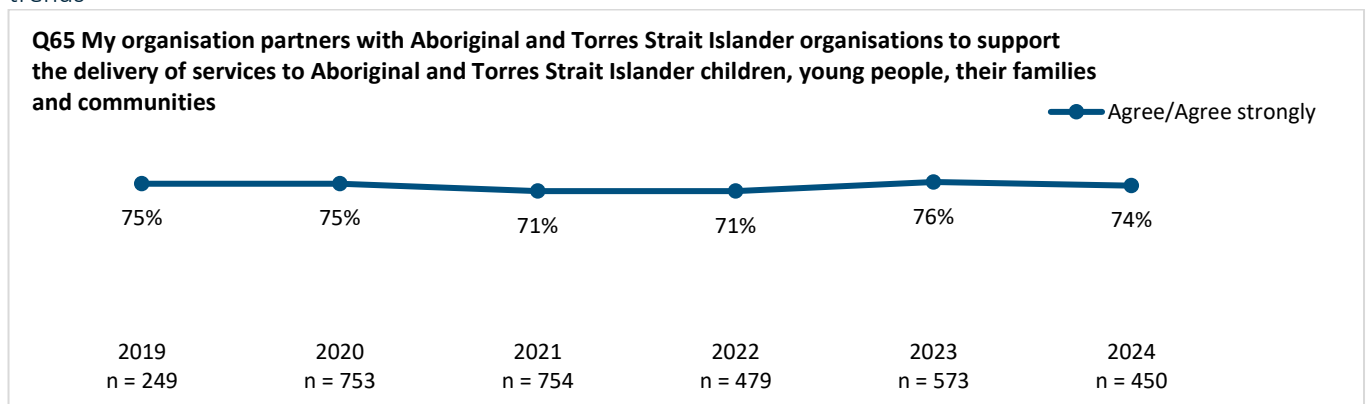
Figure 3.9.3: Their organisation partners with Aboriginal and Torres Strait Islander organisations (2024)



3.9.5 Comparison to previous survey data

There was no statistically significant difference in the incidence of partnerships with Aboriginal and Torres Strait Islander organisations among respondents between the 2023 and 2024 surveys.

Figure 3.9.4: Their organisation partners with Aboriginal and Torres Strait Islander organisations 2019 – 2024 trends*



* Data for 2019 to 2021 only includes Child Protection (CP) workers. Data for 2022-2024 includes Youth Justice (YJ) along with Child Protection (CP) workers
 ↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.9.6 Sub-group differences (2024)

Results were relatively consistent across sub-groups regarding the degree of partnering with Aboriginal and Torres Strait Islander organisations. See Tables 3.9.3 and 3.9.4 below.

Table 3.9.3: Their organisation partners with Aboriginal and Torres Strait Islander organisations by organisation type, region and years in sector (2024)

Q65 Column %	Total 2024 n = 450	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 174	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 45	<10 n = 251	10+ n = 194
Strongly disagree	3%	2%	4%	4%	3%	3%	1%	6%	4%	3%	4%
Disagree	7%	8%	7%	9%	3%	7%	5%	13%	4%	8%	7%
SUB-TOTAL DISAGREE	10%	10%	11%	13%	6%	9%	6%	19%	9%	10%	11%
Neutral	15%	18%	14%	16%	22%	16%	12%	9%	16%	16%	14%
Agree	50%	50%	49%	44%	44%	51%	53%	56%	56%	49%	51%
Strongly agree	25%	22%	26%	27%	27%	23%	28%	17%	20%	25%	25%
SUB-TOTAL AGREE	74%	72%	75%	71%	71%	74%	81%	72%	76%	74%	75%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer
 ^ Caution small cell size

Table 3.9.4: Their organisation partners with Aboriginal and Torres Strait Islander organisations by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q65 Column %	Total 2024 n = 450	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
		Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 383	Yes n = 72	No n = 377	Senior/ Middle Mgr n = 221	Not supervisory n = 229
Strongly disagree	3%	4%	2%	3%	4%	3%	4%	3%	2%	5%
Disagree	7%	6%	10%	17%	9%	7%	7%	7%	6%	8%
SUB-TOTAL DISAGREE	10%	10%	12%	19%	13%	10%	11%	10%	8%	13%
Neutral	15%	14%	10%	25%	18%	15%	19%	14%	14%	17%
Agree	50%	52%	50%	39%	45%	50%	46%	50%	48%	51%
Strongly agree	25%	24%	29%	17%	24%	25%	24%	25%	30%	19%
SUB-TOTAL AGREE	74%	76%	79%	56%	69%	75%	69%	75%	78%	70%

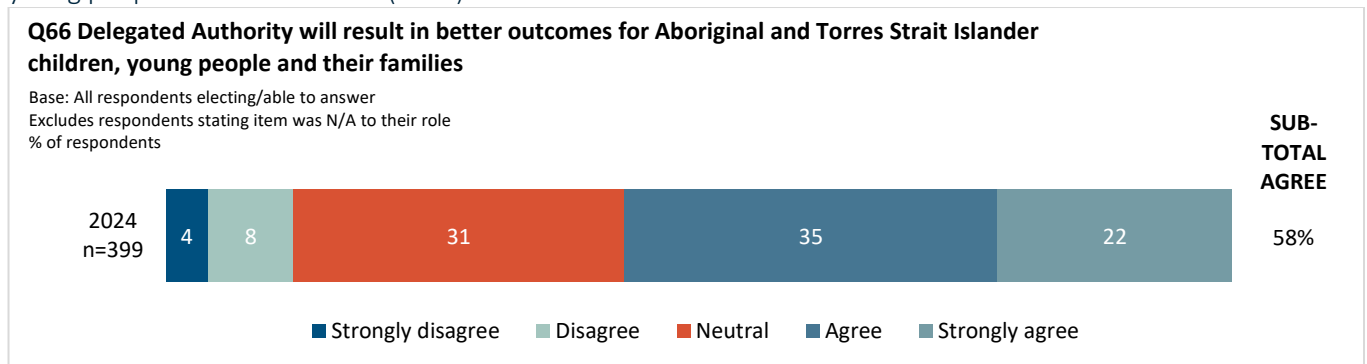
Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q66 Thinking about cultural capability, how much do you agree or disagree that delegated authority will result in better outcomes for Aboriginal and Torres Strait Islander children, young people and their families?

3.9.7 2024 result

A total of 58% of respondents agreed (35%) or strongly agreed (22%) that Delegated Authority will result in better outcomes for Aboriginal and Torres Strait Islander children and young people. 31% were neutral, while 12% disagreed or strongly disagreed.

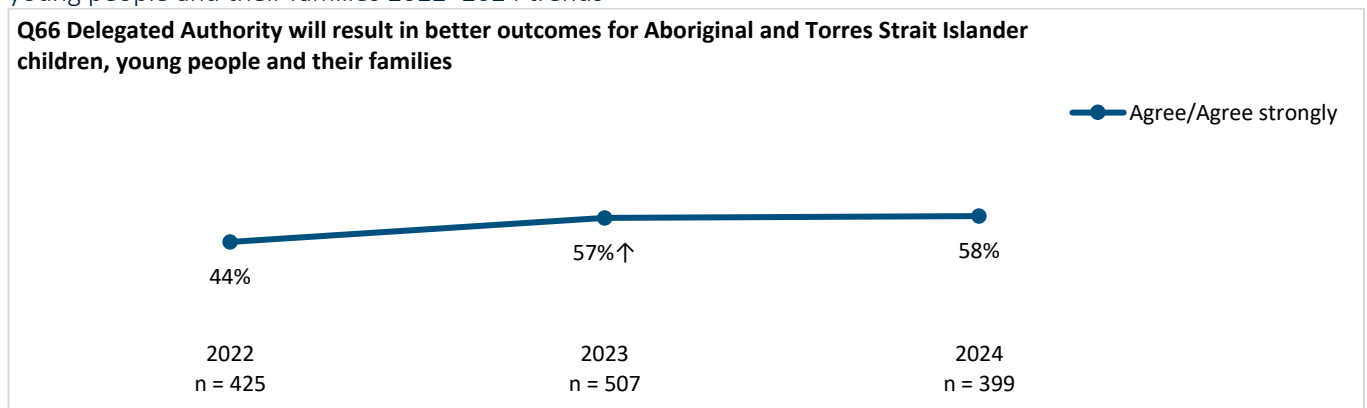
Figure 3.9.5: Delegated Authority will result in better outcomes for Aboriginal and Torres Strait Islander children, young people and their families (2024)



3.9.8 Comparison to previous survey data

In 2024, opinions regarding Delegated Authority were consistent with those reported in 2023.

Figure 3.9.6: Delegated Authority will result in better outcomes for Aboriginal and Torres Strait Islander children, young people and their families 2022–2024 trends*



* Data for 2022 only includes Child Protection (CP) workers. Data for 2023 includes Youth Justice (YJ) along with Child Protection (CP) workers. 2023 and 2024 included a 'Not applicable to my role' option that was not available in previous years. The number of respondents selecting N/A and excluded from the base was 2023 n=66 and 2024 n=49. ↑ ↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.9.9 Sub-group differences (2024)

Results were relatively consistent across sub-groups regarding opinions as to whether Delegated Authority will result in better outcomes. See Tables 3.9.5 and 3.9.6.

Table 3.9.5: Delegated Authority will result in better outcomes for Aboriginal and Torres Strait Islander children, young people and their families by organisation type, region and years in sector (2024)

Q66 Column %	Total 2024 n = 399	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 160	Non-govt n = 239	Brisbane & Moreton Bay n = 117	South East n = 56	Sunshine Coast & Central n = 65	South West n = 74	North QLD n = 48	Far North Queensland n = 39	<10 n = 212	10+ n = 182
Strongly disagree	4%	3%	4%	3%	2%	6%	4%	2%	5%	4%	3%
Disagree	8%	11%	6%	5%	5%	17%	5%	10%	8%	8%	9%
SUB-TOTAL DISAGREE	12%	14%	10%	8%	7%	23%	9%	13%	13%	11%	12%
Neutral	31%	28%	33%	26%	32%	37%	27%	27%	46%	32%	29%
Agree	35%	34%	36%	38%	46%	28%	30%	42%	26%	33%	38%
Strongly agree	22%	24%	21%	28%	14%	12%	34%	19%	15%	24%	20%
SUB-TOTAL AGREE	58%	59%	57%	67%	61%	40%	64%	60%	41%	57%	59%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.9.6: Delegated Authority will result in better outcomes for Aboriginal and Torres Strait Islander children, young people and their families by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q66 Column %	Total 2024 n = 399	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
		Child Protection n = 267	Youth Justice n = 34	Residential Care n = 32	Yes n = 65	No n = 334	Yes n = 64	No n = 334	Senior/ Middle Mgr n = 202	Not supervisory n = 197
Strongly disagree	4%	4%	3%	6%	3%	4%	5%	3%	3%	4%
Disagree	8%	7%	9%	9%	14%	7%	11%	7%	8%	8%
SUB-TOTAL DISAGREE	12%	11%	12%	16%	17%	10%	16%	11%	11%	12%
Neutral	31%	30%	29%	34%	28%	31%	34%	30%	30%	31%
Agree	35%	34%	44%	31%	25%	37%	30%	37%	37%	34%
Strongly agree	22%	24%	15%	19%	31%	21%	20%	23%	21%	23%
SUB-TOTAL AGREE	58%	58%	59%	50%	55%	58%	50%	59%	58%	57%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

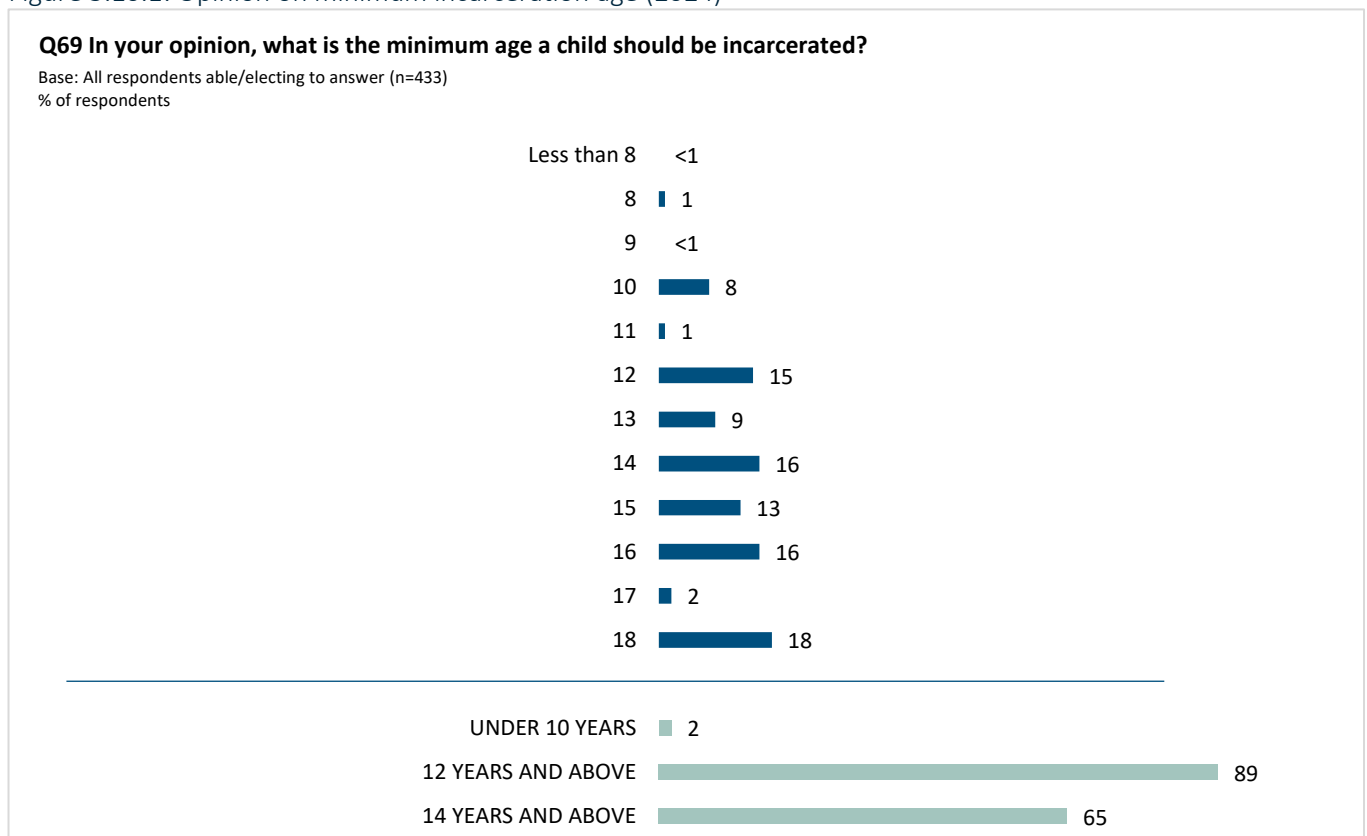
3.10 Policy issues

Q69 In your opinion, what is the minimum age a child should be incarcerated?

3.10.1 2024 result

65% of respondents considered that the minimum incarceration age should be 14 years or older. An additional 24% of respondents considered that the minimum incarceration age could be either 12 years (15%) or 13 years (9%). Only 2% of respondents supported incarceration for a child under the age of 10.

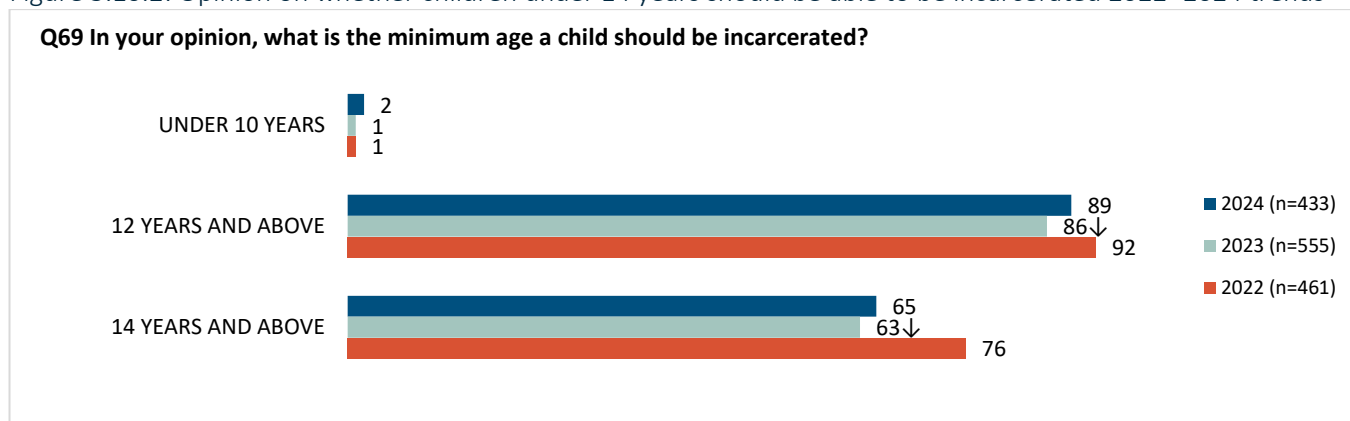
Figure 3.10.1: Opinion on minimum incarceration age (2024)



3.10.2 Comparison to previous survey data

In 2024, views on the minimum age that children should be incarcerated were consistent with that reported in 2023, with 65% of 2024 respondents indicating that the minimum age should be 14 years and above compared to 63% in 2023. See Figure 3.10.2 below.

Figure 3.10.2: Opinion on whether children under 14 years should be able to be incarcerated 2022–2024 trends



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level.

3.10.3 Sub-group differences (2024)

Respondents working in non-government organisations were more likely to state that the minimum age of incarceration should be 14 years or older (72% non-government, 55% government), with levels of support for a minimum age of 12 or more years similar between government and non-government based respondents.

Table 3.10.1: Opinion on minimum incarceration age by organisation type, region and years in sector (2024)

Q69 Column %	Total 2024 n = 433	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 168	Non-govt n = 265	Brisbane & Moreton Bay n = 131	South East n = 59	Sunshine Coast & Central n = 72	South West n = 80	North QLD n = 49	Far North Queensland n = 42	<10 n = 241	10+ n = 188
Less than 8	<1%		<1%			1%					1%
8	1%	2%	1%	2%			3%	2%	2%	1%	2%
9	<1%	1%		2%						<1%	1%
10	8%	13%	5%	4%	7%	7%	10%	14%	14%	6%	11%
11	1%	1%	1%	1%				2%	2%	<1%	1%
12	15%	16%	14%	15%	14%	17%	13%	18%	12%	14%	16%
13	9%	13%	6%	9%	7%	7%	13%	14%	2%	8%	10%
14	16%	17%	15%	17%	14%	15%	18%	12%	19%	16%	16%
15	13%	8%	16%	14%	19%	13%	14%	8%	10%	12%	15%
16	16%	15%	17%	17%	14%	17%	18%	12%	21%	20%	10%
17	2%		3%	2%	3%	6%				1%	4%
18	18%	14%	20%	18%	24%	18%	14%	16%	17%	22%	13%
SUB-TOTAL UNDER 10 YEARS	2%	3%	2%	3%		1%	3%	2%	2%	2%	3%
SUB-TOTAL 12+	89%	84%	92%	92%	93%	92%	88%	82%	81%	92%	86%
SUB-TOTAL 14+	65%	55% ↓	72% ↑	68%	73%	68%	63%	49%	67%	70%	59%

Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level

Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.10.2: Opinion on minimum incarceration age by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q69 Column %	Total 2024 n = 433	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICIALLY DIVERSE		ROLE	
		Child Protection n = 284	Youth Justice n = 41	Residential Care n = 35	Yes n = 65	No n = 368	Yes n = 64	No n = 368	Senior/ Middle Mgr n = 213	Not supervisory n = 220
Less than 8	<1%	<1%				<1%		<1%	<1%	
8	1%	1%	5%		3%	1%	5%	1%	2%	1%
9	<1%	1%			2%	<1%	2%	<1%	<1%	<1%
10	8%	8%	5%	9%	6%	8%	13%	7%	9%	7%
11	1%	<1%		3%		1%	2%	1%	1%	<1%
12	15%	15%	17%	29%	18%	14%	14%	15%	14%	15%
13	9%	10%	15%	6%	12%	8%	5%	10%	8%	10%
14	16%	17%	20%	9%	5%	18%	9%	17%	20%	12%
15	13%	12%	12%	23%	15%	13%	14%	13%	14%	12%
16	16%	16%	15%	11%	11%	17%	20%	16%	13%	20%
17	2%	2%			2%	2%		2%	2%	2%
18	18%	18%	12%	11%	26%	16%	17%	18%	15%	20%
SUB-TOTAL UNDER 10 YEARS	2%	2%	5%		5%	2%	6%	1%	3%	1%
SUB-TOTAL 12+	89%	89%	90%	89%	89%	89%	80%	91%	87%	91%
SUB-TOTAL 14+	65%	65%	59%	54%	58%	67%	61%	66%	65%	66%

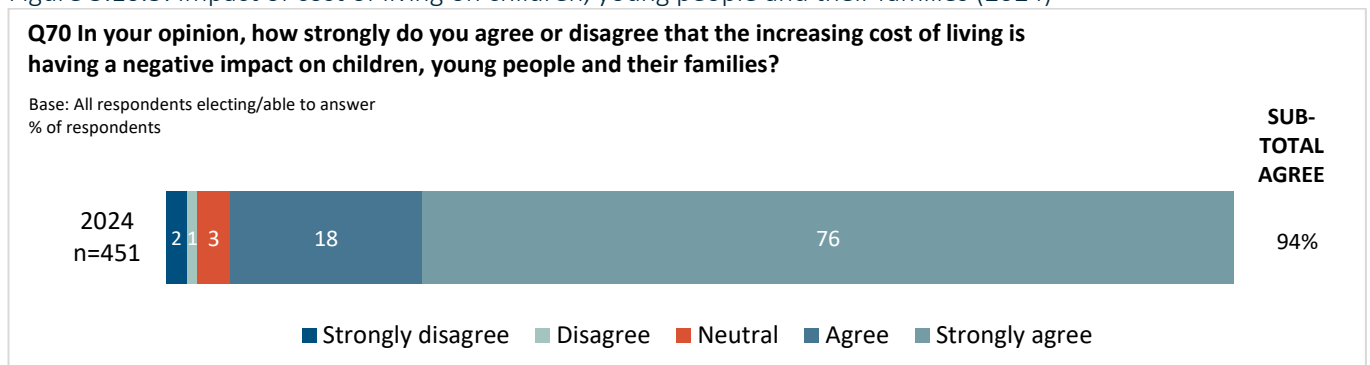
Blue↑/Red↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
 Base: All respondents electing/able to answer

Q70 In your opinion, how strongly do you agree or disagree that the increasing cost of living is having a negative impact on children, young people and their families?

3.10.4 2024 result

A total of 94% of respondents agreed (18%) or strongly agreed (76%) that the increased cost of living is having a negative impact on children, young people and their families. Small proportions of respondents were neutral (3%) or disagreed (3%) with this statement.

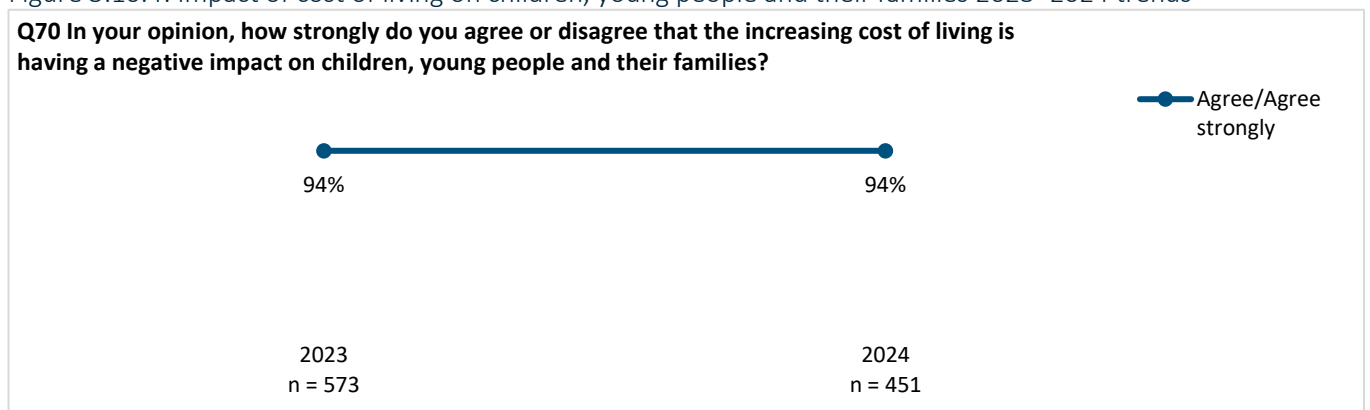
Figure 3.10.3: Impact of cost of living on children, young people and their families (2024)



3.10.5 Comparison to previous survey data

The level of concern of cost of living impact held consistent at 94% total agreement (agreed or strongly agreed) for both 2023 and 2024 surveys.

Figure 3.10.4: Impact of cost of living on children, young people and their families 2023–2024 trends



↑↓ indicates a significant increase or decrease from the previous wave at at least the 95% confidence level

3.10.6 Sub-group differences (2024)

Respondents with a culturally and linguistically diverse background were less likely to agree or strongly agree that the cost of living is having a negative impact on children, young people and their families (86%) compared to other respondents (96%).

Other sub-group differences are outlined in Tables 3.10.3 and 3.10.4.

Table 3.10.3: Impact of cost of living on children, young people and their families by organisation type, region and years in sector (2024)

Q70 Column %	Total 2024 n = 451	ORGANISATION TYPE		DCSSDS REGION						YEARS IN SECTOR	
		Govt n = 175	Non-govt n = 276	Brisbane & Moreton Bay n = 133	South East n = 63	Sunshine Coast & Central n = 74	South West n = 81	North QLD n = 54	Far North Queensland n = 46	<10 n = 251	10+ n = 194
Strongly disagree	2%	2%	1%	3%		1%	1%		2%	2%	2%
Disagree	1%	2%	1%	1%	2%	1%	1%	2%	2%	1%	2%
SUB-TOTAL DISAGREE	3%	3%	3%	4%	2%	3%	2%	2%	4%	3%	3%
Neutral	3%	5%	2%	2%	2%	7%	2%	4%	2%	2%	4%
Agree	18%	23%	14%	19%	17%	19%	15%	24%	11%	16%	21%
Strongly agree	76%	69% ↓	82% ↑	76%	79%	72%	80%	70%	83%	79%	73%
SUB-TOTAL AGREE	94%	92%	96%	95%	97%	91%	95%	94%	93%	95%	93%

Blue ↑ / Red ↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
Base: All respondents electing/able to answer

^ Caution small cell size

Table 3.10.4: Impact of cost of living on children, young people and their families by sector, Aboriginal or Torres Strait Islander status, culturally and linguistically diverse respondents and role (2024)

Q70 Column %	Total 2024 n = 451	SECTOR			ABORIGINAL AND/OR TORRES STRAIT ISLANDER		CULTURALLY AND LINGUISTICALLY DIVERSE		ROLE	
		Child Protection n = 295	Youth Justice n = 42	Residential Care n = 36	Yes n = 67	No n = 384	Yes n = 72	No n = 378	Senior/ Middle Mgr n = 222	Not supervisory n = 229
Strongly disagree	2%	1%				2%		2%	2%	1%
Disagree	1%	1%			4%	1%	6% ↑	1% ↓	1%	1%
SUB-TOTAL DISAGREE	3%	3%			4%	3%	6%	2%	3%	3%
Neutral	3%	2%	2%	8%	1%	3%	8% ↑	2% ↓	4%	2%
Agree	18%	18%	19%	14%	19%	17%	19%	17%	18%	17%
Strongly agree	76%	77%	79%	78%	75%	77%	67%	78%	75%	78%
SUB-TOTAL AGREE	94%	95%	98%	92%	94%	94%	86% ↓	96% ↑	93%	95%

Blue ↑ / Red ↓ figures and arrows indicate the result is significantly higher/lower compared with others within that sub-group (e.g. region) at at least the 95% confidence level
Base: All respondents electing/able to answer

4. Appendices

Appendix A – 2024 Statutory systems workforce survey

Statutory workforce survey 2024

The Queensland Family and Child Commission (QFCC) has a legislative responsibility to evaluate, at a systemic level, monitor and report on the performance of, Queensland statutory systems (child protection and youth justice). One of the ways we meet this responsibility is by conducting an annual workforce survey.

This survey will collect information about the experiences of frontline staff and service providers who work within the Queensland child protection, family support and youth justice systems. This information will contribute to knowledge about system performance and reporting products in line with the QFCC's functions. Survey results with are publicly shared so that decision-makers, sector professionals and the community can benefit from information about key issues.

Participation will involve completing an online survey that will take approximately 20 minutes of your time. The survey includes questions with fixed and free text response options. The survey covers a variety of topics, including (but not limited to) system performance, how you are supported to perform and develop in your role, cultural capability, how you work with clients and children's rights. You are free to skip any questions you do not wish to answer.

Your responses will be collated with those of other respondents so you will not be identifiable in our reporting. Completion of this online survey will be taken to indicate informed consent to participate.

If you find any of the questions distressing, please contact your Employee Assistance Program (EAP) or [Lifeline](#) for support.

The following questions are being asked so we can describe the sample of people who responded to our survey

No.	Item	Response scale
Q1	What is your workplace postcode? <i>Note: Exit message if not a Queensland postcode:</i> Thank you for your interest in completing this survey. We are interested in the views of staff who work in Queensland.	Free text (4 numerical spaces)
Q2	Do you work mainly with:	<input type="checkbox"/> a) Children and young people and their families in contact with the child protection and family support system <input type="checkbox"/> b) Children and young people in contact with the youth justice system <input type="checkbox"/> c) Children and young people in residential care <input type="checkbox"/> c) other – please specify (Free text)
Q3	Is your workplace a government or non-government organisation?	<input type="checkbox"/> Government <input type="checkbox"/> Non-government

No.	Item	Response scale
Q4	<p><i>Note: Only ask if 'yes' to a or d at Q2 and Government' at Q3</i></p> <p>Do you work in a Child Safety Service Centre or Regional Intake Service?</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No
Q5	<p><i>Note: Only ask if 'yes' to b at C2 and Government at Q3</i></p> <p>Do you work in a Youth Justice Service Centre or Youth Detention Centre?</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No
Q6	<p><i>Note: Only ask if 'yes' to a or d at Q2 and Non-government' at Q3:</i></p> <p>a) Do you work for an Aboriginal and Torres Strait Islander community-controlled organisation?</p> <p>b) Do you work for a Family and Child Connect Service?</p> <p>c) Do you work for an Intensive Family Support service?</p> <p>d) Do you work for a Family Wellbeing Service?</p> <p>e) Do you work for a Secondary Family Support service?</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No
Q7	<p><i>Note: Only ask if 'yes' to b at Q2 and Non-Government at Q3</i></p> <p>Do you work for an Aboriginal and Torres Strait Islander community-controlled organisation?</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No
Q8	<p>Do you work with children and young people living in out-of-home care?</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No
Q9	<p>At which level do you work in your organisation?</p>	<input type="checkbox"/> No supervisory responsibilities <input type="checkbox"/> Mid-level manager <input type="checkbox"/> Senior manager/executive
Q10	<p>In your role, which of the following best describes the main service/s you provide to children, young people and their families?</p>	<input type="checkbox"/> Child protection – tertiary services <input type="checkbox"/> Child protection – secondary/prevention services <input type="checkbox"/> Youth justice services – detention centre or service centre <input type="checkbox"/> Youth justice services – community based

No.	Item	Response scale
		<input type="checkbox"/> Counselling and other mental health services <input type="checkbox"/> Drug and alcohol services <input type="checkbox"/> Domestic and family violence services <input type="checkbox"/> Disability services <input type="checkbox"/> Educational/schools/early education <input type="checkbox"/> Health and hospitals <input type="checkbox"/> Other _____ Free text
Q11	How long have you worked in one of the statutory systems (child protection or youth justice) sector?	<input type="checkbox"/> Less than 1 year <input type="checkbox"/> 1–2 years <input type="checkbox"/> 3–5 years <input type="checkbox"/> 6–9 years <input type="checkbox"/> 10–14 years <input type="checkbox"/> 15–19 years <input type="checkbox"/> 20+ years
Q12	How would you describe your experience in the relevant statutory system (child protection or youth justice) sector?	<input type="checkbox"/> I have only worked in government agencies <input type="checkbox"/> I have mostly worked in government agencies <input type="checkbox"/> I have fairly equal experience in government agencies and non-government organisations <input type="checkbox"/> I have mostly worked in non-government organisations <input type="checkbox"/> I have only worked in non-government organisations
Q13	What is your highest level of tertiary qualification relevant to your role?	<input type="checkbox"/> No tertiary qualification <input type="checkbox"/> Cert II <input type="checkbox"/> Cert III <input type="checkbox"/> Cert IV <input type="checkbox"/> Diploma <input type="checkbox"/> Advanced Diploma <input type="checkbox"/> Bachelor <input type="checkbox"/> Graduate Certificate/Diploma <input type="checkbox"/> Masters <input type="checkbox"/> PhD/Professional Doctorate
Q14	Do you identify as an Aboriginal and/or Torres Strait Islander person?	<input type="checkbox"/> Aboriginal person <input type="checkbox"/> Torres Strait Islander person <input type="checkbox"/> Both <input type="checkbox"/> No
Q15	Are you from a culturally and linguistically diverse background?	<input type="checkbox"/> Yes <input type="checkbox"/> No

No.	Item	Response scale
Q16	I would recommend working in the child protection or youth justice sector to others	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q17	I intend to leave the sector within the next 12 months	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree

The following questions ask your views about the statutory systems (child protection or youth justice) as a whole.

No.	Item	Response scale
Q18	The child protection and family support system meets the needs of children, young people and families	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q19	The youth justice system meets the needs of young people, families and the community	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q20	The statutory system I work in (child protection or youth justice) is built on shared connections and commitment	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q21	The community has confidence in the child protection and family support system	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q22	The community should have confidence in the child protection and family support system	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree

No.	Item	Response scale
		<input type="checkbox"/> Strongly agree
Q23	The community has confidence in the youth justice system	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q24	The community should have confidence in the youth justice system	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q25	There is sufficient capacity within the secondary support service system I work in (child protection or youth justice) to meet demand	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q26	There is sufficient capacity within the statutory service system I work in (child protection or youth justice)	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q27(a)	Family support referrals are likely to increase in the next 12 months	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q27(b)	Child safety reports are likely to increase in the next 12 months	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q28	Children and young people under youth justice supervision are likely to increase in the next 12 months	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree

No.	Item	Response scale
Q29	<p>How much do you agree or disagree with the following?</p> <p>a) The introduction of Family and Child Connect has resulted in families being more appropriately referred to the secondary or tertiary system</p> <p>b) The introduction of Intensive Family Support and Family Wellbeing Services has resulted in:</p> <ol style="list-style-type: none"> i. improved access to early intervention services for children, young people and families ii. a reduction in demand (i.e. fewer children entering the child protection system) iii. improved outcomes for children, young people and families iv. improved ability of families to care for their children <p>c) The clients we work with have more complexities in their lives than 3 years ago</p> <p>d) My work/role has become more complex</p>	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree

The following questions ask about your role and professional development

No.	Item	Response scale
Q30	I have a clear understanding of my role and responsibilities	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q31	I consider my workload to be manageable	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q32	Risk assessment in holding higher than manageable workload is undertaken adequately	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree

No.	Item	Response scale
Q33	I am able to spend enough time with children, young people and their families to do my job well	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q34	I receive support from my colleagues/peers to do my job well	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q35	I receive the right amount of professional practice supervision to do my job well	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q36	Where do you receive your professional practice supervision? (tick all that apply)	<input type="checkbox"/> My team leader/manager <input type="checkbox"/> Another person in my organisation <input type="checkbox"/> An external person my organisation pays for <input type="checkbox"/> An external person I pay <input type="checkbox"/> Other (please specify)
Q37	How would you prefer to receive your professional practice supervision?	<input type="checkbox"/> From my team leader/manager <input type="checkbox"/> From another person in my organisation <input type="checkbox"/> From an external person my organisation pays for <input type="checkbox"/> From an external person I pay <input type="checkbox"/> Other (please specify)
Q38	I have been provided with enough training and other learning opportunities to undertake my role well	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q39	In your opinion, what are the highest learning and development priorities for the child protection and family support workforce?	Free text
Q40	In your opinion, what are the highest learning and development priorities for the youth justice workforce?	Free text

No.	Item	Response scale
NEW (Q41)	I am confident I've been trained and have the skills to recognise the signs of: <ul style="list-style-type: none"> a) Methamphetamine use b) Domestic and Family Violence c) Alcohol and other substance abuse d) Mental health issues e) Physical abuse f) Sexual abuse 	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q42	How much do you agree or disagree with the following statements? <ul style="list-style-type: none"> a) I am aware of the impact of trauma on brain development b) I keep up with the latest evidence about child and adolescent brain development 	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q43	My organisation supports staff to manage work stress and maximise our health and wellbeing	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q44	The work I do: <ul style="list-style-type: none"> a) serves an important purpose b) leads to positive change c) gives me a sense of satisfaction 	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
NEW (Q45)	Overall, what would help you to carry out your role to support children, young people and families?	Free text

The following questions ask about how you work with clients

No.	Item	Response scale
Q46	My workplace has a culture that supports collaboration with other organisations to achieve client outcomes	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q47	I have enough time in my role to build relationships with other organisations/service providers	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree

No.	Item	Response scale
		<input type="checkbox"/> Strongly agree
Q48	In my organisation, children, young people and their families have the opportunity to participate in decisions affecting their lives	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q49	My organisation is a Child Safe Organisation (i.e. creates a culture, adopts strategies and takes action to promote child wellbeing and prevent harm to children and young people)	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q50	Children and young people attending my organisation: a) feel cared for and welcome b) feel safe	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q51	Children and young people attending my organisation: a) have access to the documents they need (such as identity documents) for accessing support and other services b) can access health services when they need them c) can access mental health services when they need them d) receive sufficient support to access early childhood education and care e) receive sufficient support to attend school	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree <input type="checkbox"/> Not applicable to my work
Q52	Aboriginal and Torres Strait Islander children and young people attending my organisation: a) are supported to preserve their cultural and linguistic identity b) are supported to stay connected with their communities	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree <input type="checkbox"/> Not applicable to my work
Q53	Culturally and linguistically diverse children and young people attending my organisation: a) are supported to preserve their cultural and linguistic identity b) are supported to stay connected with their communities	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree <input type="checkbox"/> Not applicable to my work

No.	Item	Response scale
Q54	Children, young people and their families attending my organisation who have a disability can access appropriate support	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree <input type="checkbox"/> Not applicable to my work
NEW (Q55)	Children, young people and their families who identify as LGBTIQ+ engaged by my organisation can access appropriate support	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree <input type="checkbox"/> Not applicable to my work
Q56	Children, young people and their families attending my organisation are provided with sufficient support and opportunities to keep their children at home where appropriate	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree <input type="checkbox"/> Not applicable to my work
Q57	The children and young people attending my organisation are provided with sufficient support and linked to services to reduce recidivism	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree <input type="checkbox"/> Not applicable to my work
Q58	Young people attending my organisation who are making the transition from out-of-home care to independent living can access appropriate transition services when they need them	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree <input type="checkbox"/> Not applicable to my work
Q59	Young people on statutory community orders have a plan in place for when they transition out of the youth justice system	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree <input type="checkbox"/> Not applicable to my work

The following questions ask about children's rights

No.	Item	Response scale
Q60	I have a good working understanding of the United Nations <i>Convention on the Rights of the Child</i>	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q61	Within my organisation: a) children are supported to survive and develop in the best way possible b) decisions are made in children's and young people's best interests c) the views of children and young people are listened to and valued d) children and young people are not discriminated against	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q62	In my community, children and young people: a) are protected from abuse and neglect b) are supported to live safely at home with their families c) live in safe communities d) can access the services they need to stay healthy, such as GPs and hospitals e) can access the services they need for healthy teeth, such as dentists f) can access mental health services if needed g) can access disability services if needed h) can access NDIS supports if needed i) can access early childhood education and care, such as kindergarten j) have support to stay engaged in learning at school or TAFE k) can access sporting, recreational or community activities l) are supported to connect with their culture (for Aboriginal and Torres Strait Islander children and young people)	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
NEW (Q63)	I have the necessary tools, skills and service supports to respond to children experiencing discrimination (e.g., refugee or asylum seekers, children with disability, LGBTIQ+)	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree

The following questions ask about cultural capability

No.	Item	Response scale
Q64	I understand how the Aboriginal and Torres Strait Islander Child Placement Principle applies to my role	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree <input type="checkbox"/> Not applicable to my work
Q65	My organisation partners with Aboriginal and Torres Strait Islander organisations to support the delivery of services to Aboriginal and Torres Strait Islander children, young people, their families and communities	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree
Q66	Delegated authority will result in better outcomes for Aboriginal and Torres Strait Islander children, young people and their families	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> Neutral <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree <input type="checkbox"/> Not applicable to my work

The following questions ask about policy issues

No.	Item	Response scale
Q67	In your opinion, what could be done to improve the child protection and family support system?	Free text
Q68	In your opinion, what could be done to improve the youth justice system?	Free text
Q69	In your opinion, what is the minimum age a child should be incarcerated?	<input type="checkbox"/> Less than 8 <input type="checkbox"/> 8 <input type="checkbox"/> 9 <input type="checkbox"/> 10 <input type="checkbox"/> 11 <input type="checkbox"/> 12 <input type="checkbox"/> 13 <input type="checkbox"/> 14 <input type="checkbox"/> 15 <input type="checkbox"/> 16 <input type="checkbox"/> 17 <input type="checkbox"/> 18

No.	Item	Response scale
Q70	In your opinion, how strongly do you agree or disagree that the increasing cost of living is having a negative impact on children, young people and their families	<input type="checkbox"/> Strongly disagree <input type="checkbox"/> Disagree <input type="checkbox"/> No opinion <input type="checkbox"/> Agree <input type="checkbox"/> Strongly agree

Jump to separate survey (so responses cannot be linked)

Item	Response scale
Thank you for taking the time to complete our survey. If you would like to receive information about the survey results, or future surveys, please enter your email address. Email addresses cannot be linked to survey responses.	Free text
The Queensland Family and Child Commission consults service providers and stakeholders to understand how the child protection, family support and youth justice systems are performing and to identify opportunities for continuous improvement. If you would like to share your perspectives with us, please nominate your area of interest and your email address. Email addresses will be registered for future correspondence but cannot be linked to individual survey responses.	<input type="checkbox"/> family support services <input type="checkbox"/> youth justice services/youth crime <input type="checkbox"/> child safety services/child protection <input type="checkbox"/> community services <input type="checkbox"/> housing/homelessness <input type="checkbox"/> health/mental health/disability <input type="checkbox"/> education <input type="checkbox"/> child rights (in practice) <input type="checkbox"/> Other (free text)

Closing message:

We understand your time is limited and appreciate that you have prioritised completing this survey. We expect survey results to be published on the QFCC website by the end of 2024. To get in touch with us, please email info@qfcc.qld.gov.au

If you would like to encourage others who work as frontline statutory systems staff and service providers (within the Queensland child protection, family support and youth justice systems) to complete this survey, copy and paste the text below to share with your relevant contacts:

The Queensland Family and Child Commission conducts annual surveys of frontline staff and service providers who work within the Queensland statutory system (child protection and youth justice).

This year’s online survey takes approximately 20-30 minutes of your time to complete, with a mixture of fixed and free text response options. The survey covers a variety of topics, including (but not limited to) system performance, how you are supported to perform and develop in your role, cultural capability, how you work with clients and children’s rights.

To find out more, visit: www.survey.ipsos.com.au/workforce

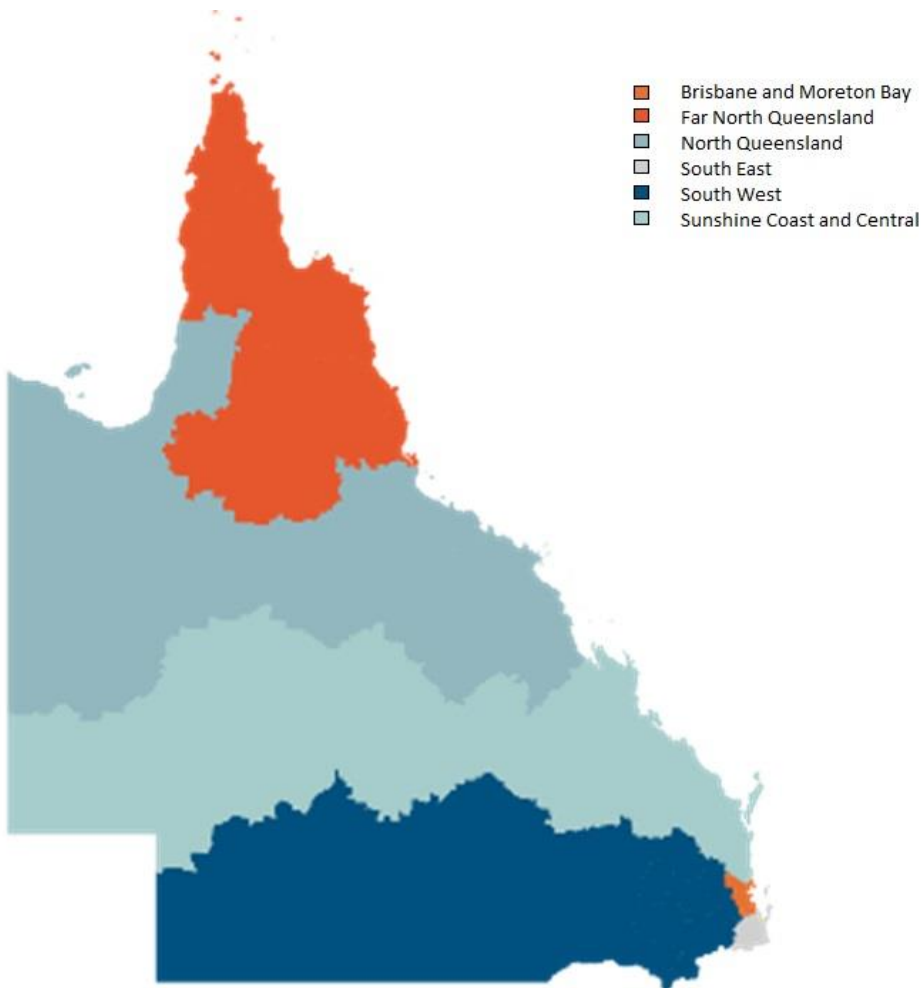
Redirect traffic to:

www.qfcc.qld.gov.au

Appendix B – Regional Boundaries

Throughout the tables in this report, the data has been reported on a regional basis, with these six regions being:

1. Brisbane and Moreton Bay
2. Far North Queensland
3. North Queensland
4. South East
5. South West
6. Sunshine Coast and Central



Appendix C – Sampling error chart

All sample surveys and polls, whether or not they use probability sampling, are subject to multiple sources of error which are most often not possible to quantify or estimate, including sampling error, coverage error, error associated with non-response, error associated with question wording and response options and post survey weighting and adjustments. Therefore, MCR avoids the words 'margin of error' as they are not able to be verified. All that can be calculated are different possible sampling errors with different probabilities of pure, unweighted, random samples with 100% response rates. These are only theoretical because no published surveys come close to this ideal. At the absolute minimum, sampling error based on various cell sizes for this survey could fall within the following ranges (at the 95% confidence level).

Sample size	10/90	20/80	30/70	40/60	50/50
100	±6.0	±8.0	±9.2	±9.8	±10.0
200	±4.2	±5.6	±6.5	±6.9	±7.0
300	±3.5	±4.6	±5.3	±5.7	±5.8
400	±3.0	±4.0	±4.6	±4.9	±5.0
500	±2.7	±3.6	±4.1	±4.4	±4.5
600	±2.4	±3.3	±3.7	±4.0	±4.1
700	±2.3	±3.0	±3.5	±3.7	±3.8
800	±2.1	±2.8	±3.2	±3.5	±3.5
900	±2.0	±2.4	±3.1	±3.3	±3.3
1000	±1.9	±2.5	±2.9	±3.1	±3.2
1100	±1.8	±2.4	±2.7	±2.9	±3.0
1200	±1.7	±2.3	±2.6	±2.8	±2.8
1300	±1.6	±2.2	±2.5	±2.7	±2.7
1400	±1.6	±2.1	±2.4	±2.6	±2.6
1500	±1.5	±2.0	±2.3	±2.5	±2.5
1600	±1.5	±2.0	±2.3	±2.4	±2.5
1700	±1.4	±1.9	±2.2	±2.3	±2.4
1800	±1.4	±1.9	±2.1	±2.3	±2.3
1900	±1.4	±1.8	±2.1	±2.2	±2.3
2000	±1.3	±1.8	±2.0	±2.2	±2.2
2100	±1.3	±1.7	±2.0	±2.1	±2.1
2200	±1.3	±1.7	±1.9	±2.1	±2.1
2300	±1.2	±1.6	±1.9	±2.0	±2.0
2400	±1.2	±1.6	±1.8	±2.0	±2.0
2500	±1.2	±1.6	±1.8	±1.9	±2.0